

Frequently Asked Questions (FAQs)

What are DORA Metrics?

A: DORA (DevOps Research and Assessment) Metrics are four key performance indicators that measure software delivery performance:

- **Deployment Frequency:** How often code is deployed to production
- **Lead Time for Changes:** Time from commit to production deployment
- **Change Failure Rate:** Percentage of deployments causing failures
- **Mean Time to Recovery (MTTR):** Time to restore service after failure

2. How often is the dashboard data updated?

A: Data is typically refreshed:

- Every 24 hours for repository statistics
- In real-time when triggered manually
- Immediately after new deployments/incidents are detected

4. How is the AI Analysis generated?

A: The AI:

1. Analyzes your team's historical performance data
 2. Compares against industry benchmarks
 3. Identifies patterns and improvement opportunities
 4. Generates actionable recommendations
- Analysis typically takes 2 minutes after initial team setup.

5. What does "Elite", "High", "Medium", "Low" performance mean?

A: These classifications come from DORA research:

- **Elite:** Top 10% of performers (multiple daily deployments, <1 hour lead time)
- **High:** 20% (daily deployments, <1 day lead time)
- **Medium:** 50% (weekly deployments, <1 week lead time)
- **Low:** Bottom 20% (monthly deployments, >1 month lead time)

8. Can I compare multiple teams/projects?

A: Currently, the dashboard shows:

- Data for one team at a time
- Comparison against industry benchmarks
- Future versions will support multi-team comparisons

11. How can I export this data?

A: Current options:

- Screenshot any dashboard section
- Copy/paste from the AI Analysis
- Future versions will include CSV/PDF export

12. Who can see this dashboard?

A: Visibility follows:

- Team members see their team's data
- Admins see all teams
- Data is never shared outside your organization

14. What timezone are the timestamps in?

A: All times are shown in:

- Your local browser timezone
- UTC when exporting raw data
- Configurable in user settings

Troubleshooting Tips

- **Data looks stale?** Click "Refresh Data" in the top-right
- **Metrics seem wrong?** Check your repository and CI/CD integrations
- **AI Analysis stuck?** It automatically retries every 30 minutes