Tasks:

Try searching the textbook you need, try searching by its name, author, or ISBN.

Try searching the textbook by department/course/instructor.

Finally, try adding textbooks to the cart and proceeding to checkout.

Try to search for multiple book at once using department/course/instructor.

Try to change the department/course/instructor to look for a different book.

Try to find a book that is not text book.

Questions:

What were their overall experiences while completing the following tasks on the website?

Was everything easy to locate?

Were there any features that caused confusion or were redundant?

Is there anything that maybe the current website lacks?

Is the website visually pleasing?

What is one thing you want to change about this website?

\*Follow up question as needed?