CRISTIAN SCLIFOS

IT Service Desk Analyst

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Portfolio: cs-cristi

Summary

Enthusiastic about joining your esteemed team, I offer a robust skill set in front-end development, encompassing HTML, CSS, JavaScript, and Python. With a keen interest in cloud-based technologies and a solid foundation in modern software architecture, I am eager to contribute to the creation and maintenance of web applications, ensuring responsiveness and seamless user experiences. My analytical acumen and problem-solving abilities enable effective collaboration with designers and back-end developers, facilitating project planning and execution. Pursuing a Bachelor of Science degree in Software Engineering, I am dedicated to continual learning and innovation, poised to drive success within your dynamic environment.

Skills

HTML, CSS, JavaScript, Python, Bash, Visual Studio Code, Microsoft Office.

Education

BSc (Hons) Software Engineering,
University of Greenwich, London

Professional Experience

IT Service Desk Analyst
University of Greenwich, Nov 2023 - Present
- Providing support for hardware and software maintenance of existing systems.
- Working collaboratively and proactively within the IT support team.
- Provide both reactive and proactive IT support and maintenance in teaching spaces.
- Conduct regular IT maintenance in these areas, including hardware and software inspections.

Customer Service
Electric Shuffle LTD, Jun 2022 - Nov 2023
- Providing Exceptional Guest Experiences.
- Handling Reservations and Bookings.
- Resolving Guest Concerns.
- Providing Product and Service Knowledge.

Web Developer
Global Job, Jan 2017 - Jun 2022
- Creating and renewing the brand book for customers.
- Editing video, sound, and image content.
- Adaptation of advertising for web, television, outdoor and radio.
- Adapting the contents for customers.

Projects, Open-Source

Investigating machine learning techniques for predicting American Airlines Stock using RNN model
- This project explores the application of machine learning techniques to predict stock prices.
- Implemented in a Jupyter notebook environment using Python, the analysis utilizes historical stock data obtained from Yahoo Finance and various libraries such as Keras and scikit-learn for model development and evaluation.

Personal Portfolio Website
Showcasing my skills, projects, and personal details. It boasts a clean and professional design to accentuate my work and offer visitors easy access to my portfolio, contact information, and links to other projects hosted on GitHub.

Languages

English, Romanian, Russian

Certifications

Azure DevOps for Beginners, LinkedIn, Mar 2024
Prepare for the Microsoft Azure AI Fundamentals (AI-900) Certification, LinkedIn, Feb 2024
Level 3 Diploma for ICT Systems and Principles for IT Professionals, 5E Ltd, Jun 2022

References

Reference is available upon request.