Help Page

Welcome to the help section of the Dispute Resolution Engine! This page will guide you through using our platform, including account creation, managing your profile, and interacting with disputes.

Table of Contents

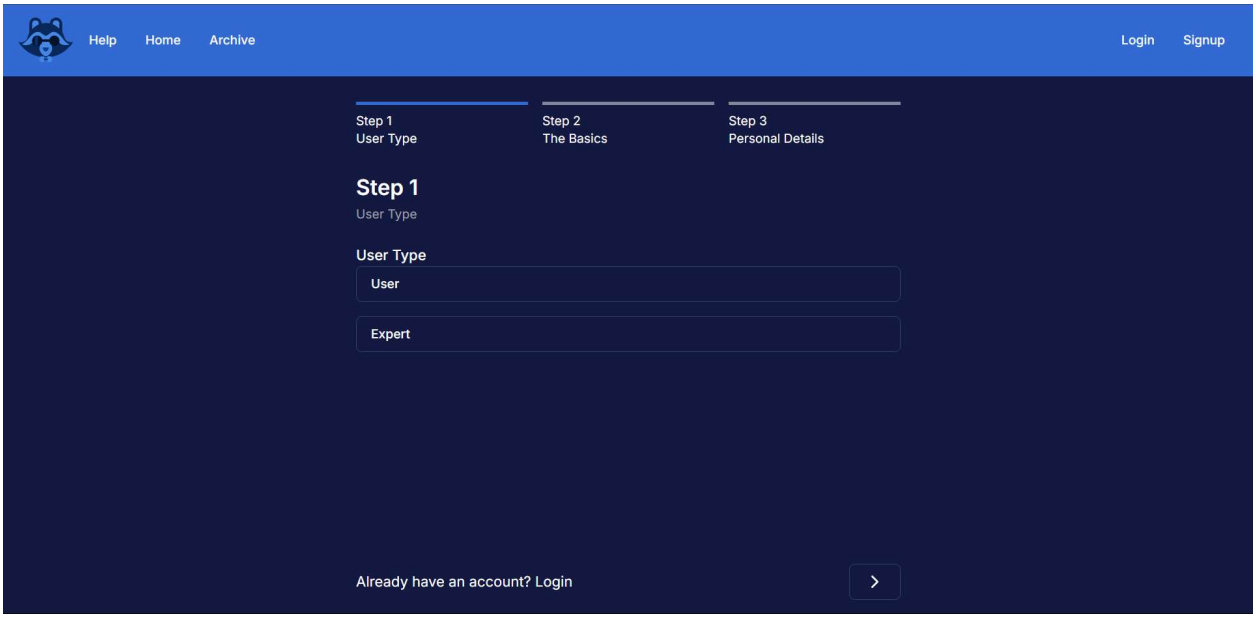
- Help Page
  - Table of Contents
  - Creating an Account
  - Logging In
  - Navigating the Dashboard
  - Creating and Managing Disputes
  - Viewing Resolved Disputes (Archive)
  - Updating Your Profile
  - Contact Us

Creating an Account

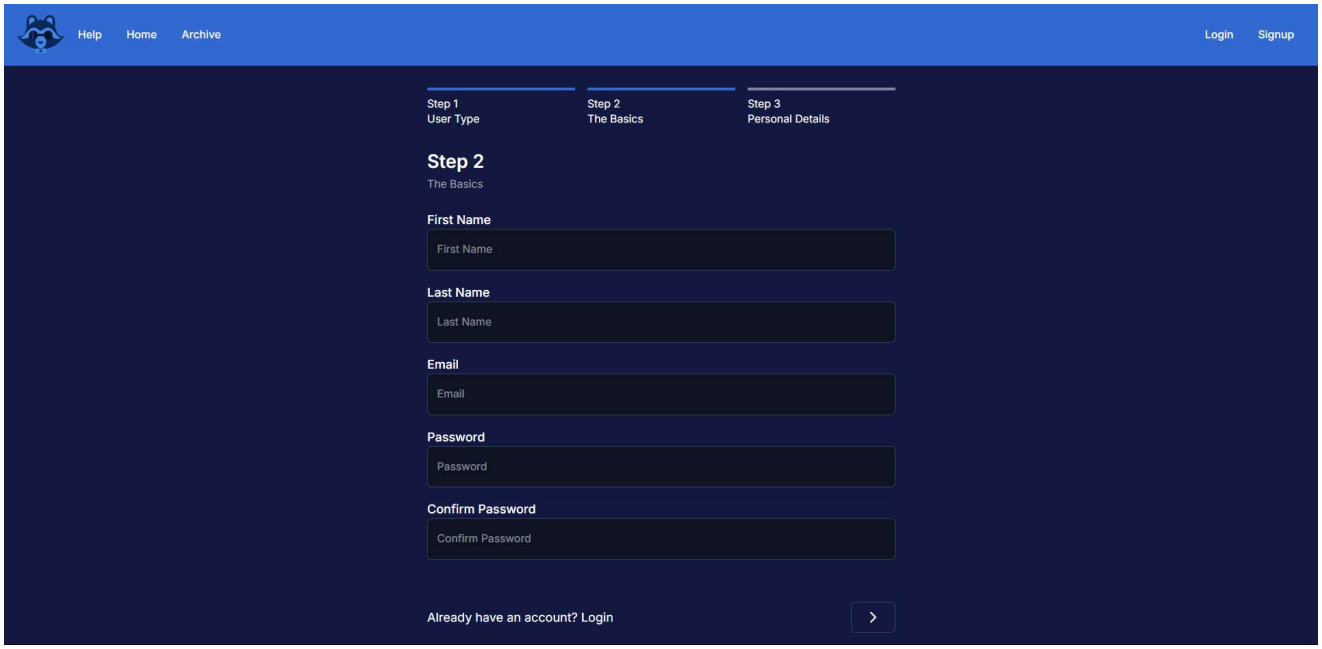
You can create an account as a **User** or an **Expert**. Here's how:

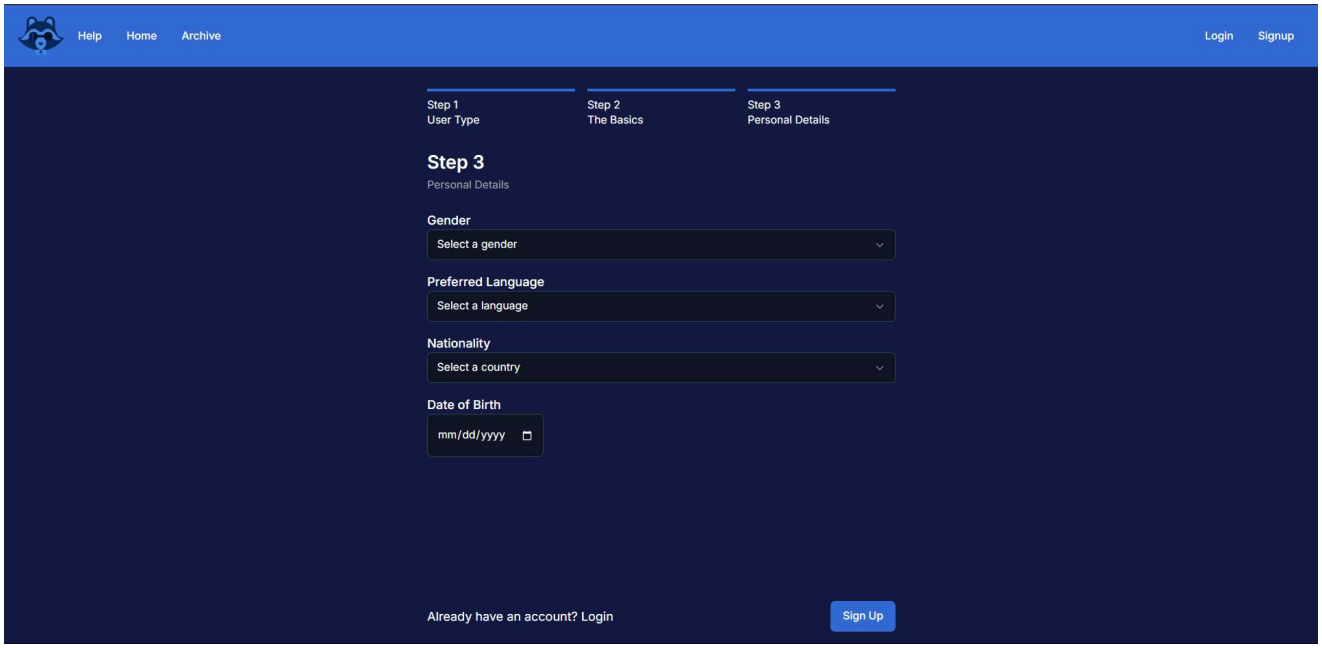
1. Navigate to the Sign Up page.
2. Choose your account type:
   - **User**: For individuals seeking to resolve disputes.

- **Expert**: For professionals offering dispute resolution services.



3. Fill in your personal information and create a password.





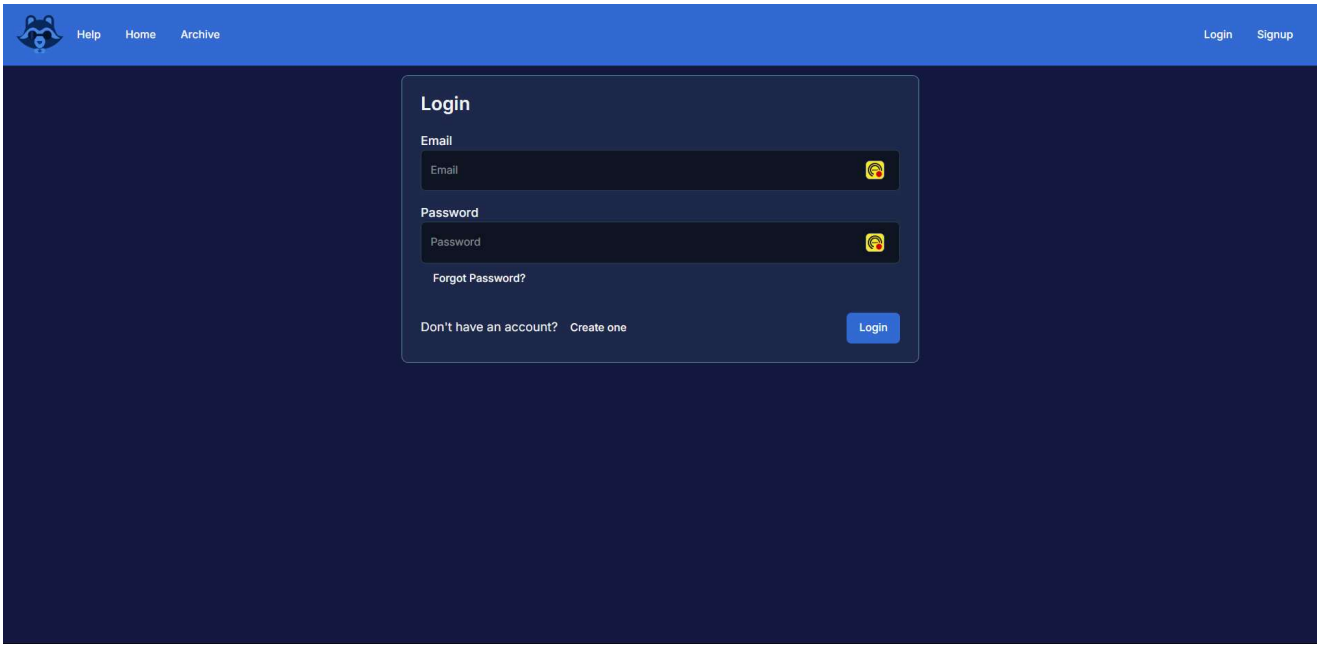
4. Click the "Sign Up" button.

Once registered, you'll receive a confirmation email to verify your account.

Logging In

To log in to your account:

1. Go to the Login page.
2. Enter your registered email and password.



3. Click "Login".

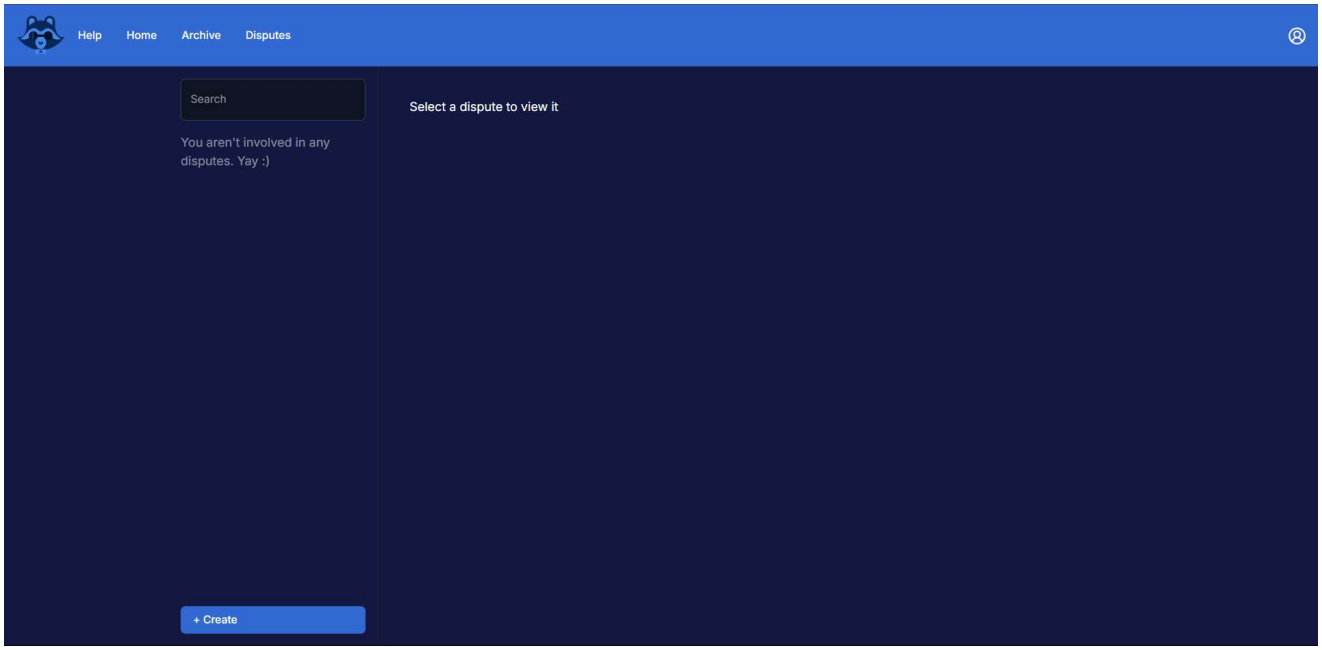
Once logged in, you can access all platform features, including dispute management and your profile page.

Navigating the Dashboard

After logging in, you will be taken to the disputes dashboard. Here, you can:

- View active disputes.
- Access your profile (top right).

- Browse resolved disputes in the **Archive**.

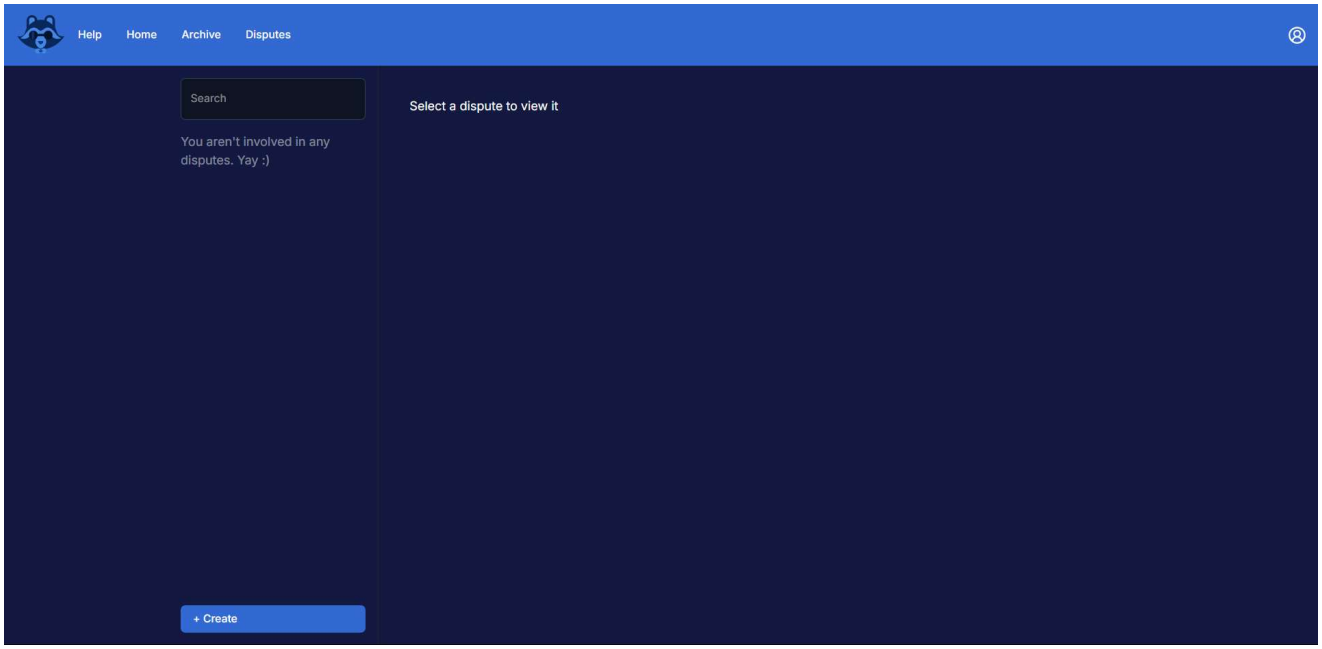


The navigation bar at the top of the page allows you to easily move between different sections of the platform.

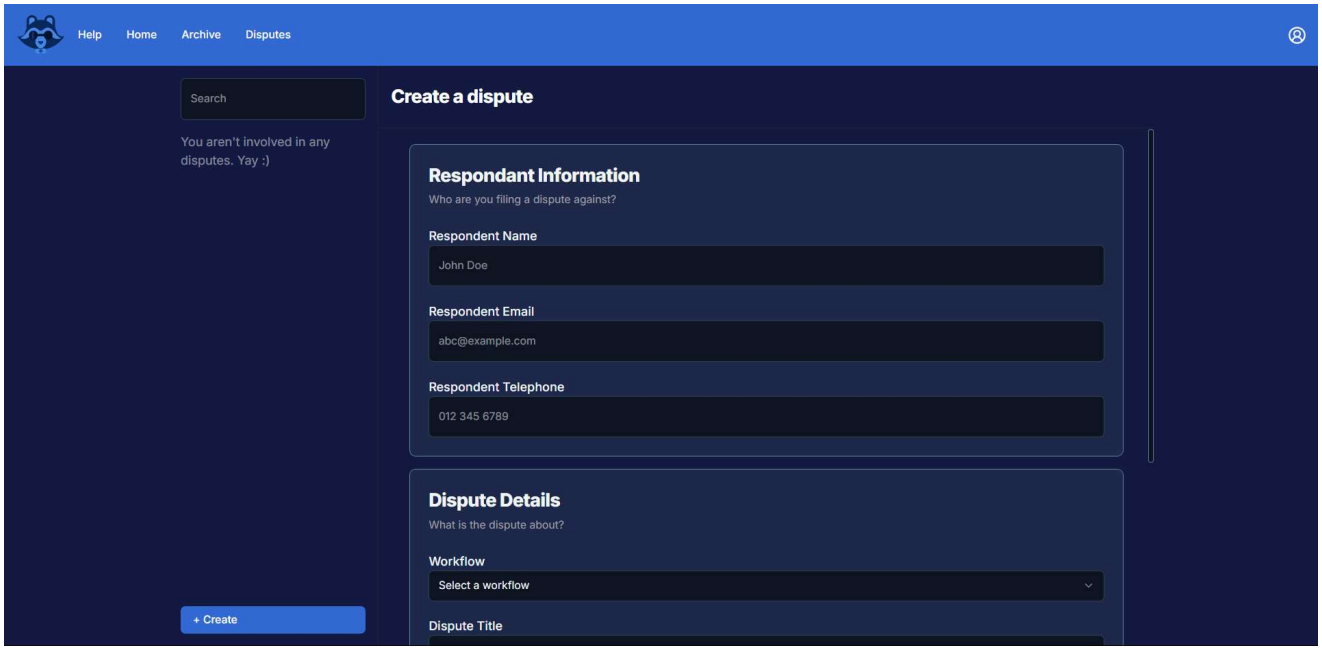
Creating and Managing Disputes

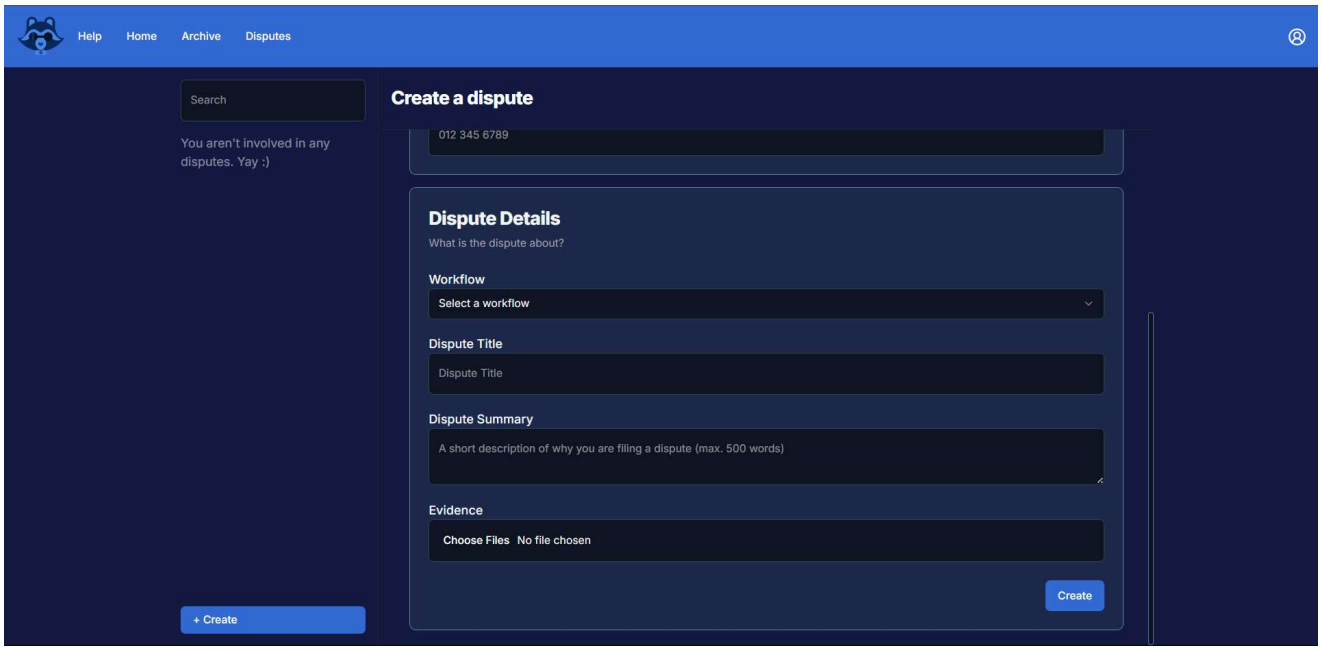
To create or manage disputes:

1. Log in to your account.
2. From the dashboard, click on the "Create" button.



3. Fill in the necessary details, including parties involved and dispute description.





4. Submit your dispute, and it will appear in your dashboard where you can track its progress.

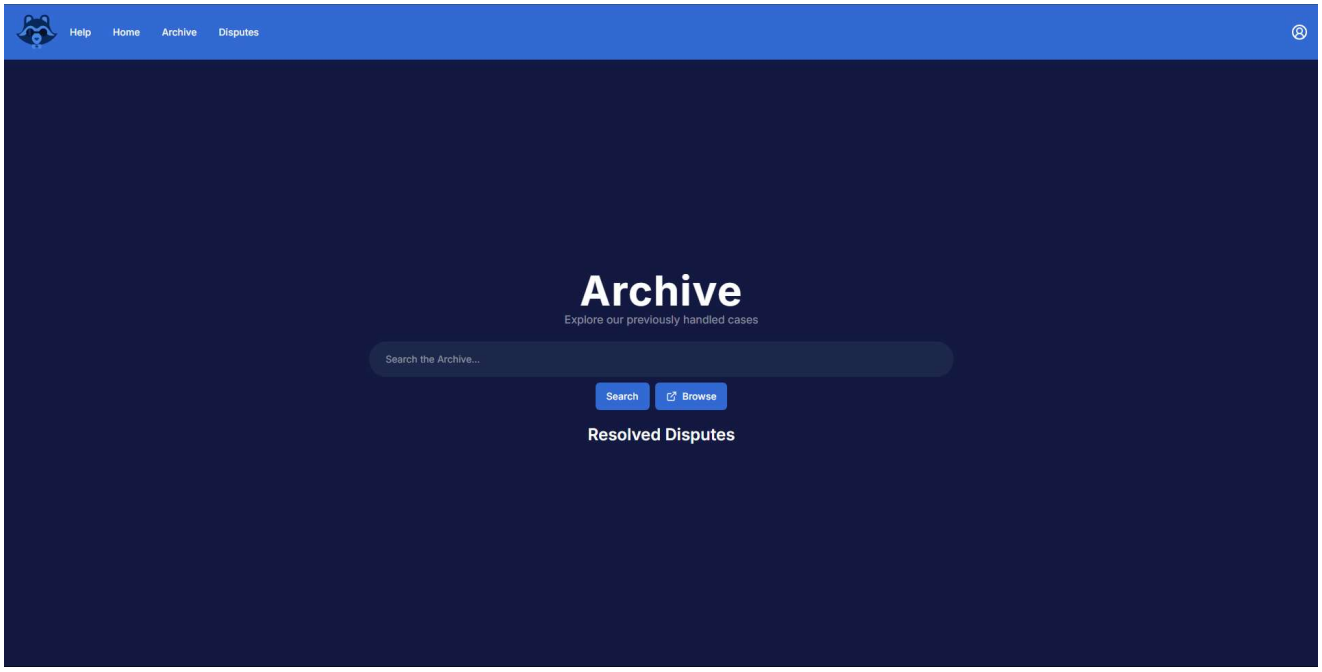
You can interact with your disputes at any time through the dashboard by providing updates or viewing resolutions.

Viewing Resolved Disputes (Archive)

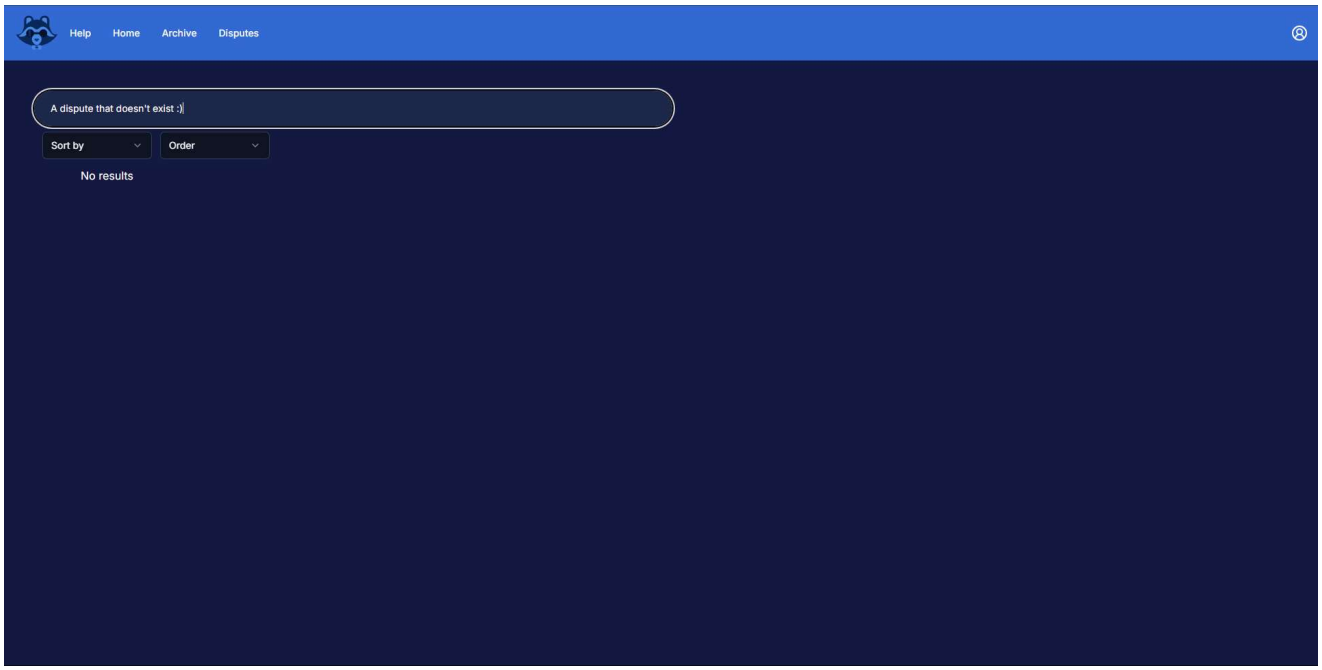
You can browse through previously resolved disputes at any time, whether logged in or not.

1. Navigate to the Archive page.

2. Use the search bar to find specific disputes by keywords, dates, or categories.



3. Click on any dispute to view its details.



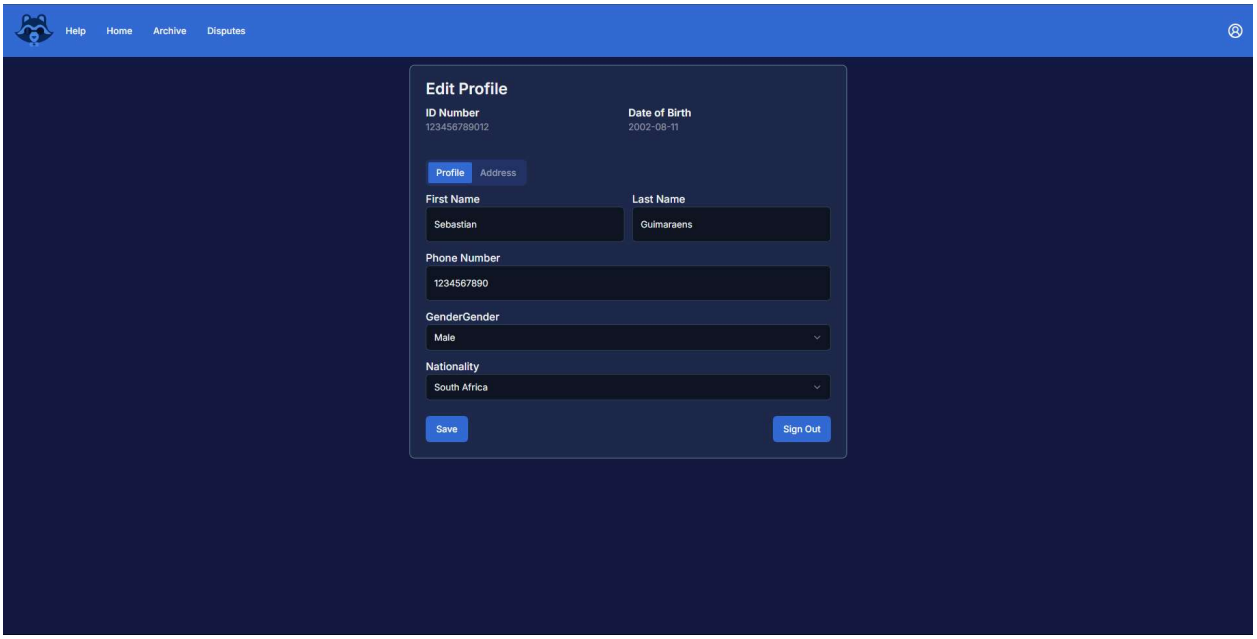
The archive is a great way to research how similar disputes have been resolved.

Updating Your Profile

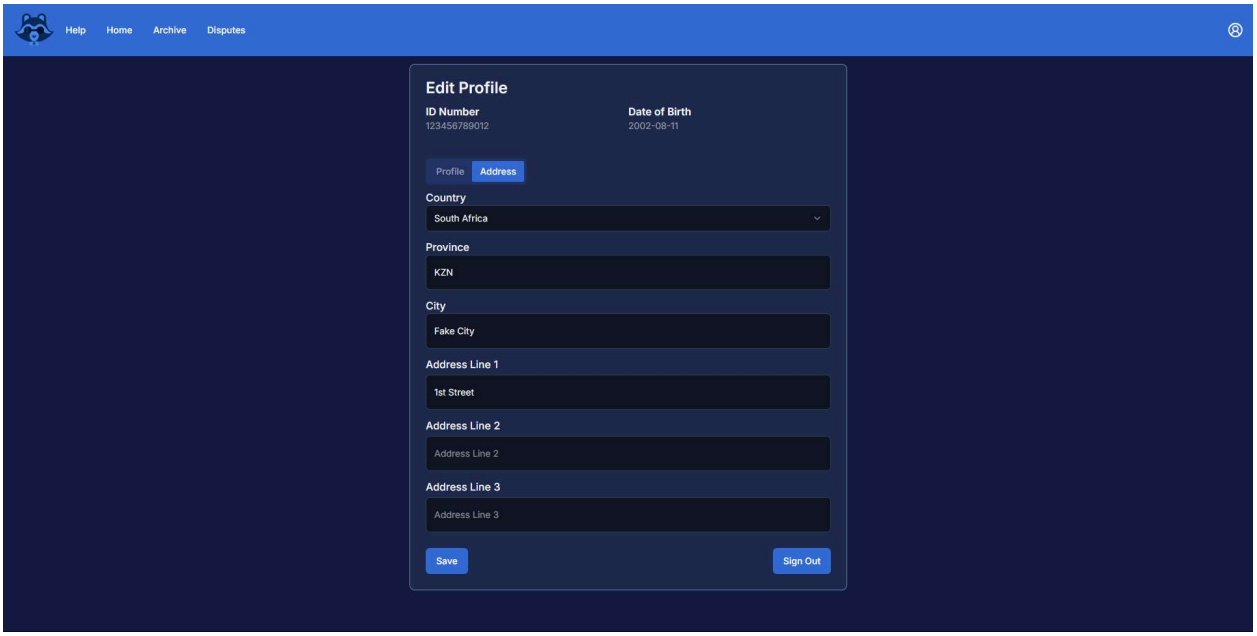
To update your profile information:

1. **Sign in** to your account.
2. Click on your **profile icon** at the top right corner of any page.
3. You will be taken to your **Profile** page, where you can:

- Edit your personal details (name, email, etc.).



- Update your address.



4. Click **Save** to update your information.

Keep your profile up-to-date to ensure smooth communication on the platform.

Contact Us

If you have any questions or encounter any issues, feel free to reach out to our support team at:

- **Email**: the.techtonic.team@gmail.com

Thank you for using the Dispute Resolution Engine!

Edit this page