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## **Problem Statement**

Many people don't have easy access to healthcare information and their documents

Who?

- Many people are struggling with not being able to find the closest healthcare facility or being able to download their documents right from an app instead of having to go in person or call to obtain records/documents.

Where?

- It is very apparent in urgent situations requiring immediate access to healthcare or records, i.e., emergencies and needing to submit documents at the last minute for applications and forms.

Why?

- Fast and easy access to services like these is essential to getting people the care that they need and to give them peace of mind knowing that if anything were to happen, they would have one less thing to worry about in the event of an emergency.