Introduction

Tailwaggr's vision is to be a one-stop shop for all things pet, fostering a vibrant and a supportive online community for pet owners and enthusiasts.

Our objectives are to:

- Empower pet owners: Provide a platform that simplifies pet care and strengthens the bond between owners and their furry companions.
- Connect the pet care community: Facilitate connections between pet owners, veterinarians, pet sitters, and other animal lovers through forums and relevant services.
- Enhance pet well-being: Offer resources and tools that promote responsible pet ownership and contribute to the overall health and happiness of pets.

Business Need

The pet care industry is booming, with a growing number of people considering pets as valued members of their families. Tailwaggr addresses this need by:

- Centralizing pet care resources: Simplifying the process of finding qualified pet care professionals and relevant pet information.
- Enhancing convenience: Offering a mobile app allows pet owners to manage their pet's needs and access services on the go.
- Building a community: Providing a platform for pet owners to connect, share experiences, and offer support to each other.

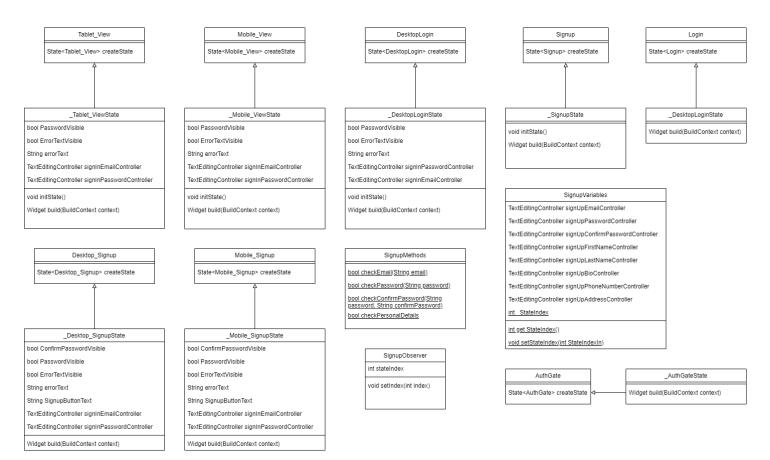
Project Scope

The initial scope of Tailwaggr focuses on core functionalities:

- Pet profiles and owner profiles: Create detailed profiles for pets and their owners, fostering a sense of community and personalization.
- Find a veterinarian: Allow pet owners to locate and connect with licensed veterinarians in their area.
- Find a pet sitter: Enable pet owners to discover reliable pet sitters and dog walkers for in-home or scheduled pet care.

- Pet forums: Establish a dedicated forum section where pet owners can ask questions, share experiences, and build relationships.
- Lost & Found Pets: Create a database to reunite lost pets with their worried owners and facilitate faster reunions.

Class diagram



User stories/user characteristics:

User Characteristics:

Normal User:

- Loves their pet
- · Looks after their pet
- Makes posts

Pet Caretaker User:

- Has regular user characteristics
- Has contact details listed

User Stories for TailWagger

User Accounts Subsystem

- 1. As a new user, I want to sign up for an account so that I can access the application's features.
- 2. As a user, I want to enter my username during sign-up so that I can create a unique identity.
- 3. As a user, I want to enter my password during sign-up so that my account is secure.
- 4. As a user, I want to enter my email address during sign-up so that I can receive notifications and account-related information.
- 5. As a user, I want to fill in my personal details during sign-up so that my profile is complete.
- 6. As a returning user, I want to log in to my account so that I can access my profile and pets' information.
- 7. As a returning user, I want to reset my password if I forget it so that I can regain access to my account.
- 8. As a user, I want to log in with my email and password so that I can access my account securely.

Profile Subsystem

- 1. As a user, I want to edit my profile photo so that I can personalise my account.
- 2. As a user, I want to edit my username so that I can update my display name.
- 3. As a user, I want to edit my personal details so that my profile information is up-to-date.
- 4. As a user, I want to add a pet profile so that I can keep track of my pets' information.
- 5. As a user, I want to add my pet's details so that the profile is complete.
- 6. As a user, I want to delete my profile so that I can remove my account from the system.
- 7. As a user, I want to be prompted to confirm profile deletion so that I don't accidentally delete my profile.
- 8. As a user, I want my profile to be deleted from the database so that my information is removed.
- 9. As a user, I want to delete a pet profile so that I can remove pets that I no longer own.
- 10. As a user, I want to be prompted to confirm pet profile deletion so that I don't accidentally delete it.
- 11. As a user, I want my pet profile to be deleted from the database so that the information is removed.
- 12. As a user, I want to edit my pet's details so that the profile information is up-to-date.
- 13. As a user, I want to edit my pet's profile photo so that it is personalised.
- 14. As a pet caretaker, I want to be able to label my profile appropriately
- 15. As a user, I want to be able to search for other users

Location Subsystem

- 1. As a user, I want to search for found pets so that I can find my lost pet.
- 2. As a user, I want to enter a pet name during the search so that I can find specific lost pets.
- 3. As a user, I want to view search results so that I can see the found pets' information.
- 4. As a user, I want to find veterinarians around my area so that I can get medical care for my pet.
- 5. As a user, I want to see the location of the vet clinic so that I can visit it.
- 6. As a user, I want to see the vet's details so that I can contact them for an appointment.
- 7. As a user, I want to find pet caretaker details so that I can find someone to take care of my pet.
- 8. As a user, I want to register my pet as a lost pet so that people can help locate it.
- 9. As a user, I want to record my sightings of lost pets.

Content Subsystem

- 1. As a user, I want to create forums so that I can initiate discussions on relevant topics about pets.
- 2. As a user, I want to like a forum post so that I can show my appreciation for the content.
- 3. As a user, I want to comment on a forum post so that I can participate in the discussion.
- 4. As a user, I want to reply to messages within a forum post to have discussion with others.
- 5. As a user, I want to be able to like messages within a forum to show appreciation for them.
- 6. As a user, I want to be able to delete unwanted forums.
- 7. As a user, I want to be able to create and delete my posts
- 8. As a user, I want to be able to like and comment on other user's posts

Notifications Subsystem

- 1. As a user, I want to receive notifications for new comments and likes on my posts so that I can stay updated.
- 2. As a user, I want to receive notifications for new likes on my forum messages and repplies to them so that I know when others appreciate my content.
- 3. As a user, I want to receive notifications about requests to follow me.

Functional requirements

- 1. User Accounts subsystem:
 - i. User must be able to Sign up:
 - a. Enter their name
 - b. User must be able to enter their valid password
 - c. User must be able to enter their valid email address

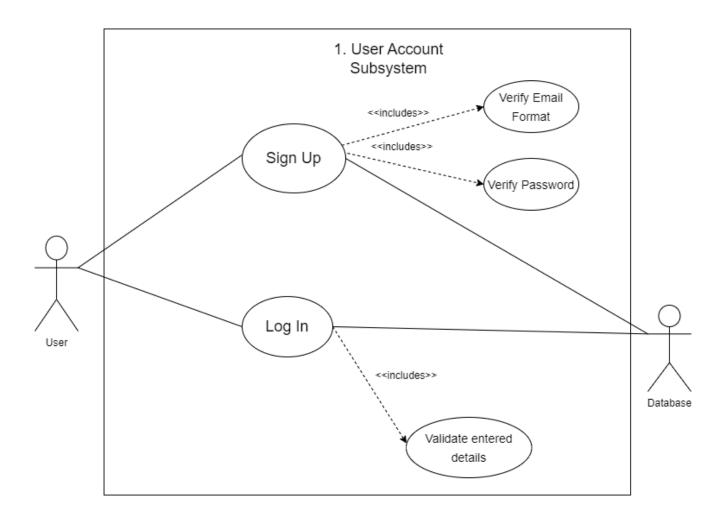
- ii. User must be able to login:
 - a. User must be able to reset their password
 - b. User must be able to login with email
 - c. User must be able to login with their password

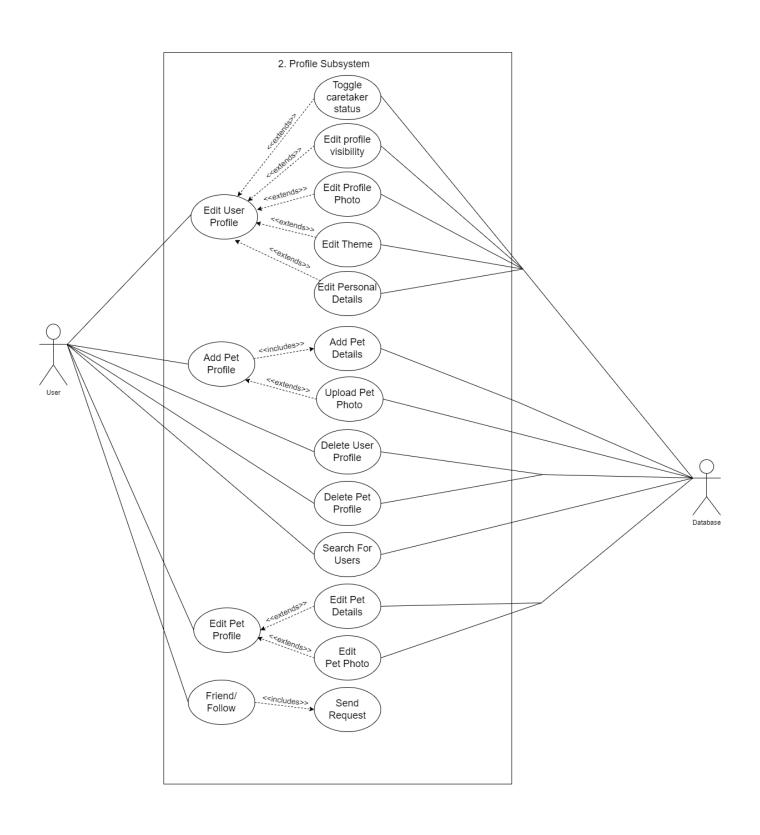
2. Profile subsystem:

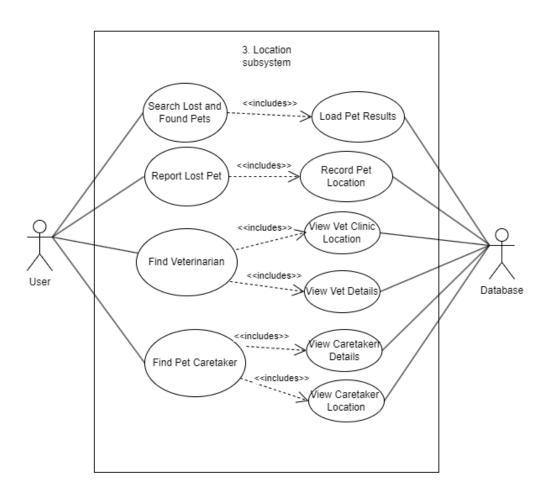
- i. User must be able to edit their profile:
 - a. User must be able to edit their profile photo
 - b. User must be able to edit their personal details
- ii. User must be able to add a pet profile:
 - a. User must be able to add pet details
 - b. User must be able to upload pet profile photo
- iii. User must be able to delete their profile:
 - a. User must be prompted to confirm profile deletion
 - b. User should be deleted from the database
- iv. User must be able to delete a pet profile
 - a. User must be prompted to confirm profile deletion
 - b. Pet should be deleted from the database
- v. User must be able to edit a pet profile:
 - a. User must be able to edit pet details
 - b. User must be able to edit pet gallery
- vi. User must be able to become Pet Caretaker
 - a. Caretaker must be able to provide contact details
- vii. User must be able to search for other users
 - a. User must be able to enter other user's name
 - b. User must be able to view matching user search results
- viii. User must be able to change profile between public and private
- ix. User must be able to follow and be followed by other users
- 3. Location subsystem:
 - i. User must be able to search for found pets:
 - a. User must be able to enter a pet name
 - b. The user must be able to view search results
 - ii. User must to able to find Veterinarians around their area:
 - a. Users must be able to see the location of the vet clinic
 - b. Users must be able to see the vet details
 - iii. Users must be able to find a pet caretaker:
 - a. Users must be see pet caretaker details
 - b. User must be able to see the pet caretaker location
- 4. Content subsystem:

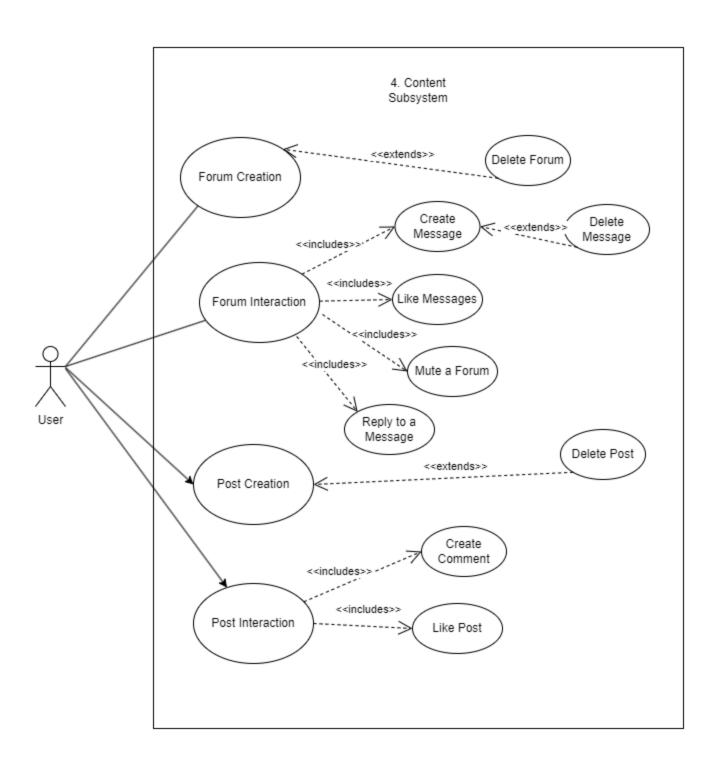
- i. Users must be able to create forum
 - a. Users must be able to create forums
 - b. Users must be able to create forum posts
 - c. Users must be able to delete their forums
 - d. Users must be able to delete their messages
- ii. Users must be able to interact with posts
 - a. Users must be able to like a post
 - b. Users must be able to share a post
 - c. Users must be able to comment on a post
 - d. Users must be able to delete their posts
- 5. Notifications subsystem:
 - i. Users must be able to receive notifications from their posts
 - a. Users must receive notifications if they receive a like on their posts
 - b. User must receive notifications if they receive a comment on their posts
 - ii. Users must be able to receive notifications from their forums
 - a. Users must be able to receive notifications about new messages on forums they have created
 - b. Users must be able to receive notifications for replies on their messages on forums

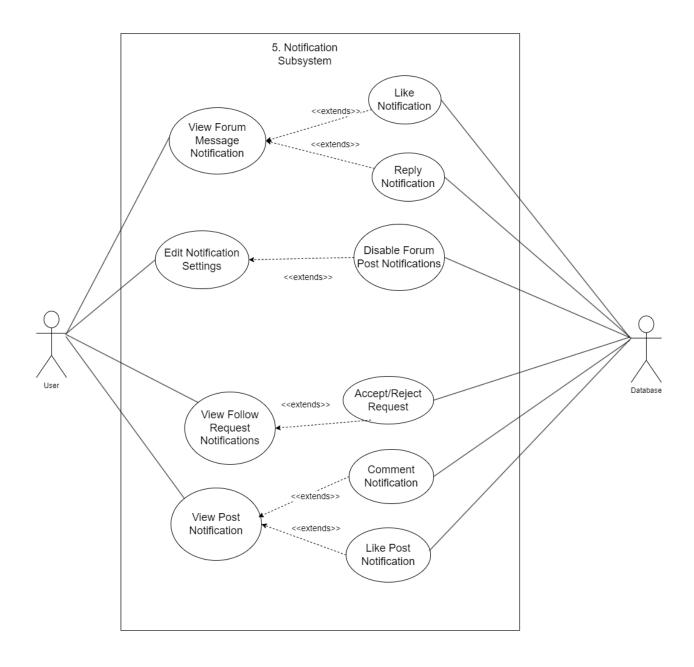
Use Case diagrams:











Quality Attributes and Architecture Strategies

1. Performance:

- Optimize Firebase queries to ensure efficient data retrieval and usage throughout the application.
- Use caching mechanisms in Flutter to minimize unnecessary calls to the backend.
- Implement lazy loading for images and data to improve app load times.

2. Scalability:

• Use Firebase's scalable infrastructure to handle changes in traffic and usage effectively.

- Implement Firebase Functions to handle backend logic, allowing the app to scale horizontally.
- Design the app architecture to support future enhancements and additional features without significant refactoring.

3. Reliability:

- Monitor Firebase backend using Firebase Performance Monitoring to ensure system components are operating within safe parameters.
- Implement robust error handling and retry mechanisms in Flutter to handle intermittent network issues.
- Use Firebase Firestore's offline data capabilities to ensure the app remains functional during network disruptions.

4. Security:

- Use Firebase Authentication to manage user sessions securely.
- Implement Firestore Security Rules to control access to database records.
- Ensure all data transmitted between the app and backend is encrypted using HTTPS.

5. Usability:

- Design the user interface in Flutter to follow intuitive navigation patterns.
- Provide customization options for users to adjust the interface to their preferences.
- Ensure the app is accessible, adhering to WCAG (Web Content Accessibility Guidelines) standards.

6. Availability:

- Utilize Firebase's global infrastructure to ensure high availability and low latency.
- Implement asynchronous operations in Flutter to maintain a responsive user experience.
- Use Cloud Firestore's offline capabilities to allow users to continue working during network outages.

7. Maintainability:

- Adhere to a modular architecture in Flutter, separating UI, business logic, and data layers.
- Use a linter and formatter to enforce coding standards and consistency.
- Write unit and integration tests for Flutter components and Firebase Functions to ensure reliability and ease of maintenance.

8. Extensibility:

- Use Flutter's plugin system to integrate new features and services seamlessly.
- Structure Firebase Firestore schema to allow easy addition of new data fields and relationships.
- Design backend services in a modular fashion to accommodate future enhancements with minimal changes.

9. Cost-effectiveness:

• Utilize Firebase's pay-as-you-go model to manage costs effectively, scaling expenses with usage.

- Optimize cloud function deployments to minimize execution time and reduce costs.
- Use shared components and services in Flutter to reduce development and maintenance costs.