

This accessibility statement applies to Qvain Service (qvain.fairdata.fi) to which the statement applies, as appropriate. The service has been evaluated by CSC.

## **Compliance status**

The service fulfills critical accessibility requirements but we are aware of the things we need to improve. They are listed below.

## **Contact information**

Did you notice lack of accessibility in our digital service? Let us know and we will do our best to resolve the problem

### **Servicedesk**

Email: servicedesk(at)csc.fi

Telephone: +3589 457 2821

Open Monday to Friday from 8.30 a.m. to 4 p.m.

### **Authority**

If you notice accessibility issues on the site, first give us feedback: servicedesk(at)csc.fi. It may take up to 14 days to reply. If you are not satisfied with the response received or do not receive a response at all within two weeks, you can notify the Regional Administrative Office of Southern Finland. The Southern Finland Regional Administration Office page gives details on how to make a notification and how to deal with it.

### **Contact details of the Authority**

Southern Finland Regional Administration

Accessibility supervision unit

[www.saavutettavuusvaatimukset.fi](http://www.saavutettavuusvaatimukset.fi)

[saavutettavuus\(at\)avi.fi](mailto:saavutettavuus(at)avi.fi)

Telephone: 0295 016 000

# **Non-accessible content according to WCAG criteria**

## **Perceivable**

### **Non-accessible content**

- The Service in overall has a good contrast in main texts and features.
- Some of the navigation links, buttons, icons and info texts do not have a contrast big enough to fully fulfill the accessibility requirements. The contrast varies between 1.5 - 4, most of them being ~3. The info texts have the lowest contrast (1.5).

### **Accessibility requirements which are not fulfilled**

- 1.4.3 Contrast (Minimum)

### **Fix plan and alternative route to related information/functionality**

- A lot of effort has been put to increase the contrast throughout the Service but in the mentioned features the change would have made the overall feel and look of the UI full and not easy to understand. Different alternatives for increasing the contrasts higher are under investigation but the schedule has not yet been agreed as the change is not trivial.

## **Understandable**

### **Non-accessible content**

- Publication errors are a bit verbose for the users. For example, for missing mandatory fields the produced error message is really long and the user needs to read it very carefully to find out, amongst technical looking terms, the missing fields name.

### **Accessibility requirements which are not fulfilled**

- 3.3.3 Error Suggestion

### **Fix plan and alternative route to related information/functionality**

- Do some parsing for Metax publication errors and show a simplified error for the user. Not a trivial task to do (as it's also technically hard to find the relevant information from the long system based error message) but needs to be planned and implemented.

Features will be fixed in the future. CSC service desk can help accessing the information/functionality and offers support by phone and email.