EDUCATION

**Bachelor of Science in Computer Science** June 2021 – May 2023

*Brooklyn College, Brooklyn, NY*

**Associate of Science in Computer Science** August 2018 – May 2021

*Borough Of Manhattan Community College,**Manhattan, NY*

**Bachelor of Science in Mechanical Engineering** June 2006 – Month 2010

*Georgian Technical University, Tbilisi, Republic of Georgia*

PROFESSIONAL EXPERIENCE

**Technical Support Engineer** October 2021– Present

*Citadel NY, Brooklyn, NY*

* Worked on Lenovo and HP school laptops . Handled technical issues within different components of computer systems. Installed operating systems and configured computer applications. Maintained procedural documents and reports. Made sure the computer systems were functioning properly after troubleshooting. Trained new employees on troubleshooting, replacing hardware components and installing operating systems.

**Information Technology Technician** September 2020– October 2021

*Citadel NY, Manhattan, NY*

* Checked and maintained computer hardware to ensure functionality. Diagnosed errors or technical problems of hardware and software issues. Ensured security and privacy of networks and computer systems. Provided support to users. Was the first point of contact for error reporting. Managed technical documentation.

**Bank Teller**  May 2016 – August 2018

*Chase Bank,**Brooklyn, NY*

* Processed transactions accurately with established policies. Worked with the team members during challenging situations to resolve dilemmas. Served customers by completing account transactions. Counted money and balanced the vault. Identified customer needs and provided information on new products and services. Referred customers to branch representatives as needed. Loaded and cleared deposits on ATM/eATM machines.

**Projects**

*Creator*

* + Robo-Killer Unity 2D Game – used Unity game engine, C#
  + B2C Pet Store Web Application – used HTML, CSS, PHP, MySQL
  + T|O Dental Clinic Web Application – used React.js, HTML, CSS, Node.js, MySQL

ADDITIONAL QUALIFICATIONS

**Certifications:** *CompTIA A+ course certificate - Technical Institute of America.*

**Skills**: *C++, C#, Java, JavaScript, HTML, CSS, React.js/Redux, Node.js, PHP, MySQL, PostgreSQL, Unity2D*

**Languages:** *Georgian, Russian, English*

**Strength:** *Team-oriented personality, creative, problem-solving, time management, interpersonal skills.*

# **Streetwise Partners:** Mentee

* Rigorous 13-week developmental program focused on improving professional skills (networking, public speaking)