



Republic of the Philippines
CAVITE STATE UNIVERSITY
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Student Development Services
CENTRAL STUDENT GOVERNMENT
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Resolution No. 021, A.Y. 2025 – 2026

RESOLUTION FOR THE ADOPTION OF INTENSIFICATION OF ADDRESSING STUDENTS CONCERNS AND COMPLAINTS (IASSC) PROGRAM UNDER THE COMMITTEE ON STUDENT AFFAIRS AND CONCERNS (CSAC)

PRINCIPAL AUTHOR: VICE PRESIDENT – INTERNAL JEROME O. JOAQUIN

CO-AUTHOR: SAP – EDGE (COMMITTEE ON STUDENT AFFAIRS AND CONCERNS) ACE DATULAYTA

WHEREAS, the Central Student Government shall be the vanguard of fostering protection and preservation of rights, interests, and welfare of the students of Cavite State University – Imus campus through the means of establishing a program that will cater the concerns and grievances of its constituents, concurrently as they seek swift and decisive actions thereof; in full recognition of the Bill of Rights that the students uphold under the Central Student Government Constitution and By-laws.

WHEREAS, the Central Student Government recognizes the paramountcy of protecting and preserving the rights, interests, and welfare of the students. The Central Student Government shall fully exert its responsibilities and duties upon the protection and preservation of the rights, interests, and welfare of the students by the powers vested upon it; therefore, shall be exercised to the fullest extent of the Constitution and By-laws.

WHEREAS, the Principal Author perceives the necessity for a comprehensive and intensive approach of the effectuation of the concerns and grievances program that thoroughly upholds the Bill of Rights that its constituents possess. The execution of this program shall fully acknowledge Section 1-12, Article IV otherwise known as the **Bill of Rights** articulated in the Central Student Government Constitution and By-laws. The program shall encompass thorough and comprehensive implementing rules and regulations in order to fully maximize the effectiveness and efficiency of the program. The program shall be binded with the Central Student Government Constitution and By-laws to provide furtherance and supplementation of the vested responsibility and duty of the highest student body. The program shall refine and broaden the provisions of the Central Student Government Constitution and By-laws; all the articulated clauses of this resolution, alongside its implementing rules and regulations, are hereby adopted as extension.

WHEREAS, this program shall be recognized and known by all as the **“Intensification of Addressing Student Concerns and Complaints” Program**, otherwise known as the **“IASSC” Program**.

BE RESOLVED AS IT IS RESOLVED that the Central Student Government approves this resolution, and shall abide the Implementing Rules and Regulations:

ARMAND G. ATON, Ph.D.

01/05/2026

RULE 1

GENERAL POLICIES OF THE INTENSIFICATION OF ADDRESSING STUDENT CONCERNS AND COMPLAINTS (IASCC) PROGRAM

SECTION 1. Purpose. The program abides by the duties and responsibilities vested upon the Central Student Government by its Constitution and By-laws to protect and preserve the rights, interests, and welfare of the students of Cavite State University – Imus campus. The Central Student Government upholds its mandate, must foster the effectuation of a student concerns and grievances program that will undertake decisive and immediate actions for its constituents, therefore shall be exercised to the fullest extent of the Central Student Government Constitution and By-laws. The Intensification of Addressing Student Concerns and Complaints Program shall augment and broaden the provisions of the Central Student Government Constitution and By-laws; all the articulated clauses of this resolution, alongside its implementing rules and regulations hereby are declared to deliver furtherance and supplementation upon the Central Student Government Constitution and By-laws in order to function thoroughly and unequivocally upon serving its constituents.

SECTION 2. Definition. The articulated terms shall have the respective meanings hereafter set forth:

- a. **"IASCC Program"** - refers to the abbreviation of Intensification of Addressing Student Concerns and Complaints Program.
- b. **"Institutionalization"** - refers to the state of the IASCC Program being consolidated with the Campus through the Office of Student Affairs and Services and Office of the Campus Administrator. The Central Student Government at the forefront of the initiative for the students in coordination with the aforementioned offices of the Campus.
- c. **"Program", "Student concerns and grievances program" , and "Grievances desk"** - refers to the Intensification of Addressing Student Concerns and Complaints Program, otherwise known as IASCC Program.
- d. **"Bill of Rights"** - refers to Section 1-12, Article IV otherwise known as Bill of Rights articulated in the Central Student Government Constitution and By-laws.
- e. **"Central Student Government"** - refers to the Central Student Government - Imus.
- f. **"Prime Mechanism"** - refers to the program being the cardinal, primary, and foremost system of the Central Student Government in accepting, addressing, and resolving student concerns and grievances.
- g. **"Office of Student Affairs and Services"** - refers to the office that is empowered to function on ensuring the assistance and welfare of the students are rightfully upheld. The office constitutes general and specific functions; wherein the articulated specific functions include: financial assistance unit, Student Organization and Socio-Cultural Affairs Unit, Guidance Services, Student Publication, and Student Discipline Unit
- h. **"Insufficiency and inadequacy of probable cause"** - refers to the Parameter 1 of Section 6, otherwise known as **Student Concerns and**

Grievances Dismissal Power under Rule 1, constitutes that the concern and/or grievance possess insufficient and inadequate reasonable grounds, evidences, or proofs to be justified before the Central Student Government shall be subjected to dismissal.

- i. **"Matter at hand"** - refers to the raised grievance/concern.
- j. **"University Protocols and Standards"** - refers to the protocols and standards ascertained in the University Student Handbook
- k. **"Campus"** - refers to Cavite State University - Imus Campus.
- I. **"Work in auxiliary with the Campus"** - refers to the commitment of the Central Student Government upon being the highest student body to protect and preserve the rights, interests, and welfare of the students through the program in collaboration with the Office of Student Affairs and Services and Office of the Campus Administrator.

SECTION 3. Student Concerns and Grievances Program. The Intensification of Addressing Student Concerns and Complaints Program shall be the prime mechanism of the Central Student Government in accepting, addressing, and resolving student concerns and grievances.

SECTION 4. Student Safeguard. The Central Student Government shall uphold the protection of the students; with respect to the confidentiality and sensitivity of the matter/s raised. The Central Student Government may also seek additional protection and assistance to the Campus, particularly to the Office of Student Affairs and Office of the Campus Administrator regarding the welfare of the students.

SECTION 5. The Central Student Government Officers Safeguard. The Central Student Government is entitled to seek and beseech help from the Campus with regards to the gravity of the duties and responsibilities of handling concerns and grievances; in high reverence of the presence of the Office of the Student Affairs and Services and Office of the Campus Administrator. The Central Student Government Officers in line with their service shall be honored with the assistance and protection from the Campus in recognition of its vital function in the institution as the highest student body.

SECTION 6. Student Concerns and Grievances Dismissal Power. The Central Student Government being the highest student body is vested the power to dismiss a certain student concern and grievance being raised. The grievant/complainant shall be acquainted that such dismissal power is effective. The following are parameters for the dismissal of a certain concern and grievance:

The following are parameters for the dismissal of a certain concern and grievance:

1. Insufficiency and inadequacy of probable cause.
 - a. Insufficiency and inadequacy of reasonable grounds
 - b. Insufficiency and inadequacy of proofs
 - c. Insufficiency and inadequacy of evidences
2. The attainment of solution and settlement thereof.
3. Withdrawal of the grievances/concerns from the end of the grievant/complainant of the matter at hand thereof.

- a. The withdrawal of the grievances/concerns shall be attested by a manifestation through a letter of grievance/concern withdrawal signed by the grievant/complainant, submitted to the Central Student Government.
4. Insufficient and inadequate cooperation of the grieving and complaining party.
 - a. Insufficient and inadequate cooperation for six (6) consecutive days, without reasonable excuse.
 - b. 3 strikes of insufficient and inadequate cooperation - wherein two (2) consecutive days of insufficient and inadequate cooperation without reasonable excuse shall be recognized as strike 1/3 towards dismissal.

SECTION 7. Student Concerns and Grievances Rejection Power. The Central Student Government being the highest student body is vested the power to reject a certain student concern and grievance being raised.

The following are parameters for the rejection of a certain concern and grievance:

1. Insufficiency and inadequacy of substantial and profound proofs and evidence.
2. Insufficient and inadequate profundity of the matter at hand.
 - a. The matter at hand is trivial for the Central Student Government to handle
 - b. The matter at hand can be resolved without the aid of Central Student Government
 - c. The matter at hand is characterized by jokes, spoofs, and Hoaxes.
 - d. The matter at hand does not concern the rights, welfare, and interest of the students.
3. The matter being raised is extraneous and beyond the Central Student Government Constitution and By-laws.

SECTION 8. Autonomous Resolve Power and Limitations. The Central Student Government has the jurisdiction to autonomously resolve student concerns and grievances of its constituents, abiding by the ideologies of the University. The Central Student Government recognizes its limitations, hereby promulgate the existence of the subsequent sections 9 and 10 under Rule 1 in order to resolve the matter at hand.

The following are the limitations that Central Student Government shall abide:

1. If the gravity and profundity of the concerns and grievances cannot be contained or resolved internally between parties (grievant/complainant and accused/respondent) and the Central Student Government as the mediator.
2. If the concerns and grievances pose concernment, threat, and infringement upon University Protocols and Standards.
3. If the concerns and grievances are extraneous and beyond the scope of the Central Student Government Constitution and By-laws.

4. If the concerns and grievances rightfully necessitate the intervention of the Office of Student Affairs and Services and Office of the Campus Administrator.

SECTION 9. Coordinating Powers. The Central Student Government is vested with the power to elevate concerns and grievances to the Office of Student Affairs and Services, and Office of the Campus Administrator in order to establish a proper forum with the Campus; thereby sharing jurisdictions with the offices thereof regarding the matters at hand. The Central Student Government has the capability to elevate concerns and grievances thereupon decisive and effective weighing of the gravity of the concerns and grievances in order to resolve the matter at hand. The Central Student Government may also turn over the jurisdiction of the matter/s at hand to the aforementioned offices in order to abide by the University Protocols and Standards, furthermore, shall be honored the right to information of the concern/s and grievance/s thereof.

SECTION 10. Extended Coordinating Powers. The Central Student Government is vested with the power to coordinate with campus officials and personnel in order to address and resolve a concern and grievance. The Central Student Government may also coordinate with any individual in order to address a concern and grievance.

SECTION 11. Addressing Powers. The Central Student Government, through this program, will be empowered to write and publish petitions, letters, announcements, and statements toward any (a) entity and (b) occurrences in order to address student concerns and grievances.

SECTION 12. The Central Student Government, The Office of Student Affairs and Services, and The Office of the Campus Administrator. The Intensification of Addressing Student Concerns and Complaints Program of the Central Student Government shall work in auxiliary with the Campus to guarantee the actualization of the program in bestowing redresses and actions toward the matters being raised, in high recognition of the Office of Student Affairs and Services and Office of the Campus Administrator. The highest student body will uphold its Constitution and By-laws as it abides by the University Protocols and Standards. The Central Student Government abides by the University Protocols and Standards which is explicitly reiterated on Section 6, otherwise known as Compliance with University Protocols and Standards under Rule 4.

SECTION 13. Executive Actions. Executive Actions are done solely by the Officer-in-Charge, provided the consensus with the Chairman and Central Student Government Advisers. Executive Actions encompass all the provisions of the Constitution and By-laws and the

Section 14. Enforcement. The enforcement of this resolution is headed by the SAP designated on the Committee of Student Affairs and Concerns which was automatically sworn as the Chairperson of the Committee on Student Affairs and Concerns. The enforcement shall encompass Sections 1-8 under Rule 1. The enforcement of Sections 9-19 under Rule 1 shall prompt the Chairperson to elevate the matters at hand to the Officer-in-Charge. The enforcement of Rule 3 and 4 shall also be executed by the Chairperson of the Committee on Student Affairs and Concerns. The enforcement shall require the Chairperson to report duly to the Officer-in-Charge.

Section 15. The Central Student Government Advisers. The Central Student Government is obliged to report all the matters at hand to their honorable CSG

Advisers. The CSG Advisers possess the right to information of the matters at hand, actions and adjudications to be effectuated by the Officer-in-Charge, Assistant Officer-in-Charge, and Chairman of the program. The CSG Advisers are ought to provide perspective upon the matter at hand in order to promote a holistic approach thereof.

The Central Student Government Advisers are obliged to assist the CSG Officers provided the following circumstances:

- (a.) If both the CSG Advisers are present, both have the right to assist the CSG Officers.
- (b) If a circumstance arises where only one CSG Adviser is present, he/she shall have the right to assist the CSG Officers to effectuate swift and decisive actions to resolve the matter at hand.
- (c) If both the CSG Advisers are absent, the Central Student Government shall exhaust all means to communicate with the CSG Advisers in order to seek perspective.

SECTION 16: Amendments and Revisions. Any changes constituting amendments and revisions hereafter are valid upon the issuance of another resolution.

SECTION 17. Separability Clause. Suppose any provisions of this resolution shall be held unconstitutional or invalid. In that case, the other provisions not otherwise affected shall remain in full force and effect.

SECTION 18. Repealing Clause. All laws, executive orders, memoranda, circulars, rules and regulations, and other issuances or parts thereof inconsistent with this resolution are hereby repealed, amended, or modified accordingly.

SECTION 19. Effectivity. This resolution shall take effect immediately after its approval, and shall remain in force unless otherwise repealed, terminated, or discontinued.

RULE 2

GOVERNING STRUCTURE

SECTION 1. IASCC ORGANIZATIONAL STRUCTURE. The program shall be composed of Central Student Government Officers fulfilling their respective duties to ensure efficiency and effectiveness upon managing the grievance program. It is incumbent upon all officers to effectuate Section 15 under Rule 1 to arrive at a holistic approach upon the matter at hand.

a. Chairman

The Central Student Government President shall be automatically sworn as the Chairman of the student concerns and grievances program.

The Chairman shall:

- Be the Chairman of the student concerns and grievances program, assessing and monitoring the overall performance of the aforementioned program.

- Be bestowed the power to interfere with the matters at hand of the Officer-in-Charge, Assistant Officer-in-Charge, Committee of Student Affairs and Concerns, and Public Relations Officer.
- Be bestowed the power to override the adjudication and actions of the Officer-in-Charge.
- Observe the enforcement of all the clauses and provisions under the Constitution and By-laws and Resolution 12.
- Effectuate the capabilities of the Officer-in-Charge and Assistant Officer-in-Charge in light of the absence of both officers.
- Appoint the committee member/s approved by the Officer-in-Charge as per the recommendation tendered by Chairperson of the Committee on Student Affairs and Concerns

b. Officer-in-Charge

The Central Student Government Vice President for Internal Affairs shall be automatically sworn as the Officer-in-Charge of the student concerns and grievances program

The Officer-in-Charge shall:

- Be the primary acting officer to oversee and manage the program; in complimentary with the Assistant Officer-in-Charge.
- Be the adjudicator of the matter/s at hand.
- Be bestowed the power to interfere with the matters at hand of the Chairperson of the Committee on Student Affairs and Concerns and Public Relations Officer.
- Be allowed to nullify the overriding power of the Chairman, provided the existence of a consensus and concurrence with the Assistant Officer-in-Charge.
- Be the Officer-in-Charge to execute Section 13, otherwise known as Executive Actions under Rule 1; encompassing all the clauses and provisions under the Constitution and By-laws and Resolution 12.
- Duly report to the Chairman.
- Approve or disapprove the recommended committee member/s to the Chairman
- Inherit the capabilities of the Chairman in light of the absence of the officer.

c. Assistant Officer-in-Charge

The Central Student Government Vice President for External Affairs shall be automatically sworn as the Assistant Officer-in-Charge of the student concerns and grievances program.

The Assistant Officer-in-Charge shall:

- Be the secondary acting officer to oversee and manage the program; in complimentary with the Officer-in-Charge.
- Bear the responsibility to deliver checks and balances to the actions of the Officer-in-Charge.
- Bear the responsibility to corroborate the adjudication of the Officer-in-Charge. The absence of corroboration shall nullify the actions of the Officer-in-Charge.
- Be bestowed the power to interfere with the matters at hand of the Chairperson of the Committee on Student Affairs and Concerns and Public Relations Officer in light of the permission of the Officer-in-Charge.

- Be allowed to nullify the overriding power of the Chairman, provided the existence of a consensus and concurrence with the Officer-in-Charge.
- Inherit the capabilities of the Officer-in-Charge in light of the absence of the officer

d. Chairperson of the Committee on Student Affairs and Concerns

The Central Student Government SAP designated on the Committee of Student Affairs and Concerns shall be automatically sworn as the Chairperson of the Committee on Student Affairs and Concerns.

The Committee on Student Affairs and Concerns is hereby declared as the sole committee to handle the student concerns and grievances program in constant communication with other officers in the aforementioned program.

The Chairperson of the Committee on Student Affairs and Concerns shall:

- Be an active Chairperson of the Committee on Student Affairs and Concerns. The chairperson shall accept concerns and complaints from student organizations and certain individuals.
- Be obliged to report any concerns and grievances to the Chairman, Officer-in-Charge, and Assistant Officer-in-Charge.
- Be the enforcer in accordance with Section 14, otherwise known as Enforcement under Rule 1 of the student concerns and grievances program, abiding stringently by the Constitution and By-laws furthered and supplemented by Resolution 12.
- Allow the Public Relations Officer to communicate with the parties involved.
- Be bestowed the power to tender recommendations of the screened candidate committee member/s to the Officer-in-Charge that shall work for the committee.

ARMAND G. ARAI, F.M.D.
01/05/2020

- Be held accountable for supervising the committee functions and its members.

e. Public Relations Officer

The Central Student Government Public Relations Officer shall be automatically sworn as the PRO of the student concerns and grievances program.

The PRO shall:

- Sustain constant communication with all the officers, particularly the Chairperson of the Committee on Student Affairs and Concerns.
- Channel all the concerns and grievances to the IASCC Program, elevating the matter/s at hand to the Chairperson of the Committee on Student Affairs and Concerns.
- Communicate with the parties involved provided the permission of the Chairperson of the Committee on Student Affairs and Concerns.

Rule 3

SCOPES AND PROFUNDITY OF CONCERNS AND GRIEVANCES

Section 1. Categories and classifications of MAJOR GRIEVANCES and MINOR CONCERNs. The Central Student Government, in true to its oath of protecting and promoting the rights and welfare of the students of Cavite State University – Imus campus, shall establish and maintain a comprehensive and ideal compendium of classifications of concerns and grievances rightful to be under the jurisdiction to be resolved by the Intensification of Addressing Student Concerns and Complaints (IASSC) in full recognition of **Section 1-12, Article IV otherwise known as the Bill of Rights** of the Central Student Government Constitution and By-laws.

The Central Student Government is vigilant of the acts and utterances that infringe and endanger the rights, interests, and welfare of the students.

The specification of MAJOR GRIEVANCES to be rightfully adjudicated by the program are the acts and utterances as follows:

1. MAJOR GRIEVANCES CONCERNING ACTS AND UTTERANCES OF DISCRIMINATION/DIVISIVENESS of any kind which includes but not only limited to the following:

- a. Any hateful gender-based and xenophobic remarks, actions, and or insinuations.
- b. Remarks, actions, and/or insinuations that spew hate, prejudice, spreads maligned archetypes, and limits or prevents the right of the students to practice their beliefs.
- c. Hate speeches towards any and all recognized organizations or students enrolled in the university.
- d. Actions that promote hate, violence, and/or divisiveness.
- e. Remarks, actions, and or institutions that promote promulgation or formation of hate groups.

2. MAJOR GRIEVANCES CONCERNING ACTS AND UTTERANCES OF BULLYING/HARASSMENT of any kind which includes but not only limited to the following:

- a. Physical bullying and or harassment which includes:
 - i. Physical, verbal, emotional, and or spiritual distress caused by any harmful, violent, or divisive activities.
 - ii. Any and all types of distressing actions or abuse those results in having the welfare, interests, and rights of the students being violated.
 - iii. Any and all types of distressing actions or abuse those results in having the mental and physical wellbeing of the students being violated or compromised.
 - iv. Any and all types of distressing actions that violates the individuality of students in terms of their sexual orientation, gender identity, orientation, and expression.
 - v. Any and all types of distressing actions that result in having the freedom of students in practicing their faith or ideology being violated or compromised.
- b. Cyber bullying and or harassment which includes:
 - i. Verbal, emotional, and/or spiritual distress caused by any harmful, violent, or divisive cyber activity.
 - ii. Any and all types of distressing cyber activity that results in having the welfare, interests, and rights of the students being violated.
 - iii. Any and all types of distressing or abusive cyber activity that results in having the privacy, anonymity, and individuality of the students being violated or compromised.
 - iv. Any and all types of distressing actions that violates the individuality of students in terms of their sexual orientation, gender identity, orientation, and expression.
 - v. Any and all types of distressing or abusive cyber activity that results in having the mental well-being and or spiritual freedom of the students to be violated or compromised.
 - vi. Any and all types of distressing or abusive cyber activity that spews hate, discrimination, violence and/or divisiveness.
- c. Any and all forms of sexual harassment or abuse.

3. MAJOR GRIEVANCES CONCERNING ACTS AND UTTERANCES OF EXPLOITATION which includes but not only limited to the following:

- a. Any and all types of distressing actions or abuse that results in having the students partake in an activity against their will.
- b. Cruel and/or unusual punishments.
- c. Actions that would put students in an unlawful moral obligation to perform activities outside the boundaries of their sworn duties or responsibilities

4. MAJOR GRIEVANCES CONCERNING THE FREEDOM OF SPEECH AND ACADEMIC FREEDOM which includes:

- a. Abusive actions that would limit or remove the rights of the students to raise their concerns, to ask for inquiries, and to express themselves without violating other student's rights.
- b. Abusive actions that would compromise the rights of students to undertake research, publish and discuss findings and recommendations, use the facilities provided by the university, and invasion of privacy.

5. MAJOR GRIEVANCES CONCERNING THE RIGHT TO CONFIDENTIALITY AND ANONYMITY OF THE STUDENTS which includes:

- a. Invasion of privacy.
- b. Unlawful disregard of oath of secrecy and confidentiality.

6. MAJOR GRIEVANCES REGARDING ABUSE OF AUTHORITY AND BREACHING OF PROFESSIONAL AND COLLEGIATE RELATIONSHIP

- a. Unprofessional actions made by university staff, instructors, and/or other students that would cause insinuation or blatant display of misconduct, harassment, abuse of any kind (physical, mental, emotional, sexual), exploitation, and other immoral actions.
- b. Abusive actions done under the pretense of conduct of duty.
- c. Abusive conducts or implementations of activities that are harmful or is beyond the scope of the respective duties and responsibilities of the accused.

7. MAJOR GRIEVANCES REGARDING EXTREMIST IDEOLOGY AND GROUPS
which includes:

- a. Any and all actions or insinuations of planning to find, create, or to be in partnership with any and all organized or unorganized extremist groups which includes but are not limited to:
 - i. Unrecognized/illegal fraternities or sororities
 - ii. Radical groups
 - iii. Hate groups
 - iv. Rebel groups
- v. Any and all nationally identified terrorist groups or branches thereof
- b. Any and all types of actions, insinuations, and or activities that promotes or positively highlights any and all extremist groups.
- c. Any and all types of actions or insinuations that aim to conduct recruitments or persuasive activities for any and all extremist groups.
- d. Reports of joining and or participation in any activities of any and all extremist groups.

RULE 4

MECHANICS FOR THE CONDUCT OF RAISING CONCERNs AND GRIEVANCES.

The Central Student Government shall provide an ideal, effective, and secured mode of communication for raising of concerns and grievances.

The Central Student Government shall always ensure that the anonymity, individuality, and privacy of the students who shall use these modes of communication will be thoroughly protected.

The Central Student Government shall always uphold its principles of prioritizing and vanguarding the welfare, interests, and rights of the students in making its autonomous decisions and rulings as it rightfully abides by University Protocols and Standards.

Section 1. IASCC Google Forms. A google form link shall be provided to serve as the sole way for students to raise their concerns. This form shall serve as a log for all concerns and grievances.

The following are the guidelines upon the implementation of IASCC Google Forms:

- a. There shall be only one (1) official link to be provided.
- b. This link shall be pinned or highlighted at the official page of the Central Student Government in order to provide easy access for all of its constituents. Or displayed in the office to be scanned should there be any circumstances that a student/s would want to report their

concern directly to the office; it is still imperative for them to fill out this form to serve as a record.

c. The Central Student Government shall observe confidentiality in all of the cases of concerns and grievances raised by its constituents.

d. This link will also serve as an archive and log for the concerns and grievances submitted by the students and would serve as a basis if there is any given circumstance that would require for analysis of recurring dilemmas.

Section 2. Headquarters of IASCC PROGRAM. The office of The Central Student Government shall be the sole headquarters of the program and will serve as a platform for students to raise their concerns and grievances as well.

Section 3. Oath of Confidentiality. The privacy and security of the student/s shall be heavily guarded and maintained. Any and all officers involved in the conduct of acquisition, consultation, adjudication, or any process needed to resolve or dismiss a certain concern/grievance, must take an oath of confidentiality.

Section 4. Dismissal and Rejection. The Central Student Government has the right to dismiss or reject any concerns or grievances if such concerns and grievances are fit to be dismissed or rejected as mentioned in Section 6 otherwise known as **Student Concerns and Grievances Dismissal Power** and Section 7 **Student Concerns and Grievances Rejection Power**, under Rule 1.

Section 5. IASCC as a mediator. The Central Student Government, under Section 9 otherwise known as **Coordinating Powers** and Section 10 otherwise known as **Extended Coordinating Powers** under Rule 1, the grievances desk has the right to elevate and/or mediate concerns and grievances to the higher campus authorities if there are circumstances given that this would be needed.

Section 6. Compliance with University Protocols and Standards. The Central Student Government has its autonomy, however, recognizes its limitations. Articulated under Section 8, otherwise known as the **Autonomous Resolve Power and Limitations** under Rule 1, is the clear delineation of autonomy and limitations of the Central Student Government on handling student concerns and grievances as mandated in the Central Student Government Constitution and By-laws. Due to the provided limitations, the Central Student Government respectfully will effectuate Section 9, otherwise known as **Coordinating Powers** under Rule 1 in order to elevate concerns to the Office of Student Affairs and Services and Office of the Campus Administrator. In compliance with the University Protocols and Standards, the Central Student Government will also observe Section 12, otherwise known as **The Central Student Government, The Office of Student Affairs and Services, and The Office of the Campus Administrator** under Rule 1; wherein the Central Student Government shall work in auxiliary with the Campus to guarantee the actualization of the program in bestowing redresses and actions toward the matters being raised, in high recognition of the Office of Student Affairs and Services and Office of the Campus Administrator. The highest student body will uphold its Constitution and By-laws as it abides by the University Protocols and Standards.

Section 7. Immediate Priorities. The rights, welfare, and interests of the students shall be the immediate priority of the grievances desk.

ADOPTED, this 4th day of December 2025. The chamber hereby formally adopts the Resolution for the Institutionalization of Intensification of Addressing Student Concerns and Complaints (IASCC) Program.

Signed in Cavite State University – Imus Campus on the 3rd day of December

CENTRAL STUDENT GOVERNMENT
Executive Board of Officers

NATHANIEL R. GIL
President

KEN B. LENTEJAS
Vice President for Internal Affairs

JOHN JEFFERSON M. DE LEON
Vice President for External Affairs

DANIEL D. CAMACLANG
Secretary General

SAMANTHA N. NATALIE F. FATALLO
Treasurer General

CRISTINA V. DOMINGO
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KENN HARVEY F. BROCOY
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