

TuneIn Usability Feedback Survey

20 responses

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Consent Agreement



By agreeing to participate, you confirm that you understand and consent to the following:

Voluntary Participation: I understand that I may withdraw my consent and stop participating at any point during the study. Any data collected before my withdrawal will not be used.

Purpose of Data: I understand that the information gathered will solely be used to improve the usability and user experience of *TuneIn*.

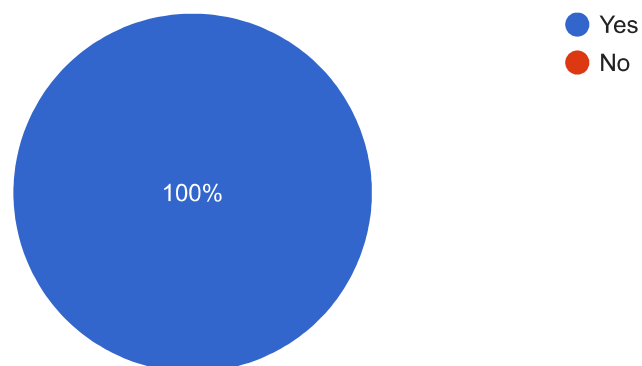
Confidentiality: I understand that all personal data will be kept confidential and will not be shared with any third parties. My identity will remain anonymous in any published results.

Right to Clarification: I understand that I can reach out to the study organizers at any point for additional information or clarification regarding the study.

Please indicate your agreement below:

Do you consent to participate in this usability test and agree to the statements listed above?

20 responses



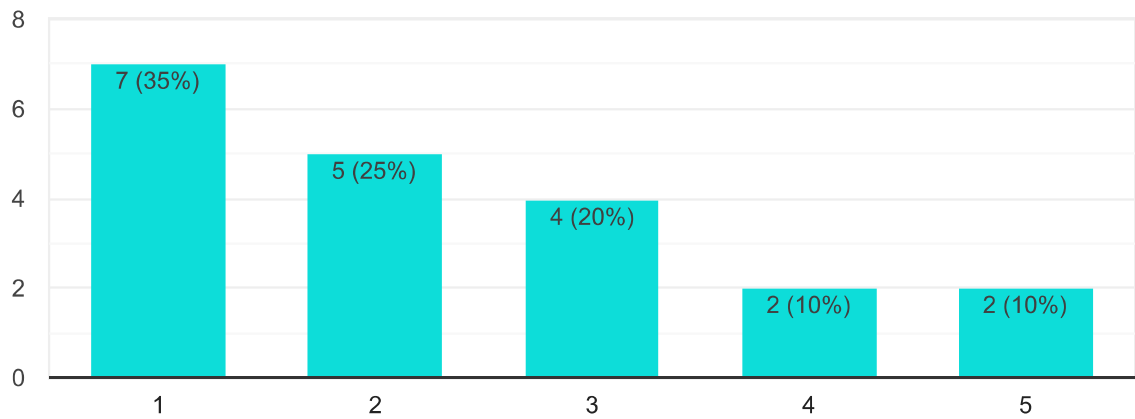
1. Navigation & User Interface



How easy was it to navigate the app?

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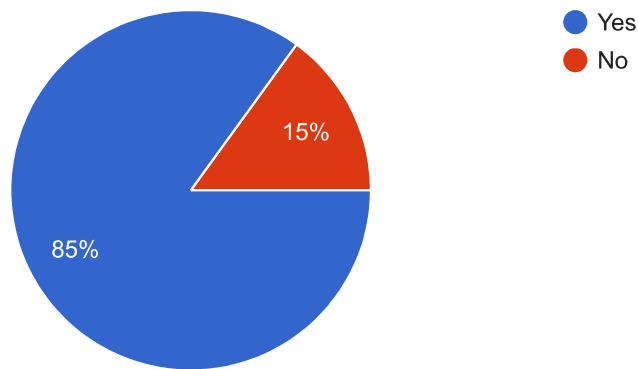
20 responses



Were you able to find key features (e.g., music playback controls, playlist creation) without confusion?

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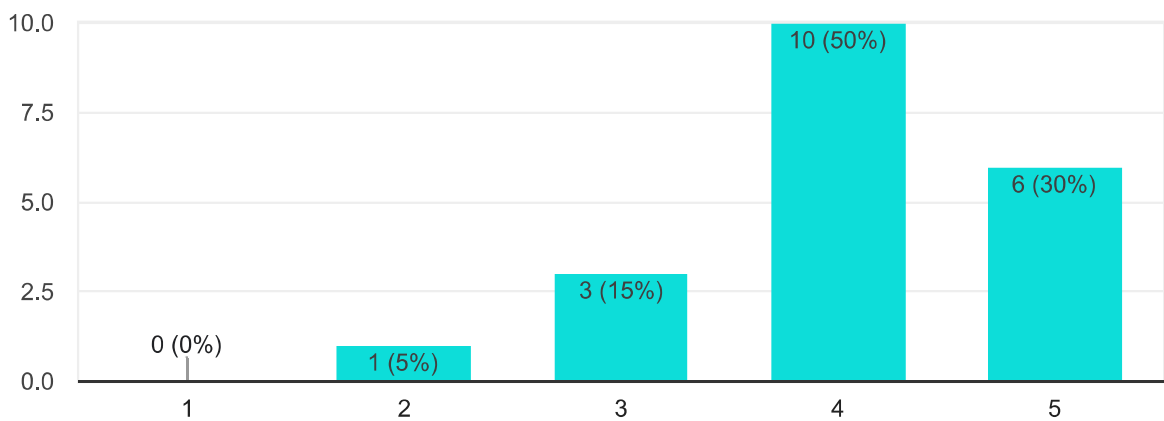
20 responses



How would you rate the overall design and layout of the app?

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20 responses



Is the app's layout intuitive? Why or why not?

20 responses

Yes seems mostly clear

It was clear for the most part, buttons were intuitive

Not everything is clear for a first time user

The apps layout is intuitive layout because the navigation menu is clearly labeled and easily accessible.

Its intuitive because it was designed well

Yea. It's different from the other apps I've used and it's very user friendly

Yes.

Because the app's intuitive Interface, clean design ,and clear categorisation make discovering new music a breeze.

I think the app's layout is very simple honestly

no, a bit clunky

yes - easy to navigate

Yes, instructions are clear

Yes, it is. It is easy to navigate

Yes, it's very easy to understand and navigate.

yes ,it's easy to understand & very simple to use

Yes

Yes! It took like less than 2 minutes to figure out and that was because i was being stupid. the app is great :)

Yes it is. The iconography makes it easy/simple to find what you are looking for. And it adheres to certain design standards that many companies follow.

the app makes sense

yes



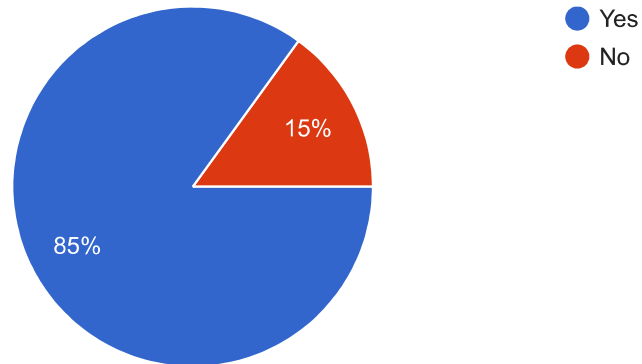
no

2. Performance

Did the app feel responsive when switching between rooms

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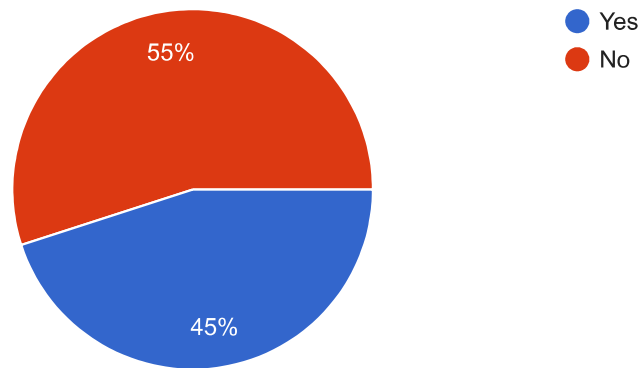
20 responses



Did you encounter any slowdowns or glitches?

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20 responses

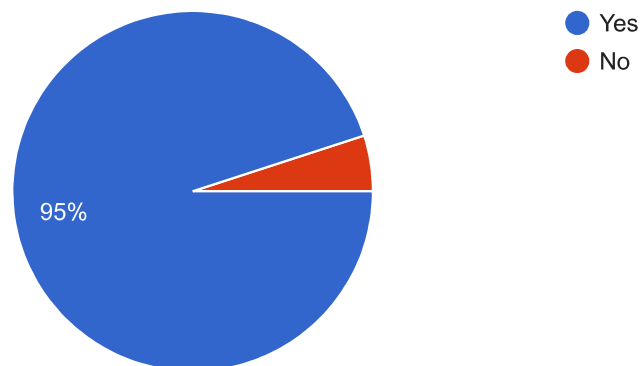


3. Music Playback & Queue Management

Was the music playback feature (play, pause, skip, sync) easy to use?

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20 responses



Did synchronized playback across rooms work as expected? If not, what issues did you face?

20 responses

Yes

it worked once I added music, thought it didnt work at first

Yes, songs played as expected

The synchronized playback rooms work as expected.

The app seamless playback, both online and offline,ensures uninterrupted enjoyment.

Yes they worked

slow and buggy

yes

Yes, kind of slow but it got there

Most of the time. It glitched here and there

It worked well

they work as expected

Everything worked great for me

slight delay

i don't know

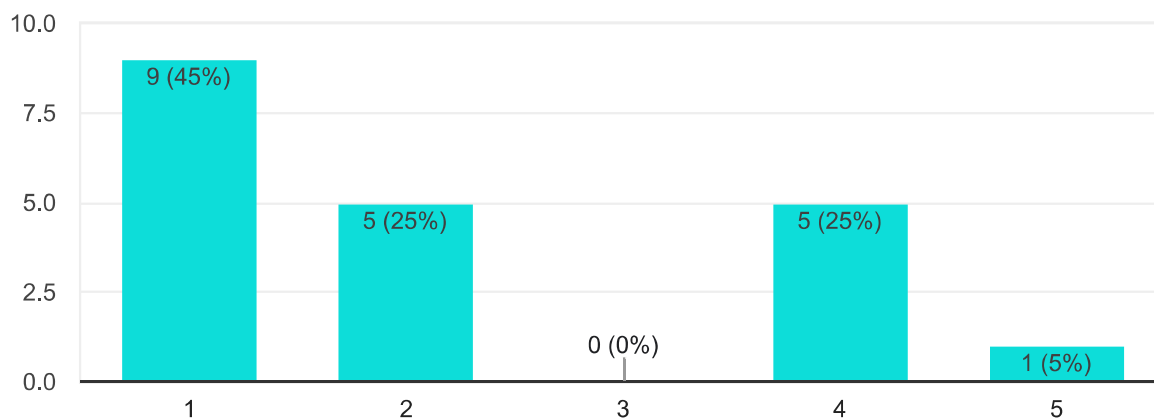
not playing



How easy was it to add songs to the queue or playlist?

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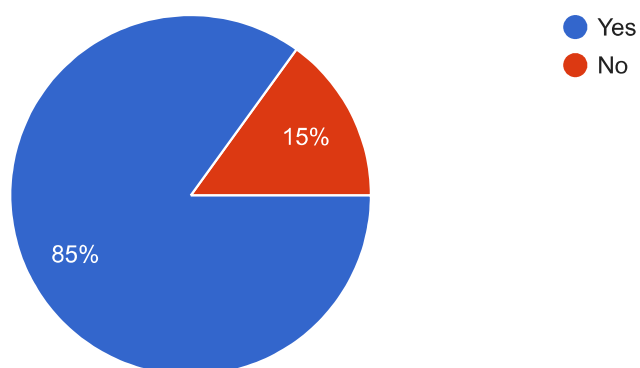
20 responses



Were real-time updates clear?

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20 responses

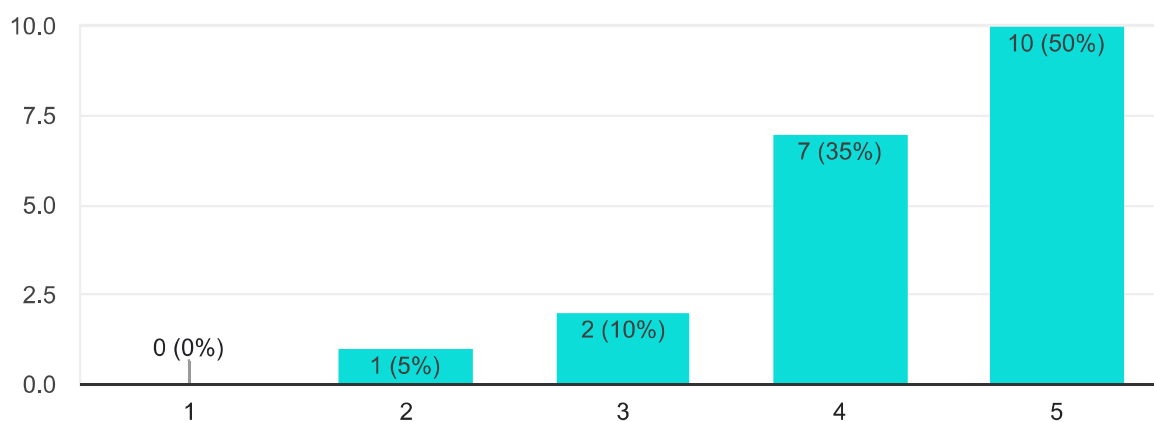


4. Social Features

How would you rate the chat functionality? Did real-time messaging and reactions work as expected?

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20 responses

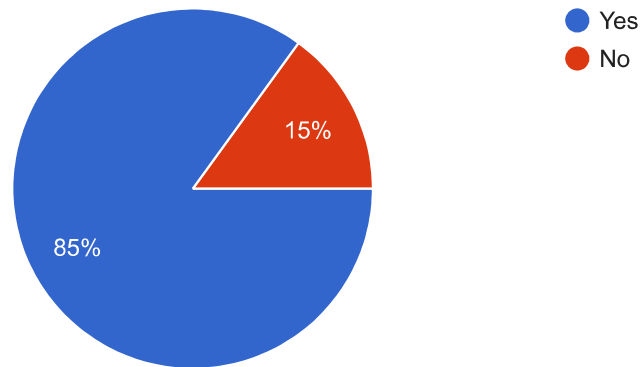


5. Recommendations & Playlists

Were the room and user recommendations based on your music preferences accurate?

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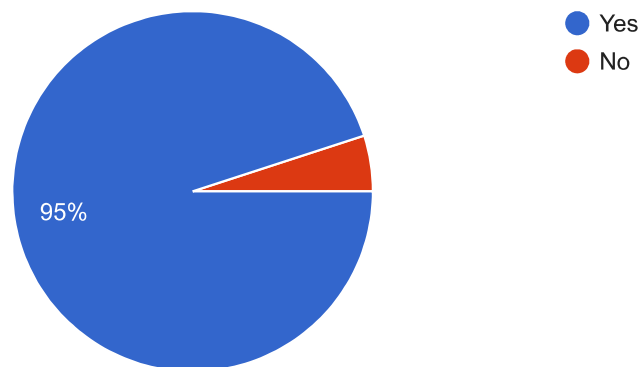
20 responses



Did the process for creating and managing collaborative playlists feel easy?

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20 responses



6. Overall Experience



Overall Experience

20 responses

good

Great

I like the app but some things should be made more clear to the user since its the first time and dont have a hang like now music playing when u join the room because theres no songs

It was generally good, it was easy to navigate and use.

I think pop ups are needed so you know what type of room u joining, mainly for the nsfw part should be like a warning or something

I am thoroughly impressed with TuneIn app. It is a very good music app. From the rooms, where you can easily interact with people of the same music taste, create playlists in collaboration to the easy navigation. It does have its problems here and there but overall, it is a good app. The navigation is easy, clear design and clear categorization. I would 100% recommend this app to others.

It's an awesome app

It's a great app and I really enjoy using it.

It's like using a mini version on Spotify. I liked it

not bad not great either

great

8/10, I'd use this daily.

Really good

would give it a 9/10

great!

It was a fairly pleasant experience

confusing

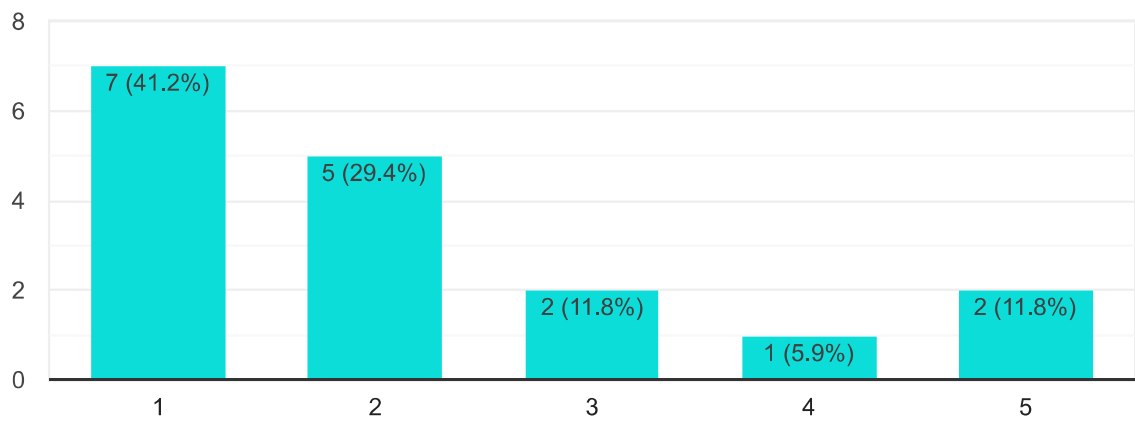
not bad, still could use a few improvements



How satisfied are you with the overall experience of using the app? (Very Satisfied, Satisfied, Neutral, Dissatisfied, Very Dissatisfied)

 Copy

17 responses



What did you like most about the app?

17 responses

The available of rooms where people of the same music taste can interact, the chat option, easy queuing of songs, easy creation of playlists.

Listening to music

I can create my own public room

I liked that the standout features include music watch, which connects me with users sharing similar tastes and Live sessions, featuring emerging artists.

The rooms are a very cool concept honestly

the room feature was very cool

responsiveness

The Ui

The chat rooms

The rooms and chat functionality

it's kinda like social media but just for music

Listening to music

Vibes, easy to use, social listening to music good

The synchronised playing of music to Spotify

the rooms and songs

the app

the songs



What did you dislike most about the app?

20 responses

nothing

None

Not knowing why no music was playing

Occasional playback was delayed

Nothing really, would have been cool to see analytics better but obviously dont have the account/room long enough to get

Nothing.

I would be lying if I said there's nothing I disliked about the app. Well I disliked that the app was introduced late haha otherwise I like everything about the app.

The colors that were picked...

the UI needs improvement

nothing

Nothing

The glitches

I found some rooms that had nothing going on, so what was kinda disappointing.

ads

no dark mode? but also I didnt expect there to be one so that's not even a criticism, i liked everything

The laggyness sometimes



What additional features or improvements would you like to see in future updates?

20 responses

None

A pop up of some kind

Prevent any potential delays

more pop ups

Faster functionality.

dont know

To be able to download

Enhanced search functionality and more frequent live sessions could elevate the app.

None really. It has the features that I need already

nothing jus improve the current app to be good enough

not sure

Integration with SoundCloud

Highlight popular and artist rooms

not sure ,maybe allow downloads & remove ads when streaming online even if you don't pay

different themes/colour schemes would be fun?

Analytics of my listened artists

more feaures

playing music

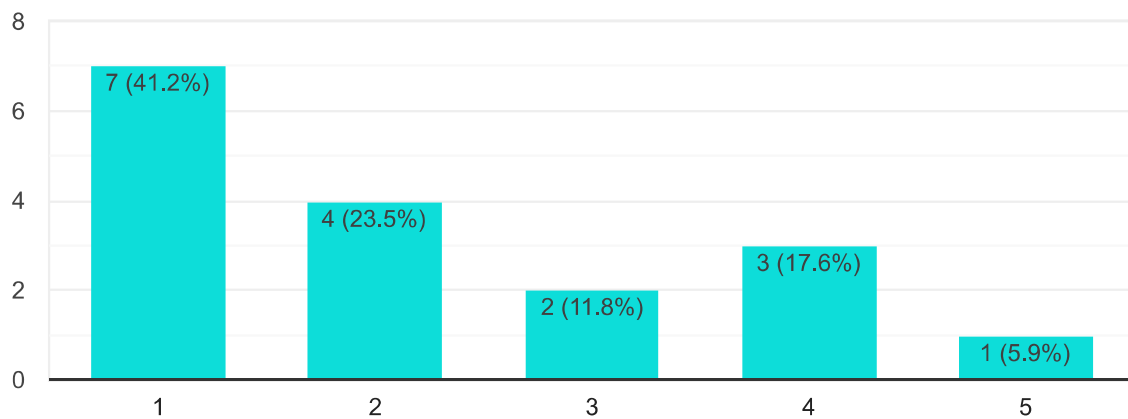
nothing



How likely are you to use this app regularly? (Very Likely, Likely, Neutral, Unlikely, Very Unlikely)

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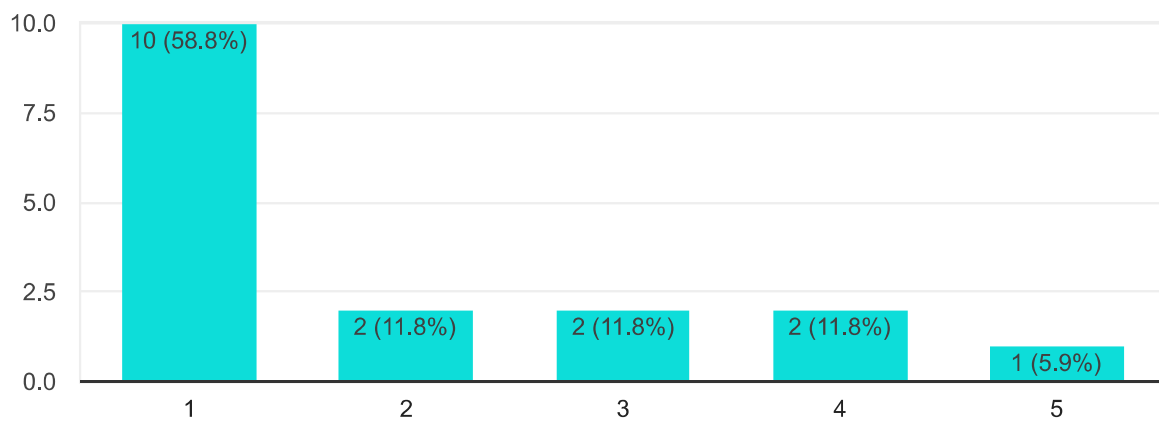
17 responses



How likely are you to recommend this app to a friend or colleague? (Very Likely, Likely, Neutral, Unlikely, Very Unlikely)

 Copy

17 responses

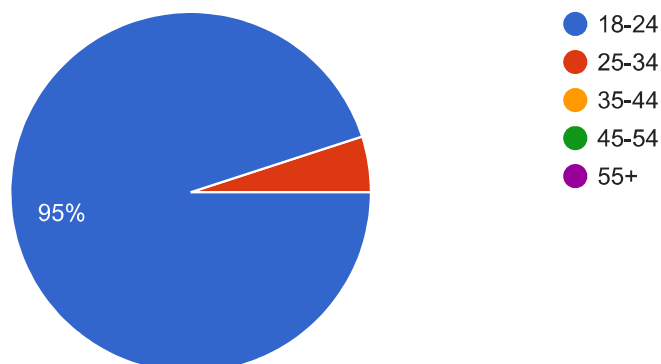


7. About You

Age group:

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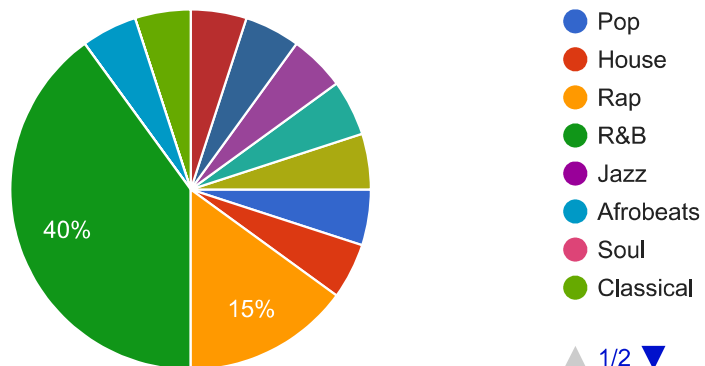
20 responses



What music genres do you listen to the most?

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20 responses



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