

# IMPROVING CHILDREN'S SERVICES DECISION MAKING WITH FAMILY CONTEXT

DISCOVERY PROJECT – MID-POINT FINDINGS  
TESTING POTENTIAL SOLUTIONS

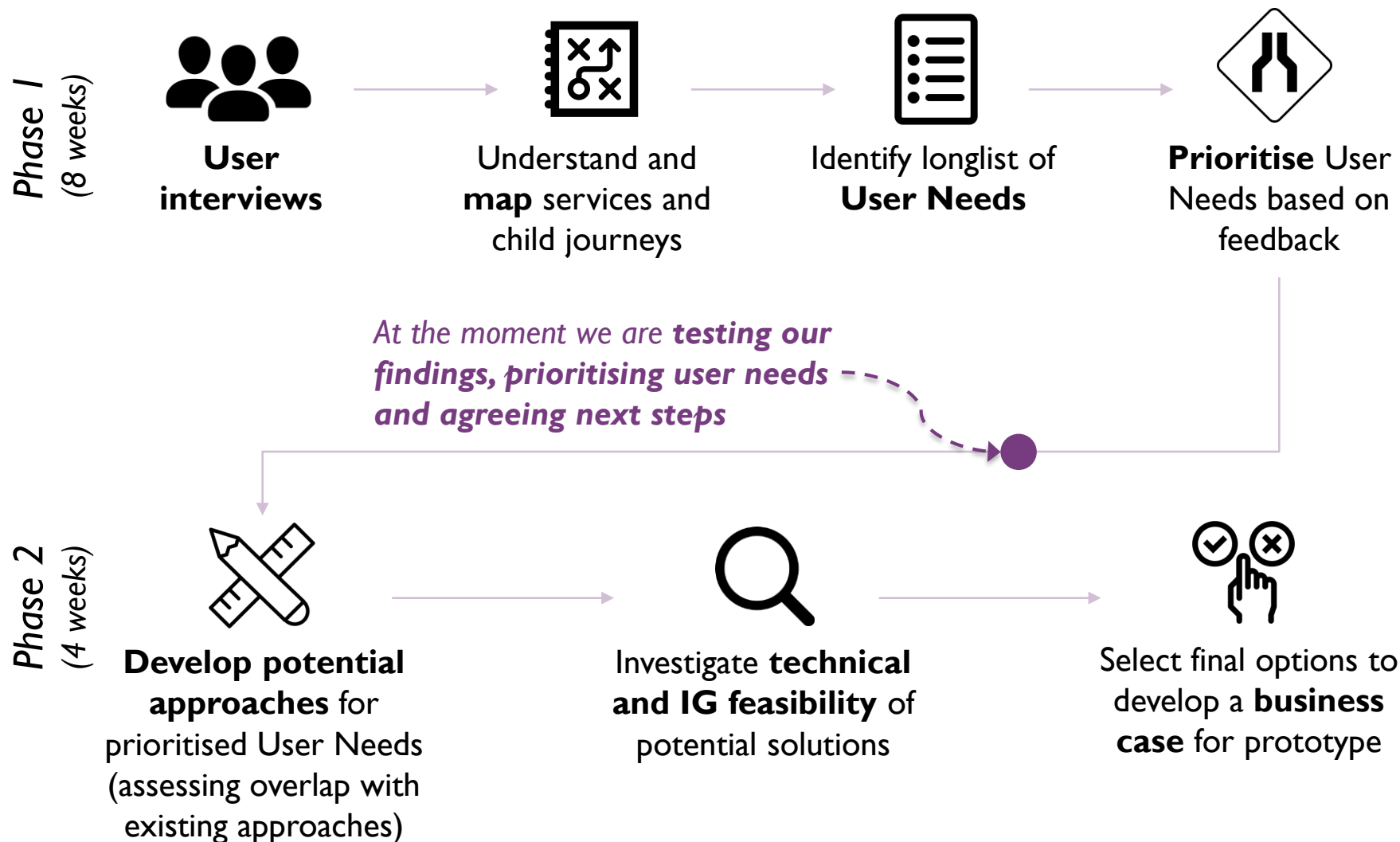
**DRAFT FOR COMMENT**

26 OCTOBER 2018



## OVER THE NEXT 4 WEEKS WE'LL INVESTIGATE POTENTIAL SOLUTIONS

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# WE HAVE FIVE KEY FOCUSES OVER THE REMAINDER OF THE PROJECT

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- 1. How exactly will we address the prioritised User Need?**
  - a. For which decision is it most impactful and feasible to address this need?
  - b. What exactly do we need to give our users to meet their need?
  - c. How will the solution fit into the workflow of the user?
- 2. What should we build?**
  - a. What data do we need?
  - b. Technically how will it work?
  - c. What are the Information Governance requirements?
  - d. What existing solutions are there that we could use or leverage?
- 3. What's the business case for addressing this need?**
  - a. What impact will it have?
  - b. What cost savings will there be?
  - c. How much will it cost to develop and run?
- 4. Plan for alpha**
  - a. What are the key workstreams and activities?
  - b. What team do we need?
  - c. What's the timeline?
  - d. What commitment do we need from LAs? (particularly from the service)
- 5. Leadership testing & sign-off**



## BOTH LEEDS AND STOCKPORT HAVE EXISTING PROJECTS THAT COULD FORM THE BASIS OF A POTENTIAL SOLUTION...

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LA	Project	Overview
Leeds	Child Index	Child Index is an MDM solution developed by the council developers using Microsoft technologies to create an index of IDs across systems. At the moment it incorporates data from Mosaic, Synergy, Insight Outreach (pst-I6 education database). It is currently being trailed with YOS, Social Care Front Door, NEET tracking teams.
	Families First database	Families First team have built a platform to record and match data on families from multiple sources (Mosaic, Synergy, Child View – YOS and Police data). The team requires consent from families to add cases to the database.
	Mosaic family genogram & chronology	Mosaic is the CMS used by Social Workers and it has the ability to link siblings and other family members and build a family view. Gene-o-gram can build a family view but it requires already having data on family members. Group recording is possible but has not been implemented in Leeds.
Stockport	Signpost	Signpost system is currently used to pull together event data from many different sources and display them side by side in a single view. Current sources included, Schools, council tax, YOS and housing data. It is currently being piloted with the MASSH team.
	Children's Data Warehouse	The data warehouse is a Master Data Management system collecting data from the CSC CMS (EIS currently), designed to allow for easier reporting and analysis and providing a more comprehensive view of performance.

...WE WILL CONSIDER THESE IN MORE DETAIL, AS WELL AS PROJECTS AT OTHER COUNCILS AND VENDOR SOLUTIONS



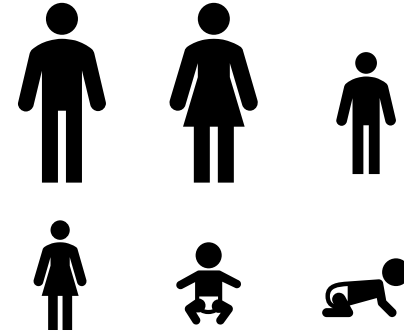
## CURRENT SOLUTIONS LARGELY FOCUS ON MAPPING AN INDIVIDUAL ACROSS SERVICES...

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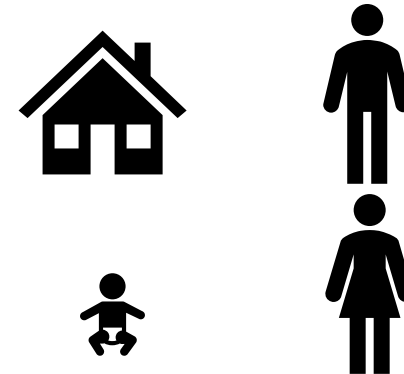
Mapping an individual between services



Mapping family relationships



Mapping who lives in a household



...WE COULD EXPAND THIS TO JOIN FAMILIES TOGETHER BY RELATIONSHIPS AND BY HOUSEHOLDS