

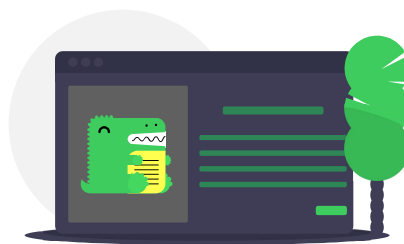
Dispute Resolution Engine

Streamlining the ADR Process using AI and Natural Language Processing



Easy to Use

Docusaurus was designed from the ground up to be easily installed and used to get your website up and running quickly.



Focus on What Matters

Docusaurus lets you focus on your docs, and we'll do the chores. Go ahead and move your docs into the `docs` directory.



Powered by React

Extend or customize your website layout by reusing React. Docusaurus can be extended while reusing the same header and footer.



For Users



Frequently Asked Questions (FAQ):

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Have a question about our site here are some commonly asked questions.

What is the purpose of DRE?

The purpose of the Dispute Resolution Engine is to make the dispute resolution process more affordable and less time consuming, giving it a unique edge over other Alternate Dispute Resolution methods. Our system also encourages an unbiased and fair dispute resolution, through letting a computer algorithm select valid expert candidates to aid in the resolution process.

What is an Expert?

An expert is an individual who can have one or more of the following roles: Mediator, Adjudicator, Arbitrator, Administrator. When you file your dispute, it will typically first be processed by an Administrator. From this point the Administrator will oversee, and intervene, the resolution process. Once the dispute case reaches a state where parties are ready to proceed with the resolution process, experts will be assigned to the case. The experts assigned will be a fully qualified to either Mediate, Adjudicate or Arbitrate for your dispute.

What do I need to file a dispute or open a case?

To file a dispute, you will need the other parties full name, email address and phone number. Evidence does not need to be filed initially, but would be beneficial for more serious disputes. Once the case was submitted it will be reviewed by an administrator.

How will I know when there is a change to a case/dispute I am involved with?

The system communicates and notifies relevant parties primarily via email. Hence, all important events and status changes, that pertain to a case you are involved with, will trigger a relevant email notification to be sent to the parties.

If I want to file a case/dispute, do all participants need to have a registered account?

The answer is yes, all parties that participate in the dispute will need to have a registered account. This is to aid in ensuring fairness throughout the dispute resolution process, by allowing us to accurately "record-keep" events and communications pertaining to a case.

What happens if I am not happy with the Expert assigned to my case/dispute?

Once Experts are assigned to the case, if you have a valid reason to as to why an Expert is not suited to your case, you can submit your objection and reason through the system. The administrator of your case will then review your objection and either "overrule" or "sustain" your reason.

How many Experts will be assigned to my case/dispute?

A minimum of one expert will always be assigned to a dispute however, depending on the severity of the case more than one expert may be assigned. If you feel that your case will need more experts than what we recommend or assign, you are welcome to request more.

Found a bug or have an issue?

Contact us directly: email: the.techtonic.team@gmail.com

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For Users



How To:

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How to File a dispute?

Head to the "Dispute" and find the "create" button at the bottom left. Once clicked, fill in the Respondants details and the respective details about the dispute. Initially evidence for a dispute is not required, however the should you wish to upload evidence already, please feel free to do so.

How do I design a "Workflow" for the Dispute?

to be implimented...

How do I upload evidence?

You can upload evidence while creating a dispute initially, otherwise you can head to the "dispute" tab and click on the respective dispute in the side-bar. From there you will find a place from which you can upload your evidence.

How do I delete my account?

You cant, teehee ... :-)

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