

# Andrew Magarelli

## Customer Service

**Address** Conway, SC 29527

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Recent high school graduate looking for an entry-level work opportunity for skills building and on-the-job learning. I am responsible, hardworking, quick study, and dependable.

## Work Experience

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**2023-06 - 2023-12**

### Theater Staff Member

*Cinemark, Myrtle Beach, SC*

- Stocked and organized concession supplies to provide customers with food and beverage options.
- Welcomed guests to the theater with a friendly demeanor and smile and directed to screening rooms.
- Communicated stand offerings and answered guest questions regarding orders.
- Served drinks and snacks to patrons, maintaining professionalism, and supporting individual needs.
- Accurately operated cash register to process customer payments.

**2022-06 - 2023-02**

### Event Staff Member

*John T. Rhodes Myrtle Beach Sports Center, Myrtle Beach, SC*

- Set up event facilities and equipment, cleaned areas, and organized supplies.
- Provided exceptional customer service to all guests and escalated concerns where needed.
- Welcomed guests to events and checked for wristbands.
- Performed post-event tasks such as breaking down areas, removing trash, and cleaning facilities.
- Greeted guests and welcomed patrons in support of the company service policy.
- Handled ticket sales and cash drawer.

## Education

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### General Studies

*Conway High School - Conway, SC*

- National Honors Societies Member
  - 4.0 GPA
  - Extracurricular Activities: Soccer, Volleyball
- University of South Carolina

## Technical Skills

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Languages: Java, Python, HTML