

TY BUECHLER

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Summary

Enthusiastic computer science student seeking internship in a technology driven organization. Equipped with problem-solving skills and a passion for innovation. Brings a strong academic foundation and a keen desire to contribute to impactful projects.

Work Experience

IT INTERN – MasTec – Fargo, North Dakota – April 2024 – Present

- Assumed key leadership role as Assistant Manager, overseeing day-to-day operations and contributing to the store's overall efficiency
- Utilized advanced diagnostic tools and technical knowledge to assess and identify electronic issues promptly, ensuring accurate problem identification for customer devices
- Applied strong problem-solving skills to troubleshoot complex electronic problems, collaborating with the repair team to find innovative solutions and enhance overall service capabilities
- Conducted training sessions for staff, imparting technical knowledge, and keeping the team updated on the latest advancements in electronic repair techniques and technologies

ASSISTANT MANAGER – CPR Cell Phone Repair – Fargo, North Dakota – January 2023 – Present

- Assumed key leadership role as Assistant Manager, overseeing day-to-day operations and contributing to the store's overall efficiency
- Utilized advanced diagnostic tools and technical knowledge to assess and identify electronic issues promptly, ensuring accurate problem identification for customer devices
- Applied strong problem-solving skills to troubleshoot complex electronic problems, collaborating with the repair team to find innovative solutions and enhance overall service capabilities
- Conducted training sessions for staff, imparting technical knowledge, and keeping the team updated on the latest advancements in electronic repair techniques and technologies
- Demonstrated a hands-on approach to electronic repair, effectively addressing a wide range of technical issues, from hardware malfunctions to software glitches, resulting in high customer satisfaction

TEAM LEAD – St. Simons Sweets – St. Simons Island, Georgia – May 2020 – December 2022

- Led a team of 10 employees, fostering a collaborative and positive work environment
- Conducted regular team meetings to communicate goals, share feedback, and address concerns, encouraging open and constructive communication
- Collaborated with senior management to identify areas for improvement, contributing to the development and implementation of enhanced operational processes
- Effectively organized and managed daily shifts, optimizing staff deployment and workflow to meet customer demands during peak hours and maintain a smooth operation during slower periods
- Spearheaded customer engagement initiatives, leading by example in delivering outstanding service, building rapport with customers, and addressing their needs and concerns

Notable Skillsets

- Electronics diagnostics and repair
- Leadership
- Proficient in object-oriented programming

Education

B.S. COMPUTER SCIENCE – North Dakota State University – 2022 – Present

MINOR ARTIFICIAL INTELLIGENCE - North Dakota State University – 2022 – Present