**Q. Pick up any one organization of your choice. The only criteria is the organization you pick should be the one you know very well. Describe the characteristics of that organization in less than 250 - 300 words.**

*Answer:*

The organization that I picked is a departmental store named “Gorkha Department Store, Itahari”. Gorkha departmental Store is the most famous departmental store in Sunsari District. It is a 7 storied building and we can shop for almost everything there (from laptops, desktops to vegetables and meat) in affordable price. The Gorkha departmental store also has service of serving food named “Gorkha kitchen” in the seventh floor. Talking about this organization, 5 years back, it was like a small mini-market with 2 storied buildings, but now this organization has grown so rapidly that even people from Biratnagar, Dharan and from another part of the city come for shopping in this departmental store.

The main purpose of establishing this departmental store was to provide goods for every customer in affordable price and cheaper than outside market. Hence, goal of this organization was to attract more customer by making the price of goods cheaper, giving discounts and eventually to gain profit.

This department store is composed of more than 500 workers and more than 20 shareholders. Workers includes janitor, security guard, IT expert, Chefs, waiter, sales boy, salesgirl, accountants, store manager, etc. The structure of this organization is that the one of the shareholders (founder) watch over the whole organization. Below him, a manager manages the store and the employees. And head of any department (i.e. Kitchen, bakery, liquor, etc.) manages and watches each department separately. Similarly, a store manger checks and balances the goods in the store repository.

Talking about the technology, the departmental store uses their own software for billing purpose. Similarly, CCTV camera is used for the security purpose.

This department store is so famous in Itahari that it will expand and continue to flourish in the same way. Now this organization is planning to expand the business by making another building. The environment in this organization is good. All the employees are helpful and happy. Also, they receive a bonus in different festive season. Which ultimately helps in gaining profit for the organization.