

Microbiology	AFB – 812168 O&P – 812169 TB Gold – 811654 Micro – 811601	Micro Problem - 811609	Issues/Escalations - Email CS Leads
Hematology	Send CSCOM	Send CSST	Issues/Escalations - Email CS Leads
Chemistry	Send CSCOM	Send CSST	Issues/Escalations - Email CS Leads
Molecular	Send CSCOM	Send CSST	Issues/Escalations - Email CS Leads
Flow Cytometry	Send CSCOM	Send CSST	Issues/Escalations - Email CS Leads
Cytology Support	Send CSPR	811664	
Quality Assurance	Email DistQATeam@cpllabs.com		Issues/Escalations - Email CS Leads
Exception Handling	Send CSCOM	Send CSST	Issues/Escalations - Email CS Leads
Dispatch	811604 option 1	Email austindispatch@cpllabs.com	
Processing	Email CS Leads		DistCPLProcessingLeaders@cpllabs.com
STAT Labs	STAT Window - 812119		Issues/Escalations - Email CS Leads
Path Support	811661		Issues/Escalations - Email CS Leads
Prior Authorization	811791	Email DistAustinPriorAuth@cpllabs.com and priorauth@cpllabs.com	Email chein@cpllabs.com and ljeter@cpllabs.com
Referral Support	811649	Email AustinCSRef@cpllabs.com	
Referral Processing	Email DistAustinReferral@cpllabs.com		
Database			Issues/Escalations - Email CS Leads
Patient Records	815088	patientrecords@cpllabs.com	Email cheine@cpllabs.com or call Chris at 812160
HIPAA	Email HIPAA@cpllabs.com	Cc: CS Leads	
Phlebotomy (Austin only)	Email DistAustinPhlebotomy@cpllabs.com		Issues/Escalations - Email CS Leads