

12/05/2022



[REDACTED]

We want to thank you for financing your auto loan with Austin Telco Federal membership and look forward to serving your financial needs for years to come.

We noticed that when you purchased your 2021 Toyota from Toyota of Cedar Park, you extended warranty to protect your vehicle from unexpected mechanical breakdowns. Now you have access to these loan protection products at a wholesale level price somewhere else (average cost for protection is around \$1900).

We offer affordable plans for both new and used vehicles which include:

- Zero Deductible
- Nationwide Coverage
- 24/7/365 Emergency Roadside Assistance
- 30-day Money-Back Guarantee
- Transferable
- Trip Interruption
- Direct Claim Payments via Visa/Mastercard
- Total Loss Refund (If your car is declared a total loss by the insurer, we will refund the entire original premium of you)

If you have any questions or would like to receive a quote for coverage of your vehicle, call 512-302-5555, ext 7324.

We will keep you informed of any new services or products we offer or any in your membership through our monthly eNewsletter. We also encourage you to visit our website for information about all our products and services, membership news, Internet services, and more.

We offer a wide array of loan and savings products in addition to our Internet Banking (up to 15 FREE per month), 300+ FREE ATM's, Online Statements, and 24/7 Online Banking and our Mobile App. We are currently offering extremely competitive and outstanding certificate of deposit rates.

We want your feedback. We want to know if we can serve you better or offer you more. To make it easy on you, we have an email address specifically for members to provide feedback. You may also contact us by phone or in person.

Thank you for choosing Austin Telco Federal Credit Union.

Sincerely,

[REDACTED]

12/05/2022



[REDACTED]

We want to thank you for financing your auto loan with Austin Telco Federal membership and look forward to serving your financial needs for years to come.

We noticed that when you purchased your 2022 GMC from Nyle Maxwell GMC, you GAP insurance product or an extended warranty to protect your vehicle from theft. By being a member of Austin Telco FCU you now have access to these loan products so you don't have to pay full retail somewhere else. Austin Telco offers the average cost for mechanical breakdown protection is around \$1900.

We offer affordable mechanical breakdown plans for both new and used vehicles:

- Zero Deductible
- Nationwide Coverage
- 24/7/365 Emergency Roadside Assistance
- 30-day Money-Back Guarantee
- Transferable
- Trip Interruption
- Direct Claim Payments via Visa/Mastercard
- Total Loss Refund*

*If your car is declared a total loss by the insurance company due to the entire original premium of your service agreement.

If you have any questions or would like to receive a GAP or mechanical breakdown please contact [REDACTED].

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We offer a wide array of loan and savings products in addition to our Intern Bill Pay (up to 15 FREE per month), 300+ FEE FREE ATM's, Online Statements, through Online Banking and our Mobile App. We are currently offering extreme home equity loan rates and outstanding certificate of deposit rates.

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Thank you for choosing Austin Telco Federal Credit Union.

Sincerely,

[REDACTED]

12/05/2022



AUSTIN TELCO

FEDERAL CREDIT UNION

[REDACTED]

We want to thank you for financing your auto loan with Austin Telco Federal membership and look forward to serving your financial needs for years to come.

We noticed that when you purchased your 2018 Honda from Covert Cadillac, you chose the GAP insurance product to help protect you financially in the case of a total loss. Austin Telco offers low-cost GAP insurance for only \$395.

How does GAP Advantage from Austin Telco work? The following is an example:

Your Loan Balance:	\$15,000
Your Insurance Company Settlement:	\$10,000
Loan Balance Remaining without Protection:	\$ 5,000
Loan Balance Remaining with GAP Advantage:	\$ -0-

*GAP Advantage is subject to limitations and exclusions. Please contact us to determine if your vehicle is eligible for GAP Advantage.

If you have any questions or would like to receive a quote for coverage of your vehicle, call 512-302-5555, ext 7324.

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We offer a wide array of loan and savings products in addition to our Internet services (up to 15 FREE per month), 300+ FREE ATM's, Online Statements, and 24/7 Online Banking and our Mobile App. We are currently offering extremely competitive rates on all our loans and outstanding certificate of deposit rates.

We want your feedback. We want to know if we can serve you better or offer you a better rate. If it is easy on you, we have an email address specifically for members to give us feedback. You can also contact us by phone or in person.

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