

**Team:** Team 13

**Inject Number:** 7

**Inject Duration:** 30 Minutes

**Inject Start Date/Time:** Sat, 09 Jan 2016 11:31:05 -0800

**From:** Lone Star

**To:** IT Staff

**Subject:** Patch Your Systems

I know this is old hat and you should have already started fully patching your environment. However, please spend a few minutes and determine which systems require updates if you have not already.

I want to make sure you have a strategy to best maximize the up-time of services, so get me some specifics. We cannot make employees and customers too angry. Please upload a document to the Blue Team portal letting me know:

- 1) The 3 systems you consider(ed) most critical
- 2) What is/was your plan for prioritizing the order you patched (by service, by operating system, most outdated first, alphabetical order, etc.)
- 3) What steps and/or planning did you consider to minimize downtime of customer facing services

I do need some specifics, but a few paragraphs for each question is plenty, and bullet points are acceptable. This document is due on 30 minutes. You do not need to have completed all patching before submitting. I only am looking for your planning.

I also suggest implementing a patch and change log in case I ask for one later.

Thank you.

*Lone Star*