

Contact Record

Completion Date: 03/03/2020

Concerning

Case ID	First Name	Family Name	Gender	DOB	Address
249012	Tommy	Williams	Male	12/05/2012	320 Overdale Road Romiley Stockport SK6 3HL

Phone call came in at 10:36am on 03/03/2020 from Paula Lee.

Paula is a family friend of the Williams family.

Notes from the phone call with Paula:

- Paula was very worried on the phone. She said she went over to Kate's house yesterday because she hadn't been returning her calls.
- Paula said she had to shout through the letter box before Kate came to the door, and she only opened the door an inch. "Her eyes were all puffy and red. It's because of that man I'm telling you."
- Paula claims that Kate wouldn't let her into the house, just said she wasn't feeling well.
- When asked about the man Paula explained that it was Tommy's dad, she stated his name as Dominic Pierce.
- "He's a rough piece of work. He used to beat Kate, but she was too scared to do anything about it. He left town for a bit when the police cuffed him for some sort of assault in Manchester."
- When asked about how she knew Tommy's dad had returned, Paula claimed that "everyone knows. I've seen him a couple of times - he was waiting at the school gates the other day."
- Paula said Tommy's dad had been back for a couple of months now, and Kate hadn't been doing well since. "As soon as he was back on the scene, she started to drop off."
- Paula said that her son Jason is in the same class as Tommy, and he hasn't been going into school every day. "I saw him last Friday when I dropped Jason off, but he was all quiet, not his usual self at all. Poor kid, he's a good boy, just doesn't understand what is going on."
- Paula mentioned that she expressed her concerns and asked the school if they knew if everything was alright at home. "They just told me they couldn't discuss the issue with me."

Category of Contact
Outcome

Manager's decision made
Proceed to Social Care Referral

Additional notes from a call with Mum:

- Kate sounded very distressed on the phone.
- She mentioned that things were really hard at the moment and she hadn't been feeling well.

- She had to be pressed why, but eventually revealed that they were being evicted from their house. “Apparently we don’t meet the threshold anymore, there are people with more needs than us or something, but I have needs, I can’t be kicked out. Where would Tommy and I go?!”
- Kate confirmed that the eviction notice had been served 3 weeks ago and she was still trying to work out what to do.
- When asked why Tommy hadn’t been going to school recently, she said she had her hands full.
- Kate did not mention Tommy’s father returning.
- A home visit has been arranged to see Kate and Tommy tomorrow.