

Yes, we do currently utilize the 360 tool.

Problem is that when we are reviewing dormant accounts, the list of accounts can be well over two thousand or more accounts. (last year we sent out 1987 letters) With that many accounts to manually review it's not easy for us to get to them all. Unfortunately, a large number of accounts that are turned over to the state are later found to be accounts that could have been removed from the list.

We are brainstorming ways to prevent that. And thought that if we could have a report that cross checks the dormant accounts and searches for active accounts belonging to the same account holder we could take action to remove them from the list and prevent closure and remittance to the state.