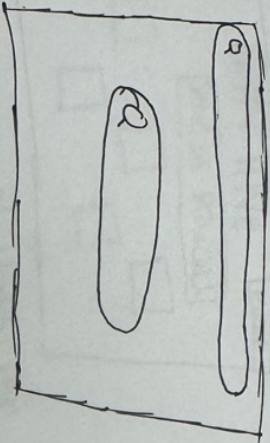
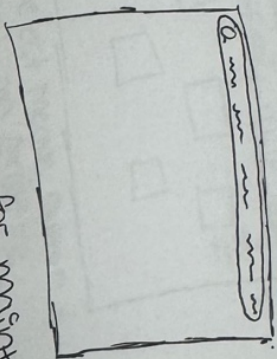
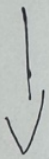


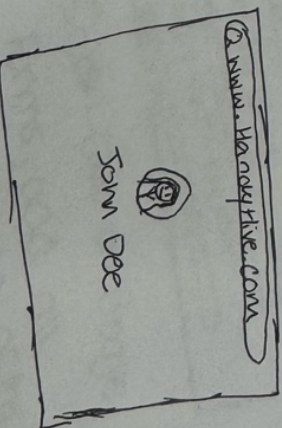
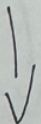
Sketch #1



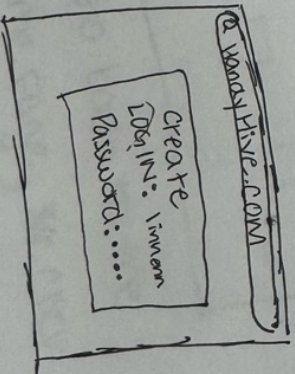
1) Go to web browser



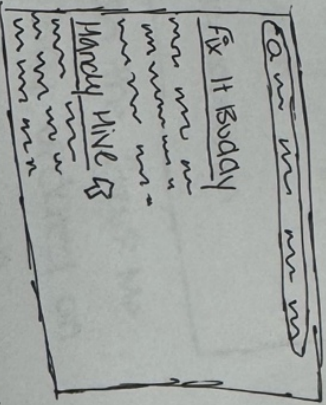
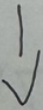
2) Search for maintenance assistance as a college student



3) The account is made

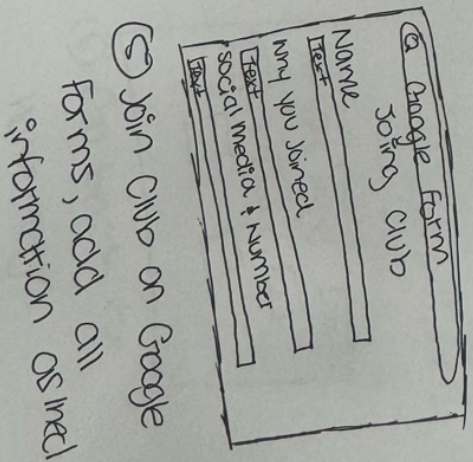
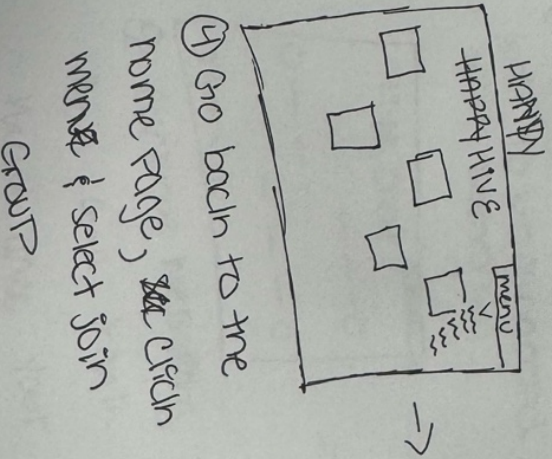
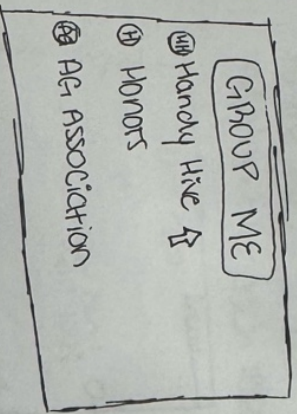
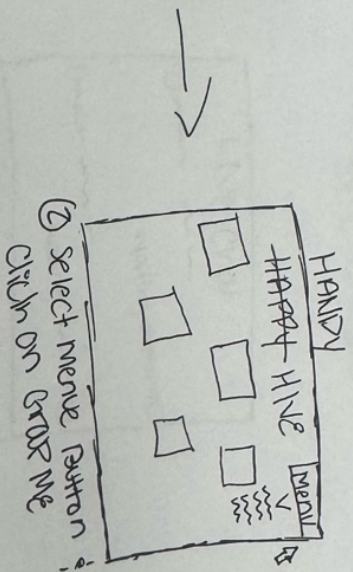
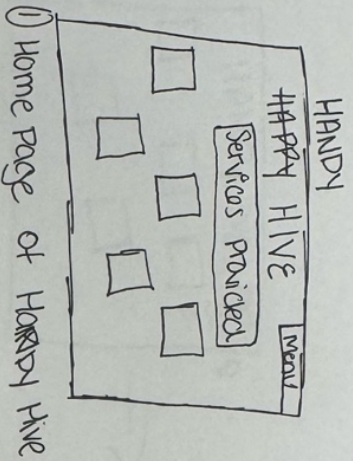


4) Create a login & password to join the website

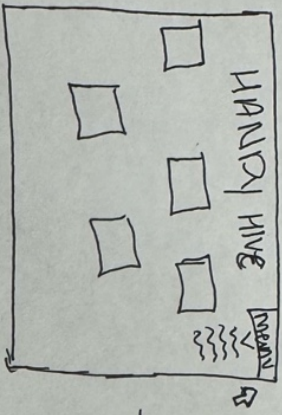


5) Click on Handy Hive

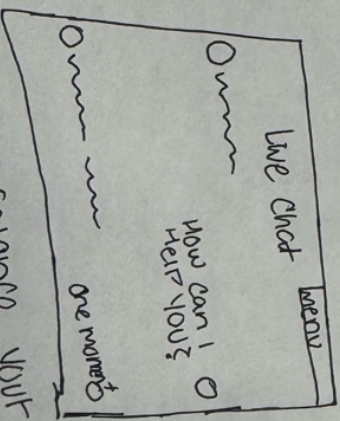
Sketch #2



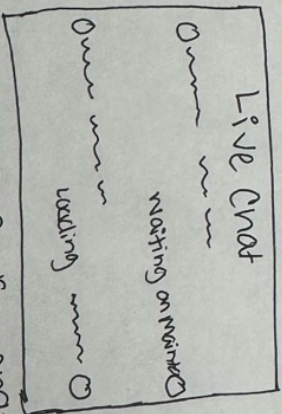
Sketch #3



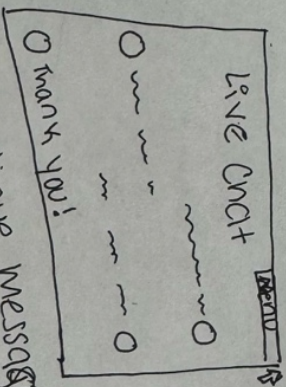
① Select Menu, then go to the Live Chat with maintenance for quick responses



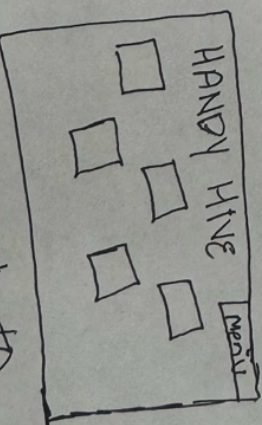
③ Tell maintenance your problem & give them time to see what they can do.



② Message in live chat, wait to be connected with someone



④ Continue messaging them and know your question is answered



⑤ Go back to home page.