610 Hickory Avenue
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Cortney0215@yahoo.com
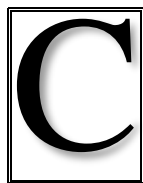
Search Committee

Dear Search Committee:

I am very enthusiastic about the Web Developer position that is available. As a student I've had the opportunity to take numerous programming and web programming courses where I've learned: java, c#, xhtml, css, javascript, php, mysql, and joomla to name a few. Not only has becoming a web developer been my dream for several years, but web development is something that I really enjoy and in which I enjoy doing during my free time as well.

I believe that as a web developer it's very important to stay current with new languages and technologies and in keeping with that I decided to enroll in UCF's Coding BootCamp so that I would become more confident in my code as well as learn a few more languages and technologies. With the help of the bootcamp I've learned that I already possessed the skillset necessary to become a developer and enter the workforce and I have learned/improved upon my knowledge of javascript/JQuery, CSS/bootstrap, NodeJs/Express, Git, and MVC frameworks to name a few. While in the bootcamp I've also taken it upon myself to do some self-study to further improve upon my skillset.

I look forward to gaining additional skills and experience while utilizing my interpersonal and communication skills to effectively complete all tasks placed before me. Once again, I am enthusiastic about the career opportunity and I thank you all for your time and consideration.

Sincerely,
Crystal R. Williams

# CRYSTAL R. WILLIAMS

610 Hickory Avenue • Sanford, FL • 32771 • 407-625-0269 • Cortney0215@yahoo.com

*"No matter what I do I do it to the very best of my ability. I am conscientious about my work and I take my work very seriously. I'm always ready and more than willing to learn."*

## *Volunteer Experience*

### Web Support Assistant
*Seminole County Government*
- ❖ Co-op Ed (Summer 2011)
- ❖ Helped reduce the workload by assisting Seminole County's web team on the Seminole County website

### Distance learning transition
*Seminole State College*
- ❖ Significantly reduced the distance learning workload by migrating assigned course content from the Angel (LMS) to sakai (LMS)

### WebSupport Assistant
*Seminole State College*
- ❖ Helped to significantly reduce the web support workload by modifying existing web content

## *Relevant Skills*

- ❖ XHTML/HTML5
- ❖ CSS3/Bootstrap
- ❖ Git Bash/GitHub
- ❖ PHP
- ❖ MySQL
- ❖ Vanilla Javascript/JQuery/Ajax
- ❖ NodeJs/ExpressJs
- ❖ Handlebars
- ❖ MongoDB
- ❖ AngularJS

## *Projects*

**Sound Splash (**http://protected-lake-85086.herokuapp.com/**)**
- ❖ Web application utilizing Google Maps API, YouTube API, BandsInTown API to display current touring places, dates, and videos regarding currently touring artists

**407 Computer Repair**
- ❖ Business website and ticket management system utilizing XHTML, CSS, PHP and MySQL

**Herd** (http://still-eyrie-34201.herokuapp.com/)
- ❖ Web application utilizing NodeJs/ExpressJs, PassportJs, Handlebars, MySQL, and ORM

*Relevant Classwork*

- ❖ Database Systems for IT
- ❖ Programming Design for IT
- ❖ Web Dev: JavaScript & jQuery
- ❖ Web Applications (Joomla)
- ❖ Web Programming I & II
- ❖ Database Management
- ❖ Oracle SQL

- ❖ Programming Concepts
- ❖ IT Web Design
- ❖ WWWeb Page Design/Management
- ❖ Web Application Security
- ❖ Data Driven Websites (PHP & MySQL)
- ❖ Web Server Management
- ❖ Java Programming
- ❖ Advanced Java Programming, etc.

*Education*

| | | |
|---|---|---|
| September 2016 | **UCF Coding Boot Camp** | |
| | University of Central Florida – Sanford, FL | |
| December 2015 | **Bachelor of Science in Information Technology Web Specialization** | |
| | University of South Florida – Lakeland, FL | |
| April 2012 | **A.S. Degree Computer Programming and Analysis** | |
| | Seminole State College of Florida – Sanford, FL | |
| December 2011 | **A.S. Degree Computer Programming and Analysis WWW Specialization** | |
| | Seminole State College of Florida – Sanford, FL | |
| December 2008 | **Associate of Arts Degree** | |
| | Seminole State College of Florida – Sanford, FL | |

*Employment History*

**Customer Care Instructional Help Desk**
*Orange County Public Schools/Ciber Inc.,* Orlando, FL                    November 2015 – Present
- ❖ Always willing and ready to learn new technologies, applications, procedures, etc. in order to assist the department wherever needed
- ❖ Trained and directed OCPS faculty/staff in order to assist them in completing their jobs accurately while helping to reduce the amount of lost materials in the district

**Computer Support Specialist I**
*Seminole State College*, Sanford, FL                    November 2010 – November 2015
- ❖ Trained new helpdesk representatives and assisted existing helpdesk reps with questions, concerns, etc.
- ❖ Helped college faculty, and staff do their jobs more efficiently by providing on the spot technical support to all campus office computers, printers (multifunction & local), scanners, peripherals, etc.
- ❖ Helped to significantly reduce the helpdesk call wait time by providing backup assistance
- ❖ Reduced the down time for faculty and staff by troubleshooting and resolving hardware/software technical issues
- ❖ Helped to alleviate the wait time for faculty and staff technical support by providing onsite technical assistance, as needed, to Seminole State's remote campuses
- ❖ Minimized disruption to class by providing instantaneous support to teachers while conducting class