

POUR Principles

Why?

Ensuring that our products and services are accessible and inclusive to everyone is an important part of Barclays becoming the most accessible and inclusive company.

How?

To achieve this, follow the POUR principles. These industry standards explain the core requirements that relate to accessibility. POUR stands for:

Do

Want to find out more? Go to barclayscorporate.com/accessibility to find resources, case studies and guidance.

Perceivable

Ensuring that everyone is able to perceive your content even if they access information in a non-typical way



Text alternatives for non-text content

Alternatives for audio and video content

Adaptable content which is separate from style

Distinguishable content that can be seen and heard



Operable

Allowing users to operate your application using a variety of methods and forms of technology



Keyboard accessible functionality

Seizures – avoid designing content which could cause a seizure

Enough time to read or use content



Navigable – ways to navigate and find content easily

Understandable

All your content should be understandable, clear and concise and you should allow users to explore it at their own pace



Readable simplify text content

Predictable pages which operate in a consistent way

Input assistance helping users avoid and correct mistakes

Robust

You should ensure that what you develop can be used by reasonably outdated, current and anticipated technology standards and assistive technologies



Compatible with other products including assistive technologies e.g. screen readers and magnifiers