LÊ TRUNG ĐỨC

📄 PERSONAL INFORMATION

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🎯 INTRODUCTION

I have **2+ years of experience as a Bridge System Engineer (BrSE)** and have participated in various types of projects ranging from product development **from scratch** to **maintenance projects** in the **offshore** sector for Japanese clients across different business domains, especially in the **insurance domain**.

💼 WORK EXPERIENCE

I.Bridge System Engineer

1. **Company:** Teqnological Asia
2. **Period:** May 2024 ~ Present
3. **Projects:**
    a. **Landing Page + My Page Development Project for Electronic Device Insurance Registration**
        i. **Duration:** December 2024 ~ May 2025
        ii. **Responsibilities:**
            1. Clarified customer requirements based on Figma design
            2. Studied and analyzed demo product provided by Japanese side to understand features
            3. Created detail design documentation(flow chart, screen definition) for team implementation and test case writing
            4. Coordinated with Vietnamese dev team to understand logic from source template to supplement detail design

5. <u>Organized meetings to clarify requirements</u> for each screen before development
            6. Reported progress and discussed issues in weekly meetings
            7. Coordinated with PM to manage backlog and project timeline
        iii. **Results:**
            1. <u>This project served as a foundation for the Japanese side to consider signing a Labo contract</u> to establish a team for product support in the SaaS insurance sector
            2. <u>Completed within 3 months</u>, meeting customer requirements for deadline and quality
            3. Gained extensive experience in the SaaS insurance sector
    b. **Landing Page + My Page Development Project for Insurance Registration for Multiple Schools in Japan**
        i. **Duration:** <u>July 2025 ~ January 2026</u>
        ii. **Responsibilities:**
            1. <u>Studied features based on the released product</u>
            2. <u>Coordinated with Vietnamese dev team to create detail design</u>
            3. <u>Set up product</u> for team implementation and testing
            4. Reported progress and discussed issues in weekly meetings
            5. Discussed product deployment details through meetings or Slack
            6. Coordinated with PM to manage backlog and project timeline
        iii. **Results:**
            1. Completed before the deadline required for each release
            2. <u>Team gained trust to handle releases in subsequent years</u>
    c. **AI-Integrated Web Application Development Project for Meeting Information Summary and Suggestions**
        i. **Duration:** <u>November 2024 ~ Present</u>
        ii. **Responsibilities:**
            1. <u>Clarified customer requirements</u> based on Figma design and basic design documentation
            2. <u>Created detail design documentation(flow chart, screen definition)</u> for team implementation and test case writing
            3. <u>Organized meetings to clarify requirements</u> for each screen before development
            4. <u>Performed manual testing</u> of critical logic before release
            5. Reported progress and discussed issues in weekly meetings
            6. Communicated directly with Japanese and Vietnamese developers to align on product deployment through meetings or Slack
            7. Coordinated with PM to manage backlog and project timeline
        iii. **Results:**
            1. <u>77%</u> of customer employees desired and used the service
            2. <u>The Japanese side maintained the team for 3 more months after release</u> for maintenance and enhancement

       3.   Received an additional project from another partner

II.IT Comtor / Fresher BrSE

1. **Company:** Mynavi TechTus VietNam
2. **Period:** October 2022 ~ April 2024
3. **Projects:**
   a. **Maintenance Project for Online Course System Supporting Pregnant Women Training**
      i. **Duration:** February 2023 ~ April 2024
      ii. **Responsibilities:**
         1. Recreated detail design based on existing system
         2. Directly received requirements and discussed work volume and deadlines with customers
         3. Managed a 3-person team using Scrum model (mainly using grooming, sprint planning, and daily scrum)
         4. Managed tasks and progress using backlog (Nulab)
         5. Reported progress and team status to company management
      iii. **Results:**
         1. Maintained release speed and feature quality
         2. Learned small team management skills
   b. **Web Service Project Connecting Midwives and Pregnant Women**
      i. **Duration:** November 2023 ~ April 2024
      ii. **Responsibilities:**
         1. Created wireframes for subsequent features based on initial basic design
         2. Created detail design documentation (詳細設計, flow charts) for team implementation and test case writing
         3. Translated and facilitated weekly meetings
         4. Coordinated with PM to manage backlog and project timeline
      iii. **Results:**
         1. Met customer's strict release requirements (once per week)
         2. Learn ed wireframe creation skills

🎓 EDUCATION

1. Shizuoka Eiwa Gakuin (April 2019 – March 2022)

🛠️ SKILLS

1. Requirement Analysis
2. Reverse Engineering
3. Specification Management
4. Q/A Management
5. Scope Management
6. Plan and Estimation
7. Testing
8. Communication
9. Automation (n8n)
10. HTML, CSS, Javascript, RESTful API, Basic SQL
11. Japanese (N1), TOEIC (835)