

Human-Computer Interaction

# Physiological Computing

Professor Bilge Mutlu

# Questions

To ask questions during class:

- » Go to [slido.com](https://slido.com) and use code #**2938904** or [direct link](#) or scan QR code
- » Anonymous
- » I will monitor during class



# Today's Agenda

- » Topic overview: *Physiological computing*
- » Group discussion

## *What is physiological computing?*

**Definition:** physiological computing systems ... employ real-time measures of psychophysiology to communicate the psychological state of the user to an adaptive system.<sup>1</sup>

## *What could the system be communicating?*

- » Affective state, e.g., in affective computing systems
- » Cognitive state, e.g., in brain-computer interfaces
- » Physical state, e.g., in prosthetics, driving aids

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<sup>1</sup>Fairclough, 2008, Fundamentals of physiological computing

## *What is an **adaptive system**?*

- » **Personalization** — Systems tailoring their capabilities or how these capabilities are accessed to the needs, abilities, and preferences of their users.
  - » **Example:** A movie streaming service recommending movies a user likes.
- » **Adaptation** — Systems dynamically changing components based on user states to maximize accessibility, usability, and/or effectiveness of the system.
  - » **Example:** A movie streaming system adjusting volume and screen brightness based on the noise and illumination of the environment.
- » **Customization** — Enabling users to choose what system capabilities to use and how to use them.
  - » **Example:** A movie streaming service enabling users to limit recommendations only to movies rated "G."

## *Is physiological computing only about sensing?*

The field of affective computing encompasses both the creation of and interaction with machine systems that sense, recognize, respond to, and influence emotions.<sup>2</sup>

Systems that...

- » Sense
- » Recognize
- » Respond to
- » Influence

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<sup>2</sup>Daily et al., 2017, Affective Computing

## *A broader definition of physiological computing*

Physiological computing enables adaptive systems to sense, recognize, and respond to user affective, cognitive, and cognitive states.

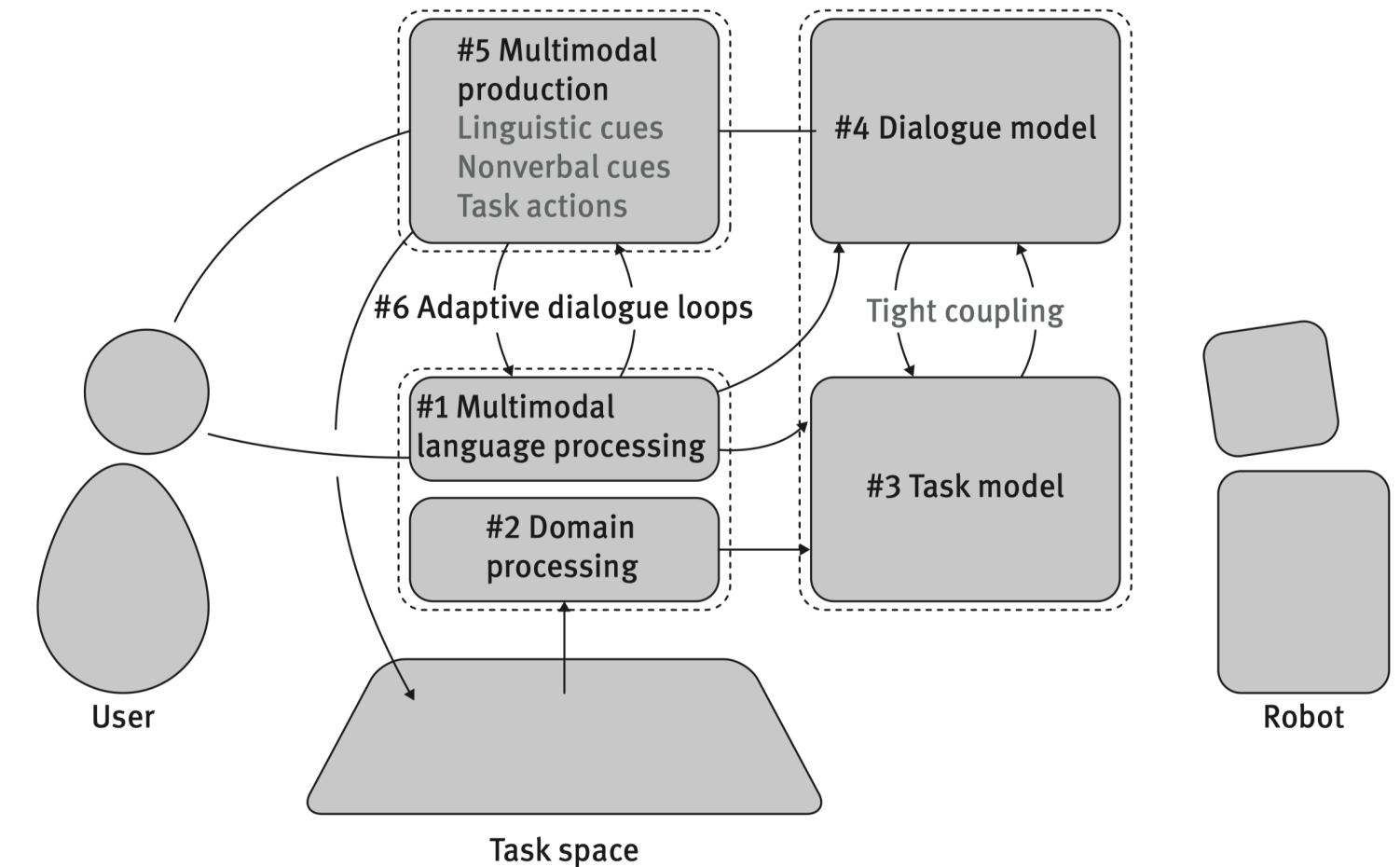
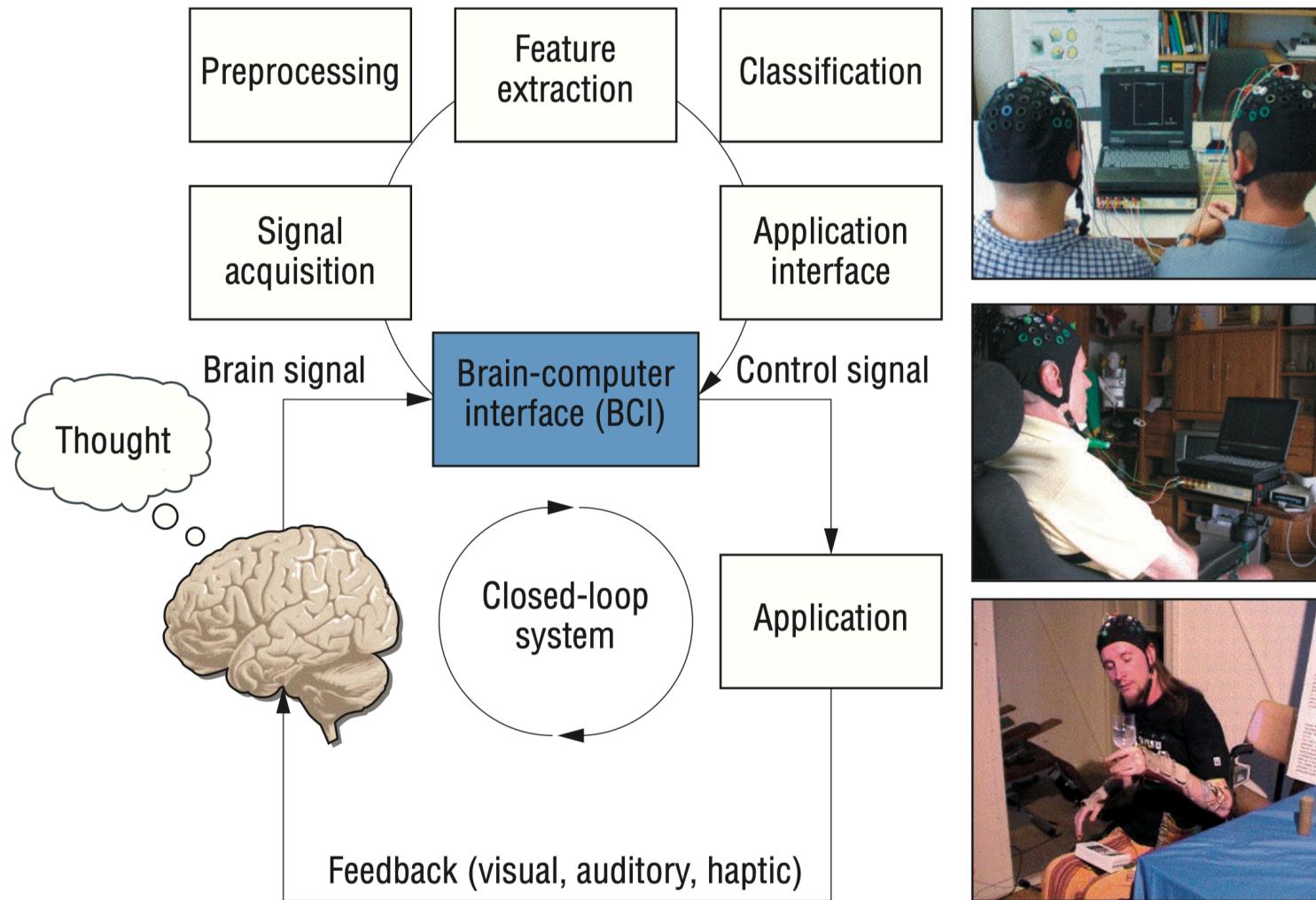
These systems integrate the **biocybernetic loop**:<sup>3</sup>

1. Collect psychophysiological data from users
2. Filter, quantify data to operationalize psychological constructs
3. Analyze data to quantify or label the state of the user
4. Determine an appropriate response based on the magnitude or label

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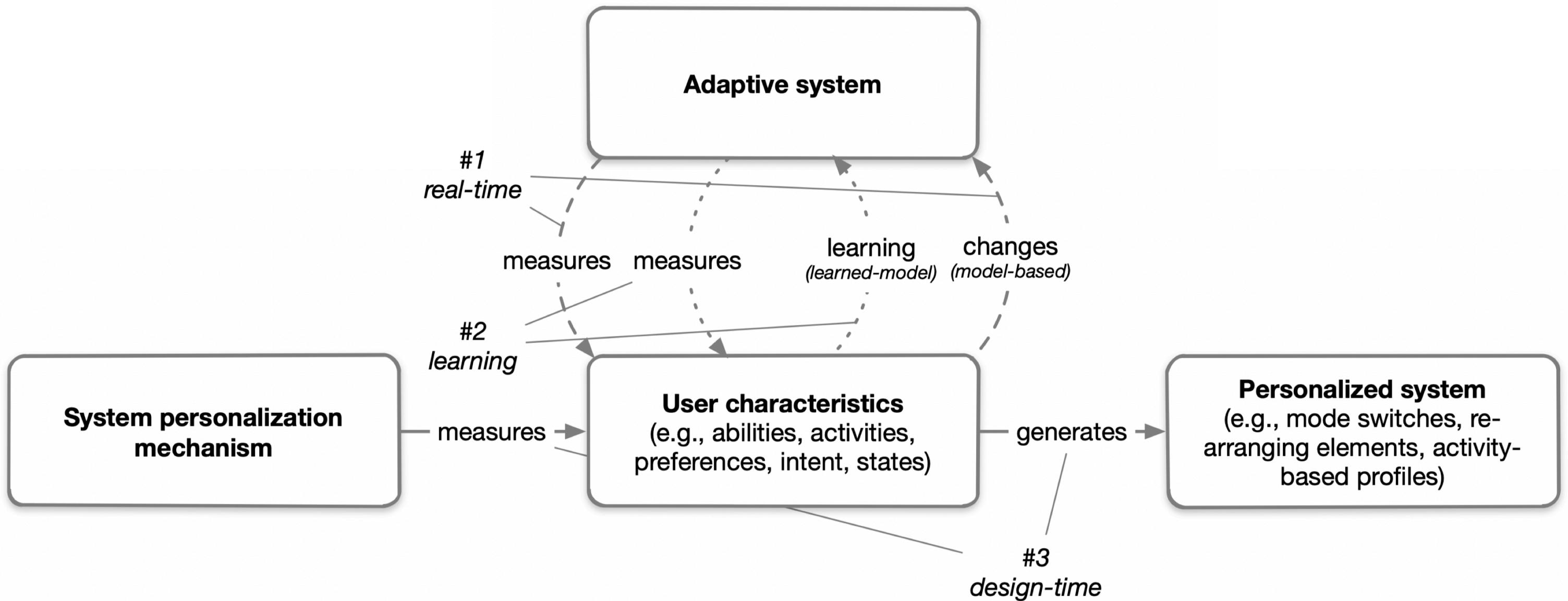
<sup>3</sup>Pope et al., 1995, Biocybernetic system evaluates indices of operator engagement in automated task

# What do these systems look like?<sup>4</sup> <sup>5</sup>



<sup>4</sup> Nijholt et al., 2008, Brain-computer interfacing for intelligent systems

<sup>5</sup> Mutlu et al., 2014, Enabling Human-Robot Dialogue



*What are challenges in physiological computing?*

1. **Justification:** Applications can be limited, poorly justified<sup>4</sup>
2. **Technology:** Sensors, systems need development, refinement<sup>4</sup>
3. **Inference:** Difficulty of inferring psychological states<sup>1</sup>
4. **Validity:** Content, concurrent validity; reliability<sup>1</sup>
5. **User representation:** Sophisticated, operationalizable, appropriate<sup>1</sup>
6. **Design:** How should adaptivity be conveyed to users?<sup>1</sup>
7. **Ethical issues:** Privacy, user autonomy, transparency<sup>1</sup>

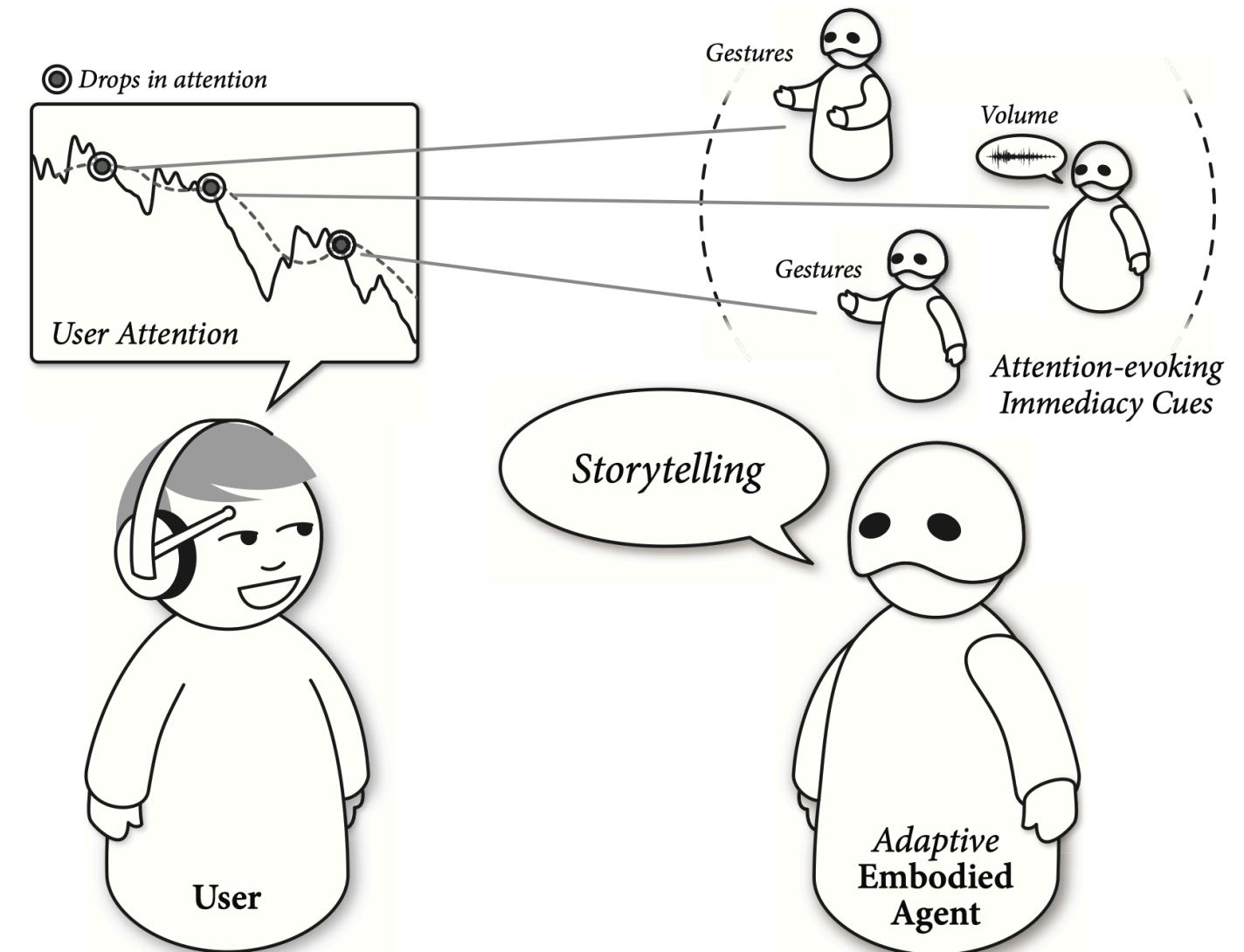
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<sup>4</sup>Nijholt et al., 2008, Brain-computer interfacing for intelligent systems

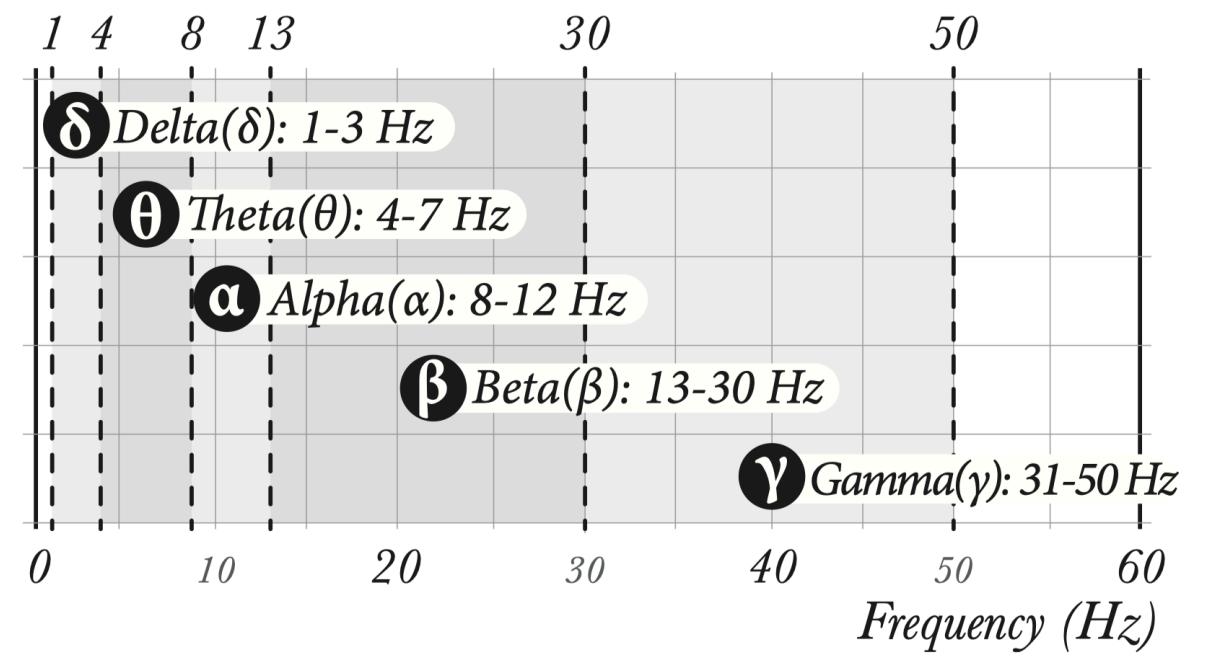
<sup>1</sup>Fairclough, 2008, Fundamentals of physiological computing

# Physiological Computing System Example<sup>12</sup>

**Research Question:** How can adaptive agents monitor changes in student attention in real time and regain diminished attention?

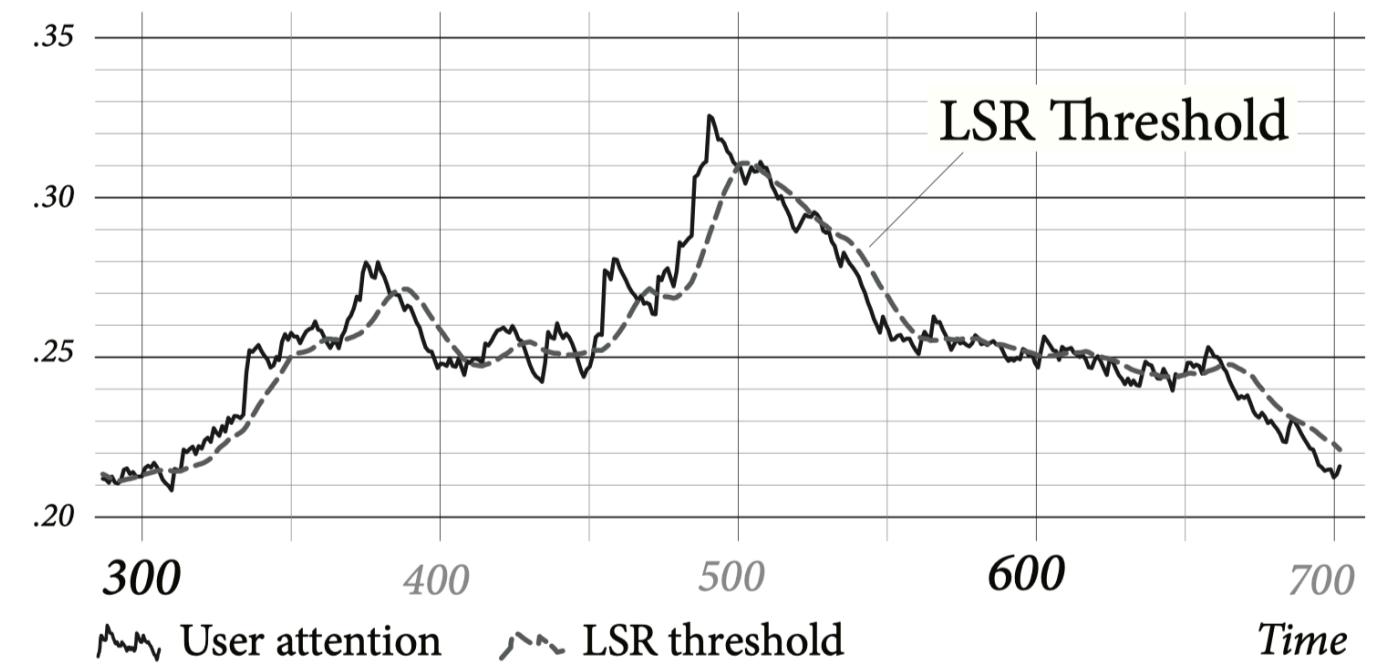


<sup>12</sup> Szafir & Mutlu, 2012, Pay Attention! Designing Adaptive Agents that Monitor and Improve User Engagement

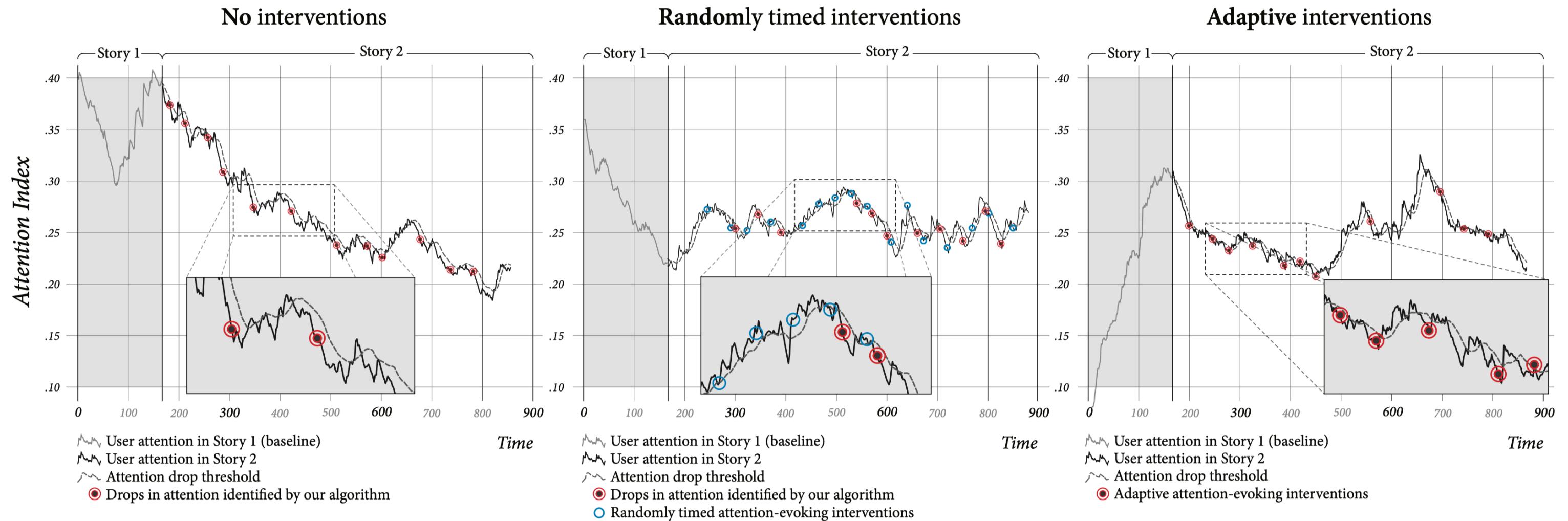


Band	Function	Example activities
Delta	Instinct	Survival, deep sleep, coma, repair, complex problem solving
Theta	Emotion	Drives, feelings, dreams, creativity, insight, deep states
Alpha	Consciousness	Aware of the body, integration of feelings, alert and peaceful, reading, meditation
Beta	Thought	Perception, mental activity, thinking, focusing, sustained attention
Gamma	Will	Extreme focus, energy, ecstasy, learning, cognitive processing

$$E = \frac{\beta}{(\alpha + \theta)}$$

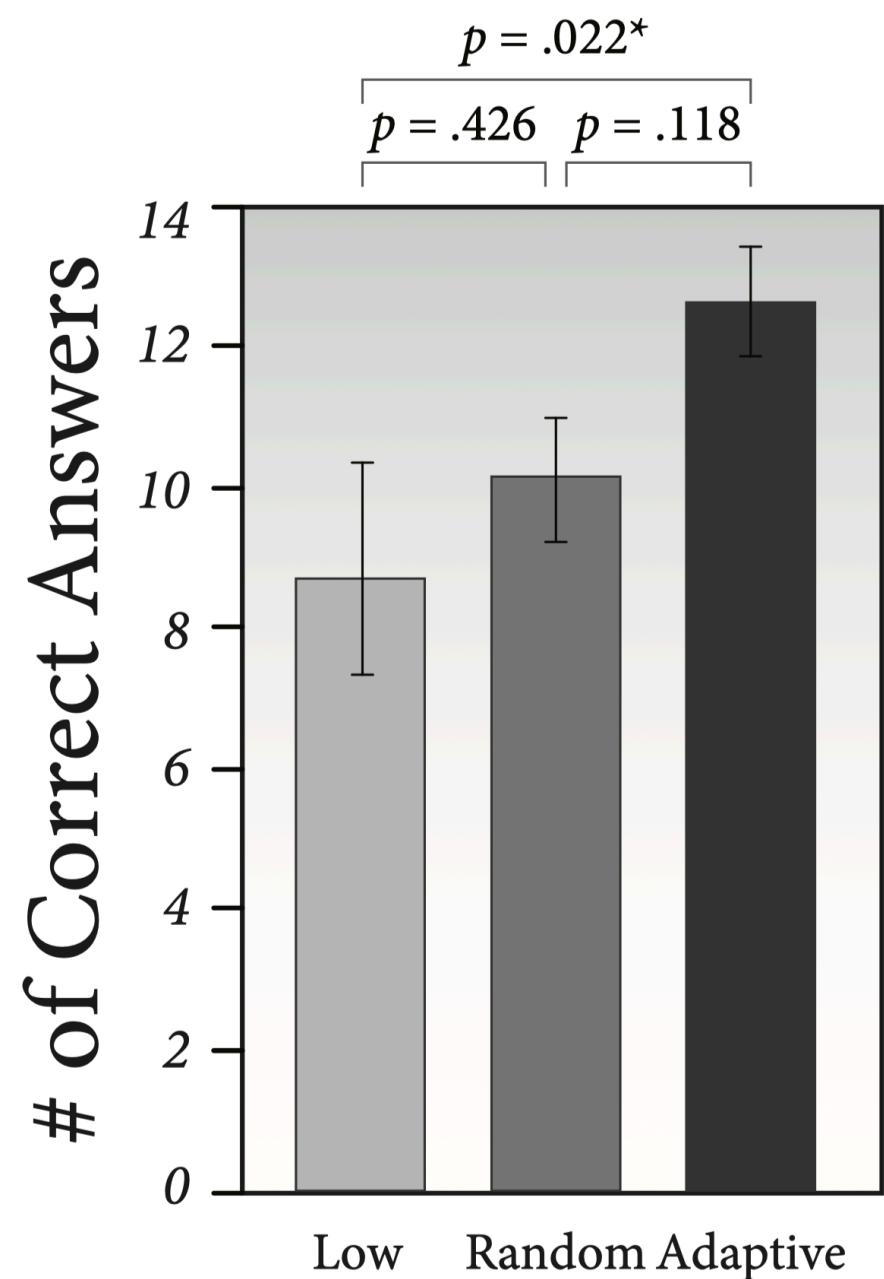






## Conclusions

1. We can detect loss in attention in real time with a non-invasive method;
2. Lost attention has a negative effect on information recall;
3. By recapturing attention, we can mitigate some of this effect



# Discussion Format

- » Group discussion ~15 minutes
  - » Separate to 9 groups randomly
  - » Discuss with your group members
  - » Take notes in the shared doc – pick your group number
- » Summary from each group & discussion ~15 minutes

# Discussion Questions

- » How do we overcome the challenges in designing physiological computing systems?
- » What are application areas where physiological computing is well-justified and promising?
- » What physiological computing systems do you use?
- » What external resources did you find?