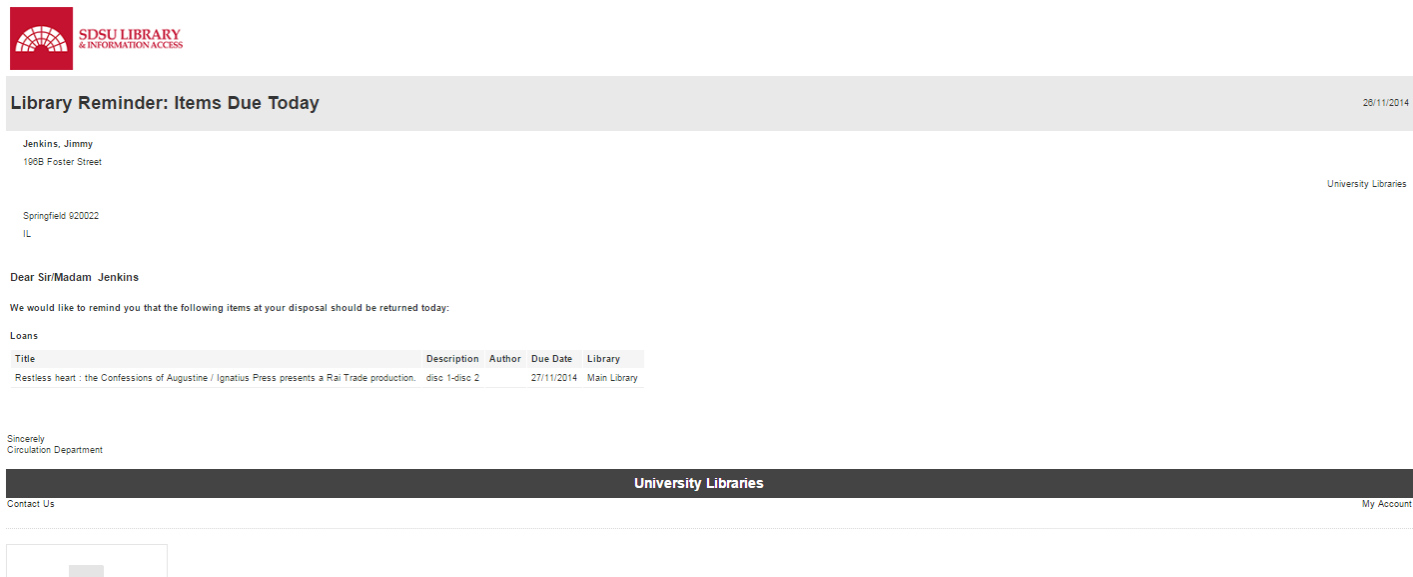


Sample XSLT/Letters Customization.

This document shows an example of a customization that was made to one of the letters that gets sent from Alma.

Figure 1: Pre-Customization Letter.



The screenshot shows an email header with the SDSU Library & Information Access logo. The subject line is "Library Reminder: Items Due Today" with a date of 20/11/2014. The recipient is Jimmy Jenkins at 1908 Foster Street, Springfield 620022, IL. The email is addressed to "Dear Sir/Madam Jenkins". The body text states: "We would like to remind you that the following items at your disposal should be returned today:". Below this is a table of loans. The table has columns: Title, Description, Author, Due Date, and Library. The first row shows "Restless heart : the Confessions of Augustine / Ignatius Press presents a Rai Trade production." with description "disc 1-disc 2", due date "27/11/2014", and library "Main Library". The email is signed "Sincerely, Circulation Department". The footer contains "University Libraries", "Contact Us", and "My Account".

Library Reminder: Items Due Today 20/11/2014

Jenkins, Jimmy
1908 Foster Street

Springfield 620022
IL

University Libraries

Dear Sir/Madam Jenkins

We would like to remind you that the following items at your disposal should be returned today:

Loans

Title	Description	Author	Due Date	Library
Restless heart : the Confessions of Augustine / Ignatius Press presents a Rai Trade production.	disc 1-disc 2		27/11/2014	Main Library

Sincerely
Circulation Department

University Libraries

Contact Us My Account

Figure 2: Post-Customization with Explanations.

The image shows a screenshot of a library reminder email from SDSU Library. Three large black arrows point from explanatory text on the right to specific parts of the email template. The first arrow points to the header 'Library Reminder: Items Due Today'. The second arrow points to the salutation 'Dear Jimmy Jenkins'. The third arrow points to the bottom section containing links for renewing, returning, and asking questions.

Library Reminder: Items Due Today All the font sizes were increased. This was done in the style.xml file 26/11/20

Jenkins, Jimmy
196B Foster Street
Springfield 920022
IL

University Libran

Dear Jimmy Jenkins "Dear Sir/Madam" was changed to "Dear Jimmy Jenkins". This change was made in the mailReason.xml file.

We would like to remind you that the following item(s) in your disposal should be returned today:

Title	Description	Author	Due Date	Library
Restless heart : the Confessions of Augustine / Ignatius Press presents a Rai Trade production.	disc 1-disc 2		27/11/2014	Main Library

Sincerely,
Circulation Department

Renewing Items:
You may be able to renew your material online at <https://libpac.sdsu.edu/patroninfo>

Returning Items:
Directions for returning material can be found at <http://library.sdsu.edu/borrowing/returning-material>

Questions:
Contact the Circulation/Course Reserve department at (619) 594-6793 if you have questions regarding this notice or feel you have received this notice in error.

All of these directions were added to the end of the email. This change was made in the FulUserOverdue-NoticeLetter.xml file.

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