

# **Testing Assistance**



# What is Domain Pulse?

### What is sentiment analysis?

Sentiment analysis is the analysis of words and sentences to determine the underlying feelings and

Domain Pulse is a **sentiment analysis** platform.

We allow users to analyse online social media and review platform data such as YouTube comments and Google Reviews, to gain a better understanding of their online presence through statistics and visualisations. Domain Pulse also allows you to collect or provide your own data, by creating your own (completely anonymous) live review forum or providing data in CSV format.



### What to Expect?

Keep in mind that this is a work-in-progress student project, with limited budget and resources. Thus the version of the app you will be testing **will be limited in features.** The data sources you will have access to are: YouTube video comments, live reviews, and CSV data.

The purpose of this is to gain feedback on user-experience - so just use the app like you normally would! If you can think of any cool applications of Domain Pulse to your personal or professional interests, we would love to hear it!

# Steps to follow:

- 1. Visit domainpulse.app on a PC /laptop (A mobile device won't be suitable)
- 2. Register an account and log in
- 3. Here is a list of some things to try:
  - a. Create a domain
  - b. Add 2 sources to your domain
    - i. Youtube Videos
    - ii. .CSV/Excel file (here are sample .csv's for you to test: <u>click me</u>)
    - iii. Bonus: Create a live review and use your smartphone to post a review!
  - c. Look at all the statistics and visualisations
  - d. Generate a report for your domain
  - e. Change your profile picture
  - f. Toggle your theme
- 4. Fill out this google form after you have tested the app: <a href="https://forms.gle/P6EC4iyg7ZD93LNfA">https://forms.gle/P6EC4iyg7ZD93LNfA</a>



## What if you get stuck?

If you are unable to do something on the app, feel free to checkout **domainpulse.app/help**, for additional assistance or contact us at domainpulse.help@gmail.com