

Date: 28 Mar 2024

Attn: Serene Liow

Orion Integrated Services Pte. Ltd.
1, Yishun Industrial Street 1
#08-15, A'Posh Bizhub
Singapore 768160

Subject: Completion of Software Handover

Dear Serene,

We are pleased to inform you that the development and testing phase of **Customized Company Internal Process with Integrated System** has been successfully completed, and we are ready to hand over the software to **Orion Integrated Services**. We would like to express our appreciation for the opportunity to work with you on this project.

We are confident that **Customized Company Internal Process with Integrated System** will meet your expectations and provide a valuable solution for **Orion Integrated Services**' needs. Our team has put in tremendous effort to ensure that the software is robust, user-friendly, and aligned with the requirements outlined in the project scope.

Throughout the development process, we have followed industry best practices and employed rigorous testing methodologies to guarantee the software's stability and reliability. We have conducted thorough quality assurance checks and resolved any identified issues to ensure a smooth user experience.

With this letter, we would like to officially hand over all the deliverables related to the software, including:

1. Customized Company Internal Process with Integrated System executable files.
2. Documentation and user manuals for Customized Company Internal Process with Integrated System.
3. Source code and related technical documentation.
4. Training materials.

In addition, we are providing Assemble Singapore with ongoing technical support for **one year** from 31 May 2024, to address any questions or concerns that may arise during the initial implementation phase. Our support team will be available to assist you via **6012 8992** during this period.

We have full confidence in the capabilities of **Customized Company Internal Process with Integrated System**, but should you encounter any issues or require additional assistance beyond the support period, please do not hesitate to contact us. We are committed to maintaining a long-term partnership and ensuring your satisfaction with our software solution.

Once again, we would like to express our gratitude for the opportunity to work with you. We

are confident that **Customized Company Internal Process with Integrated System** will provide immense value to **Orion Integrated Services**, and we look forward to hearing about the positive impact it has on your operations.

Should you require any further information or clarification, please feel free to reach out to us. We are always here to assist you.

Thank you for your cooperation and support.

Sincerely,



Louis Pang
Project Manager

By signing below, I acknowledge that I have received the software and associated deliverables mentioned above, and that I am satisfied with the completion of the project.

Name :

Position :

Company Name :

Date :