

CALEB SHIMOMURA

RETAIL EXPERT

CONTACT

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Monmouth Junction, NJ



SKILLS

- Quick Learner
- Problem Solving
- Customer Service
- Creative Thinking
- Microsoft Excel
- Excellent Memory
- Customer Orientation
- Adaptability to Change

LANGUAGES

- English (Fluent)
- Spanish (Basic)
- Japanese (Basic)
- French (Basic)

PROJECTS

- Box Label Printer
- Automated Data Reformat
- Inventory Reorganization
- Wiki Creation



PROFILE

I'm interested in using the power of automation to help small businesses stay competitive in an increasingly difficult market. After a small amount of formal training and some on-the-job tutoring, I was able to save my company hundreds of hours with one of my data reformatting VBA macros. I am now working on a B.A. in Computer Science.



WORK EXPERIENCE

Princeton University Store

2023 - PRESENT

Retail Associate

- Cashiered, cleaned, stocked, and provided general customer service as the need arose.
- Worked in e-Commerce answering questions over chat, fulfilling orders, taking orders over the phone, and processing returns.
- Helped with minor tech issues and did some receiving as necessary.

MarketSource

2023 - 2024

Target Tech

- Sold tech (mostly phone, but also including computer hardware and game console) accessories
- Provided basic smartphone tech support for Consumer Cellular.
- Sold protection plans from within a Target location.

Princeton University Store

2018 - 2022

Assistant Store Manager

- I opened/closed the store, stocked the floor, provided customer service, provided minor tech assistance, and generally helped out with the daily needs of the store.
- Worked on several programming projects to improve efficiency.
- Created a wiki to help make information more readily available to employees.



EDUCATION

Associate's Degree in Computer Science

2022 - 2025

Mercer County Community College

- 4.0 GPA
- Japanese 102, Comp.Sci 210, Public Speaking, University Physics 1