

# Chris Ratterree

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## **General Skills:**

**Computer:** Microsoft Office- Outlook, Word, Excel. Google- Drive, Calender, Tasks. Adobe- Photoshop, Illustrator, LiveCycle, Elements, Acrobat. Quickbooks. Flexisign. BASF- Smart Trak, Vision Plus, Smart Color Online. CCC One, Audatex, AllData, Collision Link, Repair Link, Parts Trader, Parts Bridge. Social Media Business Account Management- Linked In, Facebook, Twitter, Instagram, Snapchat, Youtube, Mail Chimp.

**Race Car Fabrication:** Ground-up builds, crash repair, interior tin & sheet metal, roll center mapping, hanging & templating bodies, suspension design & alignment, shock valving, wiring, engine maintenance, quick change rear end, clutch & transmission rebuilds. Set up, maintenance & race day consulting. Welding MIG/TIG, manual machining, mill, lathe, grinding, de burring, sheet metal forming, brake, shear, punch.

**Restoration & Custom:** Ground-up nut & bolt restorations specializing in A, E & F body Mopars. Component restoration including K-Frames, front & rear suspensions, steering columns, pedal assemblies, heater boxes, drum & disk brake assemblies & engine detailing. Wiring harness repair & restoration, including complete rewires using Ron Francis components. Aftermarket disk brake conversions. Transmission swaps, including Tremec 5 speeds & Keisler 4L30E automatic conversions. Air ride suspension systems. Fuel injection conversions. Vintage Air A/C installation & conversions.

**Paint:** Custom helmet painting, airbrushing, striping, flame jobs, wood grain, gold leaf, scallops, metal flake, candy & freak drops. Interior plastic repair, paint & dye. Color matching. Lacquer finishes, including suede interior components, organosol & argent silver. Paint lines I have experience using include BASF, Diamont, Glasurit & Limco, Dupont Chromabase & Centari, PPG Lacquer, House of Kolor Candies, metal flake & striping enamels and One Shot Striping.

## **Work History:**

**2018-Present:** RG Collision Services LLC. Owner/Independent Appraiser. Oregon & Idaho licensed independent adjuster. I appraise damage to vehicles, motorcycles & RV's. I do post repair inspections, mechanical inspections, total loss evaluations and specialty photos only claims. I do work for various insurance companies and work directly with local body shops, mechanic shops, dealers, tow yards & auctions.

**2016-2019:** Uria Auto Body. Estimator, I-Car Platinum, ASE Certified, AMCE, licensed Idaho independent adjuster. I was brought in at Uria to take the place of the previous owner who was retiring. I handle all aspects of the collision repair process from pre & post scanning of the cars, researching and making sure the car is repaired to OEM procedures, parts ordering, coordinating sublet vendors and quality control. I have installed many operating systems of a modern collision center including management software, parts ordering & price matching programs and CSI & KPI tracking systems. I have applied for and landed multiple DRP accounts and aligned our shop with the Certified Collision Group.

**2015-2016:** Abra Auto Body. Customer Service Manager/Estimator. As a CSM at Abra I wrote damage estimates using CCC one & Audatex software. I was responsible for capturing jobs, upselling services, tracking the vehicles progress through the repair process while making sure the correct parts are ordered and the customer is kept informed. I worked with insurance companies making sure DRP guidelines and SOP's are adhered to and CSI ratings remain strong.

**2013-2015** Broadmore Golf Club. Pro Shop & Restaurant manager. At Broadmore I was responsible for hiring, training & disciplining staff. Ordering of food & beverage, including tracking & maintaining pour cost of beer, wine & liquor. Designing & implementing policies & procedures to ensure our guests had a great experience and would return. Documenting cash handling & making sure books balanced at end of shifts & day. Established relationships with vendors and made sure we were getting the best deal & product available to us. Programing & updating POS system for efficient workflow & reporting. Managed social media accounts, website, email lists & review websites. I filled in at every position needed including hostess, server & bartender along with mowing fairways and aerating with the grounds crew.

**2006-2013** Engineered Structures Inc. I was hired at ESI to manage the owner's racing program, which included three touring super late models, two IMCA modifieds and a winged pavement sprint car. I was solely in charge of a multi-million dollar shop & race team managing a crew of up to 12 people. We won eight championships in three different classes over five years along with several race wins, fast times & track records. We raced at tracks all over the west coast, from Seattle to Phoenix. As the racing program wound down, I transitioned into restoring classic cars and various other fabrication projects, including a custom Suzuki Samurai hunting rig and modifications to Polaris Rangers & Razors. I completed several 100k+ restorations from the ground up, including a 1968 Dodge Dart GTS, 1978 Dodge Aspen R/T, 1975 Chevy Dually, 1970 Plymouth AAR Cuda, and a 1968 Dodge Dart Convertible Resto-Mod with a 477 Indy hemi and a Tremec 5 speed.

**2009-2015** RaTT Graphics. Owner. Vinyl signs & design. RaTT Graphics was a side project that I ran out of my garage in my spare time. My main focus was designing race car graphics, construction signs and banners. I have experience using Flexisign, Adobe Photoshop & Illustrator.

**2003-2006** Dillon Racing Products. Circle track race car supply & NASCAR touring series race team. My duties at DRP included race prep, crash repair and maintenance on customer cars as well as our shop cars. Building shock absorbers and running a Roerhig shock dyno, specializing in Penske & QA1 shocks. All aspects of race car fabrication, including hanging & templating fiberglass bodies, tin work, set up & mapping of roll centers and suspension geometry. Crash repair, including repairing & replacing of front and rear clips. Ground-up builds of perimeter & offset super late models, modifieds & sprint cars. Race day duties from Crew Chief to Tire Specialist. Over-the-wall experience as a tire carrier in the NASCAR Northwest, Southwest & Winston West series. I also was involved with promotion of the business through trade shows, setting up booths at car shows & race tracks, and selling parts and services to customers in the shop.

**1999-2003** Paint & Spray Supply West. Started out part time as a delivery driver, then moved to full time behind the counter doing inside sales & color matching. Worked primarily with BASF products.

