Using AccessUW

AccessUW provides visual and audio instructions for navigating the University of Washington Link Light Rail station.

First, install AccessUW on your mobile device using the instructions provided by our Installation Manual.

Upon opening the app, you will be prompted to input your starting location (bridge, street, or platform) and destination (bridge, street, or platform). If destination is platform, the app will prompt to ask for your need of purchasing ticket.

Once you select these, the app will provide a video that offers visual instructions for navigating through the station from your starting position to your destination.

Furthermore, we have written a script that provides instructions for how to navigate through the station.

Moreover, you have a litter floor map on the top left of the screen showing your relative position in the current level.

From any point, you can go back in the app if you make a mistake. You can also replay videos, or skip videos and proceed to the next step. These functionalities allow users to follow the app at their own paces.

At any time you can tap top right 'info icon' for more information about the station and 'phone icon' for immediate help from Sound Transit.