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1 Case

Creation: Oct 14, 2016 at 12:07 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
case_id	varchar(16)		No					
operator_id	varchar(16)		No			-> Operator.operator_id ON UPDATE RESTRICT ON DELETE RESTRICT		
url_link	blob		Yes	NULL				
time_created	timestamp		No	CURRENT_TIMESTAMP	on update CURRENT_TIMESTAMP			
comments	blob		No					
topic	blob		No					
name	blob		No					
surname	blob		No					
gender	blob		No					
age	blob		No					
city	blob		No					
email	blob		No					
telephone	blob		No					

2 ChatRecord

Creation: Oct 14, 2016 at 12:07 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
session_id	varchar(16)		No			-> ChatSession.session_id ON UPDATE RESTRICT ON DELETE RESTRICT		
timestamp	datetime		No	CURRENT_TIMESTAMP				
received	tinyint(1)		No					
operator_id	varchar(16)		No			-> Operator.operator_id ON UPDATE RESTRICT ON DELETE RESTRICT		
data	longblob		No					

3 ChatSession

Creation: Oct 14, 2016 at 12:07 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
session_id	varchar(16)		No					
case_id	varchar(16)		Yes	NULL		-> Case.case_id ON UPDATE RESTRICT ON DELETE RESTRICT		
time_opened	datetime		No	CURRENT_TI MESTAMP				
time_closed	datetime		No	CURRENT_TI MESTAMP				

4 File

Creation: Oct 14, 2016 at 12:07 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	int(11)		No		auto_increment			
case_id	varchar(16)		No			-> Case.case_id ON UPDATE RESTRICT ON DELETE RESTRICT		
data	longblob		No					

5 Operator

Creation: Oct 14, 2016 at 12:07 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
operator_id	varchar(16)		No					
name	varchar(32)		Yes	NULL				
surname	varchar(32)		Yes	NULL				
telephone	varchar(16)		Yes	NULL				
email	varchar(64)		Yes	NULL				
username	varchar(64)		Yes	NULL				
password	varchar(256))		Yes	NULL				
salt	varchar(256))		Yes	NULL				

6 Statistics

Creation: Oct 14, 2016 at 12:07 PM

Column	Type	Attributes	Null	Default	Extra	Links to	Comments	MIME
id	int(11)		No		auto_increment			
case_id	varchar(16)		No			-> Case.case_id ON UPDATE RESTRICT ON DELETE RESTRICT		
time_created	datetime		No	CURRENT_TI MESTAMP				
time_finished	datetime		No	CURRENT_TI MESTAMP				
age_group	int(11)		No					
gender	tinyint(1)		No					
city	varchar(32)		No					

