

ALEX SAUNDERS

Entry-Level Cyber Security

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Seeking an entry-level cyber security position at Harris Corporation, leveraging my 4 years of experience in the IT support industry to contribute to the company's robust security infrastructure. Committed to upholding Harris Corporation's reputation for excellence in mitigating cyber threats.

WORK EXPERIENCE

Florida State University - IT Support Technician Assistant

2019 - 2022

Fort Lauderdale, FL

- Assisted with troubleshooting and resolving technical issues for faculty, staff, and students.
- Provided timely and effective technical support to over 500 end-users, maintaining a **96% customer satisfaction rating** based on feedback surveys.
- Implemented Cisco Firepower intrusion prevention system to reduce network security incidents by 22%.
- Contributed to a boost in the identification and removal of malicious software by 19%

PROJECTS

Cyber Defense - Contestant

2022

- Led a team to successfully defend a computer network against various simulated cyber-attacks, resulting in a top-three placement among 50 participating teams.
- Implemented LogRhythm SIEM platform, enabling a 23% speed boost in detecting potential threats.
- Developed a custom rule set for LogRhythm that led to a **36% increase in detecting anomalous network activities**.
- Configured and optimized Cisco Firepower Intrusion Prevention System to block 94% of incoming attacks during the competition.

SecureEd - Student Assistant

2020 - 2021

- Worked with the computer teacher to implement security protocols to reduce security incidents by 26%.
- Conducted regular vulnerability assessments using Rapid7 Nexpose, leading to a **21% increase in overall system security**.
- Performed in-depth malware analysis using IDA Pro to assist in the identification and mitigation of advanced threats, reducing malware infection rate by 36%.
- Utilized Cisco Stealthwatch to monitor network traffic and resulting in a 44% reduction in successful attacks.

EDUCATION

Florida State University - Bachelor of Science, Information Technology

2018 - 2022

Tallahassee, FL

SKILLS

LogRhythm; Cisco Firepower; Rapid7 Nexpose; Cisco Stealthwatch; IDA Pro; Netsparker; Fortinet FortiGate; CrowdStrike Falcon; KeePass; NordVPN