

## Persona (Admin): Stacy Chung



At the young age of 23, Stacy Chung is often described to be more matured than people her age. She works as an Active Living Coach at the NYSC and is passionate amongst her fellow team members. Stacy developed a keen interest towards working with the elderly since she was in high school when she was volunteering at an old folks home and she knew exactly what she wanted to pursue as her career. She went to study Kinesiology and Health Sciences at Western University and she managed to land a full-time job at the NYSC right after graduation. Although it was only 2 years since Stacy started working at the NYSC, she feels like it is her second home and has developed a tight-knit relationship with many of her colleagues and members. Since Stacy works at the NYSC every day that it is opened, she has met most of the active members and is very close to the frequent participants. Her relationship with the NYSC folks is developed to the point where they try to coordinate outfits every week.

Stacy resides at home with her parents while her younger brother whom she is close with is away at university. Although she can afford to move out, Stacy prefers not to since she does not like the feeling of being alone and does not want to arrive home to an empty house after work. She enjoys cooking nutritious and wholesome meals for her parents once in awhile and she pays close attention dietary label information and origin of the foods she consumes. Being very conscious

about being healthy, Stacy enjoys exercising in her free time. She especially likes jogging in the local park in the morning when she takes her dog out.

She love to spend time at NYSC. She works for about 35 hours per week and sometimes might even stay overnight planning or preparing for the events happening next day. Stacy mainly looks after the registration process, event plannings and financial matters. She occasionally oversees the wellness fitness program and belly dancing. She trains new volunteers and helps new members getting to know about the centre.

Stacy is a keen learner and willing to know more about the current technology. Since her brother is studying Computer science, he helps her when she ever has any difficulty adjusting through new complicated systems and also learns a lot of new and upcoming events in the geek world. She loves to read books on her tablet while she travels on long trips and love to be connected with social sites that which she thinks will enhance her networking skills. She owns a desktop which she also shares with her mom and also got her own laptop for personal and business use. Apart from the technological world, Stacy has a keen interest in photography. She takes her Sony RX100 camera everywhere she goes and clicks anything she finds beautiful and interesting.

As an Active Living Coach, Stacy oversees a lot of administrative tasks and sometimes wishes that there was an easier way to handle membership and class registration. All the current registration processes are done through paper. So she wants to utilize the current technology and enhance the value of the organization. The NYSC has enriched her life immensely, and she is passionate about expanding the Centre's accessibility and outreach to others in the community. An online registration system would allow administrative staffs such as herself to be able to create new exciting events and notify upcoming programs to other members in the convenience and comfort of their homes. This she believes would minimize the long uncomfortable lineups on the first few days of a program registration and would make the organization more presentable and easier to access by both registrants and volunteer registrars.