

Standards and guidelines

Examples of behavior that contributes to a positive environment for our community include

General

- Demonstrating empathy and kindness toward other people
- Being respectful of differing opinions, viewpoints, and experiences
- Giving and gracefully accepting constructive feedback
- Accepting responsibility and apologizing to those affected by our mistakes, and learning from the experience
- Focusing on what is best not just for us as individuals, but for the overall community
- Putting on as much effort as can be into solving a challenge before reaching out to peers or mentors
- Continuing to delve into the different concepts and past tasks even after the second deadline

Specific of Slack

When posting on channels

- Explore all the Slack channels and browse through past posts using the search bar to see if there has been any post recently made on what you are interested in.
- Sharing extra resources in the #resources channels that could help another student after you've managed to solve your problem.
- Posting your posts in the appropriate channels - each channel has a description which helps you figure this out before posting. For example:
- Sharing extra resources in the #resources channels that could help another student after you've managed to solve your problem.
- Asking questions through one of the ask_a_question channels

When sending a DMs to staff

- Clearly state the objective of the message and what do you need support for
- Be patient - The Community and Programme Team does everything in its power to provide the best support possible, but a day has only as many hours

Examples of unacceptable behavior include

General

- The use of sexualized language or imagery, and sexual attention or advances of any kind
- Trolling, insulting or derogatory comments, and personal or political attacks
- Public or private harassment
- Publishing others' private information, such as a physical or email address, without their explicit permission
- Other conduct which could reasonably be considered inappropriate in a professional setting
- Copy pasting codes, whether from a peer or past student to be able to quickly complete tasks.

Specific of Slack

When posting on channels

- Post unrelated content to the purpose of the channel: remember to check the channel description to know if your post would be pertinent
- Sharing whatsapp or telegram groups links, ask for project reviews, sharing links without appropriate description
- Using channels as DMs - if you have to contact one person in particular or if you want to send greetings, it is better to use DMs

When sending a DMs to staff

- Writing "hi" or "hi there" and nothing more: politeness is highly appreciated, but we need a clear description of the question or issue at hand in order to be able to help you