

Syllabus: CSCI 431 Software Engineering Tools

Kevin Buffardi

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Overview

This course is an in-depth study of user experience (UX) design with an emphasis on usability evaluation methods. Students practice hands-on techniques including: usability testing, survey design, card sorting, contextual inquiry, wireframing and rapid prototyping. Students will work in interdisciplinary teams on user experience design projects.

Prerequisites: CINS 110, CINS 465, or CSCI 430 for CSCI/CINS majors; CDES 322, CDES 327, CDES 437 or APCG 360 for other majors.

This course is required for the Computer Science BS major and is worth 3 credits.

Instructor

Kevin Buffardi, kbuffardi@csuchico.edu, Office hours: OCNL 220 Tues/Thurs 10-12.

Required Materials

Interaction Design: Beyond Human-Computer Interaction (2nd Edition or later)

Yvonne Rogers, Helen Sharp, Jenny Preece

There will also be selected readings, provided by the instructor

Laptop computer (Mac OSX or Windows 7+ preferred)

Learning Outcomes

By completing this course, students will be able to:

Understand and explain the purpose and value of user-centered design; Demonstrate user inquiry methods (contextual inquiry, surveys, card sorting); Analyze results of user inquiry methods; Create low-fidelity user interface wireframes; Plan and develop prototypes for rapid-development; Create research design for a usability study; Create a recruitment and user test/interview protocol; Demonstrate fundamentals of conducting a user test/interview; Analyze findings from a user study; Create a report of usability findings and recommendations

The course addresses following broader CSCI Learning Outcomes:

*Introduces, **P**racticed, **A**ssessed*

a. An ability to apply knowledge of computing and mathematics appropriate to the discipline. (**P**); b. An ability to analyze a problem, and identify and define the computing requirements appropriate to its solution. (**P**); c. An ability to design, implement, and evaluate a computer-based system, process, component, or program to meet desired needs. (**A**); d. An ability to function effectively on teams to accomplish a common goal. (**A**); e. An understanding of professional, ethical, legal, security and social issues and responsibilities. (**A**); f. An ability to communicate effectively with a range of audiences. (**A**); g. An ability to analyze the local and global impact of computing on individuals, organizations, and society. (**A**); h. Recognition of the need for and an ability to engage in continuing professional development. (**P**); i. An ability to use current techniques, skills, and tools necessary for computing practice. (**A**); j. An ability to apply mathematical foundations, algorithmic principles, and computer science theory in the modeling and design of computer-based systems in a way that demonstrates comprehension of the tradeoffs involved in design choices. (**P**); k. An ability to apply design and development principles in the construction of software systems of varying complexity. (**P**)

Topics

Topics for this class include: usability, user inquiry methods, wireframing, rapid prototype development, usability evaluation methods