

610 Hickory Avenue
Sanford, FL 32771
407-625-0269
Cortney0215@yahoo.com

Search Committee

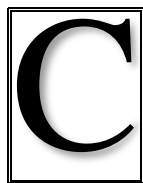
Dear Search Committee:

I am very enthusiastic about the Web Developer position that is available. As a student I've had the opportunity to take numerous programming and web programming courses where I've learned: java, c#, xhtml, css, javascript, php, mysql, and joomla to name a few. Not only has becoming a web developer been my dream for several years, but web development is something that I really enjoy and in which I enjoy doing during my free time as well.

I believe that as a web developer it's very important to stay current with new languages and technologies and in keeping with that I decided to enroll in UCF's Coding BootCamp so that I would become more confident in my code as well as learn a few more languages and technologies. With the help of the bootcamp I've learned that I already possessed the skillset necessary to become a developer and enter the workforce and I have learned/improved upon my knowledge of javascript/JQuery, CSS/bootstrap, NodeJs/Express, Git, and MVC frameworks to name a few. While in the bootcamp I've also taken it upon myself to do some self-study to further improve upon my skillset.

I look forward to gaining additional skills and experience while utilizing my interpersonal and communication skills to effectively complete all tasks placed before me. Once again, I am enthusiastic about the career opportunity and I thank you all for your time and consideration.

Sincerely,
Crystal R. Williams



CRYSTAL R. WILLIAMS

610 Hickory Avenue • Sanford, FL • 32771 • 407-625-0269 • Cortney0215@yahoo.com

"No matter what I do I do it to the very best of my ability. I am conscientious about my work and I take my work very seriously. I'm always ready and more than willing to learn."

Volunteer Experience

Web Support Assistant

Seminole County Government

- ❖ Co-op Ed (Summer 2011)
- ❖ Helped reduce the workload by assisting Seminole County's web team on the Seminole County website

Distance learning transition

Seminole State College

- ❖ Significantly reduced the distance learning workload by migrating assigned course content from the Angel (LMS) to sakai (LMS)

WebSupport Assistant

Seminole State College

- ❖ Helped to significantly reduce the web support workload by modifying existing web content

Relevant Classwork

- | | |
|--------------------------------|--------------------------------------|
| ❖ Database Systems for IT | ❖ Programming Concepts |
| ❖ Programming Design for IT | ❖ IT Web Design |
| ❖ Web Dev: JavaScript & jQuery | ❖ WWW Page Design/Management |
| ❖ Web Applications (Joomla) | ❖ Web Application Security |
| ❖ Web Programming I & II | ❖ Data Driven Websites (PHP & MySQL) |
| ❖ Database Management | ❖ Web Server Management |
| ❖ Oracle SQL | ❖ Java Programming |
| | ❖ Advanced Java Programming, etc. |

Relevant Skills

- | | |
|-------------------|----------------------------------|
| ❖ XHTML/HTML5 | ❖ Vanilla Javascript/JQuery/Ajax |
| ❖ CSS3/Bootstrap | ❖ NodeJs/ExpressJs |
| ❖ Git Bash/GitHub | ❖ Handlebars |
| ❖ PHP | ❖ MongoDB |
| ❖ MySQL | |

Projects

Sound Splash (<http://protected-lake-85086.herokuapp.com/>)

- ❖ Web application utilizing Google Maps API, YouTube API, BandsInTown API to display current touring places, dates, and videos regarding currently touring artists

407 Computer Repair

- ❖ Business website and ticket management system utilizing XHTML, CSS, PHP and MySQL

Education

September 2016	UCF Coding Boot Camp University of Central Florida – Sanford, FL
December 2015	Bachelor of Science in Information Technology University of South Florida – Lakeland, FL
April 2012	A.S. Degree Computer Programming and Analysis Seminole State College of Florida – Sanford, FL
December 2011	A.S. Degree Computer Programming and Analysis WWW Specialization Seminole State College of Florida – Sanford, FL
December 2008	Associate of Arts Degree Seminole State College of Florida – Sanford, FL

Employment History

Customer Care Instructional Help Desk

Orange County Public Schools/Ciber Inc., Orlando, FL November 2015 – Present

- ❖ Always willing and ready to learn new technologies, applications, procedures, etc. in order to assist the department wherever needed
- ❖ Trained and directed OCPS faculty/staff in order to assist them in completing their jobs accurately while helping to reduce the amount of lost materials in the district

Computer Support Specialist I

Seminole State College, Sanford, FL November 2010 – November 2015

- ❖ Trained new helpdesk representatives and assisted existing helpdesk reps with questions, concerns, etc.
- ❖ Helped college faculty, and staff do their jobs more efficiently by providing on the spot technical support to all campus office computers, printers (multifunction & local), scanners, peripherals, etc.
- ❖ Helped to significantly reduce the helpdesk call wait time by providing backup assistance
- ❖ Reduced the down time for faculty and staff by troubleshooting and resolving hardware/software technical issues
- ❖ Helped to alleviate the wait time for faculty and staff technical support by providing onsite technical assistance, as needed, to Seminole State's remote campuses
- ❖ Minimized disruption to class by providing instantaneous support to teachers while conducting class

