



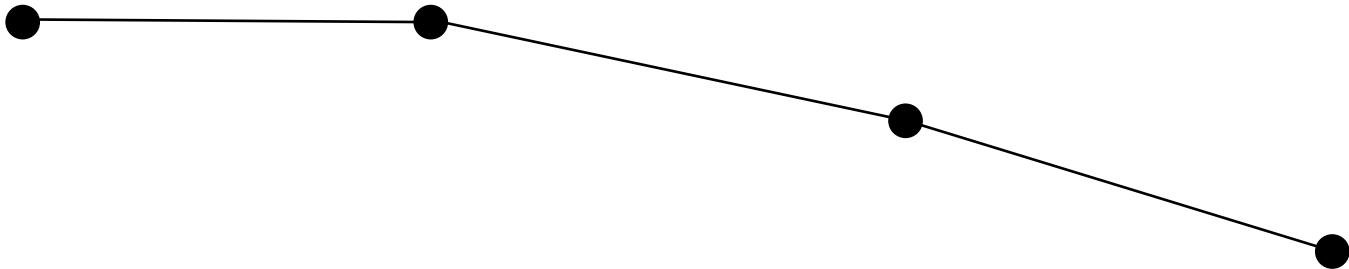
Michael

Is trying to reserve a table on the Little Lemon website. He wants to reserve a table for a hangout with friends and sit outside

User Expectations

- Select number of guests
- Choose a date and time
- Pick Seat Location
- Receive Confirmation

	Enter Website	Select 'Reserve a Table'	Input Information & Location	Submit & Confirm
Doing	<ul style="list-style-type: none"> • Open Little Lemon Website • Search for way to Reserve a table 	<ul style="list-style-type: none"> • Notices a button that says "Reserve a Table" • Presses the button and waits 	<ul style="list-style-type: none"> • Presses the "Reserve a Table" again • Waits a few seconds before trying again 	<ul style="list-style-type: none"> • Close the website • Look somewhere else
Thinking	<p>This looks like a nice place Let's check it out and see if its good</p>	<p>There is a big button to reserve a table. That is convenient</p>	<p>What is happening? Is it even loading?</p>	<p>Oh well. Not going to bother to figure this out</p>
Saying	<p>Nice - I can reserve a table.</p>	<p>I hope this place is as good as the website makes it look</p>	<p>Maybe this is not worth the trouble.</p>	<p>It is too bad. Maybe I'll try again some other time</p>



Opportunities

There is an opportunity to make a page to reserve a table. The page should be able to allow the ability to select a date and time as well as other options like indoor vs outdoor seating. There is also an opportunity to add special instructions section to accommodate for handicap patrons.

There may also be an option to subscribe to a Little Lemon newsletter for coupons and great deals

To Do

- Add a page to reserve a table
- Add a section to choose date and time
- Add ability to choose location
- Add Section to put name, email, etc
- Add Special Requests Section
- Add option to join newsletter for deals