Problem Statement-Project Management 2

Kameron Timmons and Madison Putman

Problem Statement: Students who order food in advance often experience delays during the check-in process, causing them to wait in line and arrive late for classes, events, and other extracurriculars.

- **Who:**This affects students, faculty, and or staff that are trying to get food within their busy days
- **What**:The cause of their problems is the check in feature. It defeats the purpose of ordering prior to arrival
- **Where:** This problem occurs at all the major food spots in Russell House, mainly Chickfila.
- **When:**During busy days; worse when the line is already long
- **Why:**Because even after placing orders, students must check-in upon arrival