



DieKoffieBlik App

User Manual

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Introduction

Welcome to the **Coffee Shop App**, your digital companion for ordering coffee, snacks, and meals from *DieKoffieBlik*. This app is designed to make your experience simple, quick, and enjoyable. Instead of waiting in line, you can place your order directly from your phone, pay securely, and pick up your coffee when it's ready.

Think of it as having the entire coffee shop menu in your pocket, available anytime you need a boost.

About the Project

Our app helps both customers and the coffee shop team:

- **For customers:** It saves time, reduces waiting, and makes ordering easier.
- **For the shop:** It helps track orders, payments, and customer preferences.

Who can benefit from using the Coffee Shop App

- Staff who want to save time by ordering ahead.
- Coffee lovers who want to customise their drinks exactly how they like them.
- Customers who prefer digital payments over carrying cash.
- Busy professionals who need to grab a quick coffee between meetings.

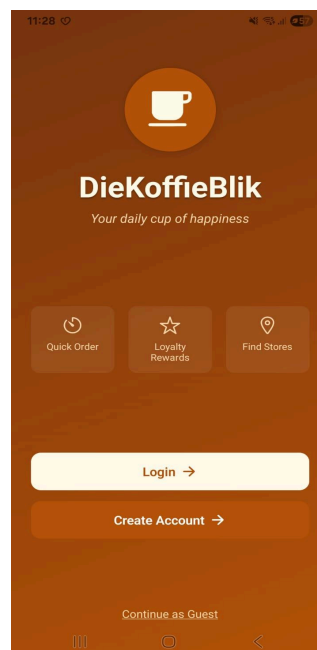
Key Features of the Coffee Shop App

- 📱 User-friendly mobile app for Android and iOS.
- ☕ Browse the full menu with prices, and item descriptions.
- 🛒 Quick ordering process with customisation options.
- 💳 Secure digital payments (PayFast).
- 🔔 Order tracking and notifications when your coffee is ready.
- 👤 User accounts and profiles for faster repeat orders.
- 📍 Pickup system – collect your order without waiting in line.
- 🔒 Safe and private – your data is protected.
- 💼 No extra fees – the app is free to use.

System Overview

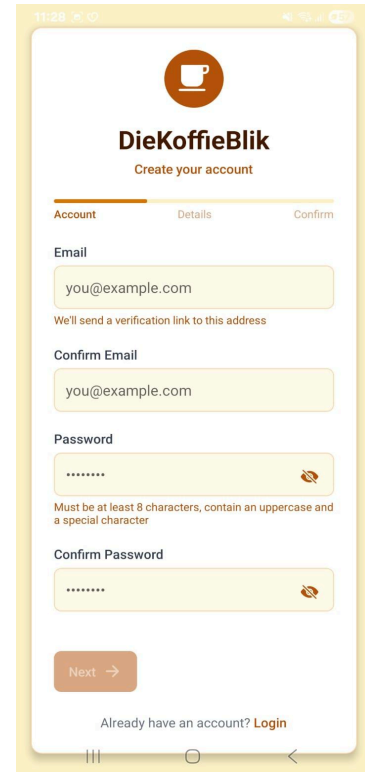
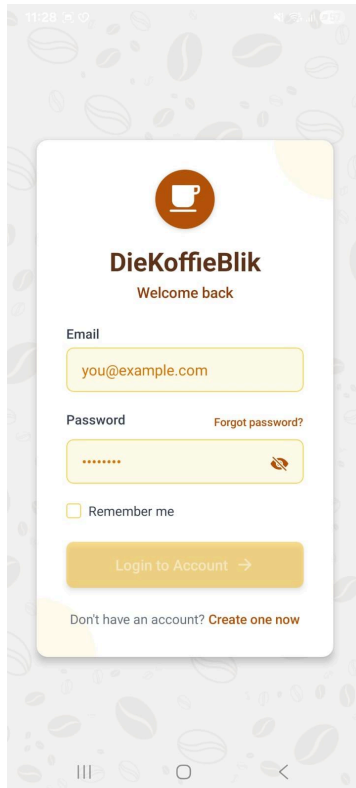
Step 1: Landing Page

Here you can decide either to log into the app or create a new account



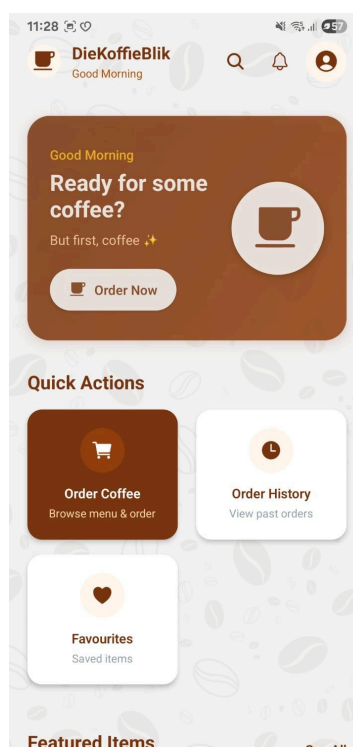
Step 2: Login/Register

From here you will be asked to enter the required information in order to access your profile or create your new profile. Information such as your email address, password, name, surname and date of birth will be required.



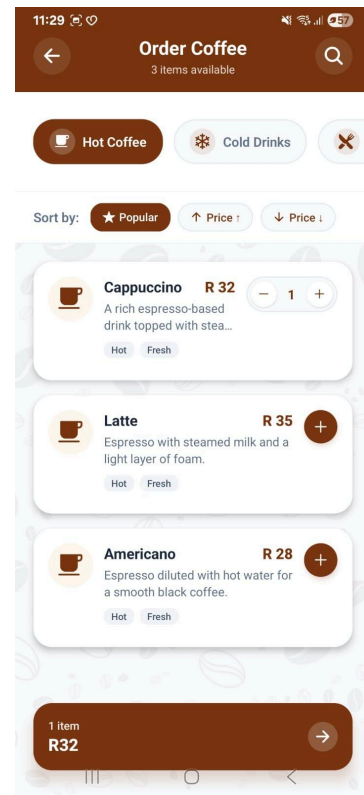
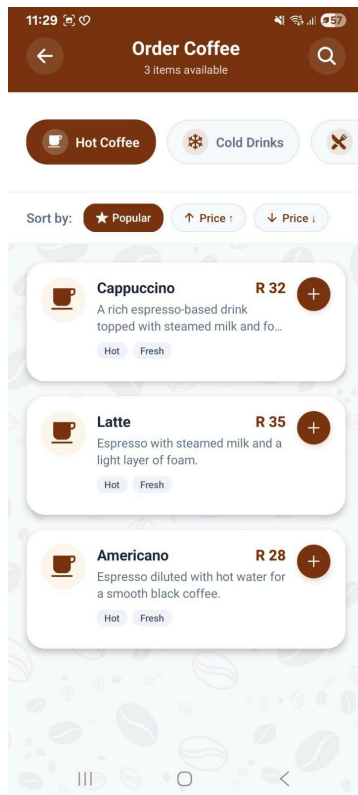
Step 3: Home Page

Everything else will be accessed from here. From the ordering page to the favourites page to your notifications, absolutely everything.



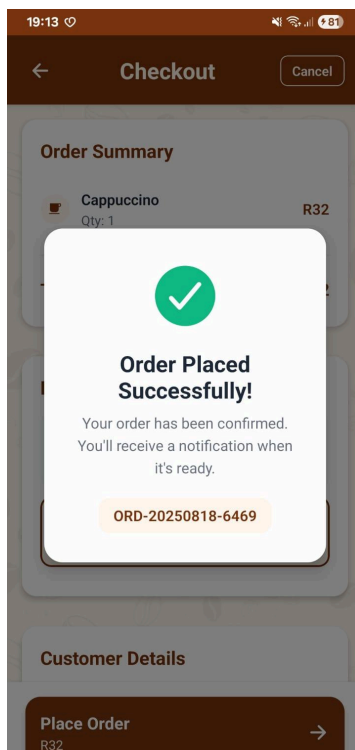
Step 4: Order

Click on the plus to add the specific item to your cart, you can also add multiple items to your cart from the same object.

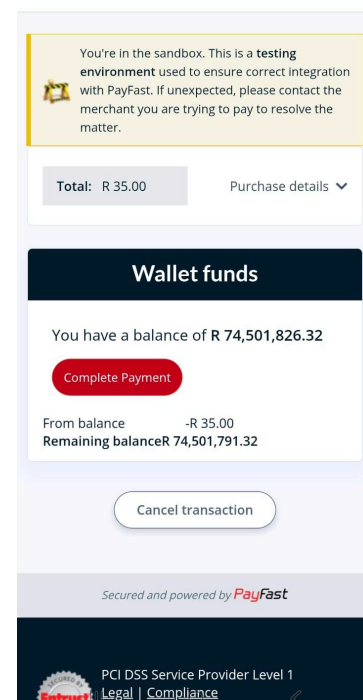


Step 5: Payment (Card or Cash)

If you elect to pay with cash, you will receive an order number, and if you pay by card, you will be redirected to the PayFast website.

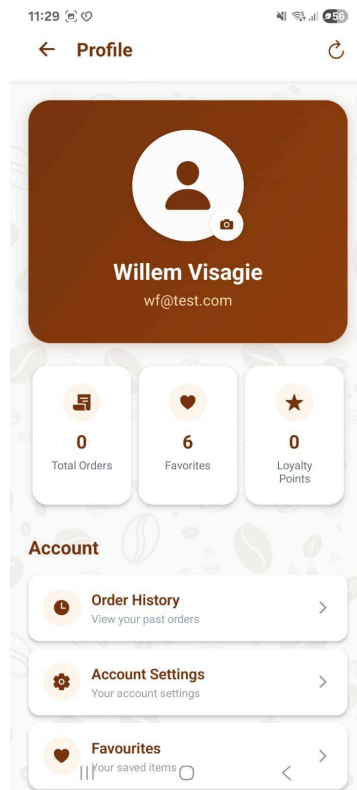


Test Merchant



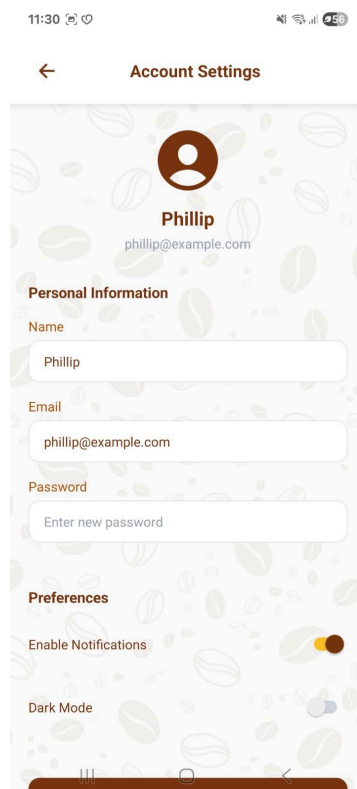
Optional Step 6: View Profile

View relevant details from your account here.



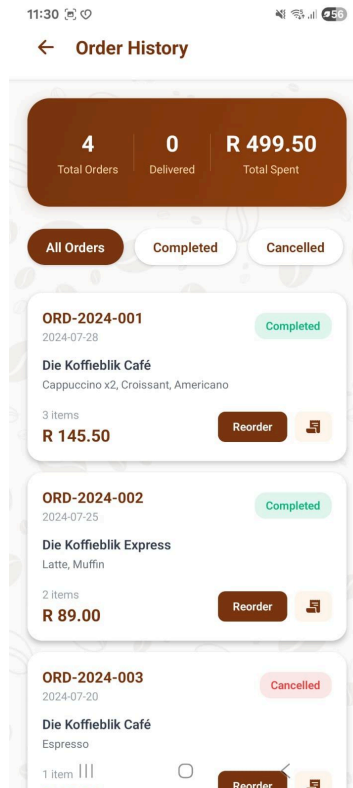
Optional Step 7: Account Settings

Change the password, your name and/or email address here. You will be required to verify via email.



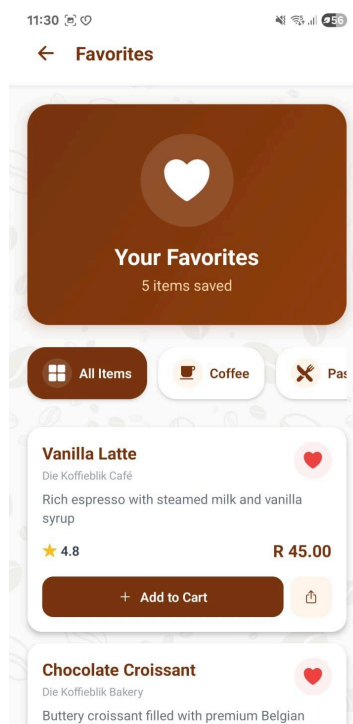
Optional Step 8: View Order History

Here you can see your total spent, the number of orders placed and individual orders made.



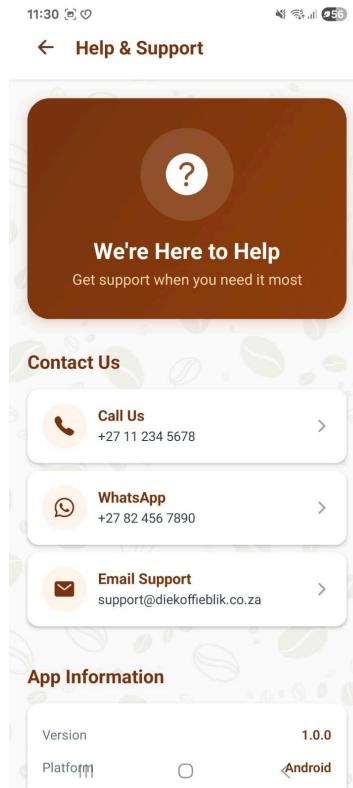
Optional Step 9: View Favorites

Here you can view items you have favourited so that you can order them quickly next time.



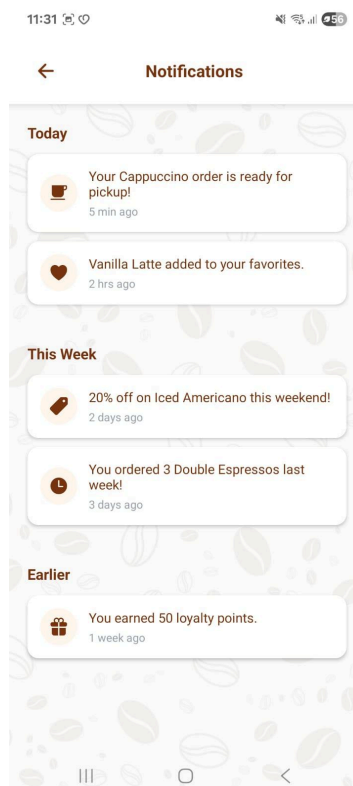
Optional Step 10: Help and Support

This page has all the contact information needed to contact the shop.



Optional Step 11: Notification Page

All the user's notifications will appear here.



Supported Devices

The Coffee Shop App is available on most modern smartphones and tablets.

- **Android:** Version 9.0 (Pie) or later
- **iOS:** Version 13.0 or later
- **Minimum RAM:** 2 GB
- **Storage required:** ~50 MB free space

Internet Requirements

- **Active Wi-Fi or mobile data (4G/5G)** connection is required to browse menus, place orders, and receive notifications.