

User Stories for Credit Cards

As a Customer:

- 1) I should be able to register for a new credit card.
- 2) I should have an online credit card account so that I can access it from anywhere.
- 3) I should have the facility of auto pay options.
- 4) I should be able to view my statements anytime I want.
- 5) I should also receive my statements on my mobile phone or via email at regular fixed intervals.
- 6) I should be able to deposit my credited money to my credit card account after every time I receive the fixed statement from bank.
- 7) I should be able to close my account and cancel my credit card with the bank if required.

As a Beneficiary:

- 1) I should be able to debit money to my account using the credit card number of customer of your bank.

As a Service Provider:

- 1) I should be able to register a new customer for credit card.
- 2) I should have the facility of verifying the information provided by the customer (mainly his account details from the accounts section and some way of verifying his annual income).
- 3) I should be able to issue one out of three available types of credit card based on the annual income of the customer.
- 4) I should be able to create an online credit card account for the customer.
- 5) I should have a complete database of information provided by the customer at the time of registration and also for future transactions made by him/her.
- 6) I should be able to generate statements (using the database) as and when required by the customer and also should be able to send them to customer on their mobile phone or via email at regular fixed intervals.