



#### Instructor Introduction

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### My Technical Background

- Wonsun Ahn
  - First name is pronounced one-sun (if you can manage)
  - Or you can just call me Dr. Ahn (rhymes with naan)
- PhD in CPU Design and Compilers
  - University of Illinois at Urbana Champaign
- Industry Experience
  - Software engineer, field engineer, technical lead, manager
  - Bluebird Corporation (70-person startup company)
    - ☐ Manufactures industrial hand-held devices from top to bottom
    - □ Me: Built software stack based on Windows Embedded
  - IBM Research (thousands of people)
    - ☐ Does next-gen stuff like carbon nanotubes, quantum computers
    - □ Me: Designed supercomputers for ease of parallel programming

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### My World View

- Everything is connected
  - Pandemic: If my neighbors catch the virus, so will I
  - Environment: If my neighbors pollute, I will feel the effects
  - Economy: Think of how the subprime mortgage crisis spread
- Zero-sum thinking (old way of thinking)
  - "If you get a larger slice of the pie, I get a smaller slice."
  - Therefore, if you lose, I win (and vice versa)
- Zero-sum thinking no longer works
  - If you catch the virus, do I become safer from the virus?
- Collaboration is replacing competition

### **Collaboration is Replacing Competition**

- Is happening in all spheres of life
- Collaboration is also happening in the IT industry
  - The open source movement
  - Increasing importance of the software/hardware ecosystem
  - Increasing importance of the developer community
- Collaboration is also important for learning
  - During my undergrad years, what do I remember best?
  - Stuff that my classmates taught me
  - Stuff that I explained to my classmates



### **Supporting Collaborative Learning**

- You will be working with a partner (on GitHub)
  - You will learn how to collaborate on a source repository
- You are a member of the CS 1632 Team
  - I encourage you to be on Teams at most times (I will too)
    - ☐ Recommend you install app on both laptop and cell phone
  - You can ask questions on the appropriate Teams channel
    - ☐ Either your classmate or your instructor will answer
  - You can also chat with any individual on the Team
    - ☐ "Manage Team" item in the "..." Team context menu



### **Supporting Collaborative Learning**

- What to share and what not to share
  - You can freely discuss Exercises
    - ☐ Posting code or (what you think is the) answer is totally fine
    - ☐ You are encouraged to post your own code / answer in response
  - You cannot share code for Deliverables
    - Questions limited to understanding the parameters of the project
    - □ Once you fully understand the corresponding exercise, no need!
- Activity on Teams results in extra participation points
  - Asking (unique) questions and answering both count as activity!
  - Doesn't have to be questions. Random comments, observations, stuff you read online are welcome too.



#### Course Introduction

#### Structure of the Course



- (20% of grade) Two Midterms
- (70% of grade) Five projects
  - Manual Testing and Traceability Matrix
  - Unit Testing
  - Systems Testing a Web Application
  - Performance Testing
  - Comprehensive static & dynamic testing
- (10% of grade) Participation
  - Attendance, TopHat questions, Exercise submissions, Teams participation
- Class resources:
  - Canvas: announcements, Zoom meetings, recorded lectures
  - GitHub: syllabus, textbook PDF, lectures, exercises, deliverables
  - Tophat: in class recorded lecture questions
  - GradeScope: exercise / deliverable submission, grading and feedback
  - Microsoft Teams: Out-of-class communication

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#### For More Details

- Please refer to the syllabus page: <a href="https://github.com/wonsunahn/CS1632\_Spring2023/blob/main/syllabus.md">https://github.com/wonsunahn/CS1632\_Spring2023/blob/main/syllabus.md</a>
- Please follow the schedule page:
  <a href="https://github.com/wonsunahn/CS1632\_Spring2023">https://github.com/wonsunahn/CS1632\_Spring2023</a>
  /blob/main/schedule.md
- This is a flipped classroom
  - That means you will have to bring your laptops to class
  - If you do not own a laptop, please ask me for help

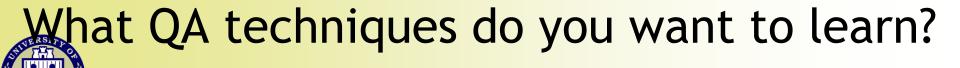
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### TODO (All on Canvas Assignments)

- Submit Java Assessment Exercise on GradeScope (due 1/17)
  - https://github.com/wonsunahn/CS1632\_Spring2023/tree/ main/exercises/0
- Submit Partnership Contract on GradeScope (due 1/17)
- Submit lecture homework questions on TopHat
  - Lectures 2, 3, 4 due 1/17 and 5, 6 due 1/19 before class
  - Also, there is a TopHat quiz on each date lectures are due
  - Recorded lectures will be uploaded to Panopto on Thursday
- TopHat, GradeScope, Panopto are accessible through Canvas
  - Assignment deadlines are visible on Canvas as well



### What QA techniques have you used?



# What is Software Quality Assurance? What it's not...

- It's not something you've never done
- It's not optional
- It's not something you do after you built something
  - It's involved in the entire software development lifecycle: requirement development, software design, writing code, integrating code, verification
- It's not finding every bug
  - It's about managing business risk from exposure to bugs
- It's not just testing
  - It's also about creating processes to correct problems
  - It's also about providing an independent view of the SW

#### What it is



All activities that ensure quality during software development

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#### QA includes....

Unit testing, systems testing, acceptance testing, automated testing, requirements analysis, equivalence classes, white/grey/black box testing, verification, validation, combinatorial testing, performance testing, reliability testing, model checking, static analysis, linting, traceability matrices, defect reporting, test planning, TDD, fuzz testing, KPIs, software profiling, resource analysis, usability analysis, regression testing, smoke testing, security analysis, penetration testing....

It's an entire field of study!

# Case Study: Boeing 737 MAX Crashes

### Lion Air crash: Boeing 737 plane crashes in sea off Jakarta

() 29 October 2018











TRANSPORTATION 03.10.2019 02:47 PM

#### Crashed Ethiopian Air Jet Is Same Model as Lion Air Accident

An Ethiopian Airlines Boeing 737 MAX 8 crashed shortly after takeoff Sunday, evoking comparisons to an Indonesian incident in October.

Boeing & Aerospace | Business | Nation & World | Times Watchdog

Flawed analysis, failed oversight: How Boeing, FAA certified the suspect 737 MAX flight control system

March 17, 2019 at 6:00 am | Updated March 21, 2019 at 9:46 am







#### Case Study: Boeing 737 MAX Crashes

- How was Boeing 737 MAX different from previous 737 models?
- First Boeing 737 (737-100) was built in April, 1967
  - Had a low profile to ease loading/unloading of plane (They didn't have belt-loading baggage vehicles at that time)
- Boeing 737 MAX was built in December, 2018
  - Reused old design with larger engine for heavier load (to cut costs)
  - Engine did not fit under wing so had to bring it upwards and forwards







#### Case Study: Boeing 737 MAX Crashes

- New engine placement on 737 MAX led to worse aerodynamics
- Boeing did not want to retrain pilots (to cut costs)
- Boeing chose instead to write software to emulate an old 737
  - Make it "feel" like pilot was flying an old 737 instead of 737 MAX
  - Called Maneuvering Characteristics Augmentation System (MCAS)
- MCAS was the culprit that forced the planes into a nosedive
- MCAS had software quality issues at multiple levels
  - Requirements validation (used loopholes to skirt FAA oversight)
  - Robustness testing (skirted single-point-of-failure testing)
  - Defect reporting (catastrophic failures reported as merely hazardous)
- The root problem was that of corporate culture
  - Increased competition from Airbus since 2000 led to focus on cutting costs
  - First Boeing product to outsource critical flight software to 3<sup>rd</sup> parties