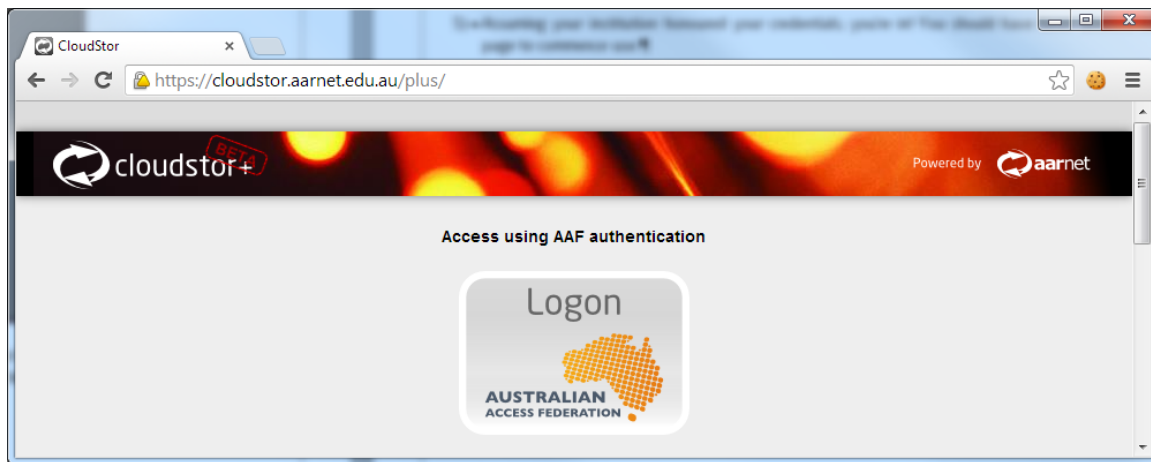


Welcome to the cloudstor+ Getting Started Guide

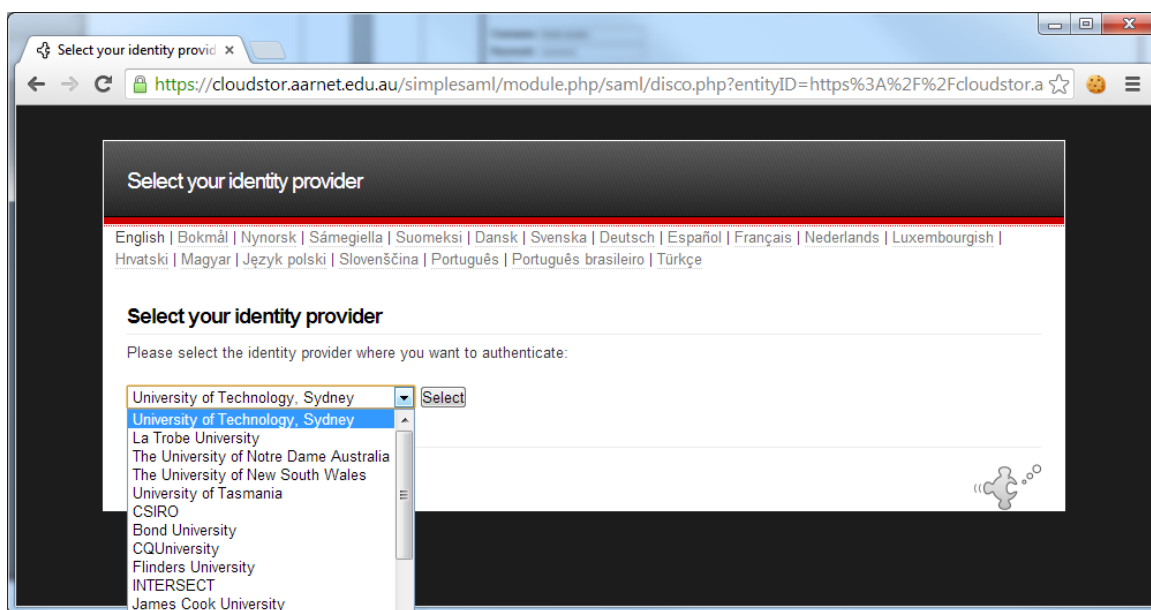
To set up your account you will first need to **log in** to the web interface with your existing institutional credentials (i.e. username and password), and then you can *optionally* set up access via desktop and/or mobile clients.

The Federated Login via AAF

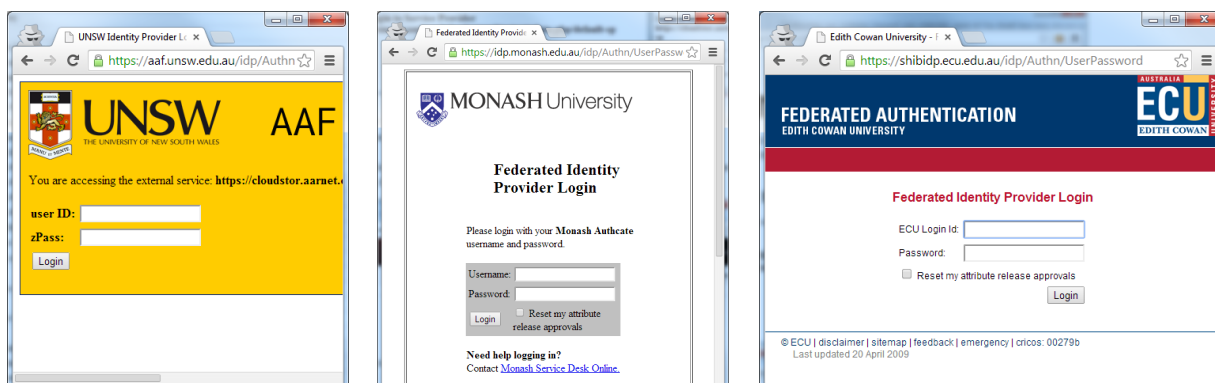
- 1) Go to <https://cloudstor.aarnet.edu.au/plus>
- 2) For now, we are only permitting login via the AAF, so click the large “Logon” button.



- 3) Choose your Identity Provider (IdP) and click “Select”. Note that your IdP will be the institution that you belong to or are affiliated with.

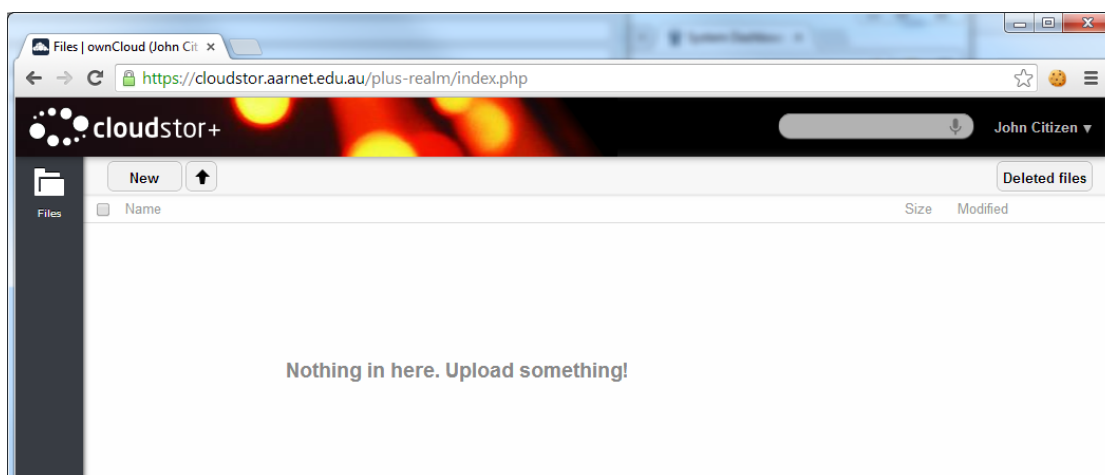


- 4) You will be forwarded to your Identity Provider (IdP) Login Page, which will display your home institution's logo and information (some examples below). Enter your *existing* institutional username and password and **Login**.

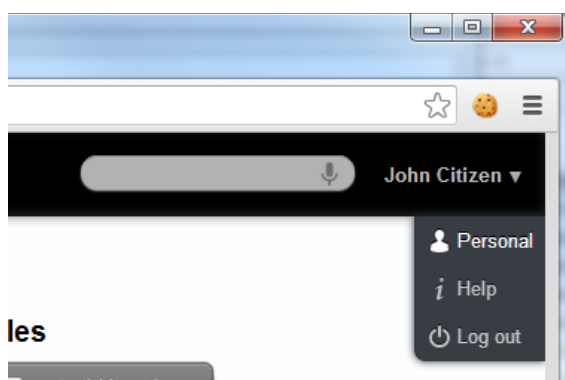


Note that your username is **typically, but not always**, your email prefix, i.e. the part before the "@" symbol, e.g. the "joe.user" part of "joe.user@myinstitution.edu.au".

- 5) If your institution has honoured your credentials, you should be directed back to the cloudstor+ main page to commence use. If your login failed, please contact your institutional help desk.



- 6) Clicking your name in the top right hand corner will provide access to further information about your account in "**Personal**" and additional documentation, FAQs and institutional support is provided under "**Help**"

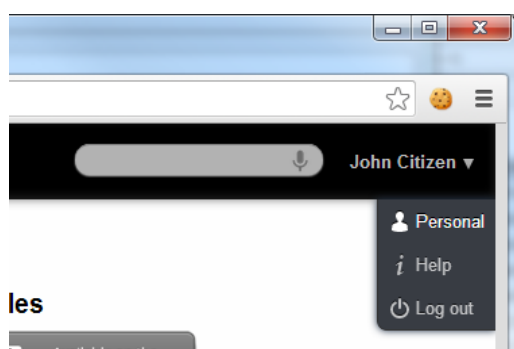


Getting Started - ownCloud Desktop Client Setup (optional)

Since we are using the AAF for web-based single sign-on, the cloudstor+ service neither sees nor stores your institutional credentials. However access via the ownCloud Desktop/Mobile Client or via WebDAV requires some form of authentication that cannot be handled by a web based service such as the AAF.

If you would like to use either of these alternate methods you will need to set a different **sync client password**. Note that this password only applies to the ownCloud desktop/mobile clients and WebDAV access - it does **not** change your institution credentials when using the federated login via the web interface.

- 1) Click on your name in the top right hand corner of the web interface and select "**Personal**" from the dropdown list.



- 2) The "**Current Password**" has not yet been set, so for the first time *leave it blank* and simply enter a unique sync client password in the "**New Password**" field and click "**Change password**"

Password

Current password New password Change password

Required for desktop and mobile clients, and for webdav access only. It does not replace your institutional credentials when logging into this web interface.

Remember - This password is only for use with the desktop and mobile clients - it will not change the password you use to log in via the web interface.

Also note the email address your institution has passed to Cloudstor+. You will use this address and your new password in Step 7.

Email

Joe.User@myinstitution.edu.au

Fill in an email address to enable password recovery

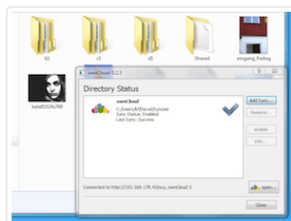
- 3) Choose the **Desktop** app client from the icons at the top to visit the client download page.

Get the apps to sync your files



- 4) Choose the client for your operating system and follow the installation process.

Windows Client version 1.4.1



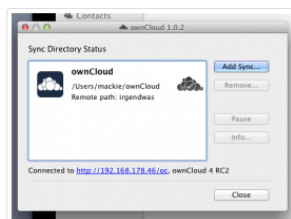
ownCloud client for Windows (Windows XP, Vista, 7 and 8¹), 32/64 bit)

ownCloud client setup for Windows is provided as a NSIS-based setup file for machine-wide install.

Download latest (1.4.1)
(for use with ownCloud 4.5/5.0)

¹Preliminary support for Windows 8 Modern UI ("Metro UI") only.

Mac Client version 1.4.1




ownCloud client for Mac (Mac OS X 10.6 or better, Intel 64 bit)

Installing the ownCloud client on your Mac is as easy as ABC:

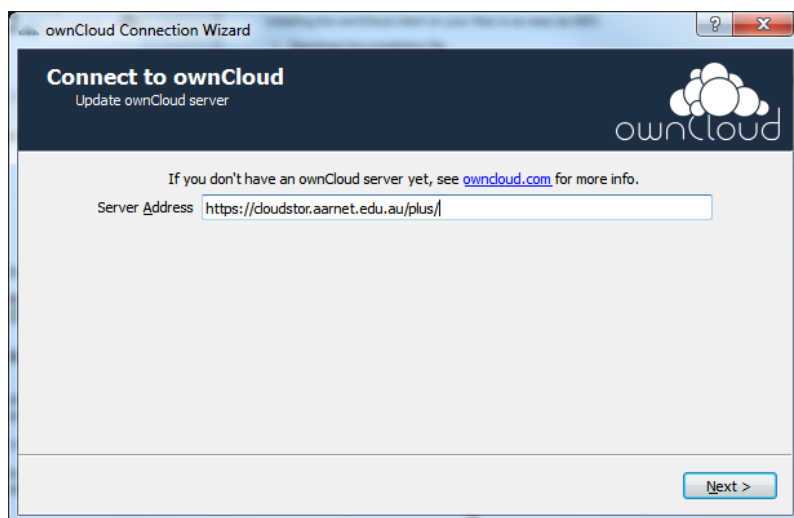
1. Download the installation file
2. Click **ownCloud-1.4.1.dmg**, a window with the ownCloud icon opens
3. In that window, drag the **ownCloud** application into the **'Applications'** folder on the right hand side
4. From **'Applications'**, choose **ownCloud**

For learning how to tell if your Intel-based Mac has 64-bit processor, please check [this](#) page.

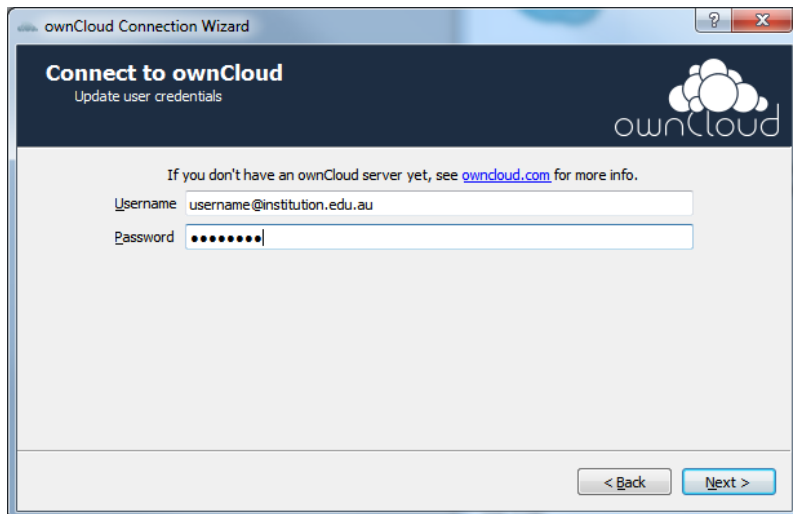
Download latest (1.4.1)
(for use with ownCloud 4.5/5.0)

- 5) Once the installation process has completed launch the application. You should see a small icon  in your desktop taskbar, and be presented with a configuration wizard.

- 6) Enter the Server Address as **<https://cloudstor.aarnet.edu.au/plus/>**

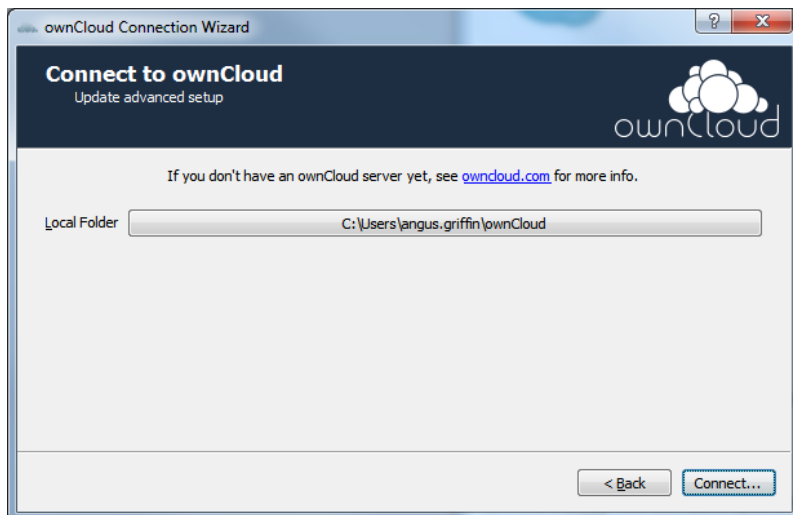


- 7) Enter your institutional email address and the new client sync password created at step 2 above (i.e. not your institutional password).





The screenshot shows the 'ownCloud Connection Wizard' window. The title bar says 'ownCloud Connection Wizard'. The main heading is 'Connect to ownCloud' with the subtitle 'Update user credentials'. The ownCloud logo is in the top right. Below the heading, there is a note: 'If you don't have an ownCloud server yet, see owncloud.com for more info.' There are two input fields: 'Username' with the text 'username@institution.edu.au' and 'Password' with masked characters '••••••••'. At the bottom right, there are two buttons: '< Back' and 'Next >'.

- 8) Note the default location of your local sync folder, which you may click on to change if you wish.



The screenshot shows the 'ownCloud Connection Wizard' window. The title bar says 'ownCloud Connection Wizard'. The main heading is 'Connect to ownCloud' with the subtitle 'Update advanced setup'. The ownCloud logo is in the top right. Below the heading, there is a note: 'If you don't have an ownCloud server yet, see owncloud.com for more info.' There is a 'Local Folder' label followed by a text box containing the path 'C:\Users\angus.griffin\ownCloud'. At the bottom right, there are two buttons: '< Back' and 'Connect...'.

- 9) When you click "**Connect**" Cloudstor+ will create a "clientsync" folder in your account on the server. The desktop taskbar icon should now include a green tick  to identify that the two folders are synchronised.
- 10) When files or folders are added to either your local sync folder or remote "clientsync" folder, the icon will change to  as an indication that syncing is in progress.