CRISTIAN SCLIFOS

Software Engineering Student

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Professional Summary

As a skilled IT professional with extensive experience in both web development and IT support, I possess a strong understanding of various programming and scripting languages including HTML, CSS, Python, Bash, Java, and R. My proficiency in these technologies is complemented by my deep interest and knowledge in Artificial Intelligence (AI), reflecting my commitment to both the practical and theoretical dimensions of modern computing. My career journey has been a fusion of technical expertise and customer-focused roles, demonstrating my ability to effectively apply complex technical knowledge in environments that are centered around user needs. This unique blend of skills marks me as a versatile and knowledgeable expert in the dynamic field of technology.

Tech Stack/Tools

- HTML
- CSS
- Java
- SQL
- VS code
- Bash
- R
- Microsoft Office

Language

- English
- Romanian
- Russian
- German

Experience

IT Service Desk Analyst
University of Greenwich, Nov 2023/Present

- Providing support for hardware and software maintenance of existing systems.
- Working collaboratively and proactively within the IT support team.
- Provide both reactive and proactive IT support and maintenance in teaching spaces.
- Conduct regular IT maintenance in these areas, including hardware and software inspections.

Customer Service
Electric Shuffle LTD, Jun 2022/Nov 2023

- Providing Exceptional Guest Experiences.
- Handling Reservations and Bookings.
- Resolving Guest Concerns.
- Providing Product and Service Knowledge.

Web Developer
Global Job, Jan 2017/Jun 2020

- Creating and renewing the brand book for customers.
- Editing video, sound, and image content.
- Adaptation of advertising for web, television, outdoor and radio.
- Adapting the contents for customers.

Web Developer

Joma, Mar 2015/Jan 2017

- Administration of the joma.md website on the OpenCart platform.
- Using photoshop in creating brochures and advertisements.
- Adaptation of advertising for web and television.
- Email marketing and SEO.

Retail Manager

Joma, Apr 2013/ Mar 2015

- Sales promotion (events, advertisements, and promotions).
- Evidence of stock of goods, price creation in 1C software.
- Telephone contact of partners and clients.
- Recruiting and training sales staff.

Office Administrator

Pro Accounting Services, Jul 2011/Apr 2013

- Update financial records daily.
- Processing multicurrency invoices and expenses.
- Update and maintain accounts database.
- Track and resolve accounting problems and discrepancies as needed.

Education

- Software Engineering, BSc Hons, University of Greenwich, Sep 2022/ May 2025
- High School Diploma, High School "Boris Dinga", Sep 2008/ Jun 2011

Certification

- Prepare for the Microsoft Azure AI Fundamentals (AI-900) Certification,LinkedIn, Feb 2024
- JavaScript Algorithms and Data Structures, FreeCodeCamp, Predicted Pass, Feb 2024
- Cisco Network Associate, CCNA 200-301 Course, 5E Ltd, Jun 2022
- Level 3 Diploma for ICT Systems and Principles for IT Professionals, 5E Ltd, Jun 2022
- Level 2 Award for IT Users (ITQ), Elatt, Dec 2021

Interests

- Keeping up with the latest web development trends and technologies.
- Contributing to open-source projects.
- Attending web development conferences and meetups.
- Exploring new frameworks and tools

References

Reference is available upon request.