# Voice Dev 1

**CS571: Building User Interfaces** 

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### **Today's Warmup**

- Clone today's code to your machine.
  - Run the command npm install inside of the starter and solution folders.
- Sign up for a wit.ai account.
  - This does not need to be your personal Facebook account, you can sign up for a Meta account using your @wisc.edu email!

### **Learning Objectives**

- 1. Be able to define important conversational terms such as agent, utterance, intent, and entity.
- 2. Be able to use JavaScript async / await syntax.
- 3. Be able to build a command-and-control chat agent!



Order Domino's with Alexa!

### Implementation Options

We focus on just one avenue of implementation!

- Wit.ai by Facebook
- DialogFlow by Google
- Watson Assistant by IBM
- Lex by Amazon
- Azure Bot Service by Microsoft

A Consideration: Killed by Google

### **Key Concepts in Wit.Al**

- **Agent:** The overarching project consisting of *intents*, utterances, and entities.
- Intents: A higher level meaning of many utterances.
- **Utterances:** A string of words.

The goal of our **agent** is to extract the **intent** out of a new **utterance** and map it to a function.

#### **Intents**

Consider the following utterances...

- What is the weather like tomorrow?
- How's it looking out there right now?

What is the **intent** of these requests? They're both some sort of weather\_inquiry!

These also have an **entity** of a time/date.

#### **Intents**

Each intent consists of a confidence from 0 to 1, as well as an id linked to the name of the intent.

The 0th intent is the best match.

### **Your Turn!**

Let's create a Wit.Al comedian that can understand...

why\_chicken e.g. "why did the chicken cross the road"

• We will reply with "to get to the other side!"

tell\_joke e.g. "tell me a joke"

• We will reply with jokes fetched from the Jokes API!

# async / await

Previously, we used .then to handle the resolution of a Promise, e.g. when a Promise resolves, do something with the data.

async / await is syntactic sugar for handling a Promise . await is used within async functions to wait for a Promise to resolve before continuing in execution.

### **Equivilant Handling!**

```
function printCountries() {
  fetch("https://www.example.com/countries")
  .then(resp => resp.json())
  .then(countries => {
     console.log("Countries received!", countries);
  })
}
```

```
async function printCountries() {
  const resp = await fetch("https://www.example.com/countries");
  const countries = await resp.json();
  console.log("Countries received!", countries);
}
```

Every async function returns a Promise

```
// Returns a Promise<undefined>
async function printCountries() {
  const resp = await fetch("https://www.example.com/countries");
  const countries = await resp.json();
  console.log("Countries received!", countries);
}
```

Every async function returns a Promise

```
// Returns a Promise<string[]>
async function printAndReturnCountries() {
  const resp = await fetch("https://www.example.com/countries");
  const countries = await resp.json();
  console.log("Countries received!", countries);
  return countries;
}
```

We can then consume this promise in another function!

```
async function getCountries() {
  const countries = await printAndReturnCountries();
  console.log(`There are ${countries.length} countries!`);
}
```

```
function getCountries() {
  printAndReturnCountries().then(countries => {
    console.log(`There are ${countries.length} countries!`);
  })
}
```

Could we do the following?

```
function getCountries() {
  const countries = await printAndReturnCountries();
  console.log(`There are ${countries.length} countries!`);
}
```

**No!** await is only allowed within async functions and at the top-level of our code.

# async / await

- equivalent way to handle asynchronous behavior
- await must be inside of an async function or at the top-level of the program
- await waits for right-hand-side to complete
- a synchronous function may spawn async behavior (e.g. a function triggering a fetch)
- an async function always happens asynchronously, always returning a Promise

#### **Your Turn!**

Adapt your code to use async / await.

### **Entities**

We can get all kinds of jokes...

https://v2.jokeapi.dev/joke/any?safe-mode

... or we can get specific jokes!

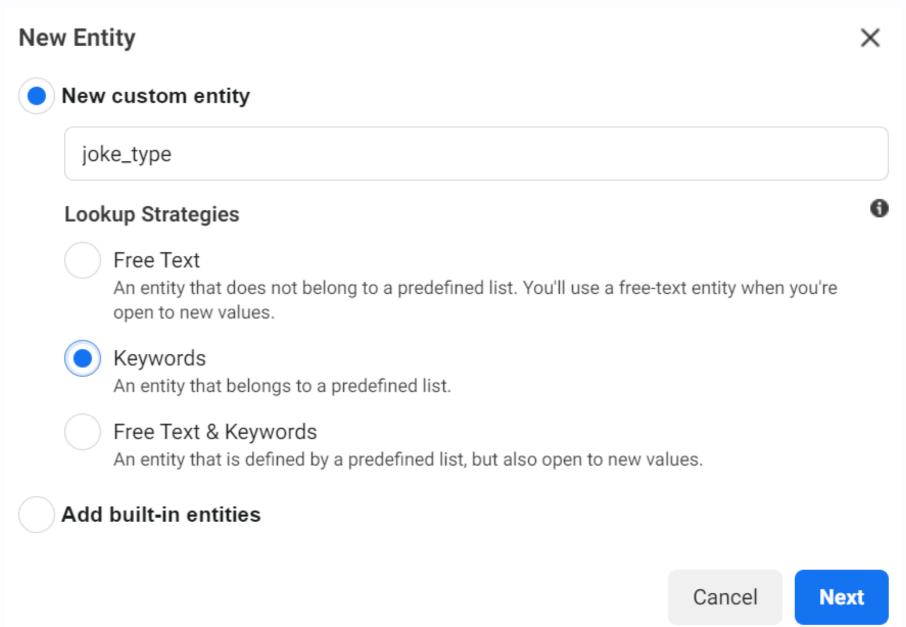
https://v2.jokeapi.dev/joke/spooky?safe-mode

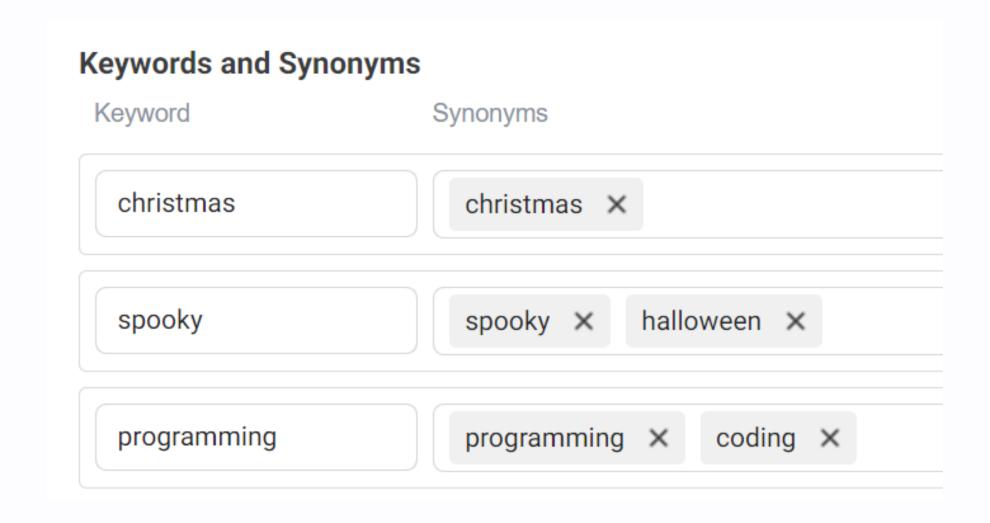
How can we handle this?

### **Entities**

We could create the following intents...

- tell\_pun\_joke
- tell\_spooky\_joke
- tell\_programming\_joke
- ...
- ... or make an entity parameter, e.g. joke\_type!





```
"entities": {
    "joke_type:joke_type": [
            "body": "halloween",
            "confidence": 1,
            "end": 19,
            "entities": {},
            "id": "948991563175475",
            "name": "joke_type",
            "role": "joke_type",
            "start": 10,
            "type": "value",
            "value": "spooky"
},
"intents": [
        "confidence": 0.992232100272184,
        "id": "2117974348567211",
        "name": "tell joke"
"text": "tell me a halloween joke",
"traits": {}
```

### **Intents & Entities**

The JSON response body consists of...

- text exactly what the user said
- intents a *list* of likely matches
- entities an object of likely matches
- traits 😊 😌

#### Read the Wit.Al Docs

#### **Intents**

Each intent consists of a confidence from 0 to 1, as well as an id linked to the name of the intent.

The 0th intent is the best match.

### **Entities**

Entities map a specific type to a list of body (what was actually written) and value (what it was resolved to)

### Your Turn!

Let's build a better comedian that takes joke requests.

### Reminder: Al!

There are no guarantees. Intent matching is still emerging technology.

Use as many utterances as you can!

Sort by Intent Utterance Intent Out Of Scope tell\_joke gwrgwrgw424214 tell\_joke kmwmwkrgmwrg tell\_joke tell me 2 spooky jokes tell\_joke tell me 3 jokes tell\_joke tell me a christmas joke tell\_joke tell me a programming joke tell\_joke tell me joke

# Questions?