#### **Effort Value Scale**

| 1  | Requires very little time, effort, or resources to implement, often just a matter of |
|----|--|
|    | minutes or a few simple steps.   |
| 2  | Requires a small amount of time and effort, typically straightforward and easily     |
|    | achievable.  |
| 3  | Requires a modest amount of time and effort, with some complexity but manageable     |
|    | without significant challenge.   |
| 4  | Requires a moderate level of time and effort, involving some complexity or           |
|    | dependencies but still manageable within a reasonable timeframe.                     |
| 5  | Represents an average level of time and effort, with moderate complexity or          |
|    | dependencies requiring focused attention and resources.                              |
| 6  | Requires a significant amount of time and effort, involving notable complexity or    |
|    | dependencies that may require additional planning or resources.                      |
| 7  | Requires a high level of time and effort, with considerable complexity or            |
|    | dependencies that may pose challenges and require careful coordination.              |
| 8  | Requires intensive time and effort, involving substantial complexity or dependencies |
|    | that may require dedicated focus and resources over an extended period.              |
| 9  | Requires extensive time and effort, with significant complexity or dependencies that |
|    | may necessitate specialized skills, extensive planning, and coordination.            |
| 10 | Represents the highest level of time and effort, requiring maximum resources and     |
|    | attention due to exceptional complexity or dependencies, often requiring significant |
|    | investment and careful management.   |

#### **Business Value Scale**

| S  | Incremental changes or additions that provide immediate but modest value to the       |
|----|---|
|    | business.   |
| M  | Enhancements or features that offer tangible benefits and contribute meaningfully to  |
|    | business objectives.  |
| L  | Substantial improvements or features that significantly advance business goals and    |
|    | have a notable impact on performance or competitiveness.                              |
| XL | Strategic initiatives or major developments that fundamentally transform the business |
|    | landscape and drive substantial growth or innovation.                                 |

## **Card Template Used**

| ID                                | Title |  |  |  |
|-----------------------------------|-------|--|--|--|
| User Story                        |       |  |  |  |
| Main Feature                      |       |  |  |  |
| MoSCoW Business Value Risk Effort |       |  |  |  |

#### **Color Code**

Green → New

Yellow → Updated

Red → Deleted (non-mandatory/extra features removed, not a user story, or duplicate)

Crossed → Completed

#### **Public Users**

| 40  | Create a profile   |                            |                     |  |  |
|---|--|----------------------------|---------------------|--|--|
| As a public user, I wan                                       | As a public user, I want to be able to create a unique profile by providing a profile picture, |                            |                     |  |  |
| username, contact ema   | il, and phone number.  |                            |                     |  |  |
| Profile Feature   |  |                            |                     |  |  |
| Must  | F  | High                       | 8                   |  |  |
|   |  |                            |                     |  |  |
| 41  | ]  | Provide a registration key | <del>/</del>        |  |  |
| As a public user, I wan                                       | t to provide a registration  | n key obtained from my     | condo management    |  |  |
| company to become a c   | condo owner or renter in   | the system.                |                     |  |  |
| Property Feature  |  |                            |                     |  |  |
| Must  | F  | <del>Low</del>             | 3                   |  |  |
|   |  |                            |                     |  |  |
| 61  | Access my remaining payments from the mobile version   |                            |                     |  |  |
| As a public user, I wan                                       | As a public user, I want to access my remaining payments from the mobile version in order to   |                            |                     |  |  |
| have a quicker way to f                                       | have a quicker way to find the information.  |                            |                     |  |  |
| Financial System Feature                                      |  |                            |                     |  |  |
| Financial System Featu  | ıre  |                            |                     |  |  |
| Financial System Featu<br>Could                               | mre M  | Low                        | 4                   |  |  |
| -   | T  | Low                        | 4                   |  |  |
| -   | T  | Low                        | 4                   |  |  |
| Could 70  | М  |                            |                     |  |  |
| Could  70  As a user, I want a lane                           | M  Landing page  | what the application is al | oout and allows for |  |  |
| Could  70  As a user, I want a lane                           | M  Landing page ling page that will show   | what the application is al | oout and allows for |  |  |
| Could  70  As a user, I want a land redirection to specific p | M  Landing page ling page that will show   | what the application is al | oout and allows for |  |  |
| Could  70  As a user, I want a land redirection to specific p | M  Landing page ling page that will show   | what the application is al | oout and allows for |  |  |

#### **Condo Owners**

| 42                       | Dashboard of my properties   |                              |                         |  |
|--------------------------|------------------------------|------------------------------|-------------------------|--|
| As a condo owner, I wa   | ant to have a dashboard t    | hat displays general info    | rmation about my        |  |
| properties, including pe | ersonal profile, condo int   | formation, and financial     | status.                 |  |
| Dashboard Feature        |                              |                              |                         |  |
| Must                     | Ł                            | High                         | 9                       |  |
|                          |                              |                              |                         |  |
| 43                       | <del>View t</del>            | the status of submitted re   | equests                 |  |
| As a condo owner, I wa   | nnt to view the status of s  | submitted requests, such     | as moving in/out        |  |
| requests, intercom char  | nges, or reporting violation | <del>ons.</del>              |                         |  |
| Requests Feature         |                              |                              |                         |  |
| Should                   | Ł                            | Medium                       | 8                       |  |
|                          |                              |                              |                         |  |
| 44                       | Notificat                    | ions of latest activities in | ı requests              |  |
| As a condo owner I wa    |                              | ns about the latest activit  |                         |  |
| assigned requests.       |                              | is accurate facest activity  | ies in suchimica of     |  |
| Requests Feature         |                              |                              |                         |  |
| Should                   | S                            | Low                          | 5                       |  |
| Silouiu                  | 5                            | Low                          |                         |  |
| <del>56</del>            | Saa ay                       | vailability of common fac    | nilitias                |  |
|                          |                              | <u> </u>                     |                         |  |
| As a condo owner, I wa   | ant the reservation system   | n to show the availability   | y of common facilities. |  |
| Reservation System Fe    | ature                        |                              |                         |  |
| Must                     | F                            | Low                          | 6                       |  |
| _                        |                              | 1                            |                         |  |
| <del>57</del>            | FIFO Reservation system      |                              |                         |  |
| As a condo owner, I wa   | nnt the reservation system   | n to follow a first-come-    | first-serve approach.   |  |
| Reservation System Fe    | <del>ature</del>             |                              |                         |  |
| Should                   | H                            | Medium                       | 5                       |  |
|                          |                              | I                            |                         |  |

| 63  | Reserve common facilities   |                            |                |  |  |  |
|---|---|----------------------------|----------------|--|--|--|
| As a condo owner or re  | As a condo owner or rental user, I want to reserve common facilities in a calendar-like |                            |                |  |  |  |
| interface.  |   |                            |                |  |  |  |
| Reservation System Fe   | ature   |                            |                |  |  |  |
| Must  | M   | <del>Medium</del>          | 7              |  |  |  |
|   |   |                            |                |  |  |  |
| 58  |   | Access forum               |                |  |  |  |
| As a condo owner, I wa  | ant access to a forum who   | ere I can post and reply t | o discussions. |  |  |  |
| Extra Feature   |   |                            |                |  |  |  |
| Could   | S   | Medium                     | 7              |  |  |  |
|   |   |                            |                |  |  |  |
| 59  | Organize events   |                            |                |  |  |  |
| As a condo owner, I want the ability to organize events and invite other occupants to attend. |   |                            |                |  |  |  |
| Extra Feature   |   |                            |                |  |  |  |
| Could   | S   | Medium                     | 7              |  |  |  |

## **Condo Management Companies**

| <del>62</del>   | Overview of all my owned properties  |      |   |  |  |
|---|--|------|---|--|--|
| As a condo management company owner, I want to have an overview of all my owned |  |      |   |  |  |
| properties along with the   | properties along with their essential information on the mobile version in order to have quicker |      |   |  |  |
| access to the data.   |  |      |   |  |  |
| Dashboard Feature   |  |      |   |  |  |
| Must  | Ł  | High | 8 |  |  |

| <del>53</del>   | Financial system to generate an annual report |      |   |  |
|---|---|------|---|--|
| As a condo management company, I want the financial system to generate an annual report |   |      |   |  |
| showing all condo fees collected for a given year.                                      |   |      |   |  |
| Financial System Feature  |   |      |   |  |
| Must  | Ł   | High | 7 |  |

| 60                     | Option to list coupons/offers visible  |                             |                                |  |
|------------------------|--|-----------------------------|--------------------------------|--|
| As a condo manageme    | nt company, I want the o               | ption to list coupons/offe  | ers visible to all unit        |  |
| owners or rental users | of one property.                       |                             |                                |  |
| Dashboard Feature      |  |                             |                                |  |
| Could                  | M                                      | High                        | 6                              |  |
| 45                     | Cı                                     | reate profiles for properti | <del>.</del><br><del>ies</del> |  |
| As a condo manageme    | nt company, I want to be               | able to create profiles for | or properties under my         |  |
| management, providin   | g essential information li             | ke property name, unit c    | ount, parking count,           |  |
| locker count, and addr | ess.                                   |                             |                                |  |
| Profile Feature        |  |                             |                                |  |
| Must                   | L                                      | High                        | 8                              |  |
|                        |  |                             |                                |  |
| <del>52</del>          | En                                     | ter costs for each operati  | <del>.</del><br><del>ion</del> |  |
| As a condo manageme    | ent company, I want to en              | ter costs for each operati  | i <del>on.</del>               |  |
| Financial System Feat  | ure                                    |                             |                                |  |
| Must                   | M                                      | Medium                      | 7                              |  |
|                        |  |                             |                                |  |
| 4 <del>7</del>         | Enter information f                    | or each condo unit, park    | ing spot, and locker           |  |
| As a condo manageme    | nt company, I want to en               | ter detailed information    | for each condo unit,           |  |
| parking spot, and lock | <del>er, including unit size, ov</del> | vner information, and ass   | sociated condo fees.           |  |
| Dashboard Feature      |  |                             |                                |  |
| Must                   | <u>L</u>                               | Medium                      | 10                             |  |
| <u></u>                |  | 1 11 1 .                    | 1                              |  |
| 51                     |  | d operational budgets and   |                                |  |
| _                      | nt company, I want to rec              | cord operational budgets    | (collected condo fees)         |  |
| and costs.             |  |                             |                                |  |
| Financial System Feat  | <del>ure</del>                         |                             |                                |  |
| Must                   | <u>L</u>                               | Medium                      | 6                              |  |

| 48   | Send registration keys to unit owners or rental users |   |  |  |
|--|---|---|--|--|
| As a condo managemen                             | t company, I want to s                                | end registration keys to u                            | nit owners or rental                             |  |
| users for their dedicated                        | units.  |   |  |  |
| Property Feature                                 |   |   |  |  |
| Must   | F   | Low   | 4  |  |
|  |   |   |  |  |
| <del>54</del>                                    | Set up cor  | nmon facilities requiring                             | reservations                                     |  |
| As a condo managemen                             | t company, I want to s                                | et up common facilities re                            | equiring reservations,                           |  |
| such as a sky lounge or                          | <del>spa fitness.</del>                               |   |  |  |
| Reservation System Fea                           | <del>ture</del>                                       |   |  |  |
| Must   | F   | Medium  | 6  |  |
|  |   |   |  |  |
| 49   | Set 1   | up different roles for emp                            | loyees   |  |
| As a condo managemen                             | t company. I want to s                                | et up different roles for e                           | mnlovees responsible                             |  |
| for daily operations, fine                       |   | et up uniterent roles for el                          | inprojecs responsible                            |  |
|  |   |   |  |  |
| Financial System Featur                          |   | T   | _  |  |
| Should   | M   | Medium  | 9  |  |
|  |   |   |  |  |
| <del>50</del>                                    |   | Set up the condo fee                                  |  |  |
| As a condo managemen                             | t company, I want to s                                | et up the condo fee per so                            | <del>quare foot and per</del>                    |  |
| parking spot and calcula                         | te condo fees for each                                | unit.   |  |  |
| Property Feature                                 |   |   |  |  |
| Must   | <del>M</del>  | Low   | 1 _  |  |
| iviust   | <del>1VI</del>  | Low   | 6  |  |
| Wittst   |   | Low   | 6  |  |
| 46   |   | ad condo files for each p                             |  |  |
| 46   | <del>Uplo</del>                                       | ad condo files for each p                             | roperty  |  |
| 46 As a condo managemen                          | <del>Uplo</del><br>t company, I want to u             | ad condo files for each proposed condo files for each | r <del>operty</del><br>h property, accessible to |  |
| 46 As a condo managemen all condo owners, includ | <del>Uplo</del><br>t company, I want to u             | ad condo files for each p                             | r <del>operty</del><br>h property, accessible to |  |
| 46 As a condo managemen                          | <del>Uplo</del><br>t company, I want to u             | ad condo files for each proposed condo files for each | r <del>operty</del><br>h property, accessible to |  |

# **Employees**

| 216  | View Property Details |  |  |  |  |  |
|--|-----------------------|--|--|--|--|--|
| As an employee, I want to see the details of the properties I am responsible of. |                       |  |  |  |  |  |
| Dashboard Feature  |                       |  |  |  |  |  |
| Should   | Should S Low 6        |  |  |  |  |  |

| 217   | Accept and Deny Requests |  |  |  |  |  |
|---|--------------------------|--|--|--|--|--|
| As an employee, I want to accept or deny requests from condo owners living in properties that |                          |  |  |  |  |  |
| are under my responsibility.  |                          |  |  |  |  |  |
| Requests Feature  |                          |  |  |  |  |  |
| Should  | S Low 6                  |  |  |  |  |  |

## Mobile app

| 157  | Access public user account |     |   |  |  |
|--|----------------------------|-----|---|--|--|
| As a public user, I want to access my account on the mobile version of the platform. |                            |     |   |  |  |
| Mobile App   |                            |     |   |  |  |
| Should   | L                          | Low | 7 |  |  |

| 214  | Access condo owner account |     |   |  |  |
|--|----------------------------|-----|---|--|--|
| As a condo owner, I want to access my account on the mobile version of the platform. |                            |     |   |  |  |
| Mobile App   |                            |     |   |  |  |
| Should   | L                          | Low | 7 |  |  |

| 163  | Access condo management company account |     |   |  |  |
|--|---|-----|---|--|--|
| As a condo management company, I want to access the details of my property from the mobile |   |     |   |  |  |
| app.   |   |     |   |  |  |
| Mobile App   |   |     |   |  |  |
| Should   | L                                       | Low | 7 |  |  |

| 215  | Access employee account |     |   |  |  |
|--|-------------------------|-----|---|--|--|
| As an employee, I want to access my account on the mobile version of the platform. |                         |     |   |  |  |
| Mobile App   |                         |     |   |  |  |
| Should   | L                       | Low | 7 |  |  |