**Section 4: Non-functional Requirements**

1. Usability

* There should be access to everything for the user
* Everything must be displayed on the main screen so that the user could decide that which product is to be bought
* The website should easy and user friendly
* There should not be any complications in the website

1. Performance

* The website must be quick to perform tasks
* The selection of the product
* Going from one page to another
* There must be several payment methods
* There should be no interruptions
* Website must not have any errors

1. Security

* It should be a Safe and Secure Website
* Sensitive user data should not be leaked
* Data must be protected from the malware attacks
* The software must behave correctly

1. Response

* Responsive website with several functionality
* The website should respond quick to the tasks performed by the user
* If the user have any questions regarding the website, the system must respond quick

1. Availability

* User must have 24/7 access to website
* There should not be any time restrictions
* It should be accessed at anytime, anywhere and as many times as the user want

1. Reliability

* Improvements should be made by the time if required
* If there are any bugs in the future, it would be fixed in a better way
* Updates and products could be added at any time by the administrators
* If there are any system failures or some other issues, the system must restore everything as soon as possible

1. Recoverability

* User data could be recovered if any issues
* There should be multiple backups for the data
* Recovery could be done without loss of data
* The system must recover even after the failure or crash