## **Updates and Refinements**

## **Update Based on Testing Feedback**

Description: Address issues identified during testing and refine functionalities for improved performance and reliability.

We need to refine the AI system, such ways to tackle this problem is to possibly use another ai model the is less expensive to minimize the tokens used for the more robust expensive AI. In that manner we can save money while not dropping in quality of the sponsors products, being the ai agents that customers will be interacting with. The process of using a prompt templates beforehand will avoid technical jargon that ai models have a tendency to do.

## **Optimization and Final Adjustments**

Description: Optimize the tool for performance and scalability. Make final adjustments to ensure all functionalities meet the required standards.

The issues discussed above also include a solution to the problem. For one of those solutions is using a template to filter conversations from the customer to ensure that there is a coherent conversion that is sometimes indistinguishable from an ai since the ai typically has too much technical jargon. Also implement a conflict resolution mechanism to fix itself, in this case multiple ai models can be used to display the possible error to the customer.