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# Jordan Smith

Professor of Computer Science, Arizona St. University

## EDUCATION

**Bachelor of Science** in Applied Computer Science

Arizona State University Polytechnic, Mesa, Arizona

Expected Graduation Date: May 2015

## Certificate in Cisco Networking

- Cisco Certified Entry Networking Technician
- Cisco Certified Network Associate
- Cisco Certified Network Associate Security
- Cisco Certified Network Associate Voice
- Cisco Certified Network Professional

**Expected Graduation Date:** June 2014

## PROFESSIONAL EXPERIENCE

**Support Technician**, Arizona State University, Mesa, Arizona

*September 2010 – Present*

- Assisted faculty and teachers in technical troubleshooting on a daily basis.
- Maintained and diagnosed Arizona State University technical equipment.
- Aided faculty in recording lectures while providing technical support.

**Customer Service/Data Entry**, Kevin Smith State Farm, Goodyear, Arizona

*May 2004 – Present*

- Reconciled and balanced the business's accounting programs.
- Assisted in assorted marketing programs and booth events to gain new clients.

**Sales/ Cashier**, Radio Shack, Mesa, Arizona

*February 2010 – September 2010*

- Managed the store while it was between management.
- Used various selling techniques to meet monthly quotas.
- Provided knowledge and support to customers on a daily basis.