

Chandra Prakash Khanal

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Mississauga, L5W1M5

PROFESSIONAL SUMMARY

Results-oriented and adaptable professional with a strong background in both marketing and technical support roles. Demonstrated ability to excel in dynamic environments by effectively leveraging skills in market research, content creation, and client interaction. Proficient in providing technical assistance and resolving issues promptly to ensure optimal client satisfaction. Adept at collaborating with cross-functional teams to develop innovative strategies and solutions. Committed to continuous learning and growth in software development, aiming to contribute to impactful projects and make a positive difference in the field.

SKILLS

- Programming: Python, Java, HTML, CSS, JavaScript
- Frameworks: React, Node.js, Flask
- Databases: SQL, MongoDB
- Version Control: Git
- Problem Solving, Debugging
- Agile Methodologies
- Market Research, Analysis
- Client Interaction, Customer Service
- Content Creation

EMPLOYMENT HISTORY

Marketing Intern

Bright Ideas Marketing Agency, Spring 2023

- Assisted in creating social media content and campaigns.
- Conducted market research and analyzed consumer behavior.
- Collaborated on innovative marketing strategies.

Technical Support Specialist

Apex Solutions Inc, Fall 2022

- Provided technical assistance for software and hardware issues.
- Efficiently troubleshooted and resolved client problems.
- Maintained detailed records of customer interactions and solutions.

EDUCATION

Algonquin College, Mississauga, Ontario

High School Diploma, Computer Programming, Present