

MDPHnet Distributed Query Tool Investigator Manual

Powered by PopMedNetTM

Based on release 3.3

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The **PopMedNet**[™] application was developed under the Agency for Healthcare Research and Quality, US Department of Health and Human Services as part of the Developing Evidence to Inform Decisions about Effectiveness (DEcIDE) program, awarded to the DEcIDE centers at the HMO Research Network Center for Education and Research on Therapeutics (HMORN CERT) and the University of Pennsylvania. The Food and Drug Administration's Mini-Sentinel project provided additional support.



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Document History

The following table is a revision history for this document.

Table 1: Document History

Version	Author(s)	Date	Description
3.1	Lincoln Peak Partners	11/15/2012	Created.
3.2	Jeff Brown, Elizabeth Balaconis, Megan Mazza, Melanie Davies	5/13/2013	New Build. This new documentation represents a new release of the PMN software. Prior Mini-Sentinel query tool documentation was based on release 2.3.24 and this documentation is based on PMN 3.2.0. New features include User Registration, Plug-in Architecture, Security Group Access Control, and Projects.
3.3	Melanie Davies, Alison Leibowitz, Jessica Malenfant	11/13/2013	New Build. New features include ESP Query Composer. Text and screenshots edited for clarity. Additional screenshots added. Added Registering for an Account and Resubmitting a Request sections.



1 Introduction

The MDPHnet (Massachusetts Department of Public Health Network) Distributed Query Tool is based on the **PopMedNet™** software application that enables simple, efficient creation and use of distributed data networks, through a set of tools and web-based services. It is optimized to facilitate distributed analyses of medical product safety, comparative effectiveness, quality, medical resource utilization, cost-effectiveness, and related studies. The system provides secure, customized private portals, query tools, and file transfer capabilities. It supports both menu driven queries and distributed analyses using complex, single use or multi-use programs designed to execute against local data resources.

Data partners exercise full control over the files they make available for querying, the results returned to requestors, and the individuals who are permitted to submit requests.

This <u>Investigator Manual</u> describes the main features and functions for Investigators participating in a health data network powered by PopMedNet software. Investigators interact with the PopMedNet network through a secure web-based portal as described below.

The Department of Population Medicine at the Harvard Pilgrim Health Care Institute (HPHCI) led development of the system in collaboration with Lincoln Peak Partners (LPP). Lincoln Peak Partners provides support services and secure hosting for current system users, and leads development of system enhancements.



2 System Overview

The Distributed Query Tool software is comprised of two separate applications, the web-based **Portal** and the **DataMart Client**. There is one Portal in the network and each data partner has one or more "DataMarts". The Portal is the starting point for all information requests and controls all system communications, security, and governance policies. Data partners receive requests, process them, and securely return them to the Portal via their locally installed DataMart Client software application. Each data partner will have at least one DataMart; multiple DataMarts per data partner are possible. Each DataMart can contain different types of data and DataMarts can have different request processing settings. All requests and communications within the network are securely routed from the Portal to the DataMarts and then back to the Portal.

Note: The term **DataMart** is used in an information technology context referring to the place where the data are held for querying. Use of this term does not imply that data partner information is being sold or being made broadly available; data [artners maintain control of all their data and all uses.

Browser Requirements

The Portal is designed to work with Internet Explorer (IE) 8 or later. Earlier versions of IE may not display the user interface properly. Although IE8 is the only officially supported browser, other browsers such as Firefox and Chrome may also work; Firefox and Chrome have been used extensively in testing.

The DataMart Client Application

The DataMart Client application allows the DataMart Administrator to view requests distributed to the DataMart, execute requests locally, review the results, and upload the results to the Portal. The DataMart Client is a .NET/C# Windows desktop application developed by LPP that is installed locally on a DataMart Administrator's desktop. Note that the DataMart Client requires Microsoft .NET 4 to be installed on the user's desktop. The free download for Microsoft.NET4 is available at the following link: http://www.microsoft.com/enus/download/details.aspx?id=17851. All communications between the DataMart Client application and the Portal use HTTP/SSL/TLS connections to securely transfer requests and results between the application and the Portal. The application uses ODBC connections to local databases or connections to a Postgres database in the pgAdmin application to process requests and generate results.

Audience

This manual is intended for MDPHnet Investigators who want to:

- Submit a request to the available DataMarts
- Monitor the status of a request
- Review the results of a request

Related Documents



For more information about the PopMedNet™ system, see the following documents available on the PopMedNet public website (popmednet.org):

PopMedNet Distributed Query Tool DataMart Administrator Manual

The *DataMart Administrator Manual* describes the tasks and activities required to install and manage a DataMart. This includes:

- Installing the DataMart Client
- Processing requests distributed to the DataMart
- Administering DataMart settings and accessibility

PopMedNet Distributed Query Tool Overview and Administrator's Guide

The *Overview and Administrator's Guide* describes the overall network system architecture, key querying features, and hosting and security details. This includes:

- System overview and workflow
- Policies and features
- Technical architecture and security
- Installing an instance of a Portal and an associated database
- Performing the initial administrative setup
- Performing typical System Administrator functions such as adding new users and DataMarts, creating new roles, and deleting users and DataMarts
- Hosting configurations



3 Registering for an Account

Register for an account in order to receive login credentials to the query tool portal.

- 1. Navigate to the logon page.
- 2. Click on "Register for a New Account"



Figure 1: Portal Logon - Register for a New Account Link

- 3. Enter contact information
 - a. First name, last name, and email are required fields.
 - b. Click on the hyperlink in the "Organization" box and select your organization from the list within a pop-up box. This box must be filled in.



Figure 2: User Registration Form - Organization Selector

- 4. Create credentials
 - a. Enter username with the format [first initial][last name] in the box provided
 - b. Create and confirm desired password
 - c. The password must be at least 8 characters and contain a combination of upper case, lower case, digits, and special characters.





Figure 3: User Registration Form - Registration Credentials and Sign Up

- 5. Click the "Sign Up" button to submit your registration
 - a. After signing up, you will receive an email from the query tool confirming that your registration was submitted. This email is confirmation that your registration was submitted; it does not indicate that your request has been processed or that your account has been created.
 - b. Once your request has been processed, you will receive another email from the query tool indicating that your registration has been approved. Once you receive this email, you will be able to use your credentials to access the portal from the login page.



4 Login to the Web Portal

Once your registration has been approved, follow the steps below to log into the website portal.

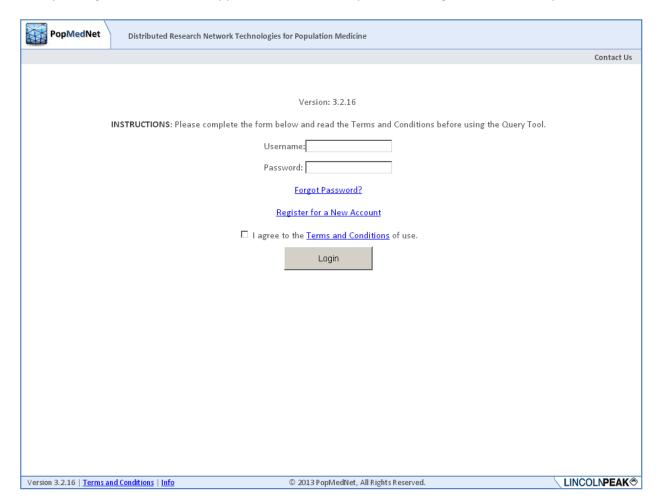


Figure 4: Logon Page

- 1. Navigate to the network portal logon page.
- 2. Enter your username and password.
- 3. If this is your first login, read and acknowledge your agreement to the Terms and Conditions of
- 4. Click the "Login" button to enter the Portal.

Once you have logged in, the Portal displays the home page shown below. From the home page, you can view your notifications, view existing requests, and create a new request.



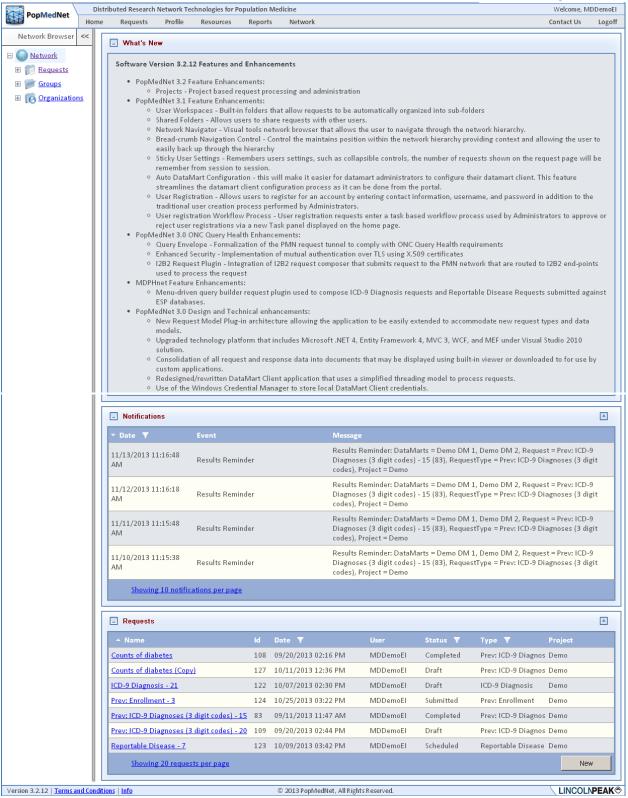


Figure 5: Home Page



The home page is a landing page that contains a set of content panels that provide you with recent information relevant to your tasks.

The network browser on the left side of the screen allows you to view and navigate through the network entities, including requests, groups, organizations, DataMarts, and users. Click "<<" to minimize it.

The following panels are available on the home page:

- What's New message panel used to communicate system wide information site upgrades, new features and functions
- Notifications list of recent notifications. See section 11.3 for information on subscribing to notifications.
- Requests list your recent requests or requests that require your approval or review

Collapsible content panels are used throughout the user interface that allow you to collapse, expand, and maximize the content panel within the page. Additionally, for panels that contain grid controls, you may specify the number of items displayed in the grid, and set column sort orders and column filters. All these settings are preserved across your sessions.

Note: The term "request" may be used interchangeably with "query." With the introduction of PopMedNet Release 3, the application has the ability to compose and route a variety of queries, commands, and general requests to DataMarts through a "plugin" framework that allows the network to be easily extended to introduce new requests types.



5 Project Based Requests

Projects allow networks to group activities and access controls within one or more Projects. A project establishes security policies for composing and executing requests for users and DataMarts assigned to the project. Projects are created within an organizational Group. Groups have one or more member organizations whose users and DataMarts may participate within projects owned by the group. Note that the network may have one or more groups, and an organization may be a member of one or more groups.

Network Administrators have the rights to modify and administer the Groups, Organizations, and Projects and may grant access to a project and configure its security policies. Other users such as Group and Project Administrators may also be granted these rights, depending on network governance. See the PopMedNet Overview and Administrator's Guide for more information.



6 Submitting a Request

The Requests panel lists the queries that have been composed by the user. A full page dedicated to requests is available by clicking the Requests tab at the top of the page. The following figure shows the Requests page and project tabs.

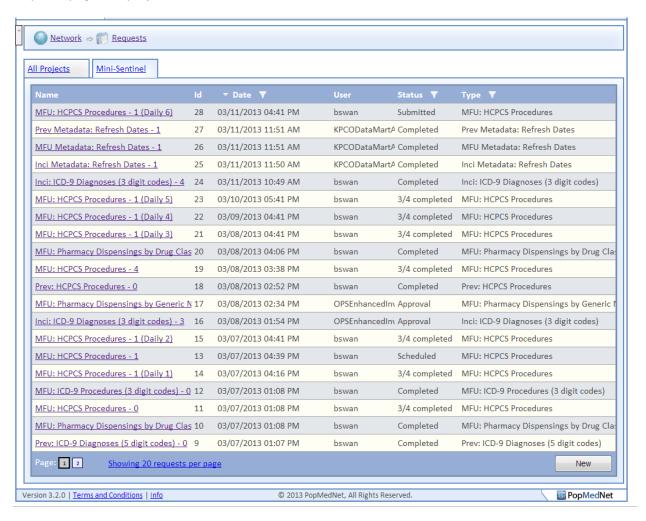


Figure 6: Request Page

The Requests page allows you to create requests within a selected project. The criteria that you can enter vary for each request type. However, the basic steps are the same for all requests. Once you select a request type, the Request Composer page shows a common header panel that identifies the request, a common run mode section to schedule a request or have it run immediately, a common footer panel that contains the DataMarts where the request will be routed, and a content panel in the middle that displays controls used to enter criteria settings for the particular request type.



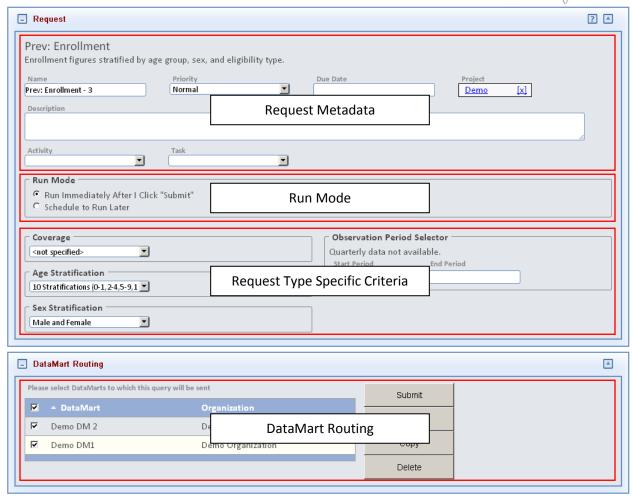


Figure 7: Sections of the Request Composer Page

Procedure

Follow these basic steps to submit a request:

1. Click the "New" button in the Request panel.



Figure 8: Request Panel



2. Choose a request model and type from the drop down menu.



Figure 9: Request Type Dialog

3. On the Request Composer page, enter the metadata for the request. This must include a unique name and a brief description of the request and its purpose. If a project is not specified, do so by clicking on the hyperlink in the Project field and selecting from a list of projects that you have permission to submit requests within.

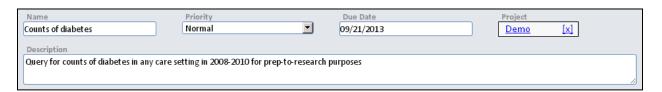


Figure 10: Request Composer Page – Request Metadata

All metadata is distributed to the DataMarts with the request and should be detailed enough to allow data partners to identify the request and determine how to respond.

4. Select the run mode for the requests. Requests may be submitted immediately or set to run later according to a schedule. See section 1.



Figure 11: Request Composer Page – Run Mode

5. Specify the request specific criteria and settings. See Section 7: Request Types for information on the criteria associated with each request type.



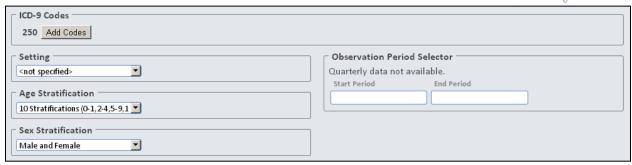


Figure 12: Request Composer Page - Request Specific Criteria

6. In the DataMart Routing panel, use the checkboxes to select the DataMarts to submit the request to. Only those DataMarts that you have the rights to submit to will be displayed.

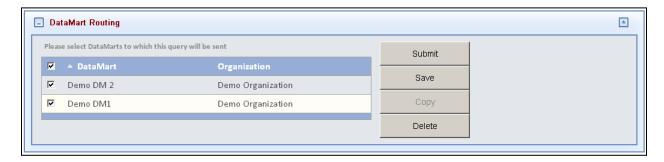


Figure 13: Request Composer Page - DataMart Routing

7. Click "Submit" to submit the request to the selected DataMarts, "Save" to save the request in draft form, or "Delete" to delete the draft.

6.1 Scheduling Requests

A request may be immediately submitted upon clicking "Submit" or set to run later, according to a schedule of your choice. To schedule a request, click the "Schedule to Run Later" radio button in the Run Mode section of the request composer page. This will display a "Set Schedule" hyperlink that will display a popup dialog box.

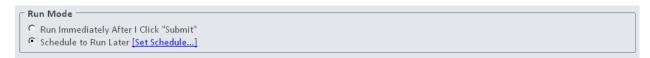


Figure 14: Request Composer Page - Run Mode



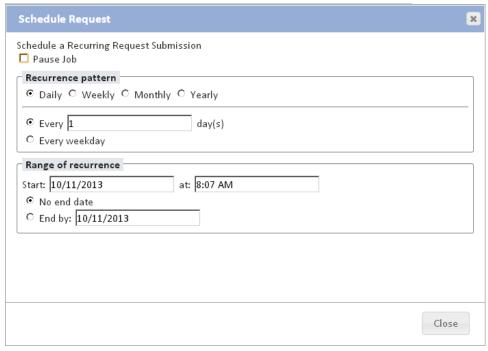


Figure 15: Schedule Request Dialog

Set the schedule by selecting the recurrence pattern and range of recurrence. Requests may be submitted daily, weekly, monthly, or yearly.



Figure 16: Schedule Request Dialog - Daily Recurrence Pattern



Figure 17: Schedule Request Dialog – Weekly Recurrence Pattern



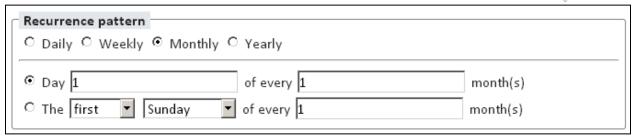


Figure 18: Schedule Request Dialog - Monthly Recurrence Pattern

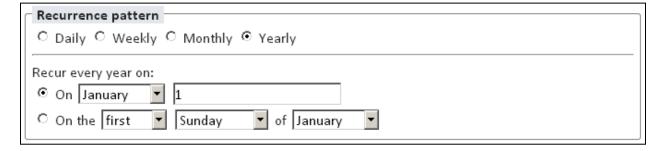


Figure 19: Schedule Request Dialog - Yearly Recurrence Pattern

Once the schedule is set and the rest of the request parameters are entered, select DataMarts to submit the request to and click "Save." This will schedule the request to run based on the settings that you entered. Back in the request list on the homepage and under the Requests tab, the status of the request will read "Scheduled." When it comes time to run the request, a copy of it is made and submitted to the DataMarts that were selected in the base request, with its name modified to reflect the scheduled copy (e.g. <code>BaseRequestName_Weekly_1</code>). Once submitted, the request behaves like any other request that was submitted.

To make any changes to the scheduled request, open the base request and modify it from the Request Composer page. To modify the request or its schedule, make any changes on the Request Composer page and click "Save." To pause the request, click the "Set Schedule" hyperlink in the Run Mode section to open the Request Schedule dialog, select "Pause Job," and save the request. Unschedule the request by changing the run mode to "Run Immediately" and saving the base request as a draft or click "Delete" under the DataMart Routing panel to delete the base request. Note that modifying or deleting the base request will not affect any previously submitted requests.



7 Request Types

MDPHnet currently supports a number of request types:

- Menu-driven queries that execute against ESP databases.
- File distribution queries used to exchange documents between the portal and DataMarts.
- SQL distribution queries use to distribute raw SQL between the portal and DataMarts.

7.1 File Distribution

The File Distribution request type allows you to distribute any type of file to the network DataMarts. To compose a File Distribution request, click on the "New" button in the request panel, select the "File Distribution" request model and the "File Distribution" request type. This will display the Request Composer page for the File Distribution request. The following figure shows the request specific criteria for the File Distribution request type:

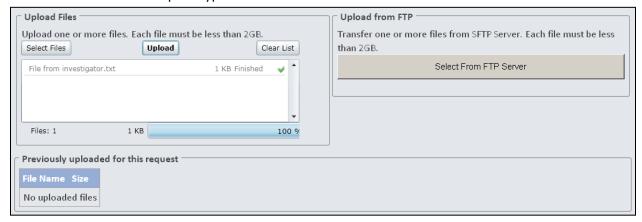


Figure 20: File Distribution Request Composer Page - Request Specific Criteria

Files may be uploaded to a File Distribution request via your local computer or an FTP site.

Upload a file from your local computer

Follow these steps to upload a file from your computer:

- 1. In the Upload Files panel, click "Select Files."
- 2. Browse your computer's folders to find the desired file(s) and click "Open."
- 3. The box will display a list of files. Click the trashcan symbol to delete a file from the list. Click "Clear list" to delete all files. Click "Upload" to upload all files to the Portal.

Upload a file from an FTP site



Follow these steps to upload a file from an FTP site. Note that the FTP server must have an open port and you must have valid user credentials to connect to the FTP server. Contact your FTP server administrator for help.

- 1. In the Upload from FTP panel, click "Select From FTP Server."
- 2. In the SFTP Credentials dialog box, enter the following information and click "OK" to connect to the FTP server.
 - a. Address: the address of the FTP server. Note that this address should not include http://or https://.
 - b. Port: contact your FTP server administrator for help in locating an open port.
 - c. Login: your username for the FTP server.
 - d. Password: your password for the FTP server.

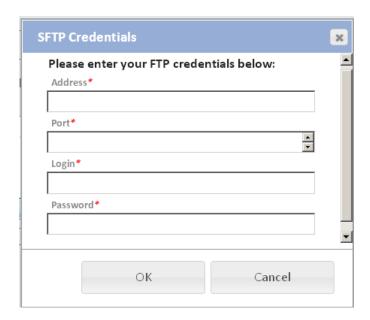


Figure 21: File Distribution Request Composer Page - SFTP Credentials Dialog

3. The SFTP File Selector dialog displays folders to the left and files to the right. Open a parent folder by clicking on it to display its child files and folders. Select your file(s) by checking the checkboxes next to each one and click "Add" to upload the file(s) to the Portal.



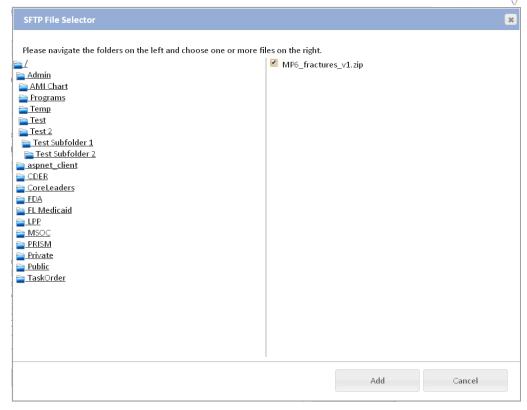


Figure 22: File Distribution Request Composer Page - SFTP File Selector Dialog

7.2 SQL Distribution

The SQL Distribution request type allows you to distribute raw SQL from the portal to the network DataMarts. This request type is data model agnostic. To compose a SQL Distribution request, click on the "New" button in the request panel, select the "SQL Distribution" request model and the "SQL Distribution" request type. This will display the Request Composer page for the SQL Distribution request. The following figure shows the request specific criteria for the SQL Distribution request type. Paste or type the SQL code into the text box.



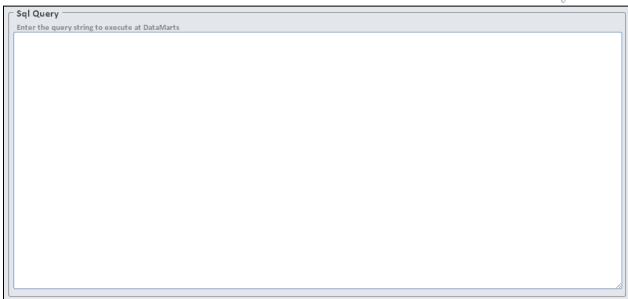


Figure 23: SQL Distribution Request Composer Page - Request Specific Criteria

7.3 ESP Requests

The Electronic Support for Public Health (ESP) Requests are a set of requests that operate against a simplified version of the full ESP data model, called ESP: MDPHnet. The ESP data model is a standardized representation of EHR-based encounter and patient demographic information. It uses a set of complex algorithms to identify selected diseases of public health concern such as acute hepatitis B, Lyme disease, influenza-like illness, and diabetes. The ESP: MDPHnet data model is generated via SQL scripts that execute against the full ESP data model. It provides a mapping layer between the full set of ESP tables and the PopMedNet software.

The requests supported by ESP Query Builder are:

- ICD-9 Diagnosis used to build ad-hoc custom health measure queries based on ICD-9 3digit, 4-digit, and 5 digit diagnosis codes that produce reports stratified by ICD-9 code, period, gender, race, age range, and zip code.
- Reportable Diseases used to select one of a list of reportable disease reports that are
 produced periodically on the ESP servers stratified by period, gender, race, age range, and
 zip code
- Query Composer used to identify cohorts using complex constraints within inclusion and exclusion criteria that are stratified by period, gender, race, age range, center, zip code, and ICD-9 code or reportable disease.

7.3.1 ESP ICD-9 Diagnosis Request

To compose an ESP ICD-9 Diagnosis query, click on the "New" button in the request panel, select the "ESP Query Builder" request model and the "ICD-9 Diagnosis" request type. This will display the Request Composer page for the ESP ICD-9 Diagnosis request type.



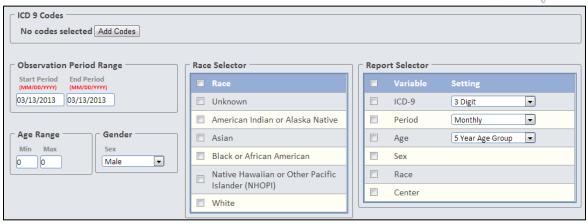


Figure 24: ESP ICD-9 Diagnosis Request Composer Page – Request Specific Criteria

The ESP ICD-9 Diagnosis request uses a list of codes from the Unified Medical Language System (UMLS). The following figure shows an ICD-9 Diagnosis code selector dialog:

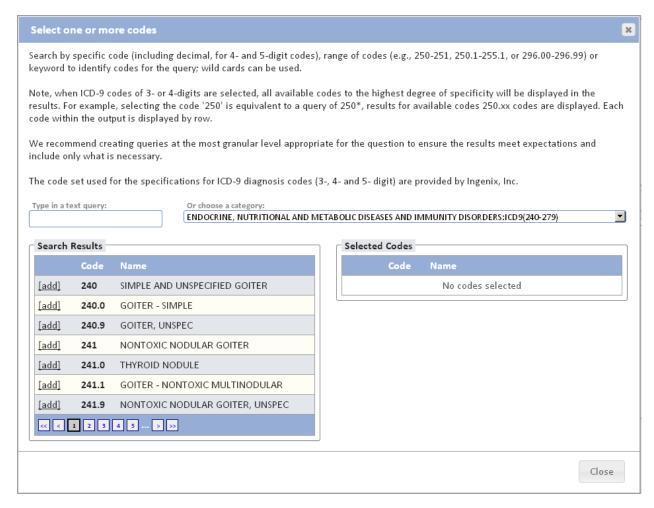


Figure 25: ESP ICD-9 Diagnosis Request Composer Page – ICD-9 Code Selector Dialog

Enter the following criteria for an ESP ICD-9 Diagnoses request:



Table 2: ESP ICD-9 Diagnosis Request Criteria

Control	Description
Code Selection	Click "Add Codes" to open the code selector dialog.
	There are two ways to search for codes:
	 Search by text string or code. Include decimals for 4 and 5 digit codes. Wildcards (*) and ranges of codes (e.g., "240-250") may be used. Select a category from the dropdown menu.
	The Search Results panel will populate with a list of codes and their descriptions. Click "[Add]" to add the code to the Selected Codes list. Click "[Remove]" to remove a code from the list.
	Click "Close" to close the code selector dialog and insert the codes into the query.
	Note : When ICD-9 codes of 3- or 4-digits are selected, all available codes to the highest degree of specificity will be included in the results. For example, selecting the code 250 is equivalent to a query of 250*; results for all available 250.xx codes will be included.
Observation Period	Enter the starting period and ending period using the date selector. Note that these may not be left open-ended, but future dates may be defined.
Age Range	Enter the minimum age and maximum age for the patient population.
Gender	Select a sex from the dropdown menu for the patient population. Options include male, female, and male and female.
Race	Select one or more options from the race selector. Options include Unknown, American Indian or Alaska Native, Asian, Black or African American, Native Hawaiian or Other Pacific Islander, and White.



Control	Description
Report Selector	 Choose one or more values used to stratify the results. Options include: ICD-9: 3 digit, 4 digit, or 5 digit Period: Monthly, yearly Age: 5 year age group, 10 year age group Sex Race Center Zip Code

7.3.2 ESP Reportable Disease Request

To compose an ESP Reportable Disease request, click on the "New" button in the request panel, choose "ESP Query Builder", and then choose the "Reportable Disease" request type. This will display the Request Composer page for the ESP Reportable Disease request type.

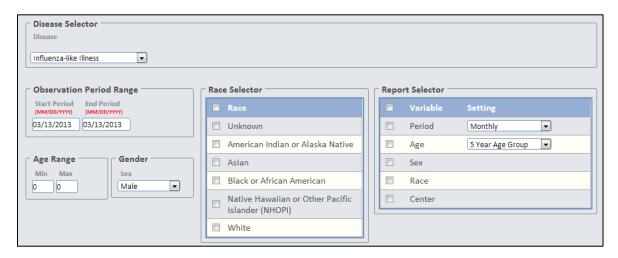


Figure 26: ESP Reportable Disease Request Composer Page - Request Specific Criteria

Enter the following criteria for an ESP Reportable Disease request:

Table 3: ESP Reportable Disease Request Criteria

Control	Description
Reportable Disease	Select a reportable disease from the dropdown menu. Options include Influenza-like Illness, Diabetes: Type 1, Diabetes: Type 2, Diabetes: Prediabetes, and Diabetes: Gestational Diabetes.
Observation Period	Enter the starting period and ending period using the date selector. Note that these may not be left open-ended, but future dates may be defined.



Control	Description	
Age Range	Enter the minimum age and maximum age for the patient population.	
Gender	Select a sex from the dropdown menu for the patient population. Options include male, female, and male and female.	
Race	Select one or more options from the race selector. Options include Unknown, American Indian or Alaska Native, Asian, Black or African American, Native Hawaiian or Other Pacific Islander, and White.	
Report Selector	 Choose one or more values used to stratify the results. Options include: Period: Monthly, yearly Age: 5 year age group, 10 year age group Sex Race Center Zip Code 	

7.3.3 ESP Query Composer Request

The ESP Query Composer allows you to define a cohort of patients using complex inclusion and exclusion criteria. For example, the ESP Query Composer allows you to develop custom denominator queries which return counts of patients with at least *n* number of medical encounters within a specified period and that meet the specified demographic or diagnostic criteria.

The table below demonstrates the complexity of Query Composer requests in comparison to the ESP ICD-9 Diagnosis or Reportable Disease requests.



Table 4: Complexity of ESP Request Types

ICD-9 Diagnosis or Reportable Disease Requests	Query Composer Request
Define a cohort of patients who meet the following criteria: 1. Have a diagnosis of diabetes within the	Define a cohort of patients who meet the following criteria: 1. Have a diagnosis of diabetes within the
last two years.	last two years.2. Have no diagnosis for pulmonary hypertension at any time.3. Have had a minimum of four visits of any type within the healthcare system in the past two years.

The ESP Query Composer utilizes criteria groups to specify the conditions of the query. At least one criteria group, the primary criteria group, must be specified. If no additional criteria groups are added, the query will behave similarly to an ESP ICD-9 Diagnosis or Reportable Disease request. Each subsequent criteria group reduces the patient cohort. Criteria groups are determined by terms within each group. ICD-9 Diagnosis and Disease terms within a criteria group are OR-ed, whereas demographic terms (Gender, Race, Age Range, and Zip Code) and Visit terms are AND-ed. Multiple Criteria Groups are AND-ed to determine the final cohort. Criteria groups may also be negated to exclude criteria from the final patient cohort.

On the Request Composer page of the Query Composer request, the primary criteria group is already present, as shown in the figure below.



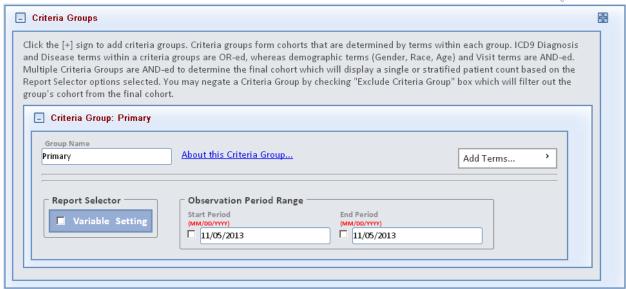


Figure 27: ESP Query Composer Request Composer Page – Request Specific Criteria

Enter a name for the criteria group. Hover over "Add Terms..." and select Diagnosis, Disease, or Visits, or hover over Demographic and select Age Range, Gender, Race, or Zip Code. The criteria group must contain at least a Diagnosis, Disease, or Visits term. To remove a term from the query, click the "[X]" control on the upper right of the term. See the table below for descriptions of the possible terms to include in a criteria group.



Table 5: ESP Query Composer Criteria Group Terms

Term	Description
ICD-9 Codes	Click "Add Codes" to open the code selector dialog.
	There are two ways to select codes:
	 3. Search by text string or code. Include decimals for 4 and 5 digit codes. Wildcards (*) and ranges of codes (e.g., "240-250") may be used. 4. Select a category from the dropdown menu.
	The Search Results panel will populate with a list of codes and their descriptions. Click "[Add]" to add the code to the Selected Codes list. Click "[Remove]" to remove a code from the list.
	Click "Close" to close the code selector dialog and insert the codes into the query.
	Note : When ICD-9 codes of 3- or 4-digits are selected, all available codes to the highest degree of specificity will be included in the results. For example, selecting the code 250 is equivalent to a query of 250*; results for all available 250.xx codes will be included.
Disease Selector	Select a reportable disease from the dropdown menu. Options include Influenza-like Illness, Diabetes: Type 1, Diabetes: Type 2, Diabetes: Prediabetes, and Diabetes: Gestational Diabetes.
Minimum Visits	Enter the minimum number of visits to select patients that have at least n visits matching the specified criteria in the criteria group. If a criteria group contains only a minimum visits term, that group will select for patients with at least n encounters of any type within the health system.
Observation Period Range	Enter the starting period and ending period using the date selector. Select the checkbox next to each period control to determine whether the date is in effect for the criteria group. For instance, selecting the checkboxes next to both the start and ending periods will restrict the patient cohort to just patients who meet the criteria in that date range. To leave one or both ends of the date range open-ended, do not select the checkboxes.
	Note : the start and end period fields cannot be left blank. Future dates may be defined.
Age Range	Enter the minimum age and maximum age for the patient population.



Term	Description
Gender	Select a sex from the dropdown menu for the patient population. Options include male, female, and male and female.
Race	Select one or more options from the race selector. Options include Unknown, American Indian or Alaska Native, Asian, Black or African American, Native Hawaiian or Other Pacific Islander, and White.
Zip Code Selector	Click "Add Codes" to open the code selector dialog. There are two ways to search for codes: 1. Search by text string or zip code. Wildcards (*) and ranges of codes (e.g., "02215-02220") may be used. 2. Select a state from the dropdown menu. The Search Results panel will populate with a list of zip codes and their descriptions. Click "[Add]" to add the code to the Selected Zip Codes list. Click "[Remove]" to remove a code from the list. Click "Close" to close the code selector dialog and insert the zip codes into the query.



Term	Description
Report Selector (primary criteria group only)	Choose one or more values used to stratify the results. If no option is selected, a single patient count will be returned. Note: this option is only available for the primary criteria group. Results will be stratified according to the criteria in the primary group. For example, if age is selected as a report selector, the results will be stratified according to the age at which the patients were when they met the criteria in the primary group. Options include: • ICD-9: 3 digit, 4 digit, 5 digit (note: appears whenever ICD-9 codes
	 are selected.) Reportable Disease (note: only appears if reportable diseases and not ICD-9 codes are selected. If both reportable diseases and ICD-9 codes are selected, stratification by ICD-9 code is the only option) Period: Monthly, yearly Age: 5 year age group, 10 year age group Sex Race Center Zip
Exclude Criteria Group	Check the checkbox to exclude patients meeting the criteria in the criteria group from the final cohort.

To add another criteria group to the query, click the [+] symbol in the upper right of the Criteria Groups panel. To remove a criteria group, click the [X] symbol in the upper right of that criteria group. The figure below displays an example of an ESP Query Composer request with two criteria groups.

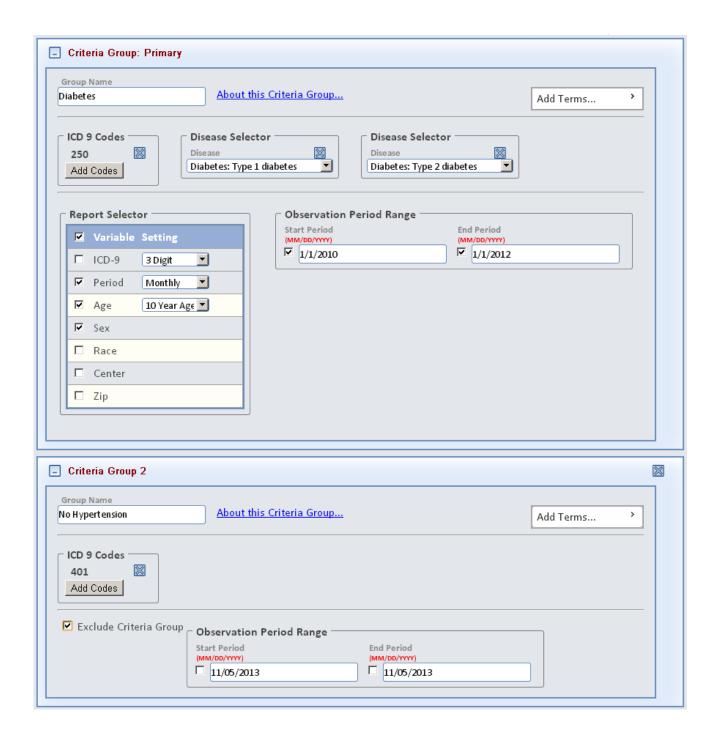


Figure 28: ESP Query Composer Request Composer Page - Sample Query



8 Checking the Request Status

View the status of your requests in the Requests panel on the home page or the Request page.

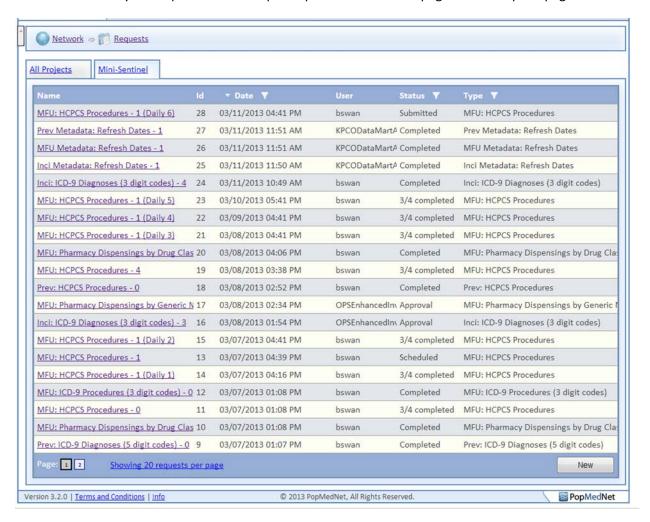


Figure 29: Request Page

View the detailed status of a request by clicking on the request name to navigate to the Request Status detail page. This page displays the metadata information for the request, the request criteria, and the statuses of the request at each DataMart to which you submitted the request.



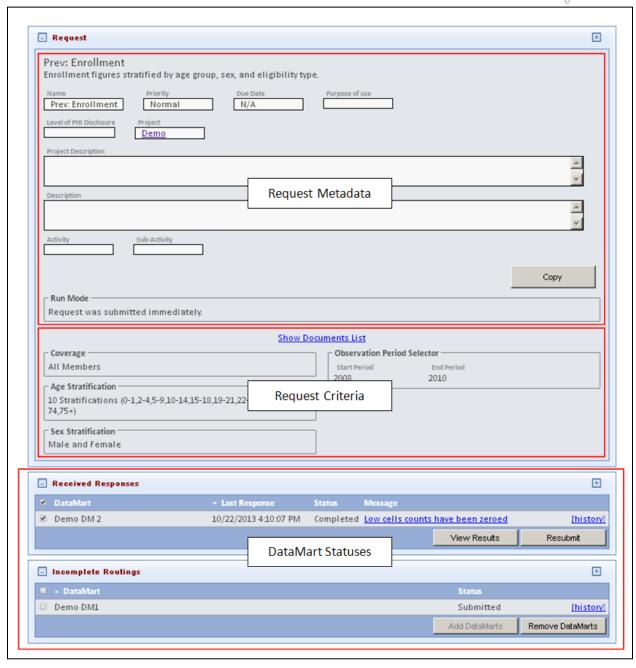


Figure 30: Sections of the Request Details Page

8.1 Request Statuses

The table below contains the request statuses that may be displayed for each DataMart.



Table 6: DataMart Client Request Statuses

Status	Description
Submitted	The request has been submitted to the DataMart, but the DataMart
	Administrator has not updated the status from the DataMart Client.
Completed	The results of the request have been uploaded to the Portal. Requests are
	marked Completed when results have been uploaded manually by a DataMart
	Administrator or via unattended operation.
Awaiting Approval	The results have been uploaded to the Portal, but are awaiting Group
	Administrator approval before you may view the results.
Hold	The request has been placed on hold by the DataMart Administrator.
Rejected	The request has been rejected by the DataMart Administrator. Rejecting a
	request ends the life of the request submitted to that DataMart.
Canceled	You have removed the DataMart from the request.
Failed	The request encountered errors while processing or failed to upload results.



9 Viewing Request Results

View the results of a request from the Request Detail page by selecting the DataMarts to view in the Received Responses panel and clicking "View Results." Select whether to view individual or aggregate site results.

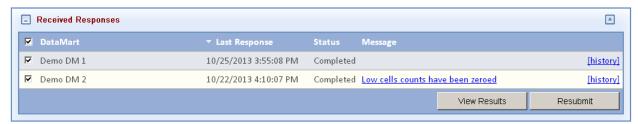


Figure 31: Request Detail Page - Received Responses Panel

In the results table, multiple individual site results are displayed stacked on top of one another and labeled by DataMart, such as in the figure below.

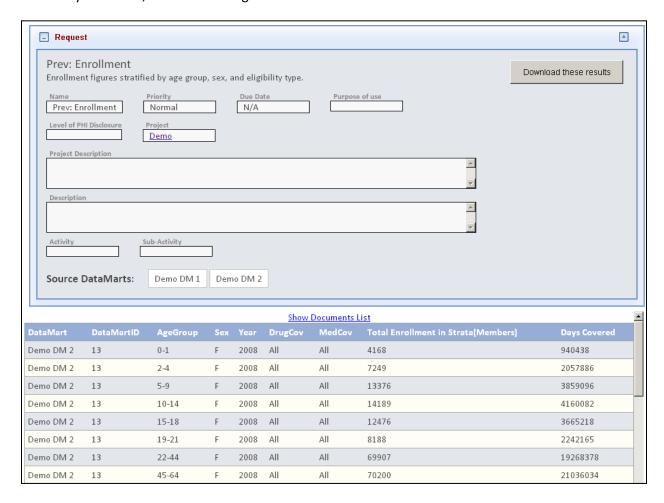


Figure 32: Request Response Page - Individual Site Results



Files uploaded in response to a file distribution or modular program distribution request are displayed in a list. Click each file to download it.

Aggregate results are displayed in a table, such as in the figure below.

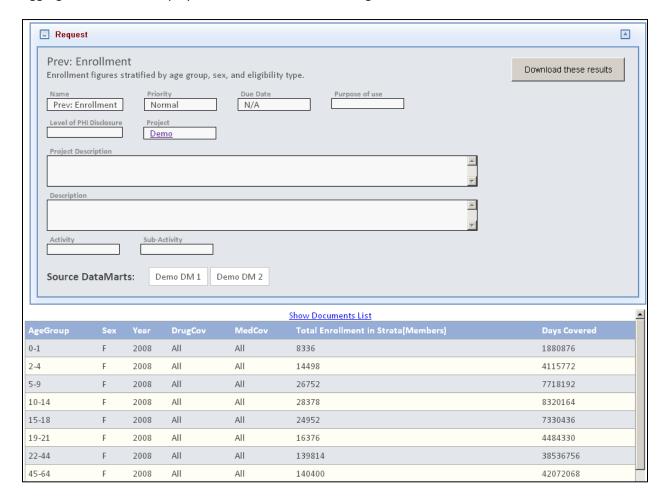


Figure 33: Request Response Page - Aggregate Site Results

9.1 Exporting Result Data

Export the result data to a CSV File or to Excel from the Request Response page.

Follow these steps to export your results:

- 1. Click "Download These Results."
- 2. Select Excel or CSV.



10 Changing DataMart Routings

Investigators may change the DataMart routings after a request has been submitted.

10.1 Adding or Removing DataMarts from Submitted Requests

Before a request is complete at all DataMarts, you may add or remove DataMarts from the Incomplete Routings panel. Note that you cannot remove a DataMart after it has uploaded results.

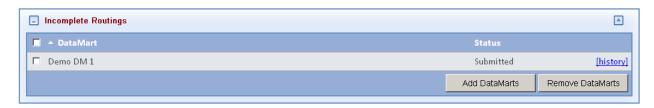


Figure 34: Request Detail Page - DataMart Routing Buttons

To add a DataMart to the request, click "Add DataMarts" and select the new DataMart from the list of DataMarts that you have the rights to query and click "OK."

To remove a DataMart from the request, select the DataMart from the Incomplete Routings panel and click "Remove DataMarts." When a DataMart is removed from a request, it will continue to appear in the Incomplete Routings panel, but with a status of "Canceled." The DataMart Administrator for that DataMart will still see the request in their DataMart Client, but will not be able to upload results.

10.2 Resubmitting a Request to a DataMart

After a DataMart has uploaded results, you may resubmit the request to that DataMart. To resubmit the request, select the DataMart and click "Resubmit." The DataMart will move to the Incomplete Routings panel, with a status of "Resubmitted."

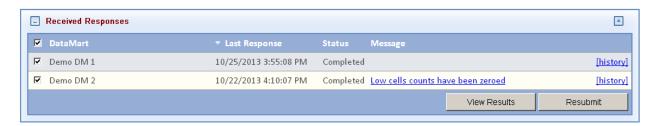


Figure 35: Request Detail Page - Resubmit Button



11 Administering your User Profile

Select the Profile tab to display your user profile. Use this page to change your contact information, password, and notification settings.

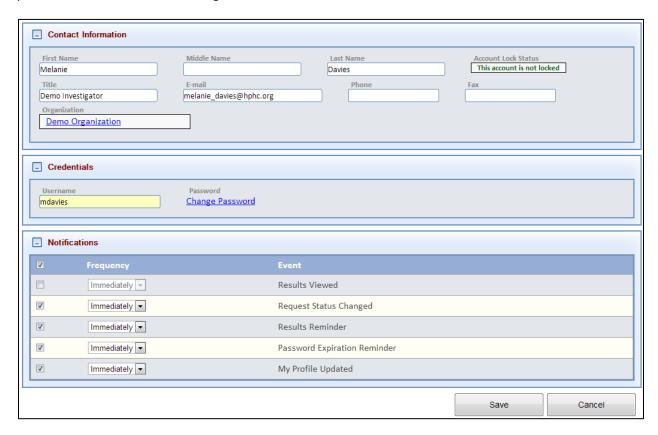


Figure 36: User Profile Page

11.1 Contact Information

Enter or update your information in the Contact Information panel. First name, last name, email, and organization are required fields.

11.2 Credentials

You may change your password at any time. Passwords expire periodically based on network settings.

Your user profile has two boxes for passwords. To change your password, click "Change Password" in the Credentials panel and enter your new password into the boxes.

Note: All passwords must meet the following complexity standard:

- At least 8 characters long
- Include at least 1 upper case letter, 1 lower case, 1 number, and 1 symbol.



11.3 Notifications

Notification options allow you to manage notifications that are triggered due to actions performed by you or related to your role. Notifications are sent to the email address associated with your account and are displayed in the Notifications panel on the Portal home page. The Notifications panel on the home page displays all notifications immediately after the action has occurred.

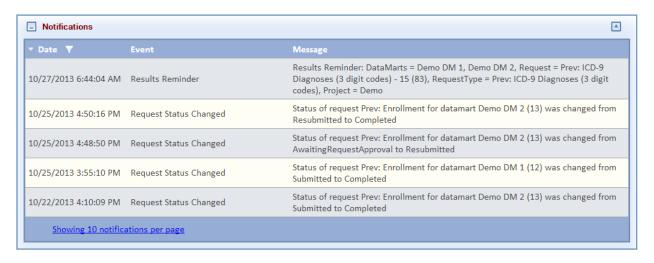


Figure 37: Home Page - Notifications Panel

The frequency of email notifications may be set on the Profile page.

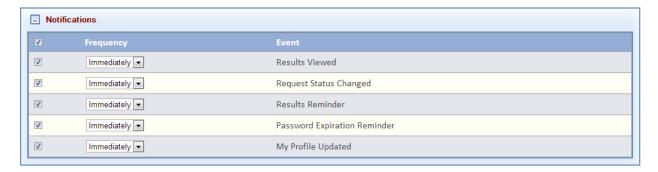


Figure 38: User Profile Page - Notifications Panel

Table 7: Email Notification Frequency Options

Frequency	Description
Immediate	Sends an email immediately after the action has occurred.
Daily	Batches notification events and sends an email every 24 hours.
Weekly	Batches notification events and sends an email every 7 days.



Frequency	Description		
Monthly	Batches notification events and sends an email every 28 da	ys.	

The notification options displayed in your profile are dependent on the roles or privileges that have been granted to you. Below are the recommended notification options for investigators.

Table 8: Investigator Notifications

Notification	Description	Frequency
Password Expiration Reminder	Notifies you that your password is about to expire.	One notification per day for 7 days prior to the password expiring.
My Profile Change	Notifies you that there was an update to your profile.	One notification per change.
Request Status Changed	Notifies you that the status of your request has changed to completed, awaiting approval, held, or reject.	One notification per DataMart per change per request.
Results Reminder	Notifies you that there are results waiting to be viewed on the Portal for your request.	One notification every 24 hours per results awaiting viewing.



12 Help

The Resource tab contains contact information, documentation, and related links.

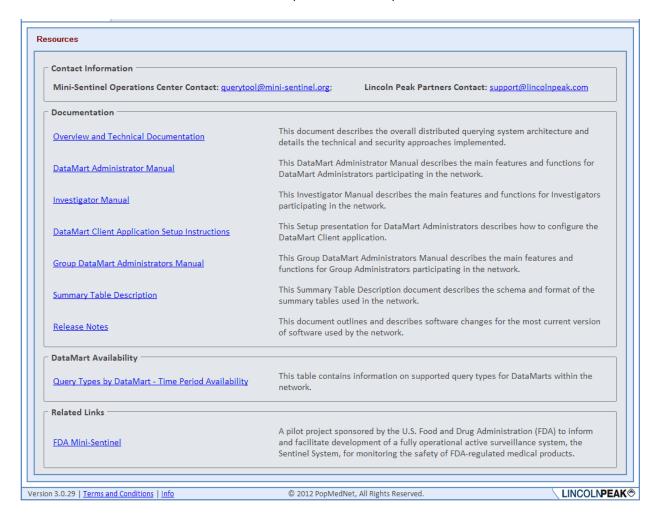


Figure 39: Resources Page

If you have trouble accessing the Portal or your user account, click on the Contact Us link on the login page and describe your issue to request help from the PopMedNet support staff.



13 Development and Funding Statement

The PopMedNet™ software application was developed as part of several contracts awarded by the Agency for Healthcare Research and Quality (AHRQ) to the HMO Research Network (HMORN) Center for Education and Research on Therapeutics (CERT) DEcIDE Center housed in the Department of Population Medicine at the Harvard Pilgrim Health Care Institute (HPHCI). Additional development was funded by AHRQ under the Scalable PArtnering Network for CER: Across Lifespan, Conditions, and Settings (SPAN) project. Additional support has been provided by The Food and Drug Administration's Mini-Sentinel project (Contract No. HHSF223200910006I) and the US Department of Health and Human Services Office of the National Coordinator for Health Information Technology (ONC) MDPHnet project.

The system was developed by Lincoln Peak Partners under the direction of HPHCI.



14 Frequently Asked Questions

This section lists some of the most frequently asked questions.

- What is the difference between Groups and Organizations?
 - Organizations have one or more users and zero, one, or more DataMarts. Groups are
 collections of one or more Organizations and an Organization may be a member of zero,
 one, or more Groups. Groups allow the management of a collection of organizations by
 a set of administrators.
- What are my rights as a user and how can I change them?
 - As a user, you belong to one or more security groups that have a set of rights and permissions. Security group membership is assigned to you by Network or Organization Administrators. Contact these administrators to request a change to your rights.
- Where can I get more information on the PopMedNet[™] application?
 - o You may contact the Operations Center for more information:

Jeffrey Brown, PhD
Harvard Pilgrim Health Care Institute
Jeff brown@hphc.org
www.popmednet.org



Appendix A: Quick Reference for Investigators

Quick Reference: Investigator

- 1) How to Submit a Query
 - a) Log into the Portal with your credentials.
 - b) Click the Requests tab and select your project.
 - c) Click "New" in the Request panel and select the request model and type.
 - d) Complete the request form by entering a name, brief description of the query, and selecting the relevant parameters.
 - e) Select the DataMarts (Data Partners) who you would like to send the request.
 - f) Click "Submit."

2) How to Distribute a File

- a) Log into the Portal with your credentials.
- b) Click the Requests tab and select your project.
- c) Click "New" in the Request panel and select the request model and type.
- d) Complete the request form by entering a name and a brief description of the file(s) you are sending.
- e) Browse and upload your file(s) you wish to send to DataMarts.
- f) Select the DataMarts (Data Partners) who you would like to send the file(s).
- g) Click "Submit."

3) How to View Results on the Portal

- a) Log into the Portal and go to the Requests panel on the home page or click the Requests tab.
- b) Find and click on the request name to navigate to the Request Status page.
- c) Limited Investigators, click "View Results" after all sites have responded. Enhanced Investigators, select the DataMarts whose results you wish to view, click "View Results," and select whether to view individual or aggregate site results.
- d) Export result data to Excel/CSV or download files for review.