

## Usability Test: **CS-262 Team Project “SpotOn”**

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### **Introduction**

Thank you for agreeing to do this usability test for our CS 262 Software Engineering Team Project, “SpotOn”. Our team would like to see first-hand what it’s like for real people to use the app, which we hope will help us improve the user experience.

We’re testing the app, not you. You can’t do anything wrong here. We want to hear exactly what you think about the app. Be honest and don’t worry about hurting our feelings. That will help us find problems that exist and will help us fix them.

For the test, we’ll ask you to do certain tasks and we’d like you to think out loud while you’re doing them. If you have questions, please feel free to ask us. If you have comments, please share them. We’ll record your comments, but won’t make them public. If, for any reason, you’d like to quit this test, then feel free to do so.

### **Background Questions**

Have you spent much time using Spotify or some other music platform? Do you listen to music through playlists often?

Before we begin, do you have any questions for us?

## The Test

1. Reactions to the Sign Up and Log In pages –Tell us your general impression of the app. Are you tempted to click on anything? Is it clear to you what all the elements on the page are for?
2. General tasks - I'll ask you to do some of the following tasks, depending upon how much time we have together:
  - a) Our app will use your account to store playlists so you can easily access them in case you change devices. Create a new account and then log in to the app.
  - b) [Connect the app to your Spotify account.] You do not need to do this because you are testing the app on our device, and it will use our Spotify account.
  - c) Create any playlist that you would like to listen to.
  - d) Remove two songs that you do not like.
  - e) SpotOn generated a title and description for your playlist. Can you find it?
  - f) Play a song from that playlist.
3. Final observations – Do you have any final observations on the app? Would you consider using it?

## Thanks

Many thanks for your willingness to help us test SpotOn. The app is rather new, so we appreciate your help in fixing it up.

We'll contact you soon with a summary of what we found and how we hope to use it to improve the app. We'll keep the data from your individual session private and will only release aggregate data.