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Investigator Guide The HMORN CERT DECIDE Center Distributed Query Tool Version 2.1.10



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1 Introduction

This Investigator's manual describes how to use the Distributed Query Tool and Portal. The Query Tool and Portal is a software application that allows authorized investigators to create and distribute queries to network data partners through a web-based querying Portal.

Browser Requirements

The portal is designed to work with Internet Explorer (IE) 7 or later. Earlier versions of IE may not display the user interface properly. Although IE7 is the only officially supported browser, other browsers such as Firefox and Chrome may also work.

Audience

This manual is intended for query tool Investigators who want to:

- Get started accessing the Portal
- Submit a query to the available DataMarts
- Monitor status of a query
- Review results of a query

Concepts

If you are a new user, it helps to understand a few key concepts before you begin building queries.

Concept	Description			
Queries	The portal allows you to create queries and submit them to DataMarts.			
Roles	Roles determine the rights that individual users have when using the Portal. Only the System Administrator adds users to the network, and in accordance with system governance. There are two types of Investigator roles that can be assigned:			
	<u>Investigator</u> : can submit queries to DataMarts that have given them or their organization permission to submit queries and view only aggregated query results.			
	Enhanced Investigator: can submit queries to DataMarts that have given them or their organization permission to submit queries and review their query results. This role has the additional right to view site results individually across the organizations within the query.			
DataMarts	The specific DataMarts that you have access to as an Investigator depends on the rights assigned by the DataMart Administrator (also a system role). Each data partner assigns at least one DataMart Administrator. The DataMart Administrator			

establishes the DataMart querying and permission settings.

Related Documents

For more information about the Distributed Query Tool and Portal, see one of the following documents:

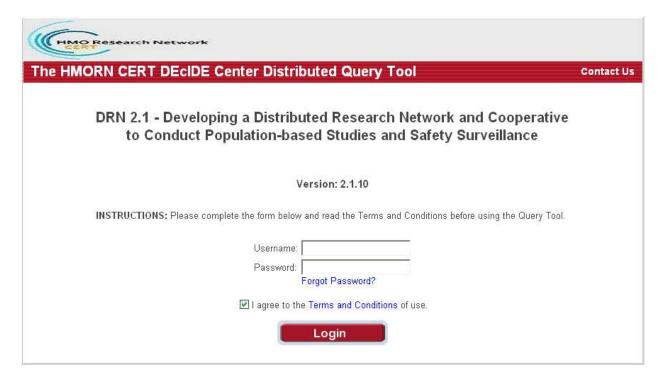
DataMart Administrator's Guide

The *DataMart Administrator's Guide* describes the tasks and activities required to install and manage a DataMart. This includes:

- Setting up and configuring the physical environment -- consisting of Internet connectivity/desktop computer requirements, and system software
- Installing and performing initial administrative setup of a DataMart Client
- Managing the DataMart setting in the portal

2 How to Login to the Web Portal

Before you can login to the portal, you need a username and password assigned by the System Administrator. Once you have your Login Credentials, follow the steps below.



Use these steps to login to the portal:

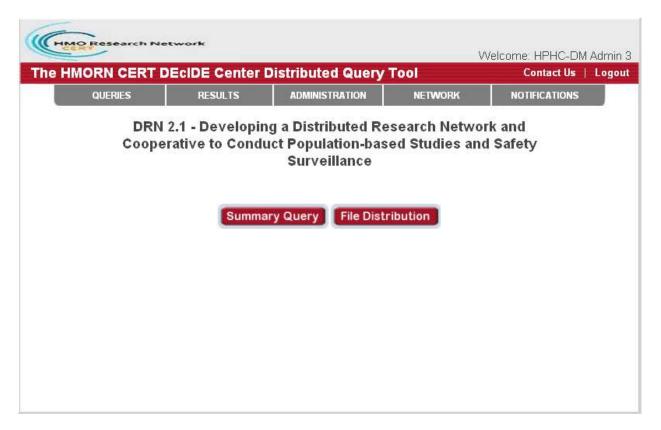
- 1. Navigate to the Distributed Query Tool and Portal website login page.
- 2. Enter your username and password in the boxes.
- 3. If this is your first login, you will be prompted to read and acknowledge your agreement to the Terms and Conditions of use. If you have cookies enabled, you will not be prompted on subsequent logins.
- 4. Check the check box to agree to the Terms and Conditions of use (Initial Login only)
- 5. Click the Login button to enter the Portal.

3 Submitting a Query, Viewing Query Status, and Viewing Results

Once you have logged in, the Portal displays the home page shown below. From the home page, you can create a Summary Query or you can set up File Distribution. This section tells you how to create a query, view the status of a query, and view the results. For information on File Distribution, see section 3.3.

3.1 Getting Started

Click the Summary Query button to begin creating your query.



3.2 Submitting a Query

The Queries page allows you to create menu-driven queries. There are nine query types. The criteria that you can enter vary for each type. However, the basic steps are the same for all queries. Once you select a query type, the page shows numbered steps that lead you through the required input fields. Required data fields are marked with a red asterisk*.

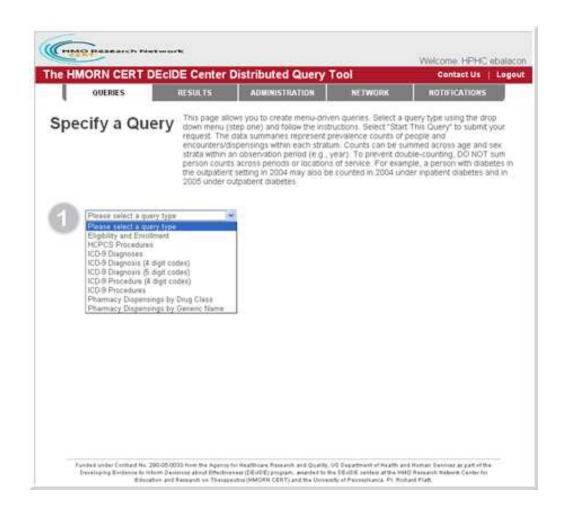
Procedure

Follow these basic steps to submit a query:

- 1. Choose a query type from the drop down menu.
- 2. Enter a unique name for the query in the text box. This name should help you distinguish among your queries. Note that this field only appears after you select the query type.
- 3. Enter a brief description of the query and the reason for submitting this query, for example to assess the utilization of a medical product. This description is distributed along with the query and should be detailed enough to allow data partners to assess the reason for the query. Note that this field only appears after you select the query type.

Note: This step also displays your email address. However, you cannot change your email address here. See section 5.2 of this manual for information on how to change your email address.

- 4. Follow the numbered steps on the screen to enter criteria for each query type.
- 5. Note that the available DataMarts will not appear until after at least one year is selected; once the year is selected, click on the Display DataMarts button to identify DataMarts available for querying.
- 6. Click the Start This Query button to submit the query. The query goes out to all the DataMarts that you have selected.



Query Types

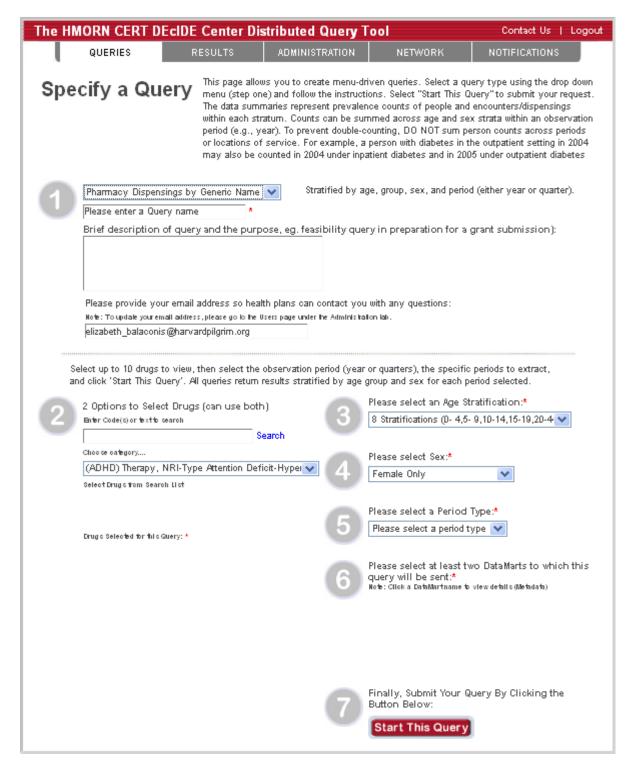
The sections that follow describe the information to enter for each of the currently available query types. Detailed information regarding the data available through the queries is provided on the Portal and is available in separate documentation.

The currently available query types are:

- 1. Eligibility and Enrollment
- 2. HCPCS Procedures
- 3. ICD-9 Diagnoses (3 Digit Codes)
- 4. ICD-9 Procedures (3 Digit Codes)
- 5. ICD-9 Diagnosis (4 Digit Codes)
- 6. ICD-9 Diagnosis (5 Digit Codes)
- 7. ICD-9 Procedures (4 Digit Codes)
- 8. Pharmacy Dispensings by Generic Name
- 9. Pharmacy Dispensings by Drug Class

3.2.1 Pharmacy Dispensings by Generic Name

When you select Pharmacy Dispensings by Generic Name from the query type menu in step 1, the screen displays the criteria you need to enter for this type of query. Step 1 is common to all types of queries. See Submitting a Query above.



Enter the following criteria for a Pharmacy Dispensings by Generic Name query:

Drug Selection Select all the drugs that this query is based upon.

There are two ways to select the drugs:

Search by text string or code

• Choose a category and select from a list

You can use both options to create your list.

You can choose up to 10 drugs per query.

Click on Add Codes to add the selected drugs to the list and display the list.

Age Stratification Select the required age stratification from the drop down menu.

Sex Stratification Select a sex grouping from the drop down menu to specify the sex

stratification for your results (males only, females only, males and females,

or no sex stratification).

Period Type Select the period type: Quarterly or Yearly.

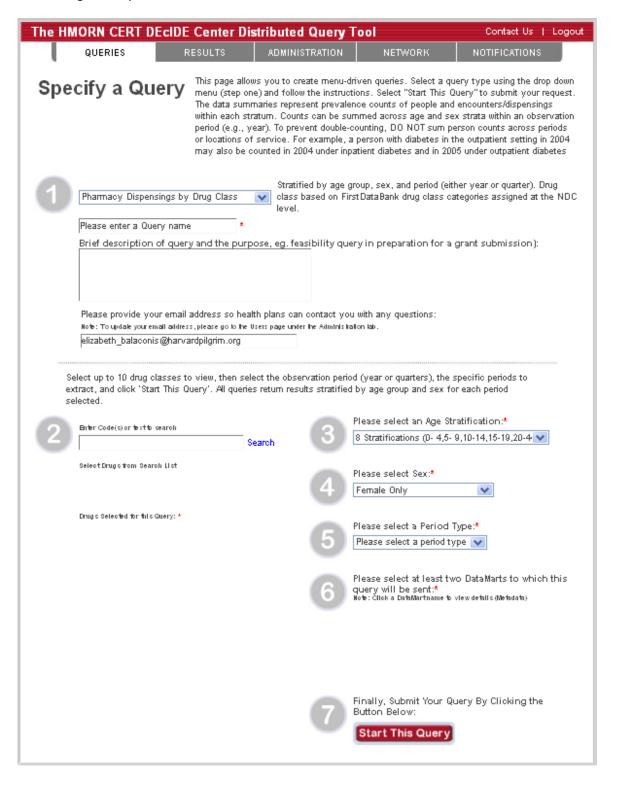
Period Select one or more periods. Check the box next to the period to include it in

your query.

DataMarts Select the DataMarts to submit your query to. Only the DataMarts that have

3.2.2 Pharmacy Dispensing by Drug Class

When you select Pharmacy Dispensings by Drug Class from the query type menu in step 1, the screen displays the criteria you need to enter for this type of query. Step 1 is common to all types of queries. See Submitting a Query above.



Enter the following criteria for a Pharmacy Dispensings by Drug Class query:

Drug Class Selection

Select all the drug classes that this query is based upon. You may select up to 10 drug classes.

There are two ways to select the drugs:

Search by text string or code.
 Enter search string in the text box and click Search.

Select from a list of drug classes.
 Leave the text box blank and click Search to display the list of drug classes available for this query. Check the box next to each drug class to include in your query.

Click on **Add Codes** to add the selected drug classes to the list and display the list.

Age Stratification Select the required age stratification from the drop down menu.

Sex Stratification Select a sex grouping from the drop down menu to specify the sex

stratification for your results (males only, females only, males and females,

or no sex stratification).

Period Type Select the period type: Quarterly or Yearly.

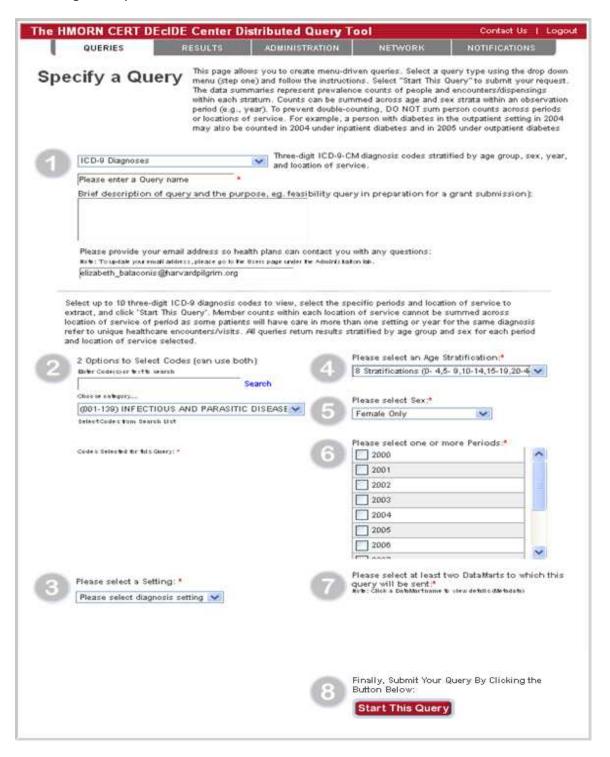
Period Select one or more periods. Check the box next to the period to include it in

your query.

DataMarts Select the DataMarts to submit your query to. Only the DataMarts that have

3.2.3 ICD-9 Diagnoses (3 Digit Codes)

When you select ICD-9 Diagnoses (3-Digit Codes) from the query type menu in step 1, the screen displays the criteria you need to enter for this type of query. Step 1 is common to all types of queries. See Submitting a Query above.



Enter the following criteria for an ICD-9 Diagnoses query:

Code Selection Select all the three-digit ICD-9 diagnosis codes that this query is based upon.

There are two ways to select the codes:

Search by text string or code

• Choose a category and select from a list. The list shows code and name. Click on the column header to sort by code or by name.

You can use both options to create your list.

You can choose up to 10 three-digit ICD-9 diagnosis codes per query.

Click on **Add Codes** to add the selected codes to the list and display the list.

Age Stratification Select the required age stratification from the drop down menu.

Sex Stratification Select a sex grouping from the drop down menu to specify the sex

stratification for your results (males only, females only, males and females,

or no sex stratification).

Setting Select the care setting for the query: outpatient, emergency department, or

inpatient.

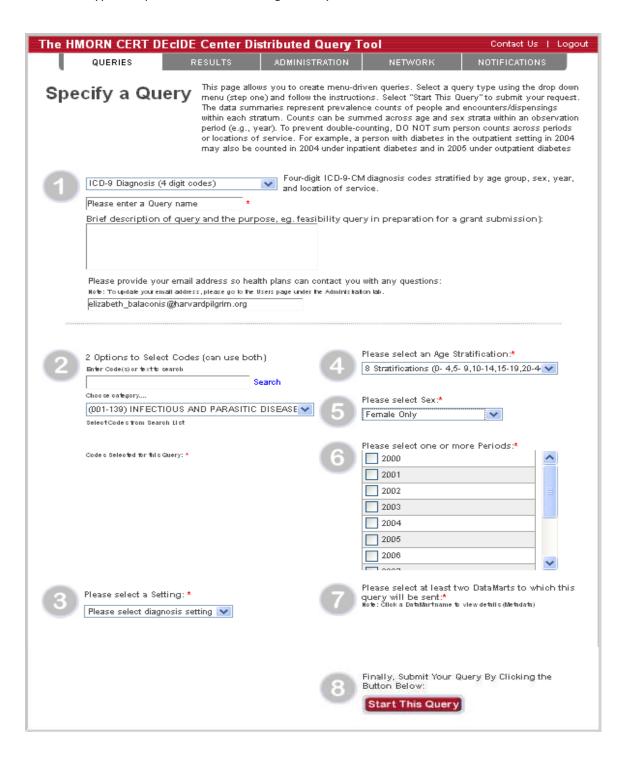
Period Select one or more years to include in your query. Check the box next to

each year to add it to your query. Note: This data is not available by quarter.

DataMarts Select the DataMarts to submit your query to. Only the DataMarts that have

3.2.4 ICD-9 Diagnosis (4 Digit Codes) & (5 Digit Codes)

When you select ICD-9 Diagnosis (4 Digit Codes) or ICD-9 Diagnosis (5 Digit Codes) from the query type menu in step 1, the screen displays the criteria you need to enter for this type of query. Step 1 is common to all types of queries. See Submitting a Query above.



Enter the following criteria for an ICD-9 Diagnosis (4 Digit Codes or 5 Digit Codes) query:

Code Selection Select all the ICD-9 diagnosis codes that this query is based upon.

There are two ways to select the codes:

Search by text string or code

• Choose a category and select from a list. The list shows code and name. Click on the column header to sort by code or by name.

You can use both options to create your list.

You can choose as many ICD-9 diagnosis codes to view as you want to.

Click on Add Codes to add the selected codes to the list and display the list.

Setting Select the care setting for the query: outpatient, emergency department, or

inpatient.

Age Stratification Select the required age stratification from the drop down menu.

Sex Stratification Select a sex grouping from the drop down menu to specify the sex

stratification for your results (males only, females only, males and females,

or no sex stratification).

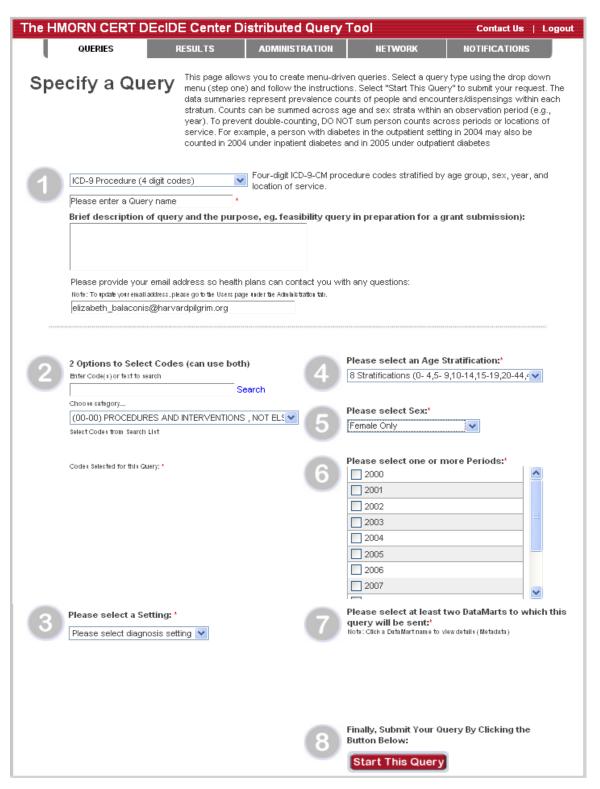
Period Select one or more years to include in your query. Check the box next to

each year to add it to your query. Note: This data is not available by quarter.

DataMarts Select the DataMarts to submit your query to. Only the DataMarts that have

3.2.5 ICD-9 Procedures (4 Digit Codes)

When you select ICD-9 Procedure (4 digit codes) from the query type menu in step 1, the screen displays the criteria you need to enter for this type of query. Step 1 is common to all types of queries. See Submitting a Query above.



Enter the following criteria for an ICD-9-CM Procedures query:

Code Selection

Select all the four-digit ICD-9-CM procedure codes that this query is based upon.

There are two ways to select the codes:

- Search by text string or code
- Choose a category and select from a list. The list shows code and name. Click on the column header to sort by code or by name. by clicking on the column header.

You can use both options to create your list.

You can choose as many four-digit ICD-9-CM procedure codes to view as you want.

Click on Add Codes to add the selected codes to the list and display the list.

Setting

Select the care setting for the query: outpatient, emergency department, or inpatient

Age Stratification

Select the required age stratification from the drop down menu.

Sex Stratification

Select a sex grouping from the drop down menu to specify the sex stratification for your results (males only, females only, males and females, or no sex stratification).

Period

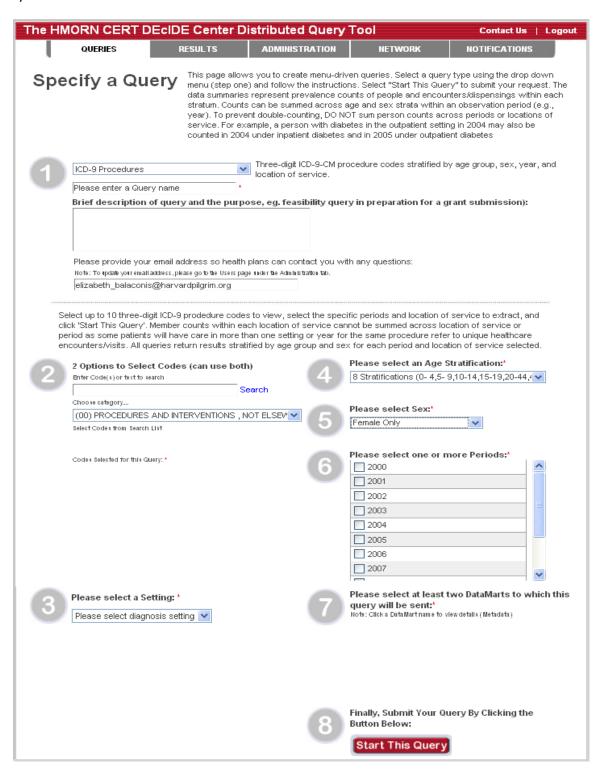
Select one or more years. Check the box next to the year to include it in your query.

DataMarts

Select the DataMarts to submit your query to. Only the DataMarts that have data for the given Period are displayed.

3.2.6 ICD-9 Procedures (3 Digit Codes)

When you select ICD-9 Procedures from the query type menu in step 1, the screen displays the criteria you need to enter for this type of query. Step 1 is common to all types of queries. See Submitting a Query above.



Enter the following criteria for an ICD-9 Procedures query:

Code Selection

Select all the three-digit ICD-9 procedure codes that this query is based upon.

There are two ways to select the codes:

Search by text string or code

• Choose a category and select from a list. The list shows code and name. Click on the column header to sort by code or by name.

You can use both options to create your list.

You can choose up to 10 three-digit ICD-9 procedure codes to view.

Click on **Add Codes** to add the selected codes to the list and display the list.

Setting Select the care setting for the query: outpatient, emergency department, or

inpatient.

Age Stratification Select the required age stratification from the drop down menu.

Sex Stratification Select a sex grouping from the drop down menu to specify the sex

stratification for your results (males only, females only, males and females,

or no sex stratification).

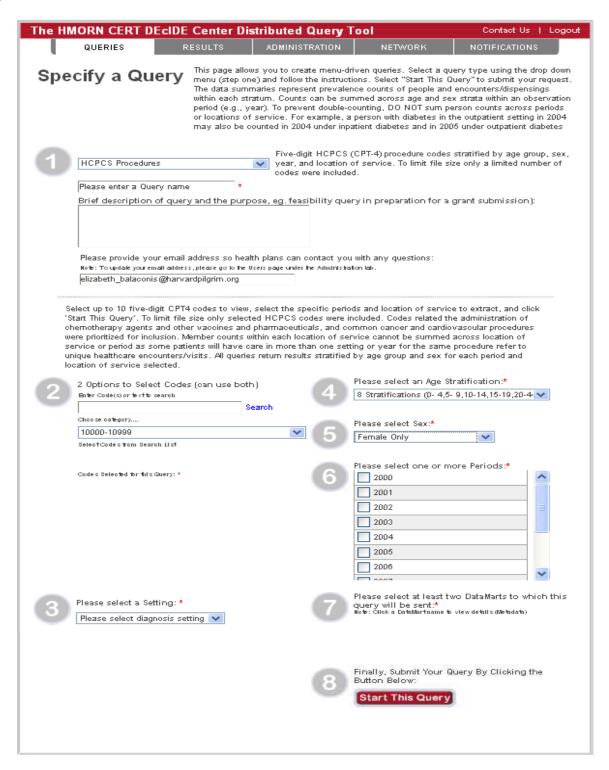
Period Select one or more years. Check the box next to the year to include it in your

query.

DataMarts Select the DataMarts to submit your query to. Only the DataMarts that have

3.2.7 HCPCS Procedures (Healthcare Common Procedure Coding System)

When you select HCPCS Procedures from the query type menu in step 1, the screen displays the criteria you need to enter for this type of query. Step 1 is common to all types of queries. See Creating a Query above.



Enter the following criteria for HCPCS Procedures query:

Code Selection Select all the five-digit HCPCS (CPT-4) procedure codes that this query is

based upon.

There are two ways to select the codes:

• Search by text string or code

• Choose a category and select from a list. The list shows code and name. Click on the column header to sort by code or by name.

You can use both options to create your list.

You can choose up to 5 HCPCS (CPT-4) procedure codes to view.

Click on Add Codes to add the selected codes to the list and display the list.

Setting Select the care setting for the query: outpatient, emergency department, or

inpatient.

Age Stratification Select the required age stratification from the drop down menu.

Sex Stratification Select a sex grouping from the drop down menu to specify the sex

stratification for your results (males only, females only, males and females,

or no sex stratification).

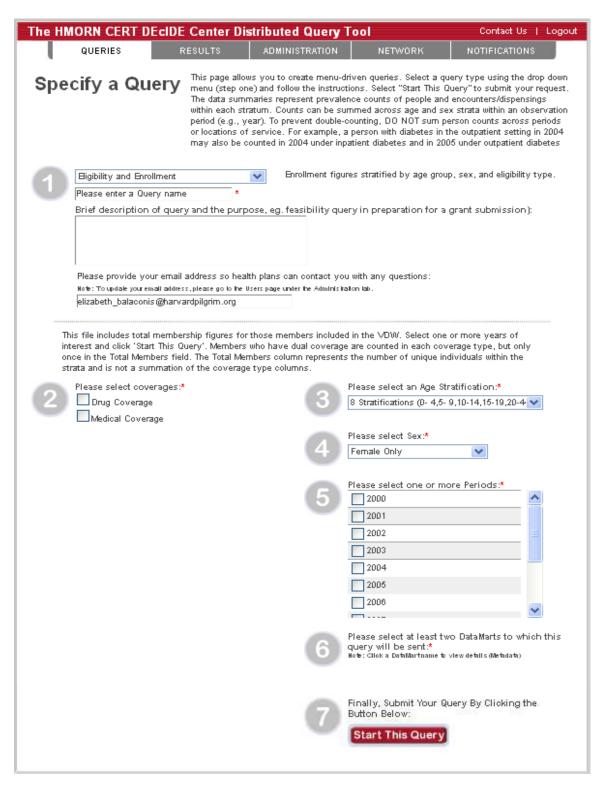
Period Select one or more years. Check the box next to the year to include it in your

query.

DataMarts Select the DataMarts to submit your query to. Only the DataMarts that have

3.2.8 Eligibility and Enrollment

When you select Eligibility and Enrollment from the query type menu in step 1, the screen displays the criteria you need to enter for this type of query. Step 1 is common to all types of queries. See Submitting a Query above.



Enter the following criteria for an Eligibility and Enrollment query:

Coverage Select one or both of the coverage types that this query is based upon: Drug

Coverage or Medical Coverage, using the check box.

Setting Select the care setting for the query: outpatient, emergency department, or

inpatient.

Age Stratification Select the required age stratification from the drop down menu.

Sex Stratification Select a sex grouping from the drop down menu to specify the sex

stratification for your results (males only, females only, males and females,

or no sex stratification).

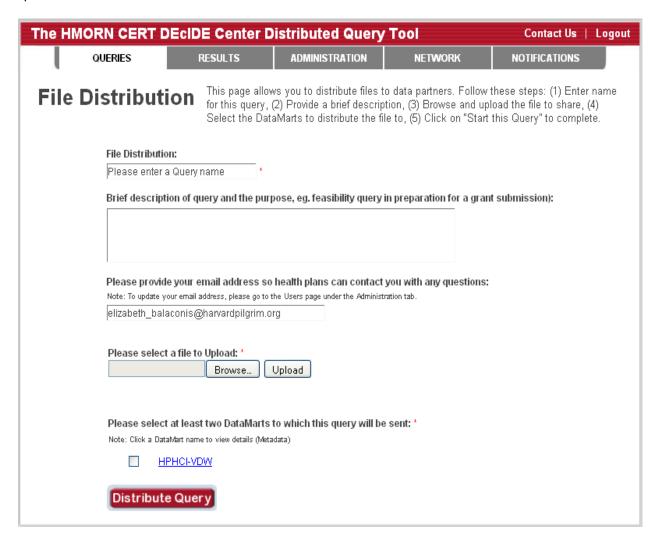
Period Select one or more years. Check the box next to the year to include it in your

query.

DataMarts Select the DataMarts to submit your query to. Only the DataMarts that have

3.3 File Distribution

The File Distribution screen allows you to distribute any type of file to the network DataMarts. You can upload files for distribution to a selected DataMart.

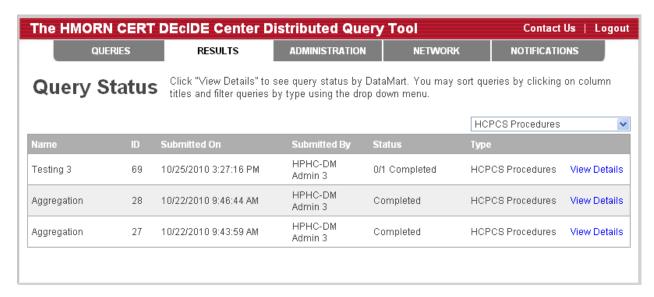


Use these steps to upload a file to selected DataMarts:

- 1. Enter a unique query name.
- 2. Enter a brief description of the guery.
- 3. Click the choose Browse button to select the file that you want to upload.
- 4. Click the Upload button.
- 5. Upload as many files as required.
- 6. Click the Distribute Query button.

3.4 Checking the Query Status

You can view the status of a query using the Results tab. You must be logged in to view query status.



Use these steps to view the status of a query:

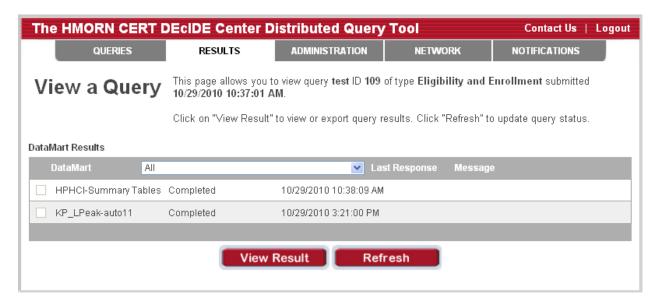
- 1. At the top of the home page, click Results. The page displays a list of your queries. The Status column shows whether your query is completed, partially completed, or submitted.
- 2. Click on the column name to sort the queries. For example, if you want to view queries by date they were submitted, click Submitted On.
- 3. To see status for a specific query type, choose the query type from the drop down menu.
- 4. Click on View Details to see query status by DataMart as shown on the View a Query screen in section 3.5 Viewing Query Results below. This displays a list of all the DataMarts to which you submitted the query along with status for each DataMart.
- 5. To filter the list of DataMarts by status, choose the status from the drop down menu. For example, to list only the DataMarts where your query is in progress, choose In Progress.

3.5 Viewing Query Results

You can view the results of a query on the View a Query screen, after clicking on View Details for the query of interest on the Query Status page as described in section 3.4 above.

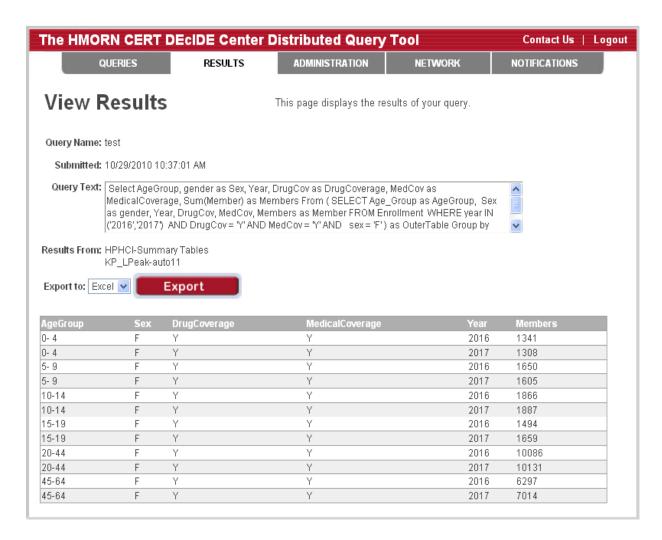
A user designated as an Enhanced Investigator will have the right to view site results individually across the organizations within the query. This role will be assigned at the discretion of a System Administrator and in accordance with the governance of the system.

Note: Be sure to check the status of a query before you view the results. If you try to view results before all DataMarts have uploaded their results, you will not be able to view the results from those DataMarts. Viewing partial results freezes the query at that point. You will not be able to see any other results for that query from the DataMarts that did not respond. If you want information from those DataMarts, you must submit a new query.



Use these steps to view query results:

- Complete the steps described in the Checking Query Status section to navigate to the View a Query page.
- 2. Check the status column to verify that all results have been uploaded.
- 3. Click on the View Result button.
- 4. View the query results on the View Results screen as shown in the screen shot below.



3.6 Exporting Result Data

You can export the result data to a CSV File or to Excel from the View Results screen.

Use these steps to export data:

- 1. Choose CSV or Excel from the "Export to:" drop down box.
- 2. Click the Export button.

The file name for your exported data is made up of: the query name, the suffix -QueryResult, and the extension of the file type you chose. For example: NDC2002-QueryResult.xls.

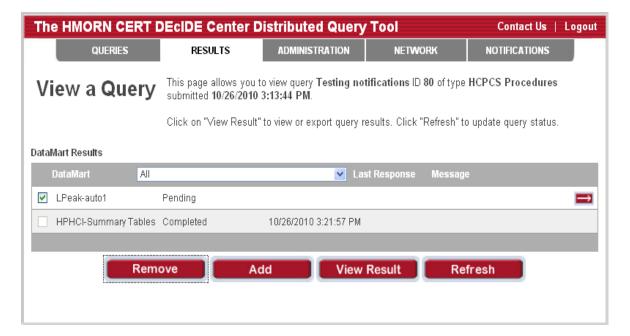
3.7 Rerouting Submitted Queries

Before viewing your query result, you can add DataMarts to or remove them from a query. Note: You cannot remove a particular DataMart after it has uploaded results to the query.

3.7.1 Removing a DataMart from a Query

Use these steps to remove a DataMart from a query:

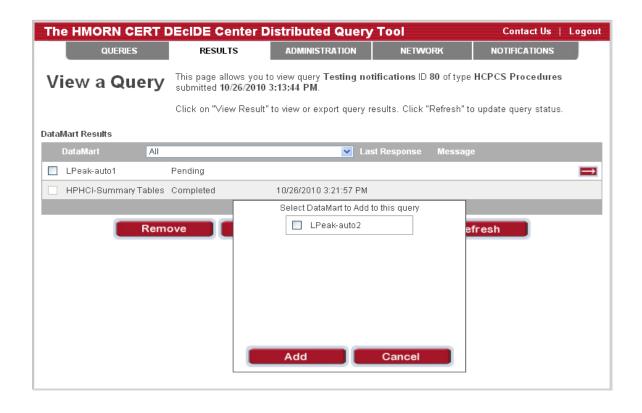
- 1. On the View a Query page, check the box beside the DataMart(s) you would like to remove from the query.
- 2. Click the Remove button.
- 3. An email will be sent to the removed DataMarts cancelling your query request.



3.7.2 Adding a DataMart to a Query

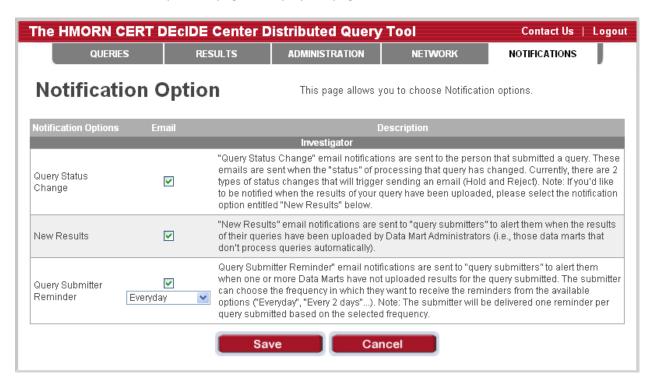
Use these steps to add a DataMart to a query:

- 1. On the View a Query page, click the Add button to display a list of possible DataMarts.
- 2. Check box for each of the DataMarts that you would like to send the query to.
- 3. Click the Add button.
- 4. The query request will be sent to the newly added DataMart(s).



4 Notification E-mails

This section describes how to set up notifications to be e-mailed to your email address. You must be logged in to the web portal to change your notification settings. Click Notification Options on the Notifications tab at the top of the page to display the page shown below.

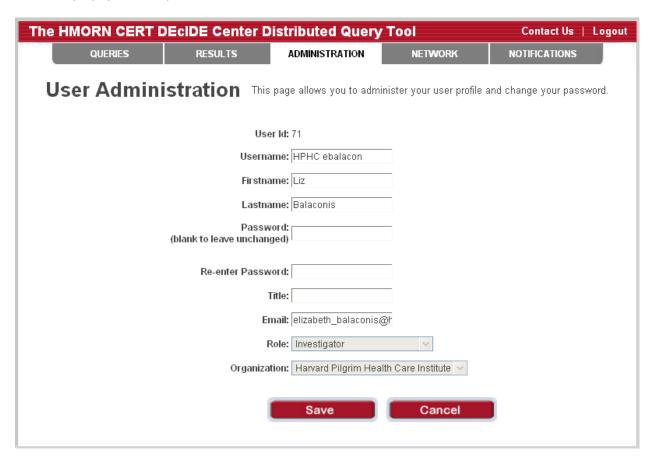


The notification options for the Investigator role are:

Query Status ChangeNotifies you when your submitted query has been on placed on hold or
rejected by the DataMart administrator that you submitted the query to.New ResultsNotifies you when the DataMart administrator has accepted your query and
the query results have been uploaded.Query SubmitterNotifies you when one or more DataMarts have not uploaded results for the
query submitted.

5 Administering / Changing your User Profile

This section describes how to administer your user profile. You must be logged in to the web portal to administer your user profile. Click Users on the Administration tab located at the top of the screen. The screen displays your user profile.



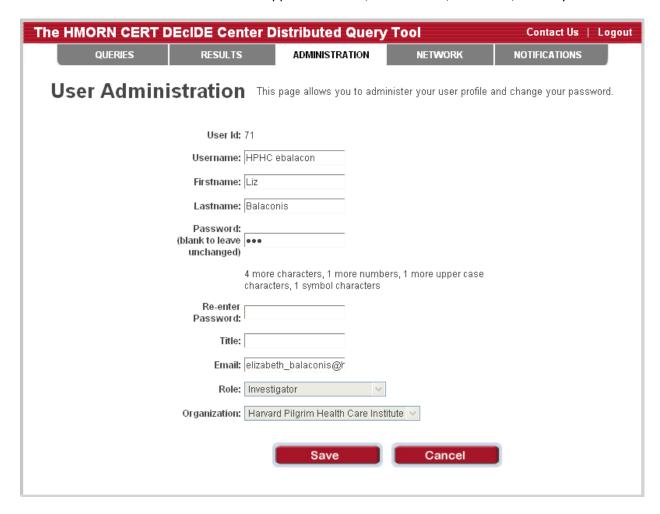
5.1 How to Reset your Password

Your user profile has two boxes for passwords. To change your password:

- 1. Enter the new password in the first Password box.
- 2. Re-enter the new password in the second Password box.
- 3. Click the Save button.

Note: All passwords must meet the following complexity standard:

- Length must be at least 7 characters
- Password must include at least 1 upper case letter, 1 lower case, 1 number, and 1 symbol.

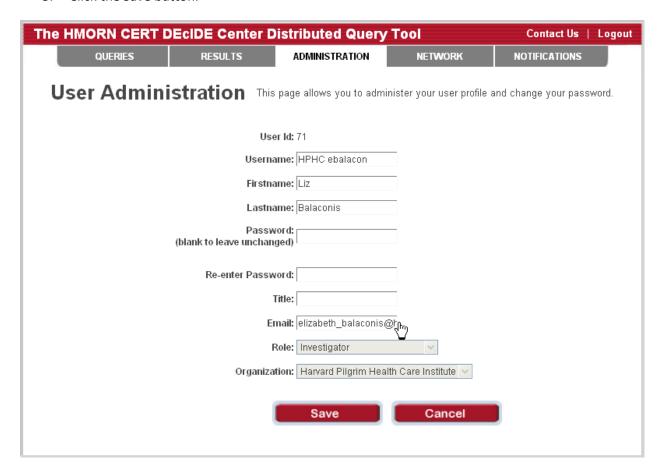


Once you initially get your login credentials from the system administrator, it is highly advised that you change your password from the default password given to you.

5.2 How to Update your E-mail

To update your E-mail address:

- 1. Access your user profile as described above.
- 2. Enter your new e-mail address in the box provided.
- 3. Click the Save button.



6 Getting Help

If you have trouble accessing the Web Portal or your user account, click on the Contact Us link and describe your issue in the email to DRN@lincolnpeak.com to request help from the DRN Operations Center support staff.

6.1 Frequently Asked Questions

This section lists some of the most frequently asked questions.

What is the difference between Groups, Organizations, and Users?

Users are individuals with various roles and associated rights within the system such as Investigator, DataMart Administrator, and System Administrator. Individual users may be part of a Group or Organization.

When I view my profile, why are the rights grayed out and how can I add them?

Rights can only be assigned to various roles by the System Administrator. The System Administrator can also assign rights to multiple users by giving that right to an Organization or Group.