

User Manual
Taxi Tap by Git It Done



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1 Getting Started

1.1 Logging In and Signing Up

TaxiTap provides separate interfaces for passengers and drivers. To get started, you'll need to create an account or log in to your existing account.

1.1.1 Sign Up

To create a new account, you'll need to provide the following information:

- Full Name
- Phone Number
- Password
- Role (Passenger or Driver)

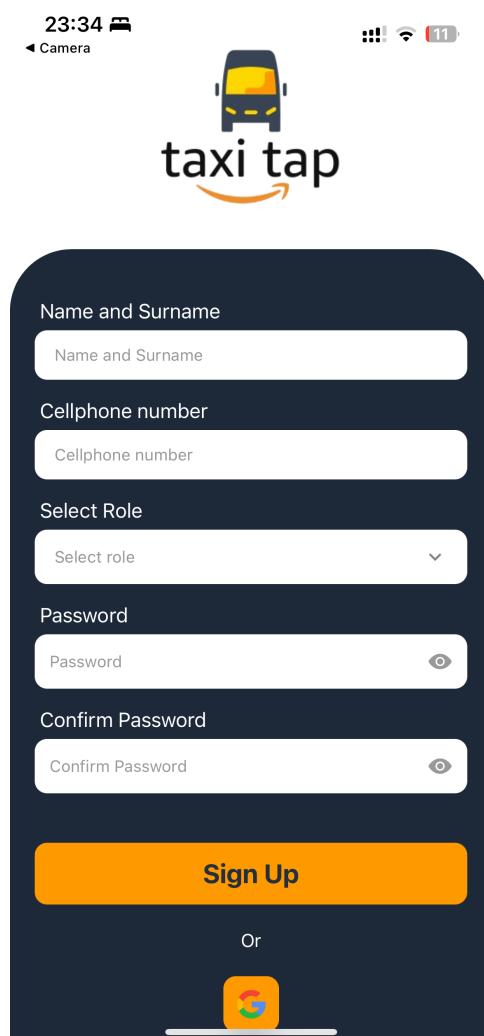


Figure 1: Sign Up Screen

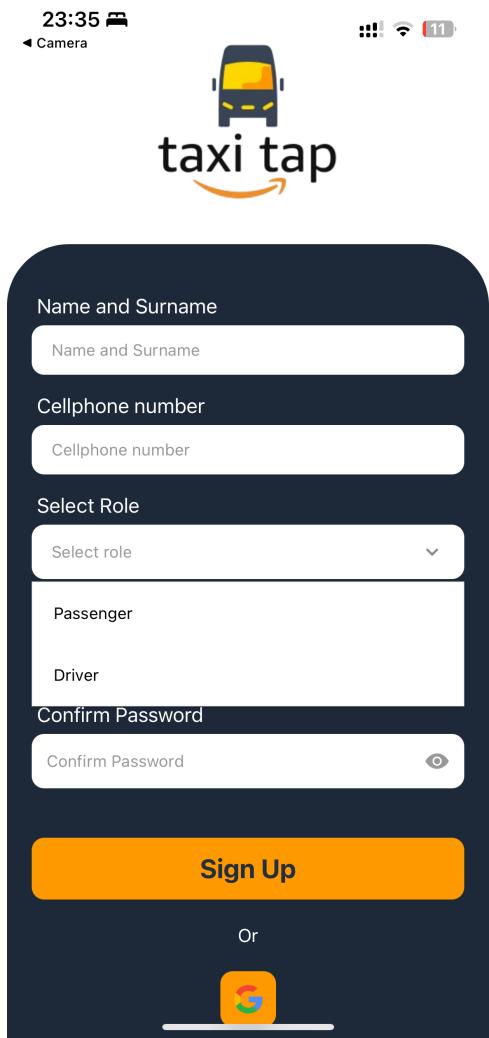


Figure 2: Sign Up Screen

1.1.2 Log In

To log in to your existing account, you'll need:

- Phone Number
- Password

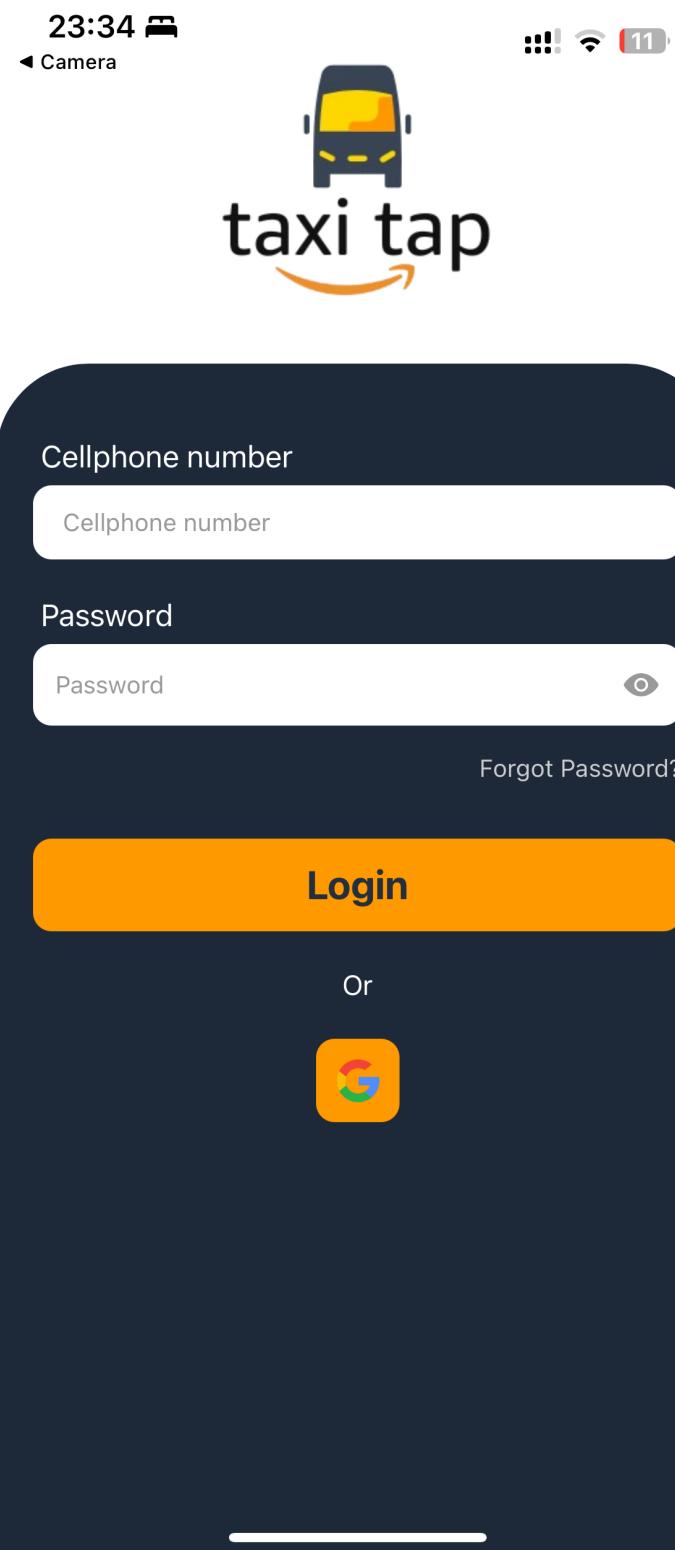


Figure 3: Login Screen

2 Passenger Interface

2.1 Requesting a Ride

2.1.1 Step 1: Enter Destination Details

1. Open the TaxiTap app and ensure you're logged in as a passenger
2. On the main screen, you'll see a map with your current location
3. Type in your destination address in the destination field
4. The system will automatically detect your current location as the origin, or you can manually enter your pickup address

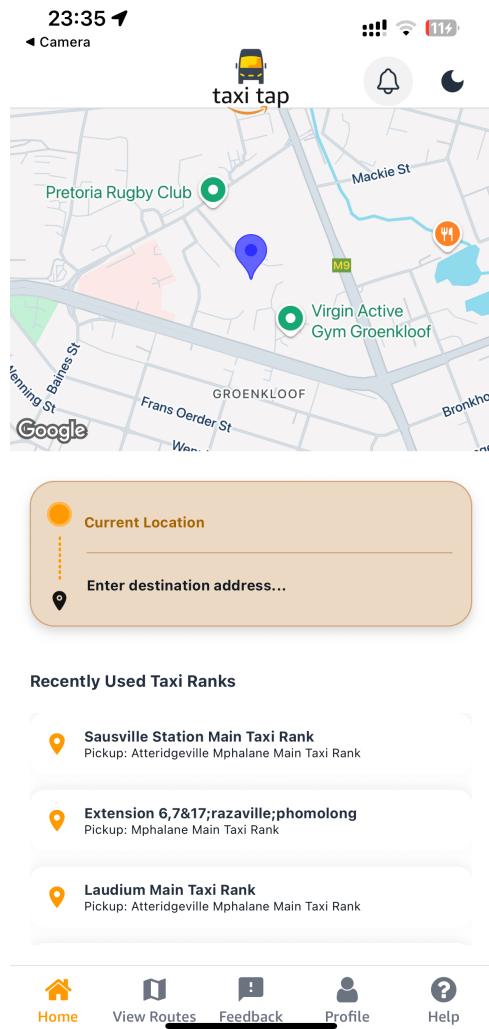


Figure 4: Entering Destination

2.1.2 Step 2: Check for Available Taxis

The app will search for available taxis that:

- Are nearby your location

- Follow routes with stops near both your origin and destination

If taxis are available, you'll see:

- Number of available taxis
- Number of matching routes
- A "Ready to book your ride!" confirmation message

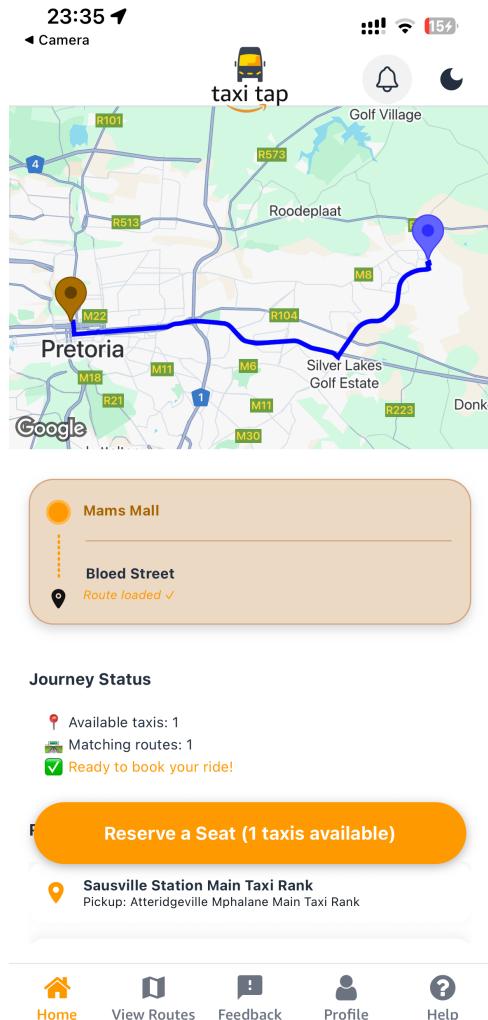


Figure 5: Available Taxis Display

2.1.3 Step 3: Reserve Your Seat

Once available taxis are found, click the orange "Reserve a Seat" button to proceed to taxi selection.

2.2 Selecting Your Driver and Taxi

2.2.1 Available Taxis Page

After clicking "Reserve a Seat," you'll be taken to the "Available Taxis" page where you can see:

- Driver name and details
- Vehicle information (make, model, license plate)
- Route information
- Estimated fare
- Estimated duration
- Driver's current distance from you
- Driver rating (5-star system)

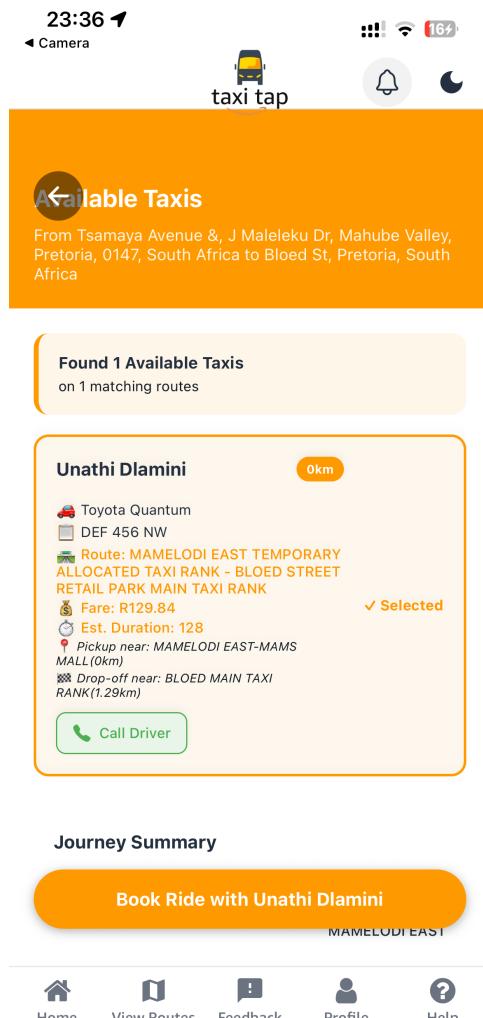


Figure 6: Taxi Selection Screen

2.2.2 Step 4: Book Your Ride

1. Review the taxi and driver information
2. Check the fare and estimated duration

3. Click the orange "Book Ride with [Driver's Name]" button
4. You can also use the "Call Driver" button to contact the driver directly

2.3 Managing Your Ride Request

2.3.1 Ride Request Sent

After booking, you'll see a confirmation that your ride request has been sent to the driver. At this stage:

- The driver will be notified of your request
- You'll receive a notification when the driver responds
- You can still cancel the request if needed

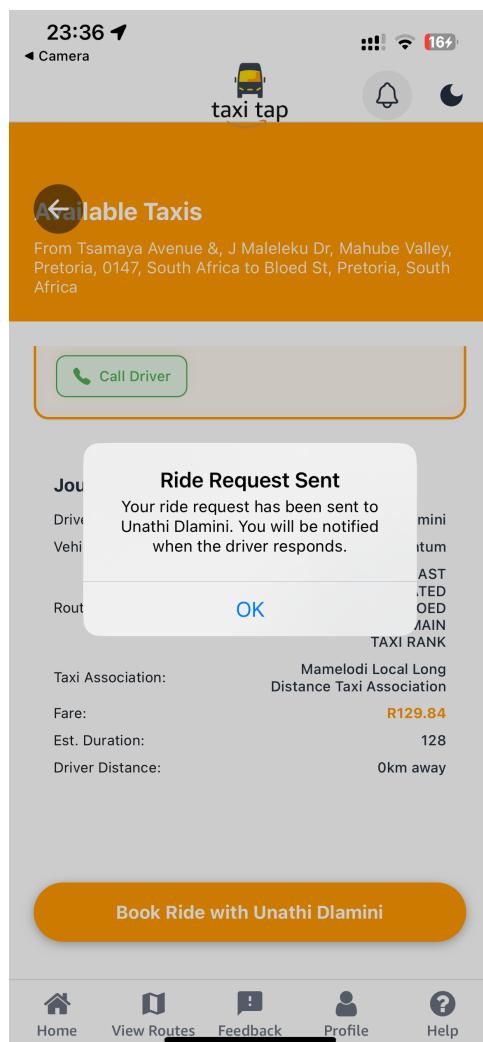


Figure 7: Ride Request Sent Confirmation

2.3.2 Ride Accepted

When the driver accepts your request:

- You'll receive a "Ride Accepted" notification
- The message will confirm "Your ride has been accepted. Driver is on the way!"
- You can track the driver's location on the map
- The "Start Ride" button will become available

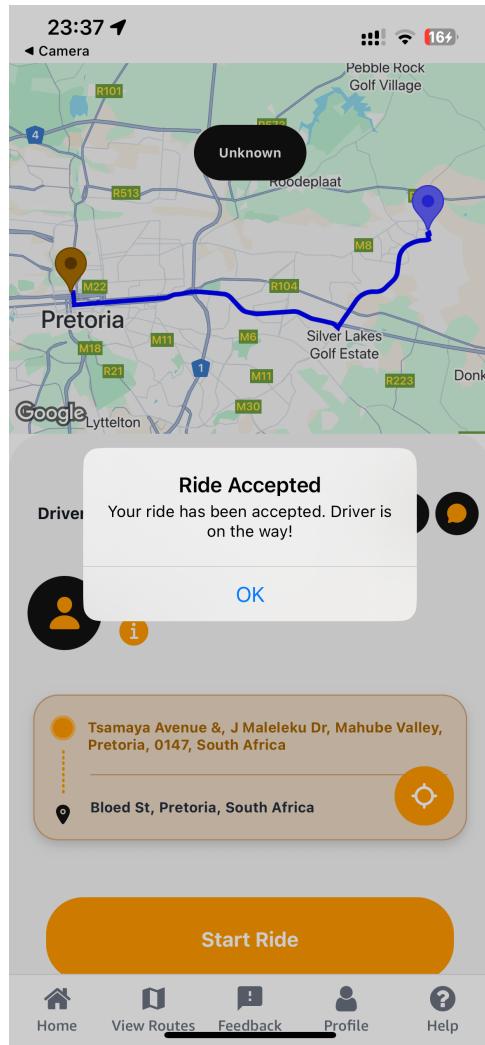


Figure 8: Ride Accepted Notification

2.4 During the Ride

2.4.1 Starting Your Ride

1. When the driver arrives at your pickup location, click "Start Ride"
2. This confirms that you have boarded the taxi
3. You'll see a "Ride Started" confirmation message

4. The app will display "Your ride has started. Enjoy your journey!"

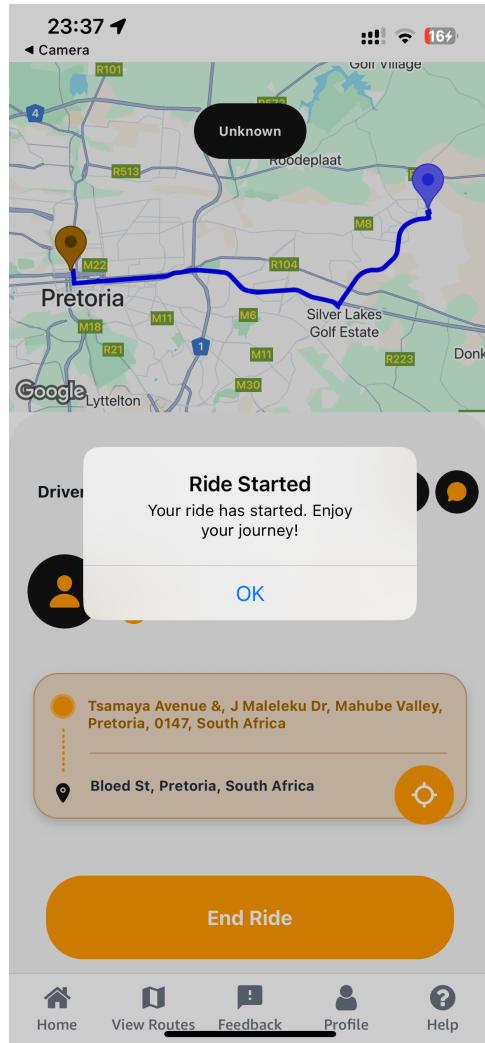


Figure 9: Ride Started Confirmation

2.4.2 Ride Tracking

During your ride, you can:

- View your route on the map
- See driver details and rating
- Access emergency contact options
- Monitor your journey progress

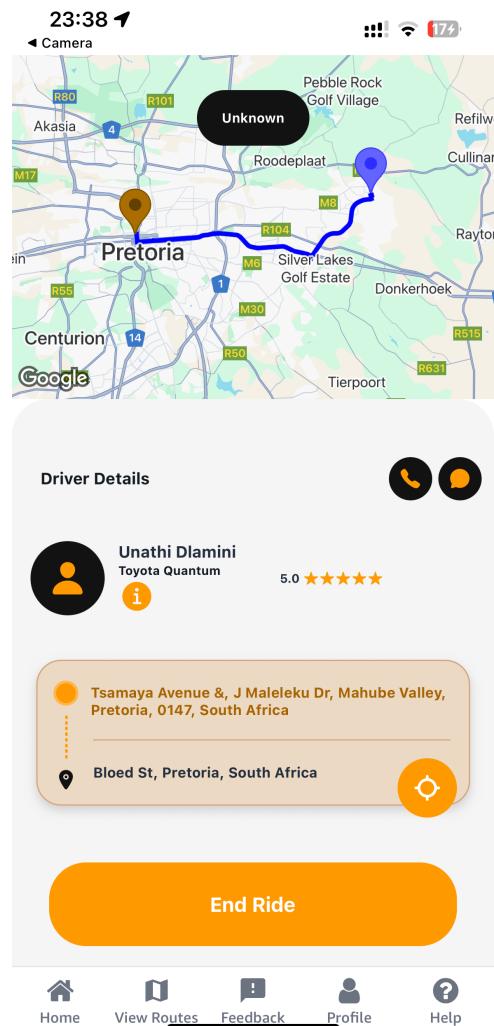


Figure 10: During Ride Interface

2.4.3 Ending Your Ride

1. When you reach your destination and are ready to disembark
2. Click the "End Ride" button
3. You'll receive a "Success - Ride ended!" confirmation
4. The app will return to the main screen, ready for your next journey

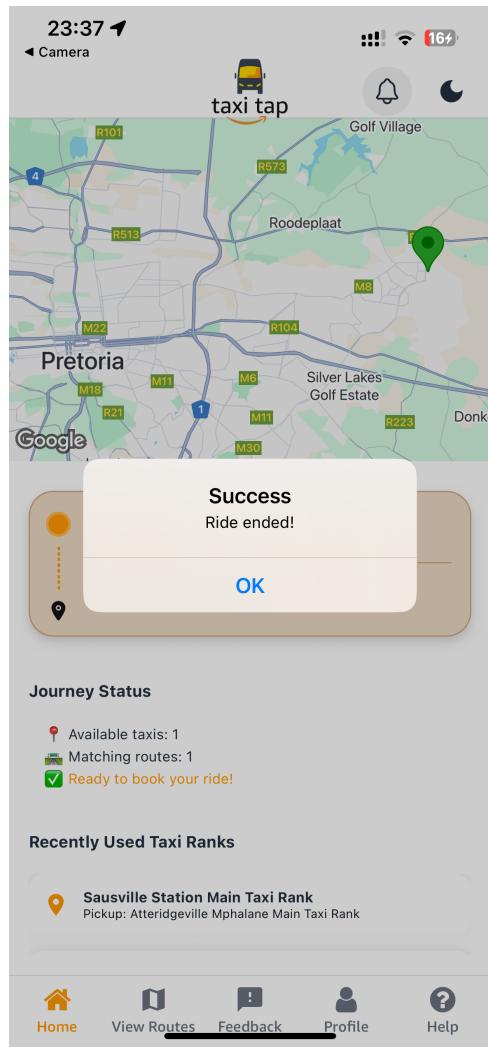


Figure 11: Ride Completion

2.5 Cancelling a Ride

You can cancel your ride request at any time before the driver accepts it:

- Click "Cancel Request" on the ride tracking screen
- You'll receive a "Success - Ride cancelled" confirmation
- The app will return to the main screen

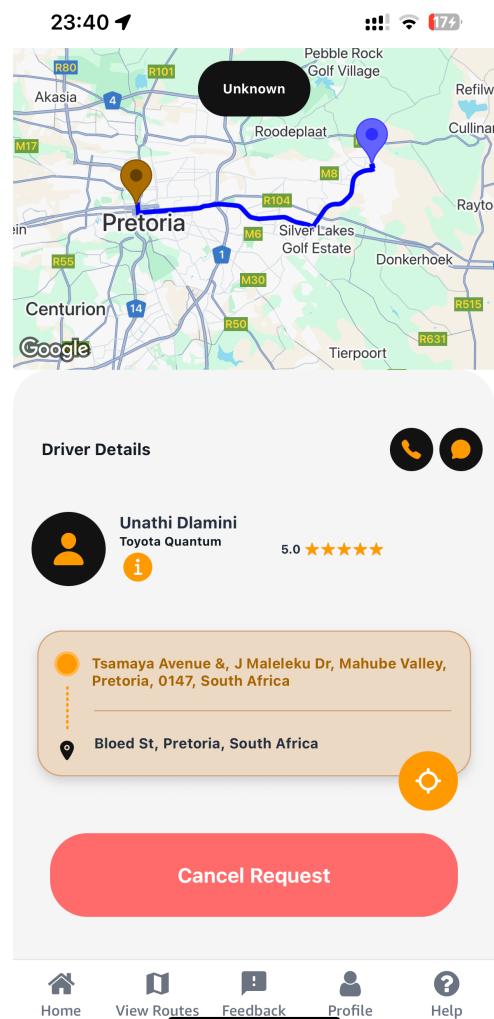


Figure 12: Cancel Request

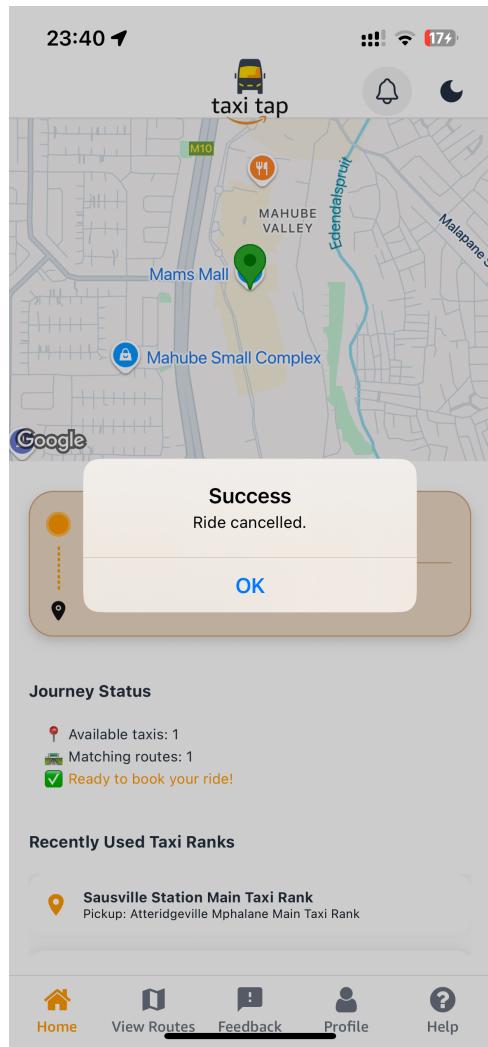


Figure 13: Ride Cancellation

3 Driver Interface

3.1 Overview

The Driver interface allows registered drivers to:

- Receive ride requests from passengers
- Accept or decline requests
- Navigate to pickup and drop-off locations
- Manage their availability status
- Track earnings and ride history

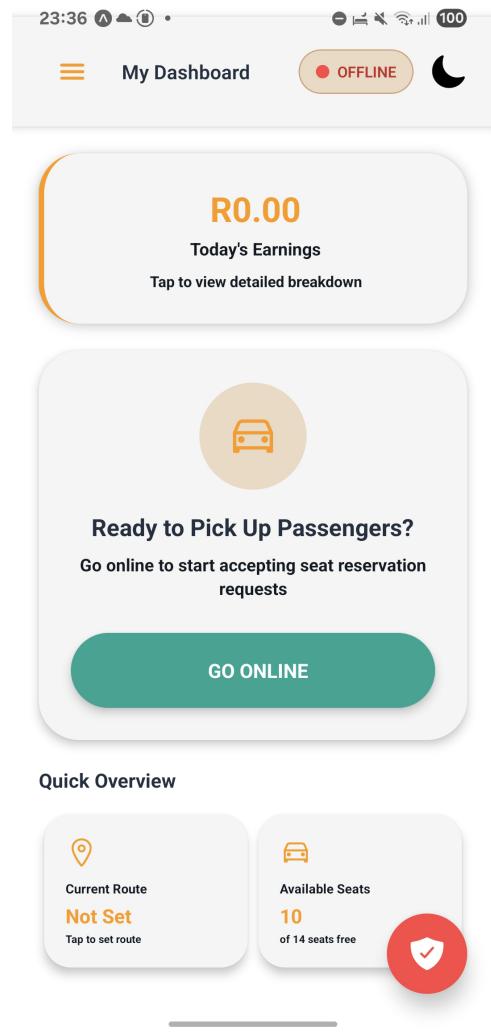


Figure 14: Driver Main Interface

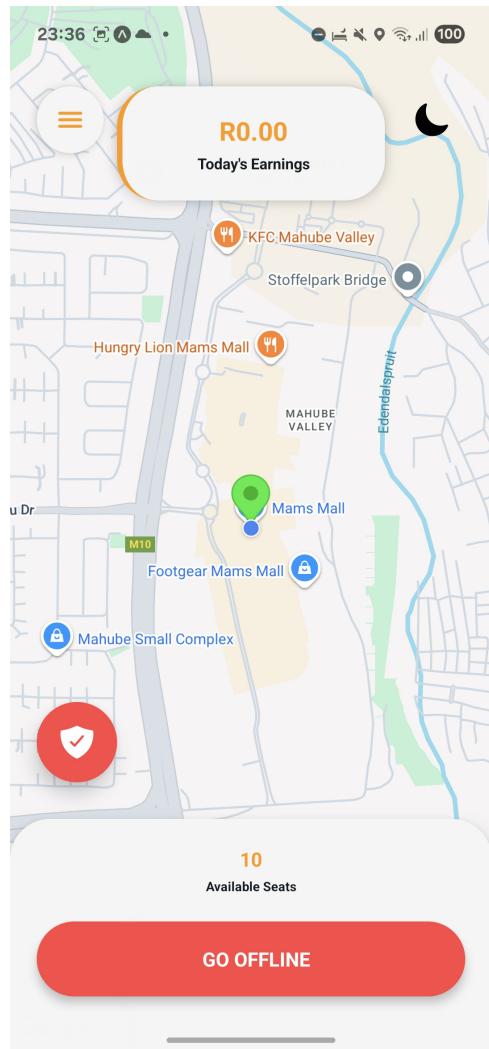


Figure 15: Driver Online Interface

3.2 Managing Ride Requests

3.2.1 Receiving Requests

When a passenger requests a ride:

- You'll receive a notification with passenger details
- The request will show pickup and drop-off locations
- You can see the estimated fare and duration
- You have the option to accept or decline

3.2.2 Accepting Rides

To accept a ride request:

- Review the trip details
- Tap "Accept Ride" if you want to take the request

- Navigate to the passenger's pickup location
- Confirm pickup when the passenger boards

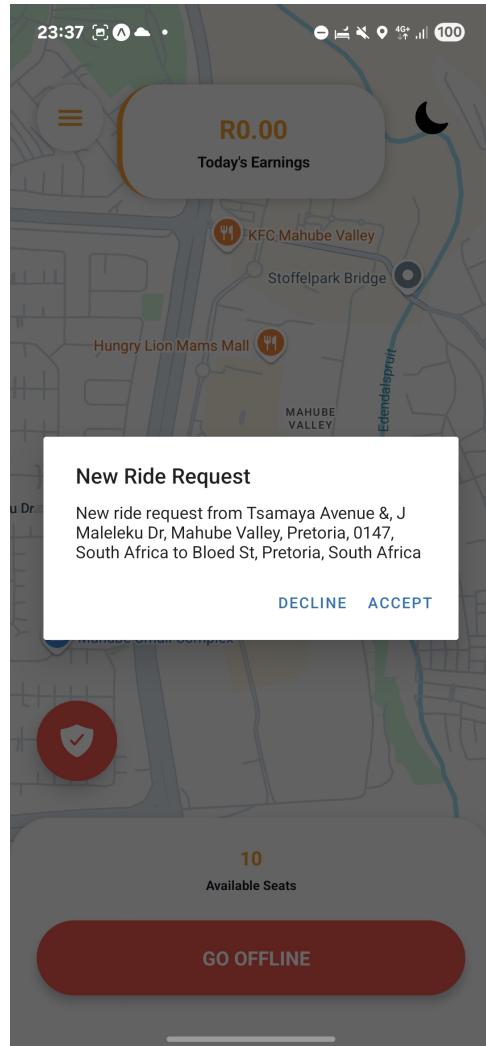


Figure 16: Driver Online Interface

4 Additional Features

4.1 Navigation Features

- View Routes: Access detailed route information
- Real-time GPS tracking
- Turn-by-turn navigation
- Alternative routes

4.2 Support and Feedback

- Feedback: Submit feedback about your experience
- Help: Access user guides and FAQs
- Profile: Manage your account settings

4.3 Recently Used Taxi Ranks

The app keeps track of frequently used taxi ranks for quick access:

- Sausville Station Main Taxi Rank
- Atteridgeville Mphalane Main Taxi Rank
- Other commonly used pickup points

5 Troubleshooting

5.1 Common Issues

5.1.1 No Available Taxis

If no taxis are available:

- Check if your location is within the service area
- Try requesting again after a few minutes
- Consider alternative pickup locations nearby

5.1.2 Connection Issues

If you experience connectivity problems:

- Ensure you have a stable internet connection
- Check your GPS settings are enabled
- Restart the app if necessary

6 Safety Guidelines

6.1 For Passengers

- Verify driver and vehicle details before boarding
- Share your trip details with trusted contacts
- Use in-app emergency features when needed
- Rate your experience to help maintain service quality

6.2 For Drivers

- Maintain vehicle safety standards
- Verify passenger identity before pickup
- Follow designated routes and traffic laws
- Report any safety concerns immediately

7 Contact Information

For technical support, feedback, or general inquiries:

- Email: gititdone.2025@gmail.com
- Website: <http://www.gititdone2025.site>

Developed by Git It Done Team